

**CHAIR:**

N. IANNICCA

**MEMBERS:**

N.K. BRAR

P. BROWN

B. BUTT

D. DAMERLA

S. DASKO

C. EARLY

C. FONSECA

P. FORTINI

J. HORNECK

D. KEENAN

J. KOVAC

M. MAHONEY

S. MCFADDEN

M. MEDEIROS

M. PALLESCHI

M. REID

M. RUSSO

R. SANTOS

A. TEDJO

G.S. TOOR

P. VICENTE



The Council of the  
**Regional Municipality of Peel**  
**REVISED AGENDA**

**Date:** Thursday, June 27, 2024

**Time:** 9:30 AM

**Place:** Council Chamber, 5<sup>th</sup> Floor  
Regional Administrative Headquarters  
10 Peel Centre Drive, Suite A  
Brampton, Ontario

The meeting will be live streamed on <http://www.peelregion.ca/>

**For inquiries about this agenda or to make arrangements for accessibility accommodations including alternate formats, please contact:**

Jill Jones at [jill.jones@peelregion.ca](mailto:jill.jones@peelregion.ca).

Agendas and reports are available at [www.peelregion.ca/council](http://www.peelregion.ca/council)

**The Council of the  
Regional Municipality of Peel**

**Date:** Thursday, June 27, 2024

**Time:** 9:30 a.m.

**Place:** Council Chamber, 5th Floor  
Regional Administrative Headquarters  
10 Peel Centre Drive, Suite A  
Brampton, Ontario

**\* Denotes Revised/Additional Items**

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1. CALL TO ORDER/ROLL CALL/INDIGENOUS LAND ACKNOWLEDGEMENT

2. ADMINISTRATION OF THE DECLARATION OF OFFICE

2.1 City of Mississauga Mayor-Elect Carolyn Parrish and Councillor-Elect Natalie Hart

3. DECLARATIONS OF CONFLICTS OF INTEREST

4. APPROVAL OF MINUTES

4.1 June 13, 2024 Regional Council meeting

5. APPROVAL OF AGENDA

6. CONSENT AGENDA

7. DELEGATIONS

7.1 Effat Ghassemi, Director, Newcomer Centre of Peel

Highlighting the Successful Collaboration Between Peel Public Health's Oral Health Team and the Newcomer Centre of Peel to Deliver Oral Health Care to Ukrainian Refugee Children (Related to 11.1)

7.2 Pamela Bondett, Principal, Birchbank Public School

Highlighting the Successful Collaboration Between Peel Public Health's Oral Health Team and Birchbank Public School in Implementing and Delivering a Portable Oral Health Preventive Clinic (Related to 11.1)

7.3 Sarah Rogers, Executive Director, Victim Services of Peel

Discussing the Need for Funding Anti-Human Trafficking Counsellors at Victim Services of Peel as Part of the nCourage Hub (Related to 13.1)

\*7.4 Shauna Currie, Facilitator, Family Services of Peel

Regarding Human Trafficking and the Peel Human Trafficking Mobile Clinic (Related to 13.1) (**Revised delegation**)

7.5 Christy Upshall, Chief Executive Officer, and Dani Mills, Director, Community Outreach and Strategic Partnerships, Our Place Peel

Regarding nCourage, Peel's Anti-Human Trafficking Integrated Services Hub (Related to 13.1)

- 7.6 Sylvia Kolitsopoulos, Service Director, Advice and Assessment, Peel Children’s Aid Society  
Regarding Additional Funding to Support Victims, Survivors, and Individuals at Risk of Sex-Trafficking in Peel  
(Related to 13.1)
- \*7.7 Lee Ann Bailey, Manager, Anti-Human Trafficking Programs and Services, EFry Hope and Help for Women  
Providing an Update on Peel Anti-Human Sex Trafficking Program on Exit/Housing Part of the 3 Pillar Strategy  
(Related to 13.1) **(Presentation now available)**
- 7.8 Joy Brown, Constable, Peel Regional Police  
Advocating for Additional Funding to Support Victims, Survivors and Individuals At-risk of Sex Trafficking in Peel  
(Related to 13.1)
- \*7.9 Clinton Baretto, Executive Director, and Marcel Seereeram, Clinical Director, Homeless Health Peel  
Acknowledgement of the Homeless Health Peel Closure (Related to 13.5)

## 8. PRESENTATION OF STAFF REPORTS

- 8.1 Peel Region Anti-Human Sex Trafficking Lived Experience Remuneration Framework  
**(Referred from the May 2, 2024 Diversity, Equity and Anti-Racism Committee meeting)**  
Presentation by Samantha MacNeill, Advisor, and Zoli Kertesz, Policy Advisor, Social Development, Planning and Partnerships
- 8.2 Early Years and Child Care Sector Workforce Strategy Update  
Presentation by Nakiema Palmer, Director, Early Years and Child Care Services and Olivia Nunes, Manager, Early Years System

## 9. ITEMS RELATED TO PUBLIC WORKS

*Chaired by Councillor M. Medeiros or Vice-Chair Councillor P. Fortini*

- 9.1 Report on “Forever Chemicals” and Peel Region Drinking Water  
(For information)
- 9.2 2023 Annual Performance Review of the South Peel Water and Wastewater Agreement with the Ontario Clean Water Agency  
(For information)
- \*9.3 Rationale for the Elimination of Exemption Periods in the Next Waste Collection Contract  
(For information) **(As requested at the June 13, 2024 Regional Council meeting) (Item now**

available)

**10. COMMUNICATIONS**

10.1 Anthony Parente, General Manager, Water and Wastewater, Public Works  
Email dated June 18, 2024, Regarding the Calgary Issues (Receipt recommended)

10.2 Annette Groves, Mayor, Town of Caledon  
Letter dated June 18, 2024, Providing a Copy of a Letter to the Minister of Municipal Affairs and Housing Regarding Regional Roads and Waste Operations (Receipt recommended)

**11. ITEMS RELATED TO HEALTH**

*Chaired by Councillor N.K. Brar or Vice-Chair Councillor A. Groves*

11.1 An Update on Peel Public Health's Children's Oral Health Program  
(For information) (Related to 7.1 and 7.2)

11.2 Update on the Canadian Dental Care Plan and the Value of Local Public Health  
(For information)

**12. COMMUNICATIONS**

**13. ITEMS RELATED TO HUMAN SERVICES**

*Chaired by Councillor M. Reid or Vice-Chair Councillor P. Vicente*

13.1 Peel Anti-Human Sex Trafficking Program Update  
(For information) (Related to 7.3 to 7.8 inclusive)

13.2 Annual Homelessness Funding Report 2023-2024

13.3 Housing Services 2023 Annual Report

13.4 Armagh Transitional Housing – Brampton Expansion

13.5 Primary Care for the Homeless Update  
(For information) (Related to 7.9)

**14. COMMUNICATIONS**

14.1 Paul Calandra, Minister of Municipal Affairs and Housing  
Letter dated June 17, 2024, Regarding 2024-25 Confirmed Funding Allocations for the National Housing Strategy Program (Receipt recommended)

**15. ITEMS RELATED TO PLANNING AND GROWTH MANAGEMENT**

*Chaired by Vice-Chair Councillor M. Russo*

- \*15.1 Proposed Memorandum of Understanding with the Ministry of Municipal Affairs and Housing

**(Item now available)**

**16. COMMUNICATIONS**

**17. ITEMS RELATED TO CORPORATE AND LEGISLATIVE SERVICES**

*Chaired by Councillor C. Fonseca or Vice-Chair Councillor B. Butt*

- 17.1 2023 Treasury Report

(For information)

- 17.2 Ontario Regulation 25/23 - Broader Public Sector: Energy Reporting and Conservation and Demand Management Plan Requirements

(For information)

- 17.3 Procurement Activity Report – T1 January 1 to April 30, 2024

(For information)

**18. COMMUNICATIONS**

- 18.1 Robert Serpe, Executive Director, Peel Police Service Board (PPSB)

Letter dated June 6, 2024, Providing a Copy of a PPSB Motion and Report titled “2024 VCOM Group Annual Report” (Receipt recommended)

- 18.2 Paul Calandra, Minister of Municipal Affairs and Housing

Letter received June 12, 2024, Responding to a Letter from Regional Chair Iannicca, Regarding Funding of the Peel Region Transition Board (Resolution 2024-366) (Receipt recommended)

- \*18.3 Patricia Caza, Regional Solicitor and Commissioner of Legislative Services

Memo dated June 24, 2024, Regarding Appointment to the Peel Police Service Board (Receipt recommended)

**19. OTHER BUSINESS/COUNCILLOR ENQUIRIES**

**20. NOTICE OF MOTION/MOTION**

**21. BY-LAWS**

*Three Readings*

**22. CLOSED SESSION**

- 22.1 June 13, 2024 Regional Council Closed Session Report
- 22.2 Commencement of Expropriation Proceedings – Dixie Road Widening – EXP-20103.00 – South of Countryside Drive to North of Mayfield Road – City of Brampton, Ward 9 and Town of Caledon, Ward 2  
(A proposed or pending acquisition or disposition of land by the municipality or local board)
- 22.3 Commencement of Expropriation Proceedings – Mayfield Road Widening – EXP-23021.00 – Mississauga Road to Winston Churchill Boulevard – City of Brampton, Ward 6 and Town of Caledon, Ward 2  
(A proposed or pending acquisition or disposition of land by the municipality or local board)
- 22.4 Proposed Property Acquisition – Winston Churchill Boulevard Reconstruction – PF-14019.94 – North of Credit River Bridge to South of Mayfield Road – City of Brampton, Ward 6  
(A proposed or pending acquisition or disposition of land by the municipality or local board)
- 22.5 Proposed Property Acquisitions – Mayfield Road Widening – PF-17149.11/.14 – Mississauga Road to Winston Churchill Boulevard – City of Brampton, Ward 6 and Town of Caledon, Ward 2  
(A proposed or pending acquisition or disposition of land by the municipality or local board)
- 22.6 Proposed Property Acquisition – Mayfield Road Widening – PF-17149.16 – Mississauga Road to Winston Churchill Boulevard – City of Brampton, Ward 6 and Town of Caledon, Ward 2  
(A proposed or pending acquisition or disposition of land by the municipality or local board)
- 22.7 Completion Contracts for Watermain Relocations, Chamber and Flow Meter Installations at Various Locations Across Peel (Document 2022-527T) and Watermain Installation on Glen Erin Drive, in the City of Mississauga (Document 2023-083T)  
(Litigation or potential litigation, including matters before administrative tribunals, affecting the municipality or local board)
- 22.8 Bill 112 Provincial Efficiencies Review Update  
(Information explicitly supplied in confidence to the municipality or local board by Canada, a province or territory or a Crown agency of any of them; and, labour relations or employee negotiations)

**23. BY-LAWS RELATING TO CLOSED SESSION**

23.1 By-law 42-2024

23.2 By-law 43-2024

**24. BY-LAW TO CONFIRM THE PROCEEDINGS OF COUNCIL**

**25. ADJOURNMENT**





**THE COUNCIL OF  
THE REGIONAL MUNICIPALITY OF PEEL  
MINUTES**

**June 13, 2024**

Members Present:	N.K. Brar P. Brown B. Butt S. Dasko C. Fonseca P. Fortini A. Groves J. Horneck N. Iannicca D. Keenan	J. Kovac S. McFadden M. Medeiros M. Palleschi M. Reid* M. Russo D. Sheen** A. Tedjo G.S. Toor*** P. Vicente
Members Absent:	D. Damerla C. Early**(Alternate D.Sheen)	M. Mahoney*(Proxy M.Reid) R. Santos*** (Proxy G.S.Toor)
Staff Present:	G. Kent, Chief Administrative Officer D. Valeri, Chief Financial Officer and Commissioner of Corporate Services P. Caza, Regional Solicitor and Commissioner of Legislative Services T. Buonpensiero, Chief Planner and Director of Planning and Development Services K. Dedman, Commissioner of Public Works A. Warren, Acting Commissioner of Human Services N. Peer, Acting Commissioner of Health Services Dr. K. Brandon, Acting Medical Officer of Health	A. Adams, Regional Clerk H. Gill, Legislative Technical Advisor J. Jones, Legislative Specialist S. Jurrius, Legislative Specialist R. Cruz, Audio Visual Technology Specialist R. Khan, Legislative Technical Coordinator D. Raj, Legislative Technical Coordinator

**1. CALL TO ORDER/ROLL CALL**

Regional Chair Iannicca called the meeting of Regional Council to order at 9:35 a.m. in the Council Chambers, Regional Administrative Headquarters, 10 Peel Centre Drive, Suite A, Brampton.

*Councillor Damerla was absent due to other municipal business.*

*Councillor Early was absent due to other municipal business.*

*Councillor Mahoney was absent due to personal matters.*

*Councillor Santos was absent due to personal matters.*

**2. INDIGENOUS LAND ACKNOWLEDGEMENT**

Regional Chair Iannicca read an Indigenous Land Acknowledgement.

Regional Chair Iannicca acknowledged the passing of one of Peel Region's first Councillors, Katherine "Caye" Killaby.

Regional Chair Iannicca acknowledged Peel's Chief Administrative Officer, Gary Kent, for his recent election to the Executive of the Canadian Association of Municipal Administrators 2024-2025 Board of Directors.

Regional Chair Iannicca welcomed City of Mississauga Mayor-elect Carolyn Parrish and Councillor-elect Natalie Hart, Ward 5, and congratulated them on their election to office.

**3. DECLARATIONS OF CONFLICTS OF INTEREST**

Nil.

**4. APPROVAL OF MINUTES****4.1 May 23, 2024 Regional Council meeting****Resolution Number 2024-427**

**Moved by** Councillor McFadden

**Seconded by** Councillor Russo

*That the minutes of the May 23, 2024 Regional Council meeting, be approved.*

**Carried**

**5. APPROVAL OF AGENDA****Resolution Number 2024-428**

**Moved by** Councillor Fonseca

**Seconded by** Councillor Vicente

1. *That the agenda for the June 13, 2024 Regional Council meeting include a communication from Paul Calandra, Minister of Municipal Affairs and Housing, regarding the removal of upper-tier planning responsibilities from Peel Region, to be dealt with under Items Related to Planning and Growth Management – Item 14.6; and*
2. *That the agenda for the June 13, 2024 Regional Council meeting include a motion regarding expressions of sympathy, to be dealt with under Notice of Motion/Motion – Item 20.1; and*
3. *That the agenda for the June 13, 2024 Regional Council meeting, be approved, as amended.*

**Carried**

**6. CONSENT AGENDA****Resolution Number 2024-429**

**Moved by** Councillor Sheen  
**Seconded by** Councillor McFadden

*That the following matters listed on the June 13, 2024 Regional Council Agenda be approved under the Consent Agenda: Items 9.1, 9.2, 9.3, 9.4, 9.5, 11.1, 11.2, 11.3, 12.1, 12.2, 13.2, 13.3, 14.1, 14.2, 14.3, 14.4, 14.5, 14.6, 15.1, 15.2, 15.3, 16.1, 17.1, 18.1, 22.1, 22.2, 22.3, 22.4 and 22.5.*

**Carried**

## **RESOLUTIONS AS A RESULT OF THE CONSENT AGENDA**

### **9. ITEMS RELATED TO HEALTH**

#### **9.1 Cannabis – Data Overview and Health Implications in Peel**

(For information)

**Resolution Number 2024-430**

**Received**

This item was dealt with under the Consent Agenda.

#### **9.2 Cannabis – Legalization and Retail Availability in Peel**

(For information)

**Resolution Number 2024-431**

**Received**

This item was dealt with under the Consent Agenda.

#### **9.3 Community Safety and Well-being Plan Annual Report**

(For information)

**Resolution Number 2024-432**

**Received**

This item was dealt with under the Consent Agenda.

#### **9.4 Medical Supplies Direct Negotiation**

**Resolution Number 2024-433**

**Moved by** Councillor Sheen  
**Seconded by** Councillor McFadden

1. *That the contract (Document 2019-136T) for Medical Supplies awarded to EMRN Medical Supplies Canada be extended for a 12-month term in the estimated amount of \$1,700,000 (excluding applicable taxes); and*

2. *That approval be granted to extend the contract for one additional 12-month term, subject to satisfactory performance, approved budget and price (escalated in accordance with the terms of the contract); and*
3. *That the Director of Procurement be authorized to increase the contract on an as-required based on actual quantities and usage.*

**Carried**This item was dealt with under the Consent Agenda.**9.5 Report of the Health System Integration Committee (HSIC-2/2024) meeting held on May 16, 2024****Resolution Number 2024-434****Moved by** Councillor Sheen**Seconded by** Councillor McFadden*That the report of the Health System Integration Committee (HSIC-2/2024) meeting held on May 16, 2024, be adopted.***Carried**This item was dealt with under the Consent Agenda.**3. APPROVAL OF AGENDA****RECOMMENDATION HSIC-2-2024:****Resolution Number 2024-435***That the agenda for the May 16, 2024 Health System Integration Committee meeting, be approved.***Approved****4. DELEGATIONS****4.1 Jessica Kwik, Director, Peel Newcomer Strategy Group**

Regarding Collaborative Efforts to Increase Mental Health and Addictions Systems Capacity and Supports to Meet the Needs of Immigrant, Refugee, and Newcomer Populations in Peel

**Resolution Number 2024-436****Received****4.2 Kathy Sdao-Jarvie, Chief Operating Officer, System Planning and Accountability, EveryMind and David Smith, Chief Executive Officer, Canadian Mental Health Association – Peel Dufferin**

Providing an Update on the Challenges and Opportunities in Community-Based Mental Health and Addictions Services

**Resolution Number 2024-437**

**Received**

## 5. REPORTS

### 5.1 Strategic Opportunities to Strengthen Collaborations and Advance Mental Health and Addictions Priorities in Peel

Presentation by Brian Laundry, Director, and Inga Pedra, Advisor, Strategic Policy and Performance, Health Services

**Resolution Number 2024-438**

**Received**

## 11. ITEMS RELATED TO HUMAN SERVICES

### 11.1 Designating a Site as a Municipal Capital Facility

(Related to By-law 39-2024)

**Resolution Number 2024-439**

**Moved by** Councillor Sheen

**Seconded by** Councillor McFadden

1. *That the offer to lease agreement dated March 21, 2024 (the "Offer to Lease") and lease agreement dated April 22, 2024 (the "Lease"), approved by Regional Council in accordance with the Closed Session direction to the Commissioner of Human Services, the Chief Financial Officer and Commissioner of Corporate Services, and the Regional Solicitor and Commissioner of Legislative Services, contained within the closed session report from the Commissioner of Human Services, listed on the March 21, 2024 Regional Council agenda titled "Asylum Claimant Response - Proposed Property Acquisition Agreements", be declared municipal capital facility agreements under section 110(1) of the Municipal Act, 2001, as amended (the "Act"); and*
2. *That in accordance with section 110(6) of the Act, a by-law be enacted, as described in the report of the Commissioner of Human Services, listed on the June 13, 2024 Regional Council agenda titled "Designating a Site as a Municipal Capital Facility", to ratify the Offer to Lease and the Lease as municipal capital facilities agreements made pursuant to section 110(1) of the Act and to exempt from all of the taxes levied for municipal and school purposes for leased lands municipally known as 5100 Spectrum Way being the subject of the Lease (the "Leased Lands") for the provision of municipal capital facilities; and*

3. *That the authorizing by-law to exempt the Leased Lands from taxation pursuant to section 110(6) of the Act during the term of the Lease be presented for enactment; and*
4. *That the Regional Clerk provide written notice of the passing of the by-law permitting Peel Region to enter into municipal capital facilities agreements to the Minister of Finance in accordance with section 110(5) of the Act; and*
5. *That the Regional Clerk provide written notice of the contents of the by-law passed under section 110(6) of the Act to:*
  - *the assessment corporation;*
  - *the clerk of any other municipality that would, but for the by-law, have had authority to levy rates on the assessment for the leased land exempted by the by-law; and*
  - *the secretary of any school board if the area of jurisdiction of the board includes the leased lands exempted by the by-law; and*
6. *That the report from the Commissioner of Human Services, listed on the June 13, 2024 Regional Council agenda titled "Designating a Site as a Municipal Capital Facility", be forwarded to the City of Mississauga and the applicable school board(s) requesting that the City and the school board(s) waive property tax and school levies.*

**Carried**This item was dealt with under the Consent Agenda.**11.2 Early Years and Child Care Program Pressures and Mitigation Strategy****Resolution Number 2024-440****Moved by** Councillor Sheen**Seconded by** Councillor McFadden

*That the reallocation of the non-mandatory regional contribution in the Early Years and Child Care budget in the amount of \$5.8 million, to support any Early Years and Child Care program pressures as required, be approved.*

**Carried**This item was dealt with under the Consent Agenda.**11.3 Overview of 2024 Provincial and Federal Housing Announcements: Implications for Region of Peel**

(Related to 12.1 and 12.2)

**Resolution Number 2024-441**

**Moved by** Councillor Sheen  
**Seconded by** Councillor McFadden

*That the Regional Chair, on behalf of Regional Council, write to the Federal Minister of Housing, Infrastructure and Communities, and the Provincial Minister of Municipal Affairs and Housing to request that:*

- *As one of Canada's largest communities, the Regional Municipality of Peel be provided grant-based funding allocation, commensurate to the need in the community, for housing affordability-related funding, programs, and initiatives contemplated in the 2024 Federal and Provincial Budgets; and*
- *Service Managers and District Social Services Administration Boards be eligible for all application-based housing affordability-related funding, programs, and initiatives contemplated in the 2024 Federal and Provincial Budgets; and*
- *Service Managers and District Social Services Administration Boards are party to any negotiations related to the CMHC-Ontario Bilateral Agreement; and*
- *Significant investment and expansion of a publicly-led community housing sector be made to address growing numbers of low-income families and those requiring housing with supports whose needs will never be met adequately by the for-profit market alone.*

**Carried**

This item was dealt with under the Consent Agenda.

## **12. COMMUNICATIONS**

### **12.1 Sean Fraser, Minister of Housing, Infrastructure, and Communities**

Letter dated May 1, 2024, Regarding Federal Funding to be Used for Affordable Housing and Housing Supports (Receipt Recommended) (Related to 11.3 and 12.2)

**Resolution Number 2024-442**

**Received**

This item was dealt with under the Consent Agenda.

### **12.2 Paul Calandra, Minister of Municipal Affairs and Housing**

Letter dated May 6, 2024, Regarding Funding of the National Housing Strategy (Receipt Recommended) (Related to 11.3 and 12.1)

**Resolution Number 2024-443**

**Received**

This item was dealt with under the Consent Agenda.

**13. ITEMS RELATED TO PLANNING AND GROWTH MANAGEMENT****13.2 Bill 162, Get It Done Act, 2024 – Modifications to the Region of Peel Official Plan and Environmental Assessment Process**

(Related to 14.5)

**Resolution Number 2024-444**

**Moved by** Councillor Sheen

**Seconded by** Councillor McFadden

1. *That the comments and recommendations to the Province of Ontario as outlined in Appendix II to the report of the Commissioner of Public Works, listed on the June 13, 2024 Regional Council agenda titled “Bill 162, Get It Done Act, 2024 - Modifications to the Region of Peel Official Plan and Environmental Assessment Process”, be endorsed; and*
2. *That the subject report be forwarded to the Ministry of Municipal Affairs and Housing, Peel Members of Provincial Parliament, the Town of Caledon, the City of Brampton, and the City of Mississauga.*

**Carried**

This item was dealt with under the Consent Agenda.

**13.3 Response to Bill 185, Cutting Red Tape to Build More Homes Act, 2024 and Proposed Provincial Planning Statement**

(Related to 14.1 to 14.3 inclusive and 14.6)

**Resolution Number 2024-445**

**Moved by** Councillor Sheen

**Seconded by** Councillor McFadden

1. *That the comments and recommendations to the Province of Ontario as outlined in Appendices I and II to the report of the Commissioner of Public Works, listed on the June 13, 2024 Regional Council agenda titled “Response to Bill 185, Cutting Red Tape to Build More Homes Act, 2024 and Proposed Provincial Planning Statement”, be endorsed; and*
2. *That the subject report be forwarded to the Ministry of Municipal Affairs and Housing, the Town of Caledon, the City of Brampton, and the City of Mississauga.*

**Carried**

This item was dealt with under the Consent Agenda.

**14. COMMUNICATIONS**



**14.1 Terri Brenton, Legislative Coordinator, City of Brampton**

Letter dated May 17, 2024, Providing a Copy of a City of Brampton Resolution and Report titled "Recommendation Report for City Comments on the Proposed Provincial Planning Statement, 2024" (Receipt recommended) (Related to 13.3)

**Resolution Number 2024-446**

**Received**

This item was dealt with under the Consent Agenda.

**14.2 Terri Brenton, Legislative Coordinator, City of Brampton**

Letter dated May 17, 2024, Providing a Copy of a City of Brampton Resolution and Report titled "Recommendation Report for City Comments on *"Bill 185, Cutting Red Tape to Build More Homes Act, 2024"* (Receipt recommended) (Related to 13.3)

**Resolution Number 2024-447**

**Received**

This item was dealt with under the Consent Agenda.

**14.3 Paul Calandra, Minister of Municipal Affairs and Housing**

Letter dated May 27, 2024, Providing a Copy of Letters to the Heads of Council of the Cities of Brampton and Mississauga and the Town of Caledon Regarding Proposed Amendments to Ontario Regulation 525/97 to Exempt Certain Official Plan Matters from Approval under the *Planning Act* (Receipt recommended) (Related to 13.3)

**Resolution Number 2024-448**

**Received**

This item was dealt with under the Consent Agenda.

**14.4 Kevin Klingenberg, Municipal Clerk, Town of Caledon**

Letter dated May 27, 2024, Providing a Copy of a Town of Caledon Resolution and Report titled "Future Caledon Official Plan – Proposed Modifications" (Receipt recommended)

**Resolution Number 2024-449**

**Received**

This item was dealt with under the Consent Agenda.

**14.5 Paul Calandra, Minister of Municipal Affairs and Housing**

Letter dated May 28, 2024, Advising that *Bill 162, Get it Done Act, 2024* Received Royal Assent (Receipt recommended) (Related to 13.2)

**Resolution Number 2024-450**

**Received**

This item was dealt with under the Consent Agenda.

**14.6 Paul Calandra, Minister of Municipal Affairs and Housing**

Letter dated June 11, 2024, Regarding the Removal of Upper-Tier Planning Responsibilities from Peel Region (Receipt recommended) (Related to 13.3)

**Resolution Number 2024-451**

**Received**

This item was dealt with under the Consent Agenda.

**15. ITEMS RELATED TO CORPORATE AND LEGISLATIVE SERVICES**

**15.1 Approach to the Development of the 2025 Budget**

**Resolution Number 2024-452**

**Moved by** Councillor Sheen

**Seconded by** Councillor McFadden

1. *That the 2025-2028 Business Plan and 2025 Budget (“2025 Budget”) be developed to ensure the long-term sustainability of services, as outlined in the report of the Chief Financial Officer and Commissioner of Corporate Services, listed on the June 13, 2024 Regional Council agenda titled “Approach to the Development of the 2025 Budget”; and*
2. *That staff work together and with the external agencies to provide guidelines and timelines for the 2025 Budget reflecting the direction outlined in the subject report; and*
3. *That the timelines for the 2025 Budget deliberations, as outlined in Appendix I of the subject report, be approved; and*
4. *That the Region of Peel continue to advocate to the Province to ensure that funding for mandated programs keep pace with inflation and population growth.*

**Carried**

This item was dealt with under the Consent Agenda.

**15.2 Statement of Development Charges Reserve Funds - Fiscal Year 2023**

(For information)

**Resolution Number 2024-453**

ReceivedThis item was dealt with under the Consent Agenda.**15.3 Proposed Surplus and Transfer of Permanent Easement Interests Located on the Southwest Corner of Dixie Road and Derry Road East to Alectra Utilities Corporation – City of Mississauga, Ward 5****Resolution Number 2024-454****Moved by** Councillor Sheen**Seconded by** Councillor McFadden

1. *That permanent hydro easement interests in lands described as Part of Lot 10, Concession 3, East of Hurontario Street, designated as Part 1 on Reference Plan 43R-41115 and Parts 22 and 24 on Reference Plan 43R-31711 (Geographic Township of Toronto), City of Mississauga, Regional Municipality of Peel be declared surplus to the needs of The Regional Municipality of Peel and transferred gratuitously to Alectra Utilities Corporation; and*
2. *That The Regional Municipality of Peel, as Vendor, enter into an Agreement of Purchase and Sale with Alectra Utilities Corporation, as Purchaser, for the gratuitous transfer of permanent hydro easement interests in lands described as Part of Lot 10, Concession 3, East of Hurontario Street, designated as Part 1 on Reference Plan 43R-41115 and Parts 22 and 24 on Reference Plan 43R-31711 (Geographic Township of Toronto), City of Mississauga, Regional Municipality of Peel; and*
3. *That the Regional Solicitor and Commissioner of Legislative Services be authorized to complete any and all transactions, including the execution of all documents, affidavits, statutory declarations, and undertakings required.*

CarriedThis item was dealt with under the Consent Agenda.**16. COMMUNICATIONS****16.1 Tony Kulbisky, Canadian Association of Municipal Administrators (CAMA)**

Letter dated June 4, 2024, Honouring Gary Kent, Chief Administrative Officer as the Recipient of CAMA's Long Service Recognition Awards Program (Receipt recommended)

**Resolution Number 2024-455**ReceivedThis item was dealt with under the Consent Agenda.**17. ITEMS RELATED TO PUBLIC WORKS**

**17.1 Report of the Waste Management Strategic Advisory Committee (WMSAC-2/2024) meeting held on May 16, 2024**

**Resolution Number 2024-456**

**Moved by** Councillor Sheen

**Seconded by** Councillor McFadden

*That the report of the Waste Management Strategic Advisory Committee (WMSAC-2/2024) meeting held on May 16, 2024, be adopted.*

**Carried**

This item was dealt with under the Consent Agenda.

**3. APPROVAL OF AGENDA**

**RECOMMENDATION WMSAC-5-2024:**

**Resolution Number 2024-457**

*That the agenda for the May 16, 2024 Waste Management Strategic Advisory Committee meeting, be approved.*

**Approved**

**4. DELEGATIONS**

**4.1 Victor Lesnicki, Consultant, Emterra**

Extending an Invitation to Members of the Waste Management Strategic Advisory Committee to Tour the Emterra Environmental Peel Operations Centre

**Resolution Number 2024-458**

**Received**

**5. REPORTS**

**5.1 Transition of the Blue Box Program to Full Producer Responsibility – May 2024 Update: Collection Agreement**

Presentation by Norman Lee, Director, Waste Management

**Resolution Number 2024-459**

**Received**

**RECOMMENDATION WMSAC-6-2024:**

**Resolution Number 2024-460**

1. *That staff negotiate with GFL Environmental Inc., as the lessee and current operator of the Regional Municipality of Peel Material Recovery*

*Facility, for the processing of Blue Box material collected by the Region of Peel from sources not serviced by producer responsibility organizations; and*

2. *That, subject to successful negotiations, the Commissioner of Public Works and the Chief Financial Officer and Commissioner of Corporate Services be delegated authority to approve the award, and the Director of Waste Management and/or the Commissioner of Public Works be delegated authority to execute the agreement, including any amendments, extensions and ancillary documents as may be required, for a directly negotiated contract with GFL Environmental Inc., as the lessee and current operator of the Regional Municipality of Peel Material Recovery Facility, for the processing of Blue Box materials collected by the Region of Peel from non-eligible sources, commencing on January 1, 2026, based on a preliminary estimate of 1,500 tonnes of Blue Box materials, on business terms satisfactory to the Commissioner of Public Works and on legal terms satisfactory to the Regional Solicitor, pursuant to Procurement By-law 45-2023; and*
3. *That, subject to sufficient approved budget, the Director of Procurement be authorized to approve additional increases to the negotiated contract with GFL Environmental Inc., should actual tonnages of Blue Box materials collected by the Region of Peel exceed the estimated 1,500 tonnes over the duration of the contract, pursuant to Procurement By-law 45-2023.*

**Received**

## **5.2 Curbside Waste Collection Contractors' Performance in 2023**

**Resolution Number 2024-461**

**Received**

## **7. OTHER BUSINESS**

### **7.1 Update on the Request for Proposal (RFP) for the Mixed Waste Processing**

**Resolution Number 2024-462**

**Received**

## **18. COMMUNICATIONS**

### **18.1 Doug Jones, Deputy Minister of Transportation**

Letter dated May 22, 2024, Regarding the Study Area for the Highway 413 Transportation Corridor Route Planning, Preliminary Design and Environmental Assessment Project, Stage 2 (Receipt recommended)

**Resolution Number 2024-463**

**Received**

This item was dealt with under the Consent Agenda.

**AGENDA ITEMS SUBJECT TO DISCUSSION AND DEBATE**

**7. DELEGATIONS**

**7.1 Gary Kent, Chief Administrative Officer; Sharon Lobo, Advisor, Transformation and Strategic Programs and Kavita Chauhan Marieiro, Advisor, Workplace Health and Safety, Human Resources**

Presenting the Peel Celebrates Employee Awards

**Resolution Number 2024-464**

**Received**

Gary Kent, Chief Administrative Officer, Sharon Lobo, Advisor, Transformation and Strategic Programs and Kavita Chauhan Marieiro, Advisor, Workplace Health and Safety, Human Resources, provided an overview of the Peel Celebrates Employee Awards and recognized the accomplishments of award recipients.

Regional Chair Iannicca thanked staff for their service during tumultuous times.

**7.2 Christine Tu, Director; and Hemant Grover, Manager, Office of Climate Change and Energy Management**

Presenting the Canada Green Building Council Government Leadership Award

**Resolution Number 2024-465**

**Received**

Christine Tu, Director, and Hemant Grover, Manager, Office of Climate Change and Energy Management, provided an overview of the Canada Green Building Council Government Leadership Award, and acknowledged Peel's leadership in the public sector.

**7.3 Quentin Hanchard, Chief Administrative Officer, Credit Valley Conservation and John MacKenzie, Chief Executive Officer, Toronto and Region Conservation Authority**

Presenting the 2024 Mid-year Update Presentation

**Resolution Number 2024-466**

**Received**

Quentin Hanchard, Chief Administrative Officer, Credit Valley Conservation (CVC) and John MacKenzie, Chief Executive Officer, Toronto and Region Conservation Authority (TRCA), presented the CVC and TRCA 2024 mid-year

update including an overview of the 2023 Peel Climate Change Performance Measurement System final report.

Members of Regional Council discussed and asked questions regarding flood risk mapping, detection and monitoring; coordination of forest and trees inventory; future green infrastructure; sustainable technologies; education and engagement programs; active transportation; Regional trail strategy; provincial and federal funding for future trails; status of the Orangeville-Brampton Railway; Sustainable Neighbourhood Action Program; Partners in Project Green; Queen Street Corridor to downtown Bolton core; Credit River monitoring and Erin Treatment Plant and the Bike to Creek event.

The Chief Administrative Officer, Credit Valley Conservation and the Chief Executive Officer, Toronto and Region Conservation Authority, undertook to provide an update on the Orangeville-Brampton Railway and the Sustainable Neighbourhood Action Program when the 2025 CVC and TRCA budget is presented to Regional Council in the fall.

**7.4 Laura Del Giudice, Associate Director, Watershed Planning and Ecosystem Science, Development and Engineering Services, Toronto and Region Conservation Authority**

Regarding Etobicoke Creek Watershed Plan Overview and Key Messages (Related to 13.1)

**Resolution Number 2024-467**

**Received**

Laura Del Giudice, Associate Director, Watershed Planning and Ecosystem Science, Development and Engineering Services, Toronto and Region Conservation Authority, provided an overview and key messages regarding the Etobicoke Creek Watershed Plan.

Item 13.1 was dealt with.

**13. ITEMS RELATED TO PLANNING AND GROWTH MANAGEMENT**

**13.1 Toronto and Region Conservation Authority Etobicoke Creek Watershed Plan 2024-2034**

(Related to 7.4)

**Resolution Number 2024-468**

**Moved by** Councillor Russo

**Seconded by** Councillor Dasko

*That the Etobicoke Creek Watershed Plan 2024-2034, attached as Appendix II to the report of the Commissioner of Public Works, listed on the June 13, 2024 Regional Council agenda titled "Toronto and Region Conservation Authority Etobicoke Creek Watershed Plan 2024-2034", be endorsed.*

**Carried**

**7. DELEGATIONS****7.5 Tony Iacobelli, Executive Director and Laurie Dickson, Lead-Home Energy Retrofits, Centre for Community Energy Transformation (CCET)**

Providing an Update on CCET Activities to Accelerate Climate Mitigation Action (Related to 8.1)

**Resolution Number 2024-469**

**Received**

Tony Iacobelli, Executive Director, Centre for Community Energy Transformation (CCET), provided an update on the CCET's activities to accelerate climate mitigation action, in support of municipal climate goals in the Region of Peel.

Members of Regional Council discussed and asked questions regarding collaborative advocacy to the provincial and federal governments regarding building code legislation; the use of green standards as an advocacy tool; district energy systems; and geo exchange systems.

**8. PRESENTATION OF STAFF REPORTS****8.1 Climate Change Master Plan Progress Report 2023**

(For information) (Related to 7.5)

Presentation by Christine Tu, Director and Jeremy Schembri, Manager, Office of Climate Change and Energy Management

**Resolution Number 2024-470**

**Received**

Christine Tu, Director and Jeremy Schembri, Manager, Office of Climate Change and Energy Management presented the Climate Change Master Plan 2023 annual progress report.

Members of Regional Council discussed and asked questions regarding the process to transform to an electric fleet; development of a vehicle acquisition policy; grid capacity; and advocacy to upper levels of government for legislative change.

**8.2 Supporting International Students in Peel Through Collaborative Community Partnerships**

(For information)

Presentation by Liz Estey Noad, Program Director, Health Equity, Partnerships and Innovation; and Jane Ngobia, Vice President, Inclusive Communities, Sheridan College

**Resolution Number 2024-471**

**Received**



Liz Estey Noad, Program Director, Health Equity, Partnerships and Innovation; and Jane Ngobia, Vice President, Inclusive Communities, Sheridan College, presented an update on collective efforts to support international students in Peel through collaborative community partnerships.

**10. COMMUNICATIONS**

Nil.

*Councillor Fonseca assumed the Chair.*

**15. ITEMS RELATED TO CORPORATE AND LEGISLATIVE SERVICES**

**15.4 Guidelines for Meetings with Elected Officials of Other Governments**

**Resolution Number 2024-472**

**Moved by** Councillor Tedjo

**Seconded by** Councillor Groves

*That the Guidelines for Meetings with Elected Officials of Other Governments attached as Appendix I of the report of the Chief Administrative Officer, listed on the June 13, 2024 Regional Council agenda titled “Guidelines for Meetings with Elected Officials of Other Governments”, be approved.*

**Carried**

Councillor Tedjo summarized the background and intent of the proposed guidelines regarding meetings with elected officials of other governments.

*Regional Chair Iannicca resumed the Chair.*

**19. OTHER BUSINESS/COUNCILLOR ENQUIRIES**

**19.1 Update on the Elimination of Waste Exemption Periods**

**Resolution Number 2024-473**

**Received**

Councillor Dasko requested that staff provide an update regarding the elimination of Peel Region’s waste exemption periods at the June 27, 2024 Regional Council meeting.

**20. NOTICE OF MOTION/MOTION**

**20.1 Motion Regarding Expressions of Sympathy**

**Resolution Number 2024-474**

**Moved by** Councillor Groves

**Seconded by** Councillor Dasko

*Whereas the Regional Chair, Members of Regional Council and staff at the Region of Peel are saddened to learn of the passing of Timothy Chang;*

*And whereas, Timothy Chang joined Peel Region in 2019 and has been a dedicated member of the Human Services team;*

*And whereas, Timothy Chang was a valued team member of the Early Years and Child Care Services Division as a Contracts Coordinator, and previously contributed significantly to Housing (Client Services) and the former Integrated Business Solutions Division;*

*Therefore be it resolved, that sincere condolences be extended to the Chang family on behalf of Regional Chair Iannicca, Members of Regional Council and staff of the Region of Peel.*

**Carried**

## 21. BY-LAWS

*Three Readings*

### **Resolution Number 2024-475**

**Moved by** Councillor Reid

**Seconded by** Councillor Kovac

*That the by-law listed on the June 13, 2024 Regional Council agenda, being By-law 39-2024, be given the required number of readings, taken as read, signed by the Regional Chair and the Regional Clerk, and the Corporate Seal be affixed thereto.*

**Carried**

### **21.1 By-law 39-2024**

A by-law to authorize the entering into municipal capital facilities agreement(s) under section 110(1) for *Municipal Act, 2001*, S.O. 2001, c. 25, as amended for the exemption of taxes levied for land leased at 5100 Spectrum Way, Mississauga.  
(Related to 11.1)

## 22. CLOSED SESSION

### **Resolution Number 2024-476**

**Moved by** Councillor Vicente

**Seconded by** Councillor Tedjo

*That Council proceed into "closed session" to consider a report relating to the following:*

- *Bill 112 Provincial Efficiencies Review Update  
(Information explicitly supplied in confidence to the municipality or local board by Canada, a province or territory or a Crown agency of any of them; and, labour relations or employee negotiations)*

**Carried**

### **Resolution Number 2024-477**

**Moved by** Councillor Brar  
**Seconded by** Councillor Fortini

*That Council move out of "closed session".*

**Carried**

Council moved into closed session at 12:04 p.m.  
 Council moved out of closed session at 12:11 p.m.

Item 22.6 was dealt with.

**22.6 Bill 112 Provincial Efficiencies Review Update**

(Information explicitly supplied in confidence to the municipality or local board by Canada, a province or territory or a Crown agency of any of them; and, labour relations or employee negotiations)

**Resolution Number 2024-478**

**Received**

**CLOSED SESSION RESOLUTIONS AS A RESULT OF THE CONSENT AGENDA**

**22.1 May 23, 2024 Regional Council Closed Session Report**

**Resolution Number 2024-479**

**Received**

This item was dealt with under the Consent Agenda.

**22.2 Proposed Property Acquisition – Airport Road Widening – PF-11142.10 – Perdue Court to 100 Metres North of King Street – Town of Caledon, Ward 3**

(A proposed or pending acquisition or disposition of land by the municipality or local board)

**Resolution Number 2024-480**

**Moved by** Councillor Sheen  
**Seconded by** Councillor McFadden

1. *That The Regional Municipality of Peel, as Purchaser, enter into an Agreement of Purchase and Sale and Release with Candy Jean Early and Robert James Early, as Vendors, in accordance with the terms set out in the Closed Session report of the Regional Solicitor and Commissioner of Legislative Services, listed on the June 13, 2024 Regional Council agenda titled, "Proposed Property Acquisition – Airport Road Widening – PF-11142.10 – Perdue Court to 100 metres North of King Street – Town of Caledon, Ward 3", and on legal terms satisfactory to the Regional Solicitor and Commissioner of Legislative Services for the purchase of:*

- *A fee simple interest in the lands described as Part of Lot 22, Concession 6, East of Hurontario Street, Town of Caledon (Geographic Township of Chinguacousy), Regional Municipality of Peel, designated as Parts 1, 5 and 6 on Reference Plan 43R-40669; and*
- *A permanent easement interest in the lands described as Part of Lot 22, Concession 6, East of Hurontario Street, Town of Caledon (Geographic Township of Chinguacousy), Regional Municipality of Peel, designated as Part 4 on Reference Plan 43R-40669; and*
- 2. *That the Regional Solicitor and Commissioner of Legislative Services be authorized to complete the transaction, including the execution of all documents, Affidavits, Statutory Declarations, Undertakings and extensions required or appropriate for that purpose; and*
- 3. *That the expenditure be financed from Capital Project 14-4030; and*
- 4. *That this recommendation become public upon adoption.*

**Carried**

This item was dealt with under the Consent Agenda.

**22.3 Proposed Property Acquisition – Winston Churchill Boulevard Reconstruction – PF-14019.97 – North of Credit River Bridge to South of Mayfield Road – City of Brampton, Ward 6**

(A proposed or pending acquisition or disposition of land by the municipality or local board)

**Resolution Number 2024-481**

**Moved by** Councillor Sheen

**Seconded by** Councillor McFadden

1. *That The Regional Municipality of Peel, as Purchaser, enter into an Agreement of Purchase and Sale with MCN (Mayfield) Inc., as Vendor, in accordance with the terms set out in the Closed Session report of the Regional Solicitor and Commissioner of Legislative Services, listed on the June 13, 2024 Regional Council agenda titled, "Proposed Property Acquisition – Winston Churchill Boulevard Reconstruction - PF-14019.97 - North of Credit River Bridge to South of Mayfield Road - City of Brampton, Ward 6", and on legal terms satisfactory to the Regional Solicitor and Commissioner of Legislative Services for the purchase of:*
  - *A fee simple interest in the lands described as Part of Lot 17, Concession 6, West of Hurontario Street, City of Brampton (Geographic Township of Chinguacousy), Regional Municipality of Peel, designated as Part 1 on Reference Plan 43R-40646; and*
  - *A permanent drainage easement interest in the lands described as Part of Lot 17, Concession 6, West of Hurontario Street, City of Brampton (Geographic Township of Chinguacousy), Regional*

*Municipality of Peel, designated as Parts 2 and 3 on Reference Plan 43R-40646; and*

2. *That the Regional Solicitor and Commissioner of Legislative Services be authorized to complete the transaction, including the execution of all documents, Affidavits, Statutory Declarations, Undertakings and extensions required or appropriate for that purpose; and*
3. *That the expenditure be financed from Capital Project 06-4015; and*
4. *That this recommendation become public upon adoption.*

**Carried**

This item was dealt with under the Consent Agenda.

**22.4 Expropriation Proceedings – Airport Road Widening – EXP-23051.00 – Perdue Court to 100 Metres North of King Street – Town of Caledon, Ward 3**

(A proposed or pending acquisition or disposition of land by the municipality or local board)

**Resolution Number 2024-482**

**Moved by** Councillor Sheen

**Seconded by** Councillor McFadden

1. *That the necessary by-law be enacted authorizing and directing that the following steps be taken with respect to the expropriation of the lands set out in Appendix I to the Closed Session report of the Regional Solicitor and Commissioner of Legislative Services, listed on the June 13, 2024 Regional Council agenda titled “Expropriation Proceedings – Airport Road Widening – EXP-23051.00 – Perdue Court to 100 Metres North of King Street – Town of Caledon, Ward 3:*
  - a. *approval of the expropriation;*
  - b. *execution and registration of a Certificate of Approval;*
  - c. *registration of a Plan of Expropriation;*
  - d. *service of the Notice of Expropriation, Notice of Possession and Notice of Election;*
  - e. *preparation of an appraisal report of the market value of the expropriated lands and, if applicable, damages for injurious affection and other compensation;*
  - f. *service upon the registered owners of the offer of full compensation and the offer for immediate payment of 100 per cent of the market value of the expropriated lands in accordance with s.25 of the Expropriations Act, together with the appraisal report;*
  - g. *payment of compensation offered pursuant to s.25 of the Expropriations Act, upon acceptance by the owners;*

- h. *all necessary steps be taken to obtain possession of the lands;  
and*
2. *That this recommendation become public upon adoption.*

**Carried**

This item was dealt with under the Consent Agenda.

**22.5 Proposed Property Acquisition, City of Mississauga**

(A proposed or pending acquisition or disposition of land by the municipality or local board)

**Resolution Number 2024-483**

**Moved by** Councillor Sheen

**Seconded by** Councillor McFadden

*That the closed session direction to the Regional Solicitor and Commissioner of Legislative Services, contained within the closed session report listed as Item 22.5 on the June 13, 2023 Regional Council agenda, be approved and voted upon in accordance with Section 239(6)(b) of the Municipal Act, 2001, as amended.*

**Carried**

This item was dealt with under the Consent Agenda.

**23. BY-LAWS RELATING TO CLOSED SESSION**

**Resolution Number 2024-484**

**Moved by** Councillor Keenan

**Seconded by** Councillor Butt

*That the closed session by-law listed on the June 13, 2024 Regional Council agenda, being By-law 40-2024, be given the required number of readings, taken as read, signed by the Regional Chair and the Regional Clerk, and the Corporate Seal be affixed thereto.*

**Carried**

**23.1 By-law 40-2024**

A by-law to approve the expropriation of the lands described in Schedule "A" herein and the taking of all steps necessary to obtain the possession of those lands for the municipal purpose of facilitating the widening and improving of Airport Road from Perdue Court to 100 metres north of King Street, in the Town of Caledon, together with works ancillary thereto.

**24. BY-LAW TO CONFIRM THE PROCEEDINGS OF COUNCIL**

**Resolution Number 2024-485**

**Moved by** Councillor McFadden  
**Seconded by** Councillor Reid

*That By-law 41-2024 to confirm the proceedings of Regional Council at its meeting held on June 13, 2024, and to authorize the execution of documents in accordance with the Region of Peel by-laws relating thereto, be given the required number of readings, taken as read, signed by the Regional Chair and the Regional Clerk, and the Corporate Seal be affixed thereto.*

**Carried**

**25. ADJOURNMENT**

The meeting adjourned at 12:13 p.m.

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Regional Clerk

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Regional Chair

<b>FOR OFFICE USE ONLY</b>			Attention: Regional Clerk Regional Municipality of Peel 10 Peel Centre Drive, Suite A Brampton, ON L6T 4B9 Phone: 905-791-7800 ext. 4582 E-mail: <a href="mailto:council@peelregion.ca">council@peelregion.ca</a>
MEETING DATE YYYY/MM/DD 2024/06/27	MEETING NAME Regional Council		
DATE SUBMITTED YYYY/MM/DD 2024/04/18			
NAME OF INDIVIDUAL(S) Effat Ghassemi			
POSITION(S)/TITLE(S) Director			
NAME OF ORGANIZATION(S) The Newcomer Centre of Peel			
E-MAIL eghassemi@ncpeel.ca	TELEPHONE NUMBER	EXTENSION	
INDIVIDUAL(S) OR ORGANIZATION(S) ADDRESS 165 Dundas Street West, Suite 116 Mississauga, Ontario L5B 2N6, Canada			
REASON(S) FOR DELEGATION REQUEST (SUBJECT MATTER TO BE DISCUSSED) Highlighting the effective partnership between Peel Public Health's Oral Health team and The Newcomer Centre of Peel to deliver effective, equitable, and compassionate oral health care to Ukrainian refugee children coming from a warzone.			
A formal presentation will accompany my delegation <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			
Presentation format: <input checked="" type="checkbox"/> PowerPoint File (.ppt) <input type="checkbox"/> Adobe File or Equivalent (.pdf) <input type="checkbox"/> Picture File (.jpg) <input type="checkbox"/> Video File (.avi,.mpg) <input type="checkbox"/> Other <input type="text"/>			
Additional printed information/materials will be distributed with my delegation: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Attached			

Please save the form to your personal device, then complete and submit via email attachment to [council@peelregion.ca](mailto:council@peelregion.ca)



**Note:**

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# Oral Health Preventive Services for Displaced Ukrainian Children

An equity-focused partnership between the Region of Peel and The Newcomer Centre of Peel

Effat Ghassemi  
Executive Director, Newcomer Centre of Peel  
June 27, 2024

7.1-3



# How it began

- Displaced Ukrainian children in Peel were experiencing dental issues and required dental services.
- The Newcomer Centre of Peel (NCP) sought support in the community.
- NCP connected with the Region of Peel (ROP).
- ROP demonstrated a willingness to help the NCP and to provide immediate support to their clients.

# Successful Partnership



## **NCP and ROP Collaboration**

ROP exemplified effective, cross-sectoral collaboration in delivering equitable, compassionate, and essential humanitarian care.



## **Shared Goal**

Providing essential oral health care needs to displaced Ukrainian refugees in Peel.



## **Diversity, Equity, Inclusion Lens**

Inclusion, transparency, care and support, collaboration and leadership.



## **On-going Partnership**

ROP will continue to provide support to meet such needs in the future as they may arise.

# The Impact



## People Focused Care

ROP and NCP provided essential screening and preventive services to ensure dental needs were met.



## Health Equity

Commitment to support high-risk population, offered accessible and equitable care, supporting client's wellbeing.



## Community Support

Clients referred to Community Health Centres for additional/urgent care.



## Preventive Services Post-Pandemic

Project was the catalyst for restarting ROP's preventive services which continues to benefit NCP clients.

# Testimonials



The experience attending the Preventive Dental Clinic was very positive. [They] treated us with great care, understanding and respect. The examination was detailed and professional – pleasant people and experts in their field.

I recommend this service with 100% confidence because taking care of dental health from a young age is extremely important...

Mother 32 y.o and children  
10 y.o., 11 y.o



Enough time and attention was given to each child. [They]... clearly explained what needed to be done and our next steps. They arranged a Healthy Smiles card for us, which we later picked up at the Newcomer Centre of Peel.

We would definitely recommend this service to others. [They]...arranged an appointment for us, and we received free treatment. Without this, we might have postponed the examination and not immediately addressed the children's dental needs.

Mother 43 y.o. and children  
10 y.o., 13 y.o., 15 y.o., 16 y.o



My experience was very positive. Starting from the reception, the staff were friendly and helpful. They provided me with thorough information regarding my current situation and what steps we should take next for both of my children's oral health.

I would definitely recommend this service to anyone in need. The team was highly professional and provided me with top-notch oral health services.

Mother 38 y.o. and children  
5 y.o., 6 y.o

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MEETING DATE YYYY/MM/DD 2024/06/27	MEETING NAME Regional Council		
DATE SUBMITTED YYYY/MM/DD 2024/04/18			
NAME OF INDIVIDUAL(S) Pamela Bondett			
POSITION(S)/TITLE(S) Principal			
NAME OF ORGANIZATION(S) Birchbank Public School			
E-MAIL pamela.bondett@peelsb.com	TELEPHONE NUMBER 905-793-7984	EXTENSION	
INDIVIDUAL(S) OR ORGANIZATION(S) ADDRESS 52 Birchbank Road Brampton, ON Canada L6T 1L7			
REASON(S) FOR DELEGATION REQUEST (SUBJECT MATTER TO BE DISCUSSED) Highlighting the successful collaboration between Peel Public Health's Oral Health team and Birchbank Public School in implementing and delivering a portable oral health preventive clinic in school to effectively improve access to oral health care in an equitable and convenient fashion for those most in need.			
A formal presentation will accompany my delegation <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			
Presentation format: <input checked="" type="checkbox"/> PowerPoint File (.ppt) <input type="checkbox"/> Adobe File or Equivalent (.pdf) <input type="checkbox"/> Picture File (.jpg) <input type="checkbox"/> Video File (.avi,.mpg) <input type="checkbox"/> Other <input type="text"/>			
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# Peel Public Health Preventive Dental Services at Birchbank Public School

Birchbank Public School  
Pamela Bondett, Principal  
June 27, 2024



# Preventive Dental Services at Birchbank Public School



FOR OFFICE USE ONLY		
MEETING DATE YYYY/MM/DD 2024/06/27	MEETING NAME Regional Council	
DATE SUBMITTED YYYY/MM/DD 2024/05/24	Attention: Regional Clerk Regional Municipality of Peel 10 Peel Centre Drive, Suite A Brampton, ON L6T 4B9 Phone: 905-791-7800 ext. 4582 E-mail: <a href="mailto:council@peelregion.ca">council@peelregion.ca</a>	
NAME OF INDIVIDUAL(S) Sarah Rogers		
POSITION(S)/TITLE(S) Executive Director		
NAME OF ORGANIZATION(S) Victim Services of Peel		
E-MAIL srogers@vspeel.org	TELEPHONE NUMBER 905-453-2121	EXTENSION 7650
INDIVIDUAL(S) OR ORGANIZATION(S) ADDRESS 7750 Hurontario Street Brampton, ON L6V 3W6		
REASON(S) FOR DELEGATION REQUEST (SUBJECT MATTER TO BE DISCUSSED)  To discuss the need for funding Anti-Human Trafficking Counsellors at Victim Services of Peel as part of the nCourage hub.		
A formal presentation will accompany my delegation <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Presentation format: <input type="checkbox"/> PowerPoint File (.ppt) <input checked="" type="checkbox"/> Adobe File or Equivalent (.pdf) <input type="checkbox"/> Picture File (.jpg) <input type="checkbox"/> Video File (.avi,.mpg) <input type="checkbox"/> Other <input type="text"/>		
Additional printed information/materials will be distributed with my delegation: <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Attached		

Please save the form to your personal device, then complete and submit via email attachment to [council@peelregion.ca](mailto:council@peelregion.ca)

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**VICTIM  
SERVICES OF PEEL**  
Help. Healing. Hope.

**Presented By: Sarah Rogers, MSW, RSW, Executive Director**  
**June 27<sup>th</sup>, 2024**

# About VSOP

- Founded in 1986, Victim Services of Peel (VSOP) is a not-for-profit, registered charity
- Our mission is to provide comprehensive, trauma-informed, culturally responsive, 24/7 support to individuals and communities in Brampton and Mississauga, helping them recover from the impact of crime or sudden tragedies
- Serviced over **15,124** clients amongst all programs in 2023/2024 fiscal year

# Anti Human Trafficking Services

Victim Services of Peel (VSOP) provides in kind 24/7 afterhours support to the nCourage Hub

- Project This Way Out →
- 24/7 Crisis Response
- Victim Quick Response Program Plus

## 2023-2024 Fiscal Year Human Trafficking Numbers:

- **812** times HT victims/survivors accessed after hours crisis and support services.
- **6,656** hours of afterhours support services provided to HT victims/survivors.



# Project This Way Out →

## Background

This is a 30 month partnership project between Victim Services of Peel and Peel Regional Police. The project : This Way Out→ builds on a promising practice of integrating two anti-human trafficking crisis counsellors from Victim Services of Peel to work directly within the Vice Unit of Peel Regional Police. The project ends March 31<sup>st</sup>, 2026

**This project has been funded by Women and Gender Equality Canada.**



Women and Gender  
Equality Canada

Femmes et Égalité  
des genres Canada

# This Way Out → Project Activities



**VICTIM SERVICES OF PEEL**  
Help. Healing. Hope.

# Victim Quick Response Program Plus



- Established by the Ministry of Attorney General (now MCCSS)
- Support direct victims, their immediate family members, and witnesses in the immediate aftermath of violent crimes by providing short-term financial support with essential expenses in order to lessen the impact of the crime, enhance safety, and meet immediate practical needs arising from the commission of the crime.

## Means of last resort funding

- Strict eligibility criteria and timelines
- **VQRP+ does not replace Criminal Injuries Compensation Board**
- All applications must be approved by MCCSS

**VSOP fronted \$349,894 afterhours emergency expenses for victims in 2023-2024**

# Victim Quick Response Program Plus



## Emergency Expenses

- Accommodation
- Basic necessities
- Care for dependents and pets
- Cellular phone
- Crime scene clean-up
- Documents and mail forwarding
- Eye glasses and exams
- Graffiti removal
- Interpretation services
- Meals and Groceries
- Storage Locker Rental
- Transportation to safe accommodation

## *Immediate Needs - Home Safety*

- Dead bolt, bar, peephole
- Door (damaged or broken)
- Lock (damaged or broken)
- Motion sensor
- Personal alarm

## **Additional Supports**

- Indigenous Counselling and Health Services
- Serious Injury Supports
- Tattoo removal
- Residential Treatment



**VICTIM  
SERVICES OF PEEL**  
Help. Healing. Hope.

# Trends and Challenges

- Increased individuals reaching out for help
- Increased need for 24/7 after hours crisis support and VQRP+ emergency supports
- Increased complex needs and vulnerabilities
- Increased violence and injuries
- Increased gang involvement
- Increased high risk incidents
- Tracking technology
- Lack of shelter space
- Waitlists for detox, addiction supports, and counselling
- Strained justice system
- Therefore, survivors stay in a crisis state for longer periods of time and are at higher risk of revictimization

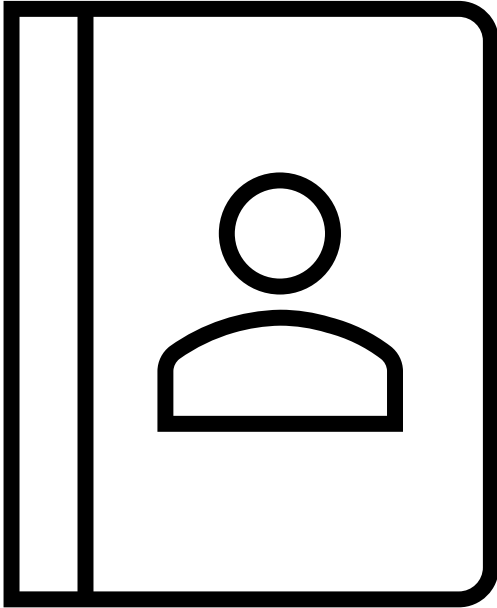
# Benefits of 24/7 AHT Crisis Counsellors



- **Timely Response:** Victims can receive immediate assistance and interventions, reducing the risk of re-trafficking or harm 24/7.
- **Enhanced Safety:** Victims can access safety planning, safety devices, and secure accommodations promptly, improving their overall safety and well-being.
- **Trauma-Informed Survivor-led support:** AHT counsellors with lived experience can provide comprehensive, trauma-informed care, addressing the diverse needs of trafficking survivors.
- **Improved Outcomes:** Continuous access to resources and support increases the likelihood of successful recovery and reintegration for victims.

**Total 1544 Interventions April 1<sup>st</sup> to June 15<sup>th</sup>, 2024.**

# Contact Information



24/7 Crisis Line: 905-568-1068

Email: [info@vspeel.org](mailto:info@vspeel.org)

Website: [www.vspeel.org](http://www.vspeel.org)

## Social Media:

@VictimServPeel (twitter), @vsofpeel (Instagram)

Executive Director: [srogers@vspeel.org](mailto:srogers@vspeel.org)

# Request for Delegation

<b>FOR OFFICE USE ONLY</b>			Attention: Regional Clerk Regional Municipality of Peel 10 Peel Centre Drive, Suite A Brampton, ON L6T 4B9 Phone: 905-791-7800 ext. 4582 E-mail: <a href="mailto:council@peelregion.ca">council@peelregion.ca</a>
MEETING DATE YYYY/MM/DD 2024/06/27	MEETING NAME Regional Council		
DATE SUBMITTED YYYY/MM/DD 2024/06/21			
NAME OF INDIVIDUAL(S) Shauna Currie			
POSITION(S)/TITLE(S) Facilitator			
NAME OF ORGANIZATION(S) Family Services of Peel			
E-MAIL scurrie@fspeel.org	TELEPHONE NUMBER 905-270-2250	EXTENSION	
INDIVIDUAL(S) OR ORGANIZATION(S) ADDRESS Suite 300, 5975 Whittle Road. Miwssissauga ON L4Z 3N!			
REASON(S) FOR DELEGATION REQUEST (SUBJECT MATTER TO BE DISCUSSED) Human Trafficking and Peel Human Trafficking Mobile Clinic			
A formal presentation will accompany my delegation <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			
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# *Human Sex Trafficking: Mobile Clinic*

**Family Services of Peel**

Presentation to Council

June 2024

# FAMILY SERVICES OF PEEL (FSP)



## Mission

*“Through leadership, research, collaboration and innovation, we support families and individuals in Peel to transform their lives.”*



## Vision

*“Transforming lives in Peel”*



## Staff

31 full-time, 9 part-time



## Budget

Annual Budget \$7,349,789

# WHAT IS HUMAN TRAFFICKING?

## **Definition:**

- Recruitment, transportation, transfer, harboring, or receipt of persons by improper means for illegal purposes.
- Methods include force, abduction, fraud, coercion, deception, and repeated provisions of a controlled substance.
- *Sex trafficking*: involves forced or coerced sexual exploitation, including commercial sex.

## **Societal Impact:**

- Degrades women's rights, harms public health, disrupts communities, and hinders social development.

## **Victim Health:**

- Leads to severe physical and psychological health issues.

## **Nature of Crime:**

- Human trafficking is an ongoing process, not a one-time event.

# GLOBAL CONCERN



Estimated **49.6 million people** in modern day slavery worldwide.



Human trafficking is a **\$150 billion** industry.



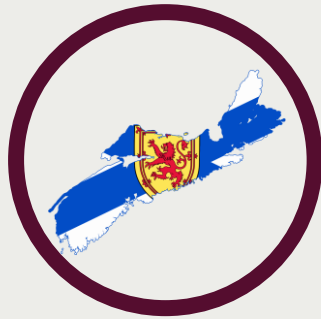
Human trafficking is the **second most profitable illegal industry** in the U.S.



**54%** of those trapped in modern slavery are **women and girls**.

# PREVALENCE IN CANADA

Between 2012 and 2022, there were **3,996 police-reported incidents** of human trafficking.



## Nova Scotia

**Highest** rate of human trafficking incidents in Canada.

**3.1** incidents per 100,000 people.



## Ontario

**Second highest** rate of human trafficking incidents in Canada.

**1.6** incidents per 100,000 people.

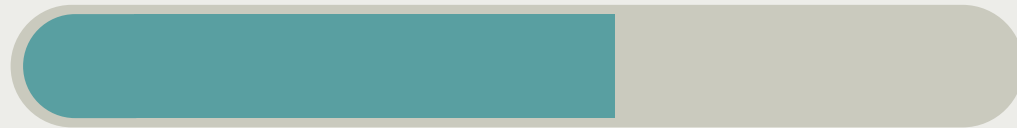
# REGION OF PEEL

**In 2018,**



**62%**

of Canadian human trafficking cases originate in the GTA.



**63%**

of victims trafficked in Ontario are Canadian citizens.



**70%**

of human trafficking victims identified by police are under the age of 25.

# KEY VULNERABLE GROUPS

## Indigenous Women

Higher likelihood of experiencing poverty and violent crimes; limited resources to escape violence.

## Young Girls

Increasing participation in the sex industry, lured by the promise of money, luxury, and male validation.

## East Asian Migrant Workers

Vulnerable due to language barriers, fear of criminalization, and manipulation into exploitation.

## Women with Disabilities

Targeted due to perceived vulnerability and higher manipulation rates by faux friends or caregivers.



# **FSP's Mobile Health Clinic (2021-2024)**

# OVERVIEW OF MOBILE CLINIC

## About:

- Mobile, comprehensive, accessible and coordinated model of services and programs for survivors of human sex trafficking and their families.
- Offered free and confidential health care services.

## Services:

- Sexual health screening, birth control, trauma counselling.

## Project Duration:

- February 15, 2021 to March 31, 2024 (38 months)
  - **October 2021:** Virtual launch due to COVID-19 restrictions.
  - **2022:** Transition to mobile clinic bus for direct services.

## Hours of operation:

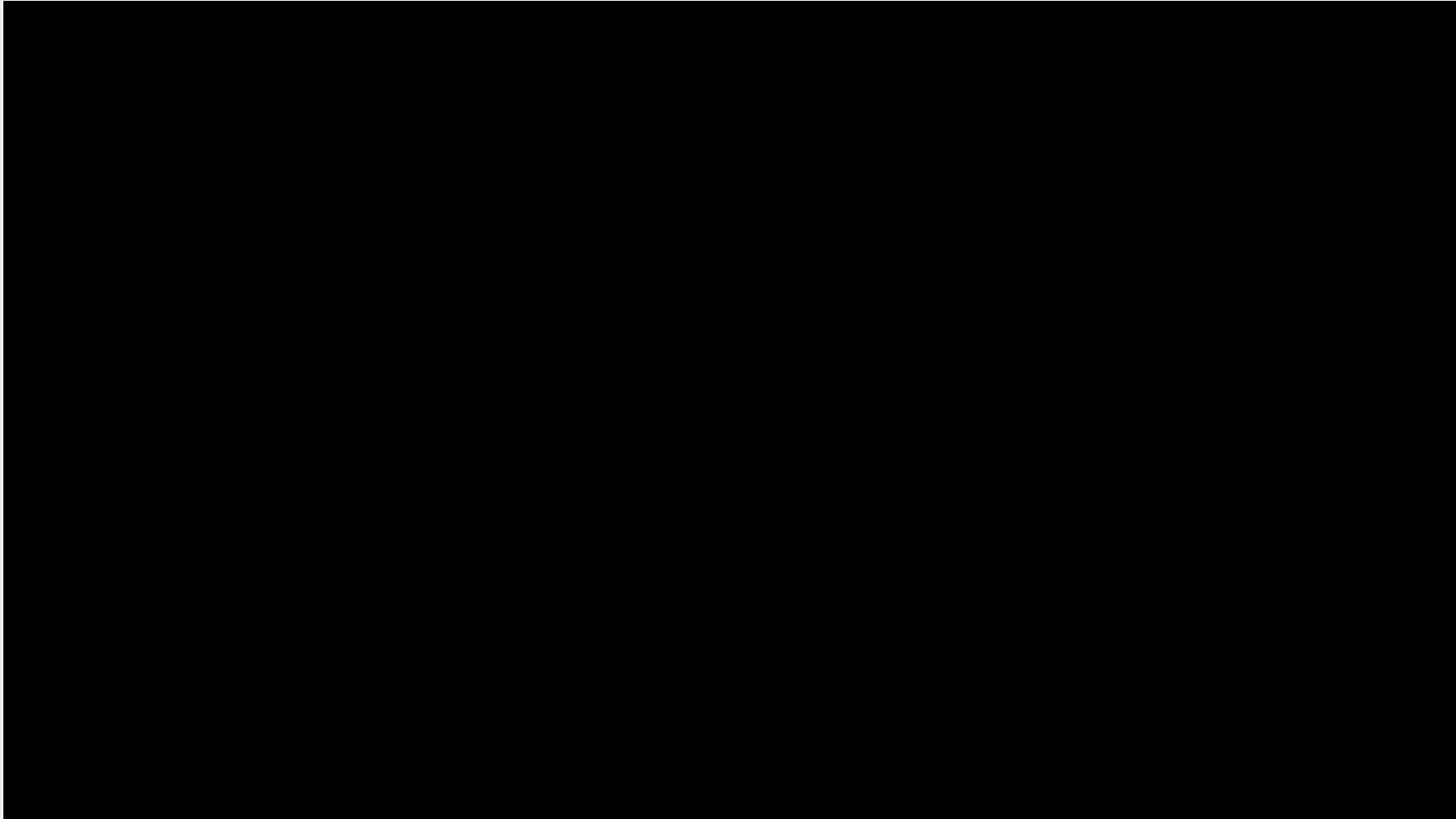
- Fridays and Saturdays

## Frameworks:

- Anti-oppression, anti-racism, and equity
- Women's rights and human's rights
- Client-centred
- Trauma-informed



# **VIDEO TO BE PRESENTED AT REGIONAL COUNCIL**



# COMMUNITY COLLABORATION – TEMISKAMING SHORES

## Overview:

- **Date:** June 19<sup>th</sup>-21<sup>st</sup>, 2022
- **Participants:** Monica Riutort (Peel Institute), Dr. Soo Min Toh (University of Toronto), Lidia Ferreira (Family of Peel), David Ma (University of Guelph)
- **Host:** Keepers of the Circle, an Indigenous women's organization.

## Purpose:

- Introduce FSP's equity, anti-oppression and anti-racism framework to Keepers of the Circle and demonstrate its application in the Mobile Clinic project
- Explore collaboration opportunities to connect Indigenous communities with Canadian newcomers
- Support the development of a new women's shelter by sharing expertise and resources
- Promote culturally informed healthcare practices by learning how to integrate Indigenous healing practices with Western medical care

## Outcomes:

- Established trust with members of the community
- Identified collaboration opportunities for employment and skills training, bridging programs, and sustainable housing solutions

# COMMUNITY COLLABORATION – TEMISKAMING SHORES



# **External Evaluation of Mobile Health Clinic**

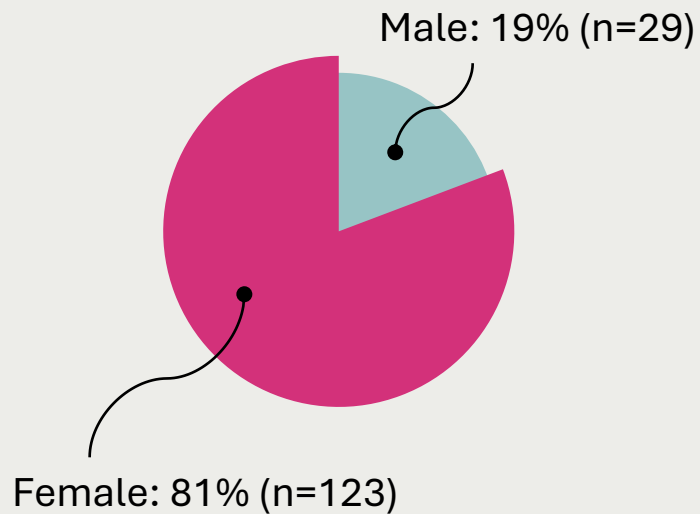
# DEMOGRAPHIC DATA

Between October 2021 and March 2024, the Mobile Clinic served **152 clients**.

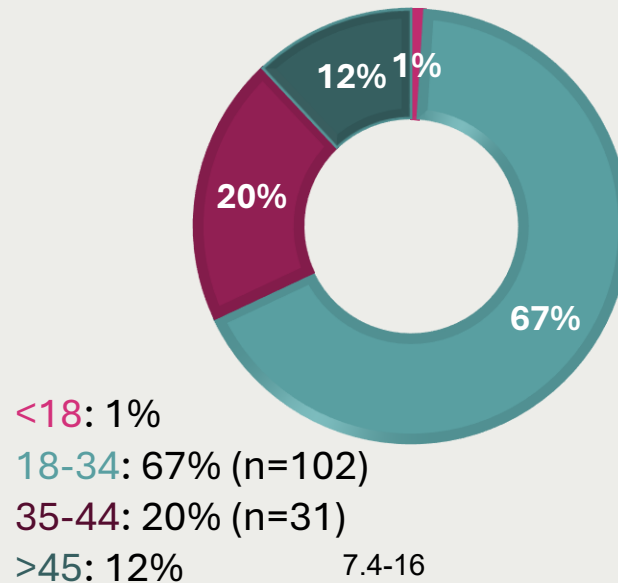


4 clients were HST survivors (2.6%)

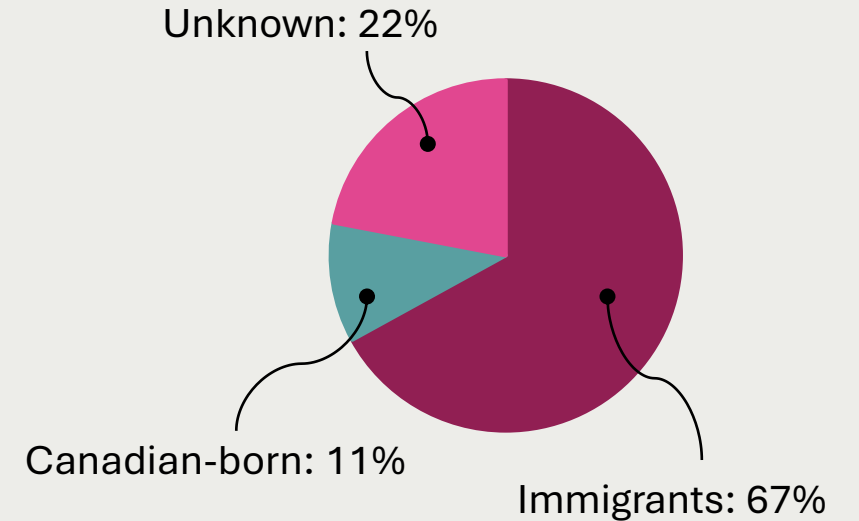
## Sex



## Age



## Ethnicity



# RESULTS AND PROMISING PRACTICES

## Hybrid Service Model and IT Technologies:

- Increased accessibility and helped strengthen the efficacy of the mobile clinic to overcome the challenges found in an exclusively mobile service model
- *Recommendations*: Implement a hybrid practice with the combination of virtual consultations over the phone with a fixed location to facilitate safe and in-person consultations or medical tests at time when clients are available.

## Sexual Health and Trauma Counseling:

- Reduced barriers to access through location, operation hours, and language options, attracting young women, immigrants, and those without Ontario Health Insurance or access to traditional health services.
- *Recommendations*: Implement multiple mobile clinics in various locations to reach more survivors.

## Triage system to build pathways for HST survivors:

- Using a flagged communication system across the mobile clinic was effective in identifying and establishing safety pathways for potential HST survivors and clients.
- *Recommendations*: Implement a triage and communication system that starts from intake process passing through the medical assessment and follow up treatment, to allow for the identification of individuals by groups of risk based on two main parameters: **number of sexual partners in the past year** and the **presence of mental health challenges**.



# FUTURE DIRECTIONS

Our goal is to **secure funding to enhance Mobile Clinic services for victims and survivors of human trafficking**. With increased funding, FSP can use a holistic approach to save lives, heal trauma, and restore hope and dignity to victims and survivors of human trafficking.

## Key Initiatives

- **Community engagement and cultural competency**
  - Increase training for staff using a client-centred and trauma-informed approach
  - Collaborate with relevant organizations to improve service delivery
  - Incorporate client feedback and operational insights into procedures through regular evaluation
- **Educational Programs in Schools**
  - Create interactive training modules to educate students about HST, and increase awareness and prevention
- **Partnership with Peel Police**
  - Collaborate with local law enforcement to ensure the safety of clinic staff through
  - Leverage police resources to help identify and support victims more effectively
- **Integration with Indigenous Communities**
  - Respond to the rise in Missing and Murdered Indigenous Women (MMIW)
  - Focus on trauma and addiction counselling, crucial for Indigenous survivors
  - Combine traditional Indigenous healing practices with Western medical care for a holistic approach



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MEETING DATE YYYY/MM/DD 2024/06/27	MEETING NAME Regional Council	
DATE SUBMITTED YYYY/MM/DD 2024/06/18		
NAME OF INDIVIDUAL(S) Christy Upshall, and Dani Mills		
POSITION(S)/TITLE(S) CEO, and Director of Community Outreach & Strategic Partnerships		
NAME OF ORGANIZATION(S) Our Place Peel		
E-MAIL dmills@ourplacepeel.org	TELEPHONE NUMBER 647 678 8313	EXTENSION
INDIVIDUAL(S) OR ORGANIZATION(S) ADDRESS 5170 Dixie Rd, Suite 206 Mississauga, ON L4W1E3		
REASON(S) FOR DELEGATION REQUEST (SUBJECT MATTER TO BE DISCUSSED) We would like to delegate on the topic of nCourage - Peel's Anti-Human Trafficking Integrated Services Hub. Our Place Peel is the operational lead for the program. We would be delegating to support the Human Trafficking Submissions.		
A formal presentation will accompany my delegation <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Presentation format: <input checked="" type="checkbox"/> PowerPoint File (.ppt) <input type="checkbox"/> Adobe File or Equivalent (.pdf) <input type="checkbox"/> Picture File (.jpg) <input type="checkbox"/> Video File (.avi,.mpg) <input type="checkbox"/> Other <input type="text"/>		
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Regional Municipality of Peel  
10 Peel Centre Drive, Suite A  
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**Anti-Human Sex Trafficking Integrated Service Hub**

# nCourage Collaborative

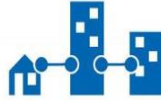
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The Region of Peel's 3 pillar strategy



## Prevention

Increase awareness of human sex trafficking through coordinated prevention and education programming.



## Intervention

Increase access to dedicated and reliable services that are easy to navigate for victims and survivors.



## Exits/Housing

Increase access to dedicated, safe and supportive housing for victims and survivors.

- **Intervention Pillar – Collaborative Partners**

Our Place Peel

EFRY Hope and Help for Women

- Increase access to service, support, and safety for victims/survivors or those at-risk ages 12+.
- Reduce barriers by improving service coordination, facilitate care through warm referrals to avoid duplication of services and re-telling their story.
- Provide wraparound, centrally located supports/services to meet victims/survivors' needs.



Our teams are highly trained to address all complex situations by being trauma informed, and client centered.

## Our Services

- **Comprehensive safety and risk assessments;**
- **Coordination of Immediate and specialized supports'**
- **Ongoing Long-Term Case Management.**

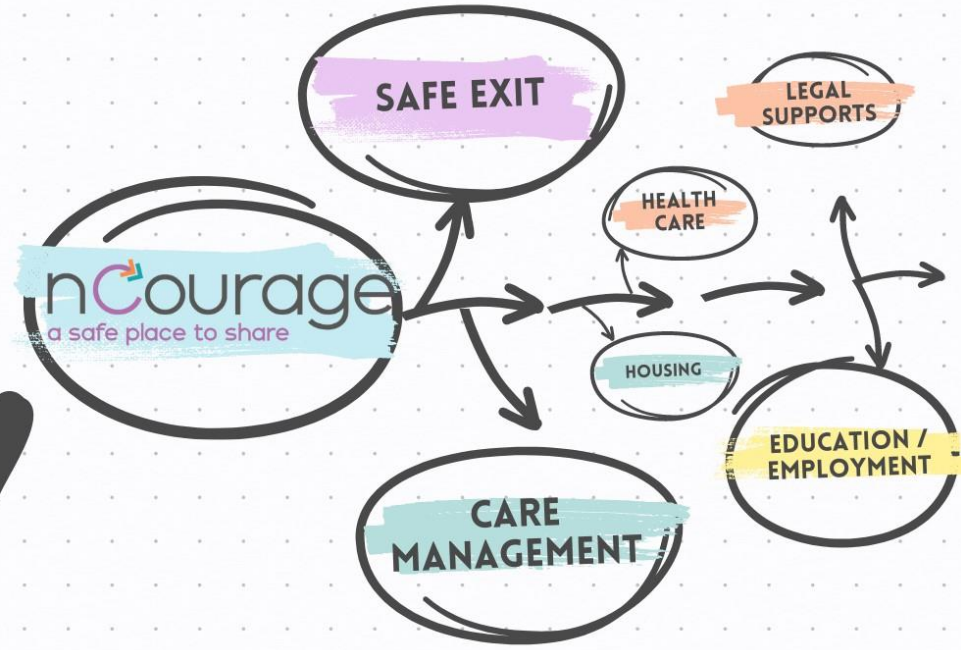
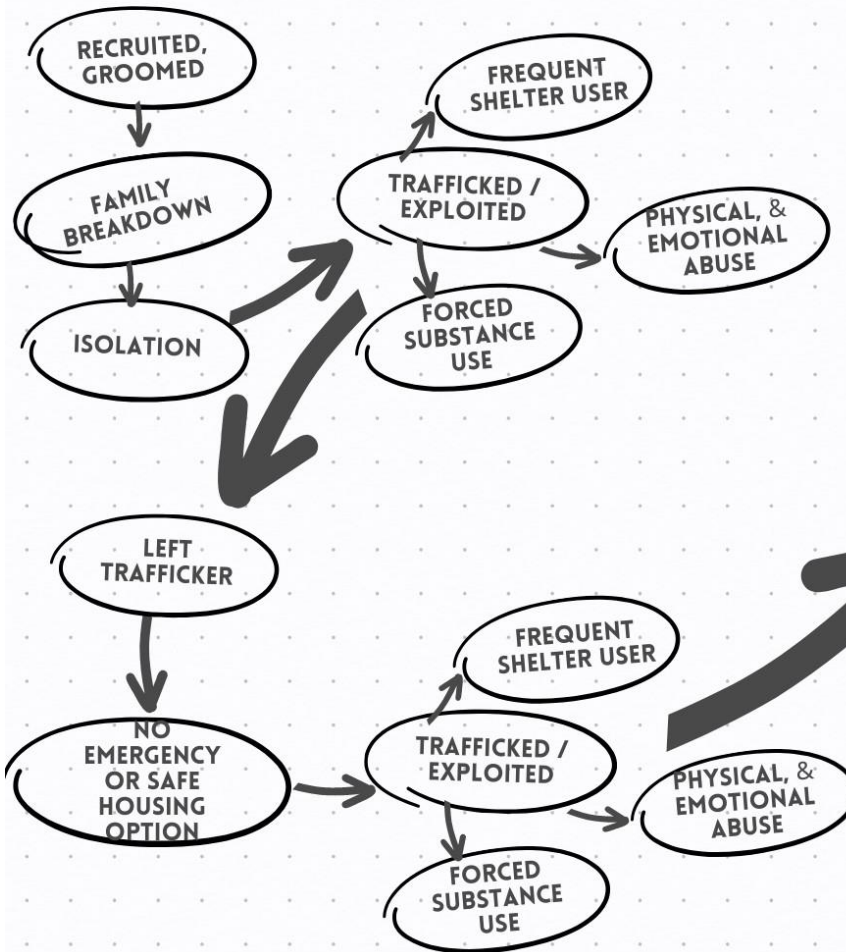


There has been a year-over-year increase in service usage since inception of the dedicated programs.

FY2021/22 vs FY2022/23 – Significant increase in total individuals served (partly due to COVID impacts – 68 to 613 respectively)

Clients at the nCourage hub are predominantly female-identifying (94%), and are seeing an increase in male identifying, and gender diverse victims/survivors.

The top three services currently accessed include system navigation & supports (39%), case management (37%), and counselling (18%).



"I can't believe this type of wrap around care exists in Peel for what I have been through. This does happen anywhere else, not like this"

"Being able to be fully independent, really helped me and my mental health. I got support that helped me get my life back."

"Without nCourage, our agency would have to do additional services with victims/survivors that we do not have the specialized training for. Such as the increase risk and safety planning, nCourage is able to do so much more for clients with complex needs." – Service Provider

Thank you



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MEETING DATE YYYY/MM/DD 2024/06/27	MEETING NAME Regional Council Meeting: Delegation		
DATE SUBMITTED YYYY/MM/DD 2024/06/17			
NAME OF INDIVIDUAL(S) Sylvia Kolitsopoulos			
POSITION(S)/TITLE(S) Service Director of Advice and Assessment			
NAME OF ORGANIZATION(S) Peel Children's Aid Society			
E-MAIL skolitsopoulos@peelcas.org	TELEPHONE NUMBER 905-363-6131	EXTENSION 1116	
INDIVIDUAL(S) OR ORGANIZATION(S) ADDRESS 25 Capston Drive Mississauga, ON L5W 0H3			
REASON(S) FOR DELEGATION REQUEST (SUBJECT MATTER TO BE DISCUSSED) To advocate for the need for additional funding to support the increase in demand for services and supports for victims, survivors, and individuals at-risk of sex trafficking in Peel. Additional funding will enhance existing services and supports, amplify the reach of prevention-based activities, and enable the implementation of innovative ideas to further combat human sex trafficking in Peel.			
A formal presentation will accompany my delegation <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			
Presentation format: <input checked="" type="checkbox"/> PowerPoint File (.ppt) <input type="checkbox"/> Adobe File or Equivalent (.pdf) <input type="checkbox"/> Picture File (.jpg) <input type="checkbox"/> Video File (.avi,.mpg) <input type="checkbox"/> Other <input type="text"/>			
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# PEEL CHILDREN'S AID SOCIETY



# AGENDA

---

Our HT Initiative

---

Statistics

---

Partnerships

---

Testimonial

---

Gaps in Service

# OUR HT INITIATIVE



## AHT Committee (since 2019)

Build Awareness

Increase Identification

Crystallize Service Response

Placement and Case Management Strategies

Community Partnership and Collaboration



## Human Trafficking Navigator (since 2024)

Build Capacity Within the Agency

Attend to Emergency HT Cases

Streamline Responses

Collaborate with Community Partners

Data Analysis



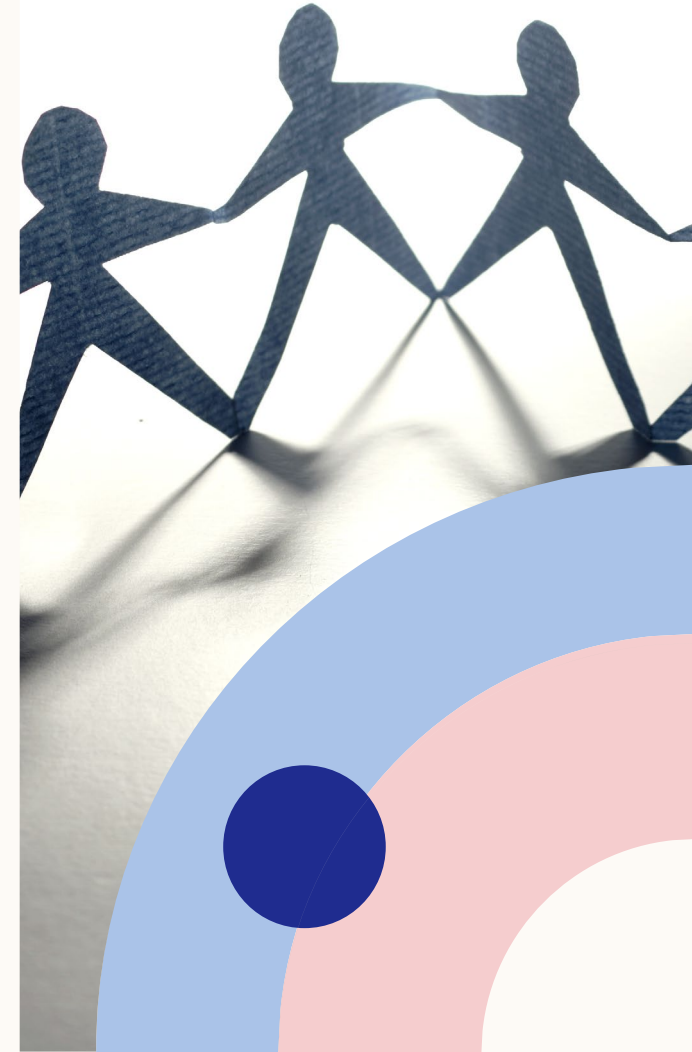
# STATISTICS

ANALYSIS POINTS	RESULTS (%)
HT concerns	40.7
HT related rating	5.8
HT consults without HT rating	0
HT consults and HT related rating	33
Females to Males	90.4 to 9.5
Age Span (pulled 12-17)	11-17
Racialized	90.4
FNIM	9.5



# PARTNERSHIPS

- ✓ Region of Peel
- ✓ nCourage
- ✓ Peel Regional Police
- ✓ Victim's Services of Peel
- ✓ Elizabeth Fry Society
- ✓ Our Place Peel
- ✓ Bonnie McPhee House
- ✓ Peel Human Trafficking Service Provider's Committee
- ✓ & Many More!



# TESTIMONIAL

## PROVINCIAL LEGISLATIVE ADDRESS: MPP DEEPAK ANAND

I want to take this time to also raise awareness of some of the signs that a person may be a victim of human trafficking; for example, the person is unfamiliar with their environment, has unrealistic employment offers, is distrustful of authority, shows fear or anxiety when being questioned, and shows signs of being controlled mentally or physically.

When we talk about the children, these signs include having little or no access to parents or guardians, or to friends of their age outside work or school. So I want to tell the community: If you see these signs, please reach out to the authorities, or reach out to those individuals and tell them that help is available—help like Peel Children’s Aid Society which has their headquarters in my riding.

I want to share an example of how working together can help overcome challenges like this, Mr. Speaker. Peel CAS has been supporting a 16-year-old girl and their family, and now she is a survivor of trafficking by her boyfriend. Her own boyfriend was grooming the young woman for the sex trade. Mr. Speaker, this is disgusting. After educating the girl on the dangers of her current position, thankfully she was fortunately able to hide herself in the mall bathroom one day, contacted her Peel CAS worker and mall security and Peel police, and got the safety she needed. Thankfully, I’m glad to say that she’s fine and she’s safe, and she’s pursuing a wonderful career today.

We need more education, more control and more collaboration, and I’m happy to say that is why we need to implement the recommendations from Bill 251. I’m happy to be a part of a government that is taking action and that I’m able to contribute on this important issue.

# GAPS IN SERVICE



- Holistic programming for youth 12-17
- First stage housing for youth and young adults
- Drop in programming for victims/survivors
- Prevention supports
- After-care supports

**THANK YOU**

**ON BEHALF OF PEEL CHILDREN'S AID SOCIETY**



# Request for Delegation

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MEETING DATE YYYY/MM/DD 2024/06/27	MEETING NAME Regional Council		
DATE SUBMITTED YYYY/MM/DD 2024/06/18			
NAME OF INDIVIDUAL(S) Lee Ann Bailey			
POSITION(S)/TITLE(S) Manager of Anti Human Trafficking Programs and Services			
NAME OF ORGANIZATION(S) EFry Hope and Help for Women			
E-MAIL lbailey@efryhope.com	TELEPHONE NUMBER 416-625-8324	EXTENSION	
INDIVIDUAL(S) OR ORGANIZATION(S) ADDRESS 44 Peel Centre Drive Suite #200 Brampton, Ontario L6T4B5			
REASON(S) FOR DELEGATION REQUEST (SUBJECT MATTER TO BE DISCUSSED) Update on Peel Anti-Human Sex Trafficking Program on Exit/Housing part of the 3 Pillar Strategy. Present successes and challenges.			
A formal presentation will accompany my delegation <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			
Presentation format: <input checked="" type="checkbox"/> PowerPoint File (.ppt) <input type="checkbox"/> Adobe File or Equivalent (.pdf) <input type="checkbox"/> Picture File (.jpg) <input type="checkbox"/> Video File (.avi,.mpg) <input type="checkbox"/> Other <input type="text"/>			
Additional printed information/materials will be distributed with my delegation: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Attached			

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Bonnie McPhee  
Peel Transition House



# What is BONNIE McPHEE HOUSE?

**Safe**, secure and **confidential** housing designed to support young women who have, or who are experiencing sex trafficking/sexual exploitation.

- **24/7 trauma informed staff** available 1 support
- **Short term** (up to 6 months)
- **6 beds**
- **Immediate** and **specialized** programm and supports
- **Activities** and **supports** that offer **stabilization**
- Participants have their **own room**



# What is PEEL TRANSITION HOUSE?

A **second stage housing** option that provides a safe, supportive space for **survivors of sex trafficking/exploitation** who have **stabilized** and shown some progression on the path toward recovery and have demonstrated a **readiness to move towards independence**.

- **24/7 staffing** providing trauma-informed care and support
- **Long term** (up to 2 years)
- **6 beds**
- **Specialized** programming and supports
- **Activities and supports** that build skills for independence and assist with community integration
- Participants have their **own room**
- **Rent-** based on OW shelter allowance rates

# Challenges

- High complex mental health needs
- Ongoing support services
- 3<sup>rd</sup> stage housing
- Supports for women over the age of 24



# Successes

- Dedicated funding
- Collaborations/Pathways
- Education
- Employment



Thank you



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MEETING DATE YYYY/MM/DD 2024/06/27	MEETING NAME Regional Council Meeting		
DATE SUBMITTED YYYY/MM/DD 2024/06/19			
NAME OF INDIVIDUAL(S) Joy Brown			
POSITION(S)/TITLE(S) Constable			
NAME OF ORGANIZATION(S) Peel Regional Police			
E-MAIL 1333@peelpolice.ca	TELEPHONE NUMBER 905-453-3311	EXTENSION 4745	
INDIVIDUAL(S) OR ORGANIZATION(S) ADDRESS 7150 Mississauga Road, Mississauga			
REASON(S) FOR DELEGATION REQUEST (SUBJECT MATTER TO BE DISCUSSED) To advocate for the need for additional funding to support the increase in demand for services and supports for victims, survivors, and individuals at-risk of sex trafficking in Peel. Additional funding will enhance existing services and supports, amplify the reach of prevention-based activities, and enable the implementation of innovative ideas to further combat human sex trafficking in Peel.			
A formal presentation will accompany my delegation <input type="checkbox"/> Yes <input type="checkbox"/> No			
Presentation format: <input checked="" type="checkbox"/> PowerPoint File (.ppt) <input type="checkbox"/> Adobe File or Equivalent (.pdf) <input type="checkbox"/> Picture File (.jpg) <input type="checkbox"/> Video File (.avi,.mpg) <input type="checkbox"/> Other <input type="text"/>			
Additional printed information/materials will be distributed with my delegation: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Attached			

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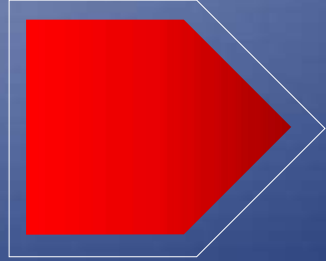


# Peel Human Trafficking Service Providers Committee Peel Regional Police

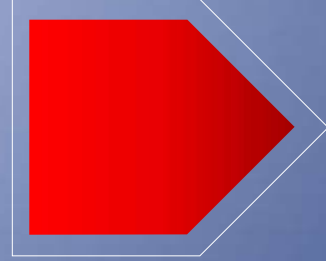
Constable Joy Brown  
June 27, 2024



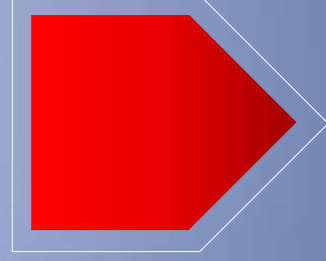
# Peel Human Trafficking Service Providers Committee



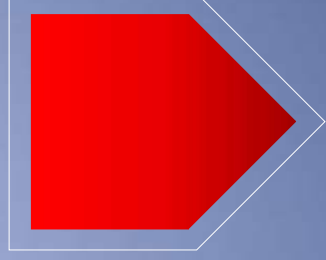
Formed in  
December  
2015



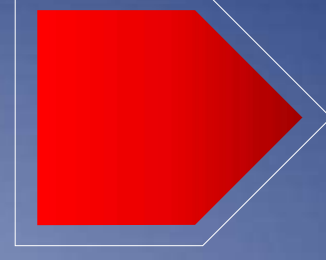
Over 40  
organizations  
from various  
sectors



Developed  
Regional  
Protocol/Care  
Path

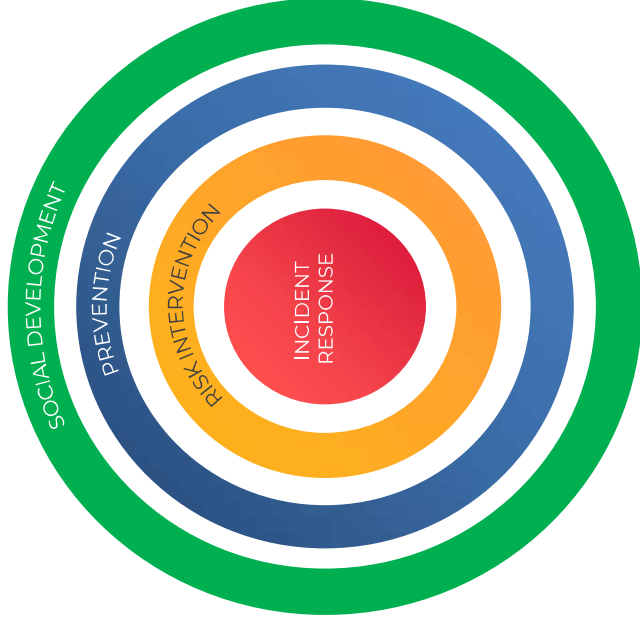


Training for  
Service  
Providers  
Awareness  
presentations  
in the  
Community



School  
Boards Policy  
Framework for  
School Board  
Anti-Sex  
Trafficking  
Protocol

# Community Safety and Well Being



# nCourage Integrated Service HUB & Housing

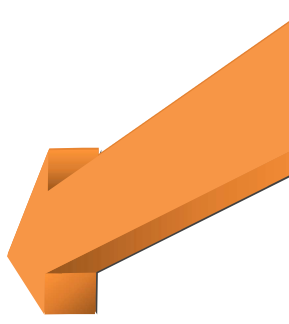
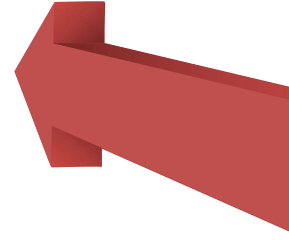
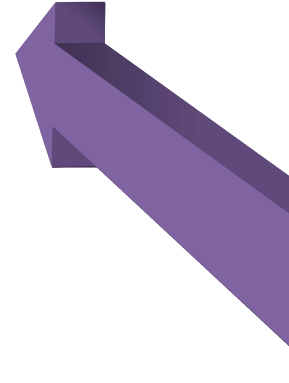


Victim Support  
Grant  
Timea Nagy  
online training  
Front-line  
Investigative  
Units

Partnership with  
Indus  
Community  
Colleges –  
Outreach/  
International  
Students

Working to  
Expand  
Housing  
Initiative  
Shelter Beds/3<sup>rd</sup>  
Stage Housing

Received  
Permanent  
Funding for  
Houses and  
nCourage  
June 2022



# Gaps



- Dedicated funds for Prevention Awareness Campaigns
- Additional resources for nCourage
- Complex cases (Peel Situation Table)
- Shelter Beds/ Third Stage Housing

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MEETING DATE YYYY/MM/DD 2024/06/27	MEETING NAME Council Meeting		
DATE SUBMITTED YYYY/MM/DD 2024/06/26			
NAME OF INDIVIDUAL(S) Clinton Baretto, Marcel Seereeram			
POSITION(S)/TITLE(S) Executive Director, Clinical Director			
NAME OF ORGANIZATION(S) Homeless Health Peel			
E-MAIL clinton@hhpeel.ca	TELEPHONE NUMBER 9054570447	EXTENSION	
INDIVIDUAL(S) OR ORGANIZATION(S) ADDRESS 204-60 Queen St. E. Brampton ON, L6V 1A9			
REASON(S) FOR DELEGATION REQUEST (SUBJECT MATTER TO BE DISCUSSED) Homeless Health Peel closure			
A formal presentation will accompany my delegation <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			
Presentation format: <input type="checkbox"/> PowerPoint File (.ppt) <input type="checkbox"/> Adobe File or Equivalent (.pdf) <input type="checkbox"/> Picture File (.jpg) <input type="checkbox"/> Video File (.avi,.mpg) <input type="checkbox"/> Other <input type="text"/>			
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REPORT TITLE: **Peel Region Anti-Human Sex Trafficking Lived Experience Remuneration Framework**

FROM: Andrea Warren, Acting Commissioner of Human Services

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## **RECOMMENDATION**

**That implementation of a two-year prototype of the Peel Anti-Human Sex Trafficking Remuneration Framework to assess the impact and scale to Peel Region, be endorsed.**

### **REPORT HIGHLIGHTS**

- Eliciting expert input from people with lived experience and engaging them ethically and equitably has become a paramount priority in the work of community organizations and governmental agencies in Canada and globally.
  - Staff compiled the available promising practices and guidelines for compensating survivors of sex trafficking, along with comparable fee-for-service models commensurate with professional knowledge, skills, and formal education to form the basis of the Peel Anti-Human Sex Trafficking (AHST) Lived Experience Remuneration Framework.
  - This framework can be used to inform how Peel Region approaches engagement and consultation with diverse voices, specifically those with lived experience.
- 

## **DISCUSSION**

### **1. Background**

The report from the Acting Commissioner of Human Services listed on the May 2, 2024, DEAR agenda titled "Peel Anti-Human Sex Trafficking Remuneration Framework" was referred to an upcoming Regional Council meeting to receive endorsement. The following recommendation was approved at the May 23, 2024, Regional Council meeting, "*That the Peel Anti-Human Sex Trafficking Lived Experience Remuneration Framework be referred to Council for endorsement and referred to staff to report back on the practical application of the Framework across the organization*".

In June 2018, Council unanimously endorsed 'A Strategy to Address Human Sex Trafficking in Peel Region'. In February 2023, the AHST Program convened a strategic planning session with cross-sectoral partners, that was survivor-led and survivor-informed. Staff encountered challenges in ensuring that the survivor leaders were remunerated in a way that was equitable, meaningful, and non-tokenistic, based on their lived expertise as well as their professional consultant skill set and academic preparation.



## **Peel Region Anti-Human Sex Trafficking Lived Experience Remuneration Framework**

### **2. Current Status**

Eliciting expert input from people with lived experience and engaging them ethically and equitably has become a paramount priority in the work of community organizations and governmental agencies in Canada and globally (Greer et al., 2017; Homer, 2019; The Change Foundation, 2015; Ti, Tzemis, & Buxton, 2012). 'Lived experience' in this sense can refer to any experience of an issue or situation (e.g., poverty, ability, historical trauma, race, etc.) that is pertinent to an organization's work, and which is acknowledged as a source of valuable insight and understanding that individuals without that experience lack, irrespective of their education or training (Saskatoon Poverty Reduction Partnership, 2017).

Staff conducted an environmental scan of the available published literature to locate a remuneration scale for survivor leaders of sex trafficking. The scan revealed very limited documentation and research that explicitly provides a 'pay scale' or remuneration plan for survivors of sex trafficking. Staff compiled the available promising practices and guidelines for compensating survivors of sex trafficking, along with comparable fee-for-service models commensurate with professional knowledge, skills, and formal education to form the basis of the Peel AHST Lived Experience Remuneration Framework. The Framework is informed by survivor leaders and other experts in the field to incorporate geographic, sector, demographic and experience variability, to ensure equity, diversity, and inclusion. The expert lived experience services are being provided by individuals, as part of an approved program, under Schedule "A" Exceptions of the Procurement Bylaw 45-2023 and deemed to be in the best interest of Peel.

The aim is to use this framework to remunerate survivors that will participate on the Peel Anti-Human Sex Trafficking Advisory Committee. We are currently developing a selection criterion, that is inclusive of a Diversity, Equity and Inclusion framework to ensure an equitable process. This will inform an Expression of Interest (EOI) process extended to a broad network of community partners that offer Anti-Human Sex Trafficking supports. Further, there will be a set of 'qualifications' as part of the EOI as this process must be trauma-informed, which means that individuals must meet the criterion (e.g., received trauma therapy, exited for more than 5 years. This has been developed by survivor-led organizations to ensure individual participation does not cause unintentional harm). This framework can be used to inform how Peel Region approaches engagement and consultation with diverse voices, specifically those with lived experience.

### **RISK CONSIDERATIONS**

This type of ethical and equitable remuneration of people with lived experience is a new concept, especially for government organizations. There is a potential risk that program areas will not be accustomed to allocating a budget line aligned with the Framework. This could result in the decision not to seek input from individuals with lived experience to inform programming.

Perpetuating the inequity is discriminatory and allows for stigma to flourish. The benefit of soliciting meaningful input from people with lived experience who are impacted by regional services far outweigh the risk of allocating the appropriate funds required in the most ethical and equitable way possible.

## **Peel Region Anti-Human Sex Trafficking Lived Experience Remuneration Framework**

### **FINANCIAL IMPLICATIONS**

There are no direct financial implications. Each program area will be responsible for utilizing approved budget allocation in support of securing vital, program-level intelligence from people with lived experience.

### **CONCLUSION**

The Region of Peel is a leader in Ontario on supporting an Anti-Human Sex Trafficking program. The program was built on integrity and ensuring that our programs and services are survivor informed. Equitable lived experience remuneration is a critical part of this program and can be adapted for all regional lived experience tables, to ensure equity, consistency, and the ethical engagement of people with lived experience.

### **APPENDICES**

Appendix I – Peel Anti-Human Sex Trafficking Program Remuneration Framework

Appendix II – Lived Experience Endorsement – Timea Nagy

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Andrea Warren, Acting Commissioner of Human Services

*Authored By: Samantha MacNeill, Advisor, Peel Anti-Human Sex Trafficking Program*



# Remuneration for consultants and staff

with lived-experience of human trafficking

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<b>3 A guide to compensation commensurate with experience and education</b> .....	<b>16</b>
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<b>5 Peel Region’s proposed survivor consultant remuneration framework</b> ..	<b>21</b>
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# Preface

*There is consensus within the human trafficking sector that individuals with lived experience of human trafficking must be involved in the work, however, few have engaged in a way that is ethical, non-tokenistic and meaningful. This report aims to collate available evidence, best and promising practices to advocate for moving from theory to action.*

There is very limited available documentation and research that explicitly provides a 'pay scale', 'pay grid', or remuneration plan for survivors of sex trafficking. The information referred to in this report provides best practices and guidelines for compensating survivors of sex trafficking. Examples of remuneration for individuals with lived experience are also included. Organizations cannot expect survivors to offer their time and expertise pro bono — financial compensation is the primary way anti-trafficking organizations can value survivor expertise while enriching anti-trafficking programming with valuable guidance, advice and expertise that cannot be acquired from any other source. In their report entitled, *Review of Current Promising Practices in the Engagement of People with Lived Experience to Address Modern Slavery and Human Trafficking*, Modern Slavery & Human Rights Policy & Evidence Centre notes that their findings emphasise best practices of engaging people with lived experience are underpinned by three key principles: being non-tokenistic, being trauma-informed and preventing harm. There are a growing number of toolkits, concepts and guidelines outlining key principles for ethical and meaningful engagement of people with lived experience, but less is available about the translation of these into practice.

Jennifer Richardson underscores the importance of not only including individuals with lived experience in entry-level positions but also building

leaders with lived experience in all aspects of programming in her 2023 article in the British Journal of Social Work;

*When agencies only employ survivors in entry-level jobs but do not invest in them to build their capacity and move into a leadership role, it ultimately makes it difficult for survivors to adequately support themselves and their families. When their capacity isn't being built, they do not develop the needed skill sets to write and design programmes and policy, or to work with government on legislation and research. Most of their involvement in this work is driven by other people with formal education who lack a true understanding of how they see the world when being trafficked and after. Programmes that are truly trauma informed, and person centred must begin training staff who are survivors. With the right supports, others who were sex trafficked can move through a process from victim to survivor, to a person with lived experience.*

**'Survivor engagement' is understood as one of the most powerful and effective advocacy tools to influence the policymakers and planners.**

*ED/activist, NGO, South Asia, excerpt from A review of promising practices in the engagement of people with lived experience to address modern slavery and human trafficking*

# 1

## Review of the literature

### Best and promising practices when hiring and working with Survivor Consultants

The National Human Trafficking Training and Technical Assistance Centre, in association with the U.S. Department of Health and Human Services' Office on Trafficking in Persons recommends the following when engaging with Survivor Consultants:

- Include a budget for engaging with survivor leaders as consultants
- Conduct research on payment and benefits for comparable positions and ensure fair compensation for anyone who performs any work that benefits the organization
- Develop a contract that outlines the scope of work, hours, and compensation
- If a survivor leader is accepting a role solely due to financial necessity, work with them to identify other means of employment to avoid exploiting their situation for the benefit of an organization

Additionally, Survivor Alliance, an international not-for-profit with the goal of uniting and empowering survivors of human trafficking and slavery to become leaders of the anti-trafficking movement, developed a guideline for compensating Survivor Consultants. Survivor Alliance partners with the United Way's Centre to Combat Human Trafficking and presented

its *Fundamentals for Compensation and Expenses* at the 2021 Survivor Alliance World Congress, which brought together 200 survivor leaders to begin drafting an action plan to shift the paradigm of leadership in the anti-trafficking sector. Although the Survivor Alliance report does not specifically provide a “pay rate” for Survivor Consultants, it does recommend terms and practices for compensating them. Recommendations include:

- Acknowledging that a Survivor Consultant is entitled to request consultancy fees for skills and knowledge that an organization does not possess internally. Fees may be presented as hourly, project-based, or on retainer and may include indirect costs
- In establishing consultant fees, it is reasonable to expect a 30 to 60 minute free “sales call” to discuss the nature of a consulting request
- Providing an honorarium or a gift to recognize and thank a survivor for their time and contribution. This is often used for guest speakers or when an organization cannot afford to pay a survivor their usual full rate (*this option must be discussed with the consultant prior to the event to confirm the consultant is amenable to this remuneration option*)
- Covering the costs of expenses such as paying for food, travel, childcare, etc. in recognition that there is a cost burden for survivors’ engagement
- Fair market compensation of survivors for their expertise and time is necessary when incorporating survivor-informed practices in all anti-trafficking efforts. The Human Trafficking Leadership Academy, a subsidiary of the National Human Trafficking Training and Technical Assistance Centre, recommended the following to better integrate survivors into the workplace and ensure a survivor-centred atmosphere
  - Checking-in with Survivor Consultants on how they want to be introduced and identified during engagement sessions
  - Seeking out and inviting survivors to apply for staff positions
  - Providing training and leadership opportunities to survivors to develop their career paths
  - Hiring survivors as trainers
  - Promoting the professional accomplishments of survivors to the public and on social media (*if permission has been obtained by the survivor consultant*) and/or offering a reference for future projects
  - Helping qualified survivors who have a criminal record because of their trafficking experience to manage background checks and criminal justice issues

**‘So one key element is that survivors are in decision-making positions. So our staff and board are the majority survivors, as written into our bylaws. I try and say, you know, imagine a women’s movement with no women in it, or very few women in it. It is like our current anti-trafficking sector. It is a sector, not a movement, but imagine if there are no or very few survivors. You have to have survivors in decision-making positions.’**

Executive Director, NGO, UK, excerpt from *A review of promising practices in the engagement of people with lived experience to address modern slavery and human trafficking*



Canadian Centre for Substance Use and Addictions' document entitled *Proposed Honoraria for People with Lived and Living Experience of Substance Use and their Families and Friends* identifies a number of recommendations to remove the inequity between those who identify as having lived experience and those who do not. Perpetuating the inequity is discriminatory and allows for stigma to flourish. Until there is widespread hiring of people with lived experience, the sector must be guided by the current best practices for providing compensation while advocating for systems-level change. Below are some best practice guidelines for honoraria and compensation:

- Advise people that the Canada Revenue Agency requires a T4A tax slip be issued if a person's honoraria equal or exceed \$500 for a calendar year. In this case, the honorarium recipient must provide a Social Insurance Number (SIN). A SIN is confidential and should be disclosed only to the appropriate financial administrator in the organization
- The previous requirement has implications for people with lived and living experience and their families and friends and may affect their ability to participate. For example, it may impact people who are enrolled in government assistance programs or pay taxes. Full transparency about this requirement is necessary in advance, especially on long-term projects where honoraria amounts can accumulate over the year. Stay up to date on federal and provincial legislation concerning government assistance programs and taxation
- Honoraria that are classified as income can cause a reduction in or loss of income support payments or an increase in rent for people who are living in geared-to income rental arrangements. Consider classifying honoraria as expenses or gifts, rather than income, to avoid the requirements outlined above about records and taxation
- For long-term engagements, consider hiring or contracting people as independent contractors or permanent salaried employees
- In advance of the work, agree on the terms of payment for amount, frequency and method. Give people an option on how they are paid (e.g., lump sum, per task, etc.). Itemize all expenses that will be covered such as parking, transportation, travel time, childcare, printing and so on
- Cash is generally the preferred method of payment. Avoid gift cards as they are stigmatizing. Make arrangements for direct deposit through e-transfer or payment by cheque

*“Outing” provides challenges for survivors in professional spaces, [interviewee] spoke to the importance of organization-wide trauma informed practices around supervision, protocols, and policies to make these workplaces more welcoming for survivors without a requirement of disclosure, and additionally noted how broad adoption of these principles helps with safeguarding any staff who may be survivors but aren’t “out” about it.’*

*Independent Consultant, North America, excerpt from A review of promising practices in the engagement of people with lived experience to address modern slavery and human trafficking*

- For people without bank accounts, e-transfer is not an option. If paying by cheque include the amount for a cheque cashing fee typically charged by services such as Money Mart
- Advise the people you work with that most organizations are required to keep records of all financial disbursements, whether cash, cheque or direct deposit

In the Modern Slavery & Human Rights Policy & Evidence Centre's report, *A review of promising practices in the engagement of people with lived experience to address modern slavery and human trafficking*, there is a wealth of promising and best practices from around the world. A few they identified are as follows:

- Employ and commit to fair and equitable recruitment, compensation and professional development, recognising everyone's unique skills and perspectives
- Historically recruitment has been concentrated around public-speaking and awareness raising activities with sometimes damaging consequences. It should be emphasised that all job adverts in the area of policy and programming on modern slavery should be open and inclusive to people with lived experience
- Ensuring that the contributions of people with lived experience are respected and valued via formal contractual arrangements
- Recognize the investment of time and effort required to engage is essential. This is not only via fair compensation but could also include full accreditation and, where appropriate and approved by those concerned, public recognition of contributions
- Take measures to make opportunities open, inclusive and accessible to a diversity of people with lived experience without requiring disclosure of lived experience identity. Affected individuals should not be required to identify themselves as persons with lived experience (often termed 'disclosure' or colloquially in some contexts as 'outing') for them to be actively engaged including within recruitment processes
- Recognise the time and expertise invested by people with lived experience through equitable pay and access to benefits such as childcare
- Offering partial upfront payments in the form of an advance, hiring bonus or access to an expenses budget
- Make adaptations in organizational policy and practice to recognise that gaps in pay and affording to cover work-related expenses and waiting to be reimbursed can act as a barrier to engagement
- Provide effective training and mentoring for people with lived experience as individually identified to support professional development and achievement of personal career goals (which may lie outside of the anti-slavery movement). This connects with fair and responsible recruitment, but also contributes to enhancing effectiveness. As those involved in policy and programming grow in confidence and professional experience

space for development and leadership should be created, which may include contracting or partnering with external organisations to provide independent training and expertise

- Appropriate professional and personal support (e.g. training, capacity building, access to counselling) is essential to maximize the potential for people with lived experience to succeed rather than being assumed to already hold all necessary skills due to their lived experience

As a best practice, **it is strongly recommended that individuals with lived experience should be compensated at least at the same level as other professionals doing similar work**, and generously in order to accommodate for the impacts and unique needs of working as someone with lived experience. Workloads should be comparable to other employees, and it should never be mandated that staff with lived experience share personal or intimate details of their trauma as a precondition for their work. Polaris, a leading survivor-centred organization

that operates the U.S based National Human Trafficking Hotline and is responsible for building the largest known dataset on human trafficking in North America, has drafted a best practice guideline for working in partnership with survivors. Recognizing the importance of adopting best practices when hiring and working with survivors, Polaris recommends the following:

- Hiring survivors with lived experience relevant to your content to consult on the project and compensating them as you would any other expert (e.g., lawyer, doctor, communications consultant, evaluator)
- Hiring survivors to collaborate on creating, implementing, and evaluating content, programs, services, etc.
- Never using a survivor's personal story or experience without their expressed permission
- Never telling someone else's story without their consent
- Being clear about how a person's story of their own lived experience will be used — and how many times — before the person shares their story (if they chose to do so)

'We created a system of what I call retainers. And so we would have survivors on retainer for a minimum of 5 hours a month, and we would just pay them every month for that 5 hours. Whether or not they worked that 5 hours, the assumption is that they would work that 5 hour period. If they worked more than 5 hours, they could bill us for all of the additional hours that they spent working and doing projects for us. But that guaranteed minimum income, because of the retainer, gave some sense of stability, some sense that it wouldn't be one month of feast and one month of famine. And I think that's one thing that has to be built into all of these programs.'

Lawyer, North America, excerpt from *A review of promising practices in the engagement of people with lived experience to address modern slavery and human trafficking*

# 2

## Environmental scan on compensation

As part of addressing an identified strategic priority of the Peel Anti-Human Sex Trafficking (AHST) Program — to ensure that survivor voices are embedded into the AHST Strategy, Program, and dedicated services — an environmental scan was conducted. The purpose was to examine how human trafficking survivors and individuals with lived experience were being compensated for their time and expertise as members of an Advisory Committee. Advisory Committees were selected as a reference point given the volume of resources that indicate a compensation rate/value for individual members and the transparent nature of committee composition. In contrast to Advisory Committees, very little information is available that explicitly indicates a salary range or hourly rate of a Survivor Consultant.

Findings from the environmental scan indicated that survivors and individuals with lived experience who participate as members of an Advisory Committee receive between \$100 to \$350 per meeting with meetings typically lasting three hours in duration. Based on this, the hourly range of compensation is equivalent to \$33 per hour to \$50 per hour with an average compensation of \$42 per hour. Please see Appendix A for further information.

### **Samples of Canadian Survivor Leader job postings**

When hiring for a Survivor Consultant position, Timea's Cause, a survivor-led organization that works to educate and eradicate modern-day slavery with the

“... I can be included in a choir, I just go to the practice but they don’t really engage me like they don’t really get me into action like I’m just there to add the population” [these thoughts] led me to reflect about tokenistic involvement of survivors in projects and programmes which is more often just for show... involvement is common, but meaningful inclusion is still not where it needs to be.’

Director, NGO, Central Africa and Independent Consultant, East Africa, excerpt from *A review of promising practices in the engagement of people with lived experience to address modern slavery and human trafficking*

goal of building a global survivor-led human trafficking detection educational centre, distinguishes Survivor Consultants based on their professional experience (this includes lived-experience) and individual life stability. Dependent on a candidate’s professional experience and life stability, Survivor Consultants were categorized into either a Senior Consultant role or a Junior Consultant role and pay range was reflective of this. A review of a job posting for a Survivor Consultant position illustrated the following:

**Table 1: Timea’s Cause Survivor Consultant job posting**

Position	Required experience/skills	Pay range
Senior Consultant	Minimum of five years of being away from the lifestyle; Have a strong support system; Have a deep understanding of Sex Trafficking and/or Forced Gang lifestyle; Minimum of three years of speaking experience; Minimum of ten online events; Minimum of ten live events; Lived in the same place for over five years or have been paying rent/ mortgage for five years; Have access to high-speed internet and a laptop; Minimum of 12 months commitment required	<ul style="list-style-type: none"> <li>• Pay: \$500 Initial pay for onboarding, training and recording of the training videos;</li> <li>• Min \$500 – \$1000 / Royalty fee per training delivered to a Policing Agency;</li> </ul>
Junior Consultant	Minimum of three years being away from the lifestyle; Have a strong support system; Have a deep understanding of Sex Trafficking and/or Forced Gang lifestyle; Public speaking experience is a bonus; Minimum of two years of work experience in general workspace or school (it can be on and off two years); Lived in the same place for over two years (we can be lenient on this); Have access to high-speed internet and a laptop; Minimum of 12 months commitment required	<ul style="list-style-type: none"> <li>• Content Consulting: \$100/hour</li> <li>• Live Online Speaking events: Min \$500 – \$1500</li> </ul>

Compensation for speaking at public events, consulting work, and developing educational/training content was based on professional experience (e.g., public speaking, consultancy background, education) and individual life stability (e.g., length away from the “trafficking lifestyle”, financial and emotional stability, residential stability). Candidates that had more professional experience and demonstrated greater life stability met the requirements of a Senior Consultant and accordingly would be paid more when compared to a Junior Consultant. Similarly, compensation indicated in job postings at any organization is dependent upon the requirements of a specific role and how well a candidate’s experiences meet these requirements.

Unique to the position of a Survivor Consultant is that job postings and employment contracts include language such as, “The agreement will give all control to the Expert over their own stories” recognizing that a survivor’s story is theirs to own, and their story cannot be told without compensation. This demonstrates alignment with identified best practices when meaningfully engaging with survivors and those with lived experience. Other samples of Canadian Survivor Leader Job Postings are in the following tables.

**Table 2: Peer payment standard for short-term engagements — BC Centre for Disease Control**

Payment amounts		
Type of work	Recommended	Other costs to cover
Meeting, document review or another advisory role	\$25/hr – less than one hour <i>* Agree upon a minimum and maximum number of hours required for the engagement in advance. Pay for the minimum agreed upon hours and any time over this.</i>	Transportation costs Accommodation (if out-of-town) Meal per diems (if out-of-town) Childcare (case-by-case basis) Three hours of travel time should be covered for peers who spend the day before or after a meeting travelling Any other expenses incurred related to the engagement (e.g., long distance charges)

Table 2 continues on next page...

Payment amounts		
Type of work	Recommended	Other costs to cover
Peer Meeting, Support Worker	<p>\$30/hr during meeting            \$100/day flat rate 24-hour-on-call peer support in addition to meeting honoraria</p> <p><i>Note: Agree upon a minimum and maximum number of hours required for the engagement in advance. Pay for the minimum agreed upon hours and any time over this.</i></p>	Same as above
Presentation/Facilitation	<p>Pay a full hour amount for engagements of this type that are less than one hour in duration</p> <p><i>* Agree upon a minimum and maximum number of hours required for the engagement in advance. Pay for the minimum agreed upon hours and any time over this.</i></p>	Same as above
Task-based work	<p>At least <b>Living Wage (as per province/territory)</b> when the task exceeds one hour in length.</p> <p><i>* Agree upon a minimum and maximum number of hours required for the engagement in advance. Pay for the minimum agreed upon hours and any time over this.</i></p>	Any other expenses incurred related to the engagement (e.g., long-distance charges)
Employment or Contract	As per organizational employment or contracting standards at market rate comparable to non-peer roles with applicable benefits.	As per organizational employment or contracting standards at market rate comparable to non-peer roles.

**Table 3: The Salvation Army — Lived Experience Engagement and Inclusion Consultant job posting**

Position	Required experience/skills	Pay range
Lived Experience Engagement and Inclusion Consultant	<ul style="list-style-type: none"> <li>• Individual with lived experience in either sex and/or labour trafficking/exploitation</li> <li>• Completed survivor aftercare/recovery programming a minimum of 2 years ago</li> <li>• Holistic stability and healthiness in their continued journey for a minimum of 2 consecutive years</li> <li>• Currently not involved in the sex industry, sexual exploitation, labour exploitation, and/or criminal activities</li> <li>• Not a current participant in any of The Salvation Army's (or that of another agency's) survivor aftercare/recovery programming, excluding counselling</li> <li>• Has knowledge and understanding of what Modern Slavery &amp; Human Trafficking (MSHT) involves (all types)</li> <li>• Has a knowledge and understanding of the human trafficking and slavery policies and legal framework within Canada and Bermuda</li> <li>• Is respected and experienced in MSHT Response work within their setting</li> </ul>	<p>The target hiring range for this position is \$17.79 – \$22.24, with the ability to progress to a maximum of \$26.68.</p> <p>Placement in the salary range will be based on factors such as market conditions, internal equity, and candidate experience, skills, and qualifications relevant to the role.</p>



**Table 4: Canadian Centre for Substance Use and Addictions — Proposed honoraria for people with lived and living experience of substance use and their families and friends**

Level of engagement	Type of engagement	Examples	Honorarium amount*	Other
High Level of Engagement	Engagement involving preparatory work or work on products	<ul style="list-style-type: none"> <li>• Presenter</li> <li>• Facilitator or moderator</li> <li>• Contributor to product review or development</li> </ul>	\$25/hour to a maximum agreed to in advance by both parties Payment will be rounded up to the full hour	None
Participation	Contributing to defined objectives at an event or meeting by providing input or advice	<ul style="list-style-type: none"> <li>• Advisory group member</li> <li>• Focus group member</li> <li>• Meeting participant</li> </ul>	Full day = \$350** Half day = \$175**	Compensate for travel, accommodation and incidentals
Attendance	Attendance at an event or meeting with no specific role or request to provide input or advice	Attendee at an event or meeting	No honorarium provided	May compensate for travel, accommodation and incidentals

\* The table provides baseline honoraria amounts that are subject to change or increase, as needed. These amounts should be reviewed and updated on an annual basis.

\*\* Based on a 7.5-hour day

# 3

## A guide to compensation commensurate with experience and education

The Flemming Principle is a principle for setting the salaries of locally recruited staff. Under the application of the Flemming principle, General Service conditions of employment are based on best prevailing local conditions. Based on the United Nation's *Guidelines for Determination of Level and Step on Recruitment to the Professional Category and Above* the following remuneration framework has been adapted to reflect equitable pay for Survivor Consultants within the human trafficking sector. The remuneration framework is merely an adaptation to be used to inform how an organization should compensate individuals based on the following three criteria: professional experience, education and lived experience.

### Professional experience

The United Nation's *Guidelines for Determination of Level and Step on Recruitment to the Professional Category and Above* defined professional experience as, "Any type of experience that would contribute to professional competencies/skills and that would prepare a candidate to perform the functions of the position." For our purposes, we've included a scaling mechanism where the years of professional experience that a candidate possesses is commensurate with a level of pay — the more professional experience a candidate possess the higher they would score on the pay band.

**Table 5: Professional experience and corresponding pay bands**

Years of professional experience	Pay band
8+ years	Level 9
5–8 years	Level 8
3–5 years	Level 7
1–3 years	Level 6
Less than 1 year	Level 5

## Education

The United Nations Educational, Scientific and Cultural Organization (UNESCO) World Guide to Higher Education should be used as a guide in determining the level of degrees in individual countries, as the level of university degrees in various educational systems is not always consistent. Information obtained from other reference material, the internet, permanent missions and/or the educational institution concerned is also useful. The table below illustrates degrees from the following member states: USA, Canada, and the United Kingdom.

**Table 6: UNESCO world guide to higher education**

Member state	Level 9	Level 8	Level 7	Level 6	Level 5
USA, Canada, UK	Ph.D.	M.A./M.S.	Licence (i.e., R.N.)	B.A./B.S.	College Diploma

## Lived experience

Having been exploited through human trafficking warrants an individual to be characterized as having lived experience. Our intention was to avoid prescribing compensation that is commensurate with the number of years an individual was entrenched in human trafficking as this may have the effect of creating a tiered system of compensation based on how many months or years an individual was trafficked. This may further victimize and traumatize a candidate with lived experience. Rather we adopted the approach that a candidate either has lived experience or does not have lived experience and leave it to organizations to determine how they wish to compensate those with or without lived experience.

**Table 7: Best practice guide to determining pay grade for a Survivor Leader position**

<b>Criterion</b>	<b>Level 9</b>	<b>Level 8</b>	<b>Level 7</b>	<b>Level 6</b>	<b>Level 5</b>
Professional Experience	8+ years	5-8 years	3-5 years	1-3 years	Less than 1 year
Education Level	Ph.D.	Master's Degree	Professional Licence	Bachelor's Degree	College Diploma
Lived Experience	Yes/No	Yes/No	Yes/No	Yes/No	Yes/No

# 4

## Tips for negotiating pay as a Survivor Consultant

The National Survivor Network provides Survivor Consultants and/or professionals with lived experience a resource guide for negotiating pay to ensure fair market compensation. Within their resource guide, individuals with lived experience are encouraged to be upfront with potential employers about their salary/wage expectations while considering pay ranges or bands. For example, individuals should distinguish between a hiring range and a pay range — hiring ranges allow for greater flexibility to negotiate as a new hire (dependent on experience and formal education) whereas a pay range typically includes individuals who have been in that particular position for a number of years, so a new hire could expect to traditionally start at the lower end of a pay range when compared to a hiring range. For positions that indicate a hiring salary range, Survivor Consultants should know their worth based on their personal and work experience as well as formal education and advocate for themselves accordingly.

When considering hiring salary ranges or pay ranges it's strongly recommended that an individual understand where they fall within the salary range based upon their experience and formal education and the work, they are required to perform for a given position. If an individual doesn't have substantial experience or is new to consulting, they are likely to be placed on the lower end of the salary range. In comparison, those with approximately two to five years' experience may find themselves in the middle of the salary range and those with five or more years of experience closer to the higher end of the salary range. Specialized training, skills and/or formal education also acts favourably for an individual to negotiate a higher salary range.

The Rebecca Bender Initiative, a survivor-led organization based in the United States and founder of the Elevate Academy, the world's largest online school for survivors of human trafficking taught by survivors, compared anti-trafficking organizations that benefit from the unpaid labour of a survivor with a trafficker profiting from forcing someone to work all night. According to the Rebecca Bender Initiative, "... inviting survivors to speak without compensating them financially for their expertise is degrading and potentially re-traumatizing ... when anti-trafficking organizations place their fundraising needs over the well-being of survivors they invite to speak, they perpetuate a similar kind of exploitation as the one they are working against."

Within the anti-human trafficking sector many organizations receive funding from government grants. Some grants have requirements that the funding provided be used to pay for contractors. It is important to distinguish between an employee and a contractor. A contractor does not work for the organization but instead are independent business owners where the organization acts as a customer of the contractor, purchasing their service. In contrast, employees work for the organization. When an organization hires a contractor there may be requirements that any contracted work must receive at least three bids from different contractors to ensure fiscal accountability on behalf of the organization. Contractors are typically paid an hourly rate and it is usually easier to negotiate a higher hourly contract fee for smaller projects than larger ongoing ones. A few things to consider if hired as a contractor is if the hiring organization will provide compensation for incurred costs as a result of the work being performed such as travel, food, equipment, in addition to their intellectual/experiential expertise. Additionally, it would be in the contractor's best interests to consider the following:

- If creating content such as a video or sharing your trafficking experience who retains the rights to the content
- How are you being compensated and how often
- How long does it take to receive payment after work is completed and submitted
- What is the maximum dollar amount or number of hours that you will be compensated for
- What documentation (e.g., invoices) will need to be issued or provided in order to be remunerated

If the terms of the contract are not clearly outlined or if they are not amenable to them, it is the responsibility of the Survivor Consultant to negotiate the terms until they are satisfied with them.

It's also strongly recommended that some background market research, through websites such as glassdoor.com or payscale.com, be utilized to have a better idea of hiring ranges and pay scales. This will help to start the negotiation and provide context.

# 5

## Peel Region's proposed survivor consultant remuneration framework

### Background

In early 2023, the Region of Peel's AHST Program held a two-day strategic planning session. As part of this session, the Region, in collaboration with community partners and vested stakeholders within the sex trafficking sector, identified strategic priorities to advance the Peel Anti-Human Sex Trafficking (AHST) Strategy, improve program delivery, and ensure that victims, survivors, and those at-risk of sex trafficking are at the centre of its work. One of the identified strategic priorities involved embedding survivor voices into the overarching Strategy, Program, and dedicated services. As part of the AHST Program's work to effectively embed survivor voices, the Region has identified a need to implement a Survivor Consultant Remuneration Framework.

### Purpose

The purpose of the Survivor Consultant Remuneration Framework is to recognize that, "The expertise and perspectives of people with lived experience of being trafficked are critical to the success of anti-trafficking efforts." The work of governments, not-for-profit organizations, service providers, law enforcement agencies, and academics have consistently articulated that collaborative approaches that increase inclusion of survivor voices are critical to improving anti-trafficking efforts. While

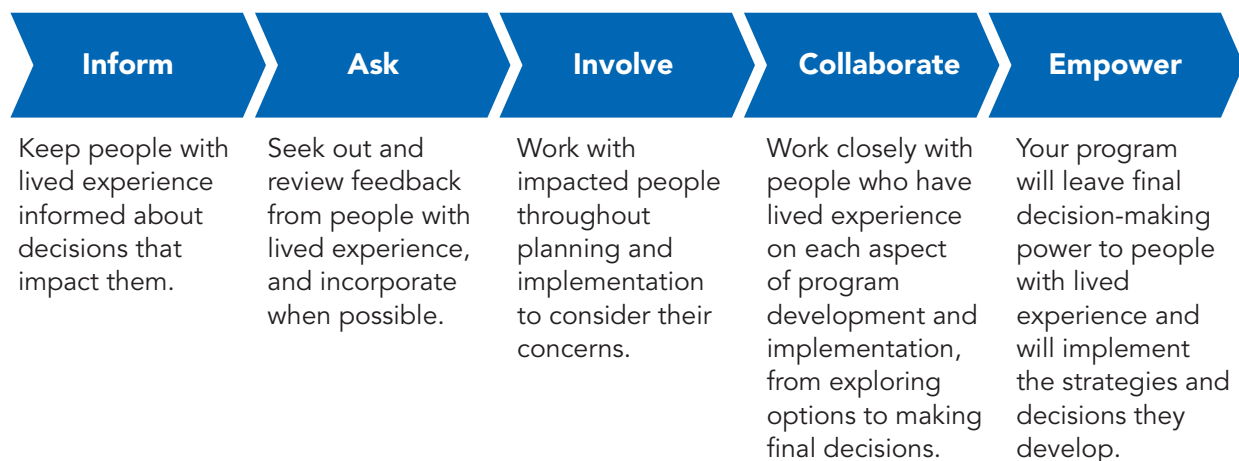
integrating survivor voices into anti-trafficking efforts, organizations must be cognizant of the ethical, equitable, and meaningful inclusion of survivors into organizational processes. Valuing the expertise of survivors must be reflected in these processes, which includes fair, equitable, and ethical compensation for their expertise and time.

## Guiding principles based on best practices

Based on the findings of the literature review and environmental scan that identified best practices when engaging with survivors and individuals with lived experience, the Region of Peel's AHST Program has adopted the following best practices to inform its Survivor Consultant Remuneration Framework:

*In alignment with our strategic priority of embedding survivor voices into the AHST Strategy, program delivery, and dedicated services, the Region of Peel's AHST Program has adopted the Four Values of Meaningful Engagement and the Lived Experience Engagement Spectrum. Survivor engagement is implemented to prevent harm and to repair it if it occurs inadvertently. Throughout the ongoing development and implementation of the AHST Strategy, program delivery, and dedicated services, survivors will be engaged to provide meaningful input and advice through the Region's AHST Advisory Committee. As part of their involvement and as indicated by the Lived Experience Engagement Spectrum depicted below, Survivor Consultants will be compensated for their time and expertise. In addition to the Region's AHST Advisory Committee, feedback mechanisms such as regular check-ins and meetings will be in place so that Survivor Consultants can provide critical feedback about the Region's AHST Strategy, program delivery, and dedicated services.*

**Figure 1: Spectrum of public participation**



*Adapted from the International Association of Public Participation's Spectrum of Public Participation by Chris Ash for Expanding Our Reach, 2019.*



## Meaningful engagement with Survivor Consultants

To meaningfully engage with survivors, the Region will ensure that people who have been sex trafficked are involved in developing, implementing, and evaluating the effectiveness of strategies to address the issue. To ensure that survivors and those with lived experience are meaningfully engaged, the Region has adopted the *National Survivor Network's* four values that inform meaningful engagement.

Meaningful and intentional engagement of survivors requires that engagement is inclusive and equitable. When engaging with Survivor Consultants, the Region will ensure that the voices of survivors reflect a diversity of perspectives, identities, and experiences. For example, research conducted by the Canadian Centre to End Human Trafficking found that Indigenous women and girls are disproportionately victimized by traffickers and are alienated by anti-trafficking discourse which fails to acknowledge their experiences of colonial oppression and reinforces victimization. Acknowledging that inclusion must account for different experiences and how these experiences influence power dynamics is critical to ensuring that Survivor Consultants are engaged in an equitable, ethical, and inclusive manner. The four values of meaningful engagement, which will inform the Region's engagement efforts with victims and survivors, specifically Survivor Consultants are as follows:

**Figure 2: Values that inform meaningful engagement of people with lived experience of human trafficking**



**Self-determination:** People with lived experience are the experts in their own experiences and deserve dignity, autonomy, and self-determination. People with lived experience deserve safety and leadership for themselves and support in achieving their goals, whether as clients, movement professionals, or both in some cases.



**Trauma-informed:** Being trauma-informed means that anti-trafficking organizations are trustworthy, transparent, collaborative, and respectful of cultural and historical trauma's impacts. People with lived experience deserve transparency about how decisions are made that impact them, as well as how the feedback and expertise they provide will be used.



**Dignity:** People with lived experience deserve to be treated with respect and dignity. This includes avoiding stereotyping and bias in service provision, as well as avoiding tokenism, condescension, or paternalism in leadership opportunities and development.



**Equality and equity:** People with lived experience are essential leaders and equal collaborators in the movement to end human trafficking. In any region, some voices, identities, and perspectives are given more power than others to influence decisions and funding. It is essential to counteract those imbalances in how we do our work.

## Self-determination

- Never mandating that a Survivor Consultant share personal or intimate details of their trauma as a precondition for their employment or consultation
- Avoid the necessity to ask the survivor to share their experience to engage in the work. If the survivor chooses to disclose elements of their experience to contextualize their work, then:
  - Never use a Survivor Consultant's personal story or experience without their expressed permission
  - Never tell their personal story with their consent and without compensating them. Be clear about how the survivor's lived experience will be used — how many times, to whom, and for what purpose — before the person shares their story

## Trauma-informed

- In alignment with the principles of the Peel AHST Strategy, the Region integrates a trauma-informed approach that emphasizes safety and informed choice that is based on an awareness of the prevalence and symptoms of trauma and the strategies relied upon for coping with trauma
- The Region will work with Survivor Consultants to prevent re-traumatization or further traumatization by accounting for their need for emotional and physical safety and for control in their own lives and work. This includes being wholly transparent with Survivor Consultants by informing them about their roles and responsibilities, including who will be involved prior to consenting to engagement work and prior to the commencement of all meetings and activities
- The Region will protect the confidentiality of victims and survivors' identities and statements unless explicit consent is provided not to do so
- Provide one-on-one support with a more experienced staff member (e.g., a Peer Mentor) to help Survivor Consultants integrate into the organization while assisting in identifying and removing any organizational barriers that could adversely impact their integration

## Dignity, equality, and equity

- The Region commits to working with Survivor Consultants to counteract power imbalances that have systemically excluded victims and survivors from decision-making process through tokenization and ingenuine consultation
- Survivor voices and perspectives will not be neglected in decision-making processes about policy, programs, and services
- Acknowledging that racialized victims and survivors have historically been systemically disempowered, marginalized, and oppressed, the Region commits to meaningfully engage with Survivor Consultants in

all decisions that affect their lives, including decisions about service planning and delivery

- Recognizing that Survivor Consultants best understand the issues that are relevant to their communities and which may not be known to outsiders, such as local risk environments and barriers to treatment access, the Region commits to integrating Survivor voices in all aspects of policy and program development
- The meaningful involvement of victims and survivors in service and program design, delivery, and evaluation can help to reduce stigma and health inequities, making services more effective and responsive to the needs of those who access them. This in turn, has shown to improve service and program outcomes and reduces costs and issues with implementation

## Compensation

The Region of Peel commits to have compensation-related discussions with Survivor Consultants that will be thoughtful, transparent, and clearly negotiated before any engagement work is performed. Discussions about compensation will always be carried out in a respectful, sensitive, and confidential manner. Compensation-related discussions will take into account how the Survivor Consultant would like to be paid, the compensation amount, any other remunerations involved (i.e., travel expenses), and any relevant legal implications. Further to this, the Region will:

- Develop a budget for engaging with Survivor Consultants
- Develop a Social Media and Marketing Policy that includes a Survivor Consultant's approval of how their picture, biography, and story will be used to promote any activity related to the project. This will clearly outline how and when the stories of a Survivor are being used to promote events, trainings, conferences and/or fundraisers
- Create a policy around confidentiality and non-disclosure of any part of the project, the contract, or any activities, events, or conversations that occur between the Survivor and the organization
- Research on payment and benefits will be conducted for Survivor Consultants, evaluating comparable positions and/or other professionals doing similar work, to ensure fair market compensation
- Develop a contract that outlines the scope of work, hours, and compensation while ensuring that workload is comparable to other employees in similar positions
- Cover the costs of expenses such as paying for food, travel, childcare, etc. in recognition that there is a cost burden for Survivor Consultants to engage, including compensating survivors for missed revenues in the event that they have to take time off from their full-time employment to attend an engagement event
- For events and/or conferences that require travel, certain considerations should be addressed to ensure both the organization and Survivor Consultant

are well informed about their responsibilities. Below is a list of considerations that should be discussed with Survivor Consultants who are required to travel for engagement events. As a promising practice, an organization should consult with the Survivor Consultant on the below at least 60 days before a scheduled event in which travel is required:

- 50% of any travel-related expense (cost of flight, hotel accommodations, etc.) should be paid by the organization upfront to avoid any cost burden for the Survivor Consultant. The organization should be responsible for booking any travel-related accommodations unless explicitly stated otherwise by the Survivor Consultant
- Ask the Survivor Consultant if they have a credit card in their name (as most hotels require the credit card at the time of checking in with the individual's name on it, along with another form of government-issued ID) that they can use for consultant-related costs. Advise Survivor Consultant to keep all receipts associated with any event/travel-related expenses
- Receipts are to be forwarded to the appropriate designate of the organization for review and reimbursement
- In the event a Survivor Consultant does not possess a credit card a pre-authorized credit card should be made available to the Survivor Consultant before travelling and any expenses incurred will require a receipt for verification purposes
- Credit card interest fees incurred should be paid by the organization NOT the Survivor Consultant
- Discuss the specifics of the Survivor Consultant's stay such as, is there a preference for hotel, seat accommodations if travel is by air, train, or bus, etc. This is aligned with a trauma-informed approach to engagement, recognizing that there is potential for past trauma to reemerge (e.g., the consultant requests a room on any floor but the first floor as when they were trafficked, they were always on the first floor)
- If the Survivor Consultant is travelling by car, gas mileage should be covered through submission of eligible receipts or commensurate with the organization's mileage reimbursement policies.

Based on identified best practices and the Region's environmental scan on pay rates for members of Advisory Committees/Boards, the Region's AHST Program will offer the following compensation to our Anti-Human Sex Trafficking Advisory Committee members:

Table 8: Peel Anti-Human Sex Trafficking Advisory Committee compensation

Engagement Type	Base Compensation	Complementary Compensation
Conferences, Public Engagement Sessions	\$1500 per day (event open to close, based on a 7.5-hour day — no half day option*)	\$30 per day childcare subsidy (for children under 12)
Meetings (maximum 2 hours in length)	\$200	\$10 subsidy to support technology access if online: \$10 subsidy for transportation expenses if in-person + \$30 childcare subsidy (for children under 12)
Content Review (up to max of 7 hours; this time is independent of any content review required during meetings)	\$110 per hour	N/A

\* Half-day remuneration should not be an option as most often, the consultant has had to take a full day vacation, so they should be remunerated for the lost wages/vacation day.

Meaningful engagement means ensuring that people who are or have been impacted by an issue are involved in developing, implementing, and evaluating the effectiveness of strategies to address the issue [and remunerating them in line with any other expert consultant]. On an individual level, this approach requires professionals in the field (including those with lived experience) to decenter their own identities and experiences in order to allow the self-determination of the impacted individual engaging in services or advocacy. On an organizational or movement level, this approach requires professionals in the field without lived experience to decenter themselves to create space for genuine movement leadership by individuals with lived experience, while individuals with lived experience in the field advocate for policies that provide benefits for the greatest number and variety of impacted individuals.

Meaningful Engagement of People with Lived Experience: A framework and assessment for increasing lived experience leadership across the spectrum of engagement." *Global Fund to End Modern Slavery and National Survivor Network* – CAST.

# Recommended tools

Administration for Children & Families, Office of Trafficking in Persons and National Human Trafficking Training and Technical Assistance Centre  
[Toolkit for Building Survivor-Informed Organizations: Trauma-informed resources and survivor-informed practices to support and collaborate with survivors of human trafficking as professionals](#) (PDF)

BC Centre for Disease Control  
[Peer Payment Standards](#) (PDF)

Canadian Centre on Substance Use and Addiction  
[Guidelines for Partnering with People with Lived and Living Experience of Substance Use and Their Families and Friends](#) (PDF)

Human Trafficking Leadership Academy  
[Survivor-Informed Practice: Self-Guided Assessment Tool](#) (PDF)

Modern Slavery & Human Rights Policy & Evidence Centre (Led by the Bingham Centre)  
[A review of current promising practices in the engagement of people with lived experience to address modern slavery and human trafficking](#) (PDF)

**National Human Trafficking Training and Technical Assistance Center**

[Toolkit for Building Survivor-informed Organisations](#) (PDF)

(particularly pages 18–20)

**National Survivor Network**

[Empowering Meaningful Survivor Leadership in the Movement](#) (Web site)

**Survivors Voices Research Group**

[The Charter for Engaging Survivors — Survivors Voices](#) (Web site)

**University of Nottingham Rights Lab,**

[Nothing about us, without us. Survivor involvement in anti-slavery policy making: Guidance for policy makers](#) (PDF)

**Walk Free**

[What Works: Lessons Learned in Survivor Inclusion](#) (PDF)

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## **Appendix A:**

# **Environmental scan on Survivor-led and Lived Experience advisory committees**

## **Region of Peel:**

### **Social Development, Planning & Partnerships Division — Peel Poverty Reduction Committee Lived-Experience Roundtable**

#### **Mandate**

As part of the Peel Poverty Reduction Strategy, the Peel Poverty Reduction Committee (PPRC), of which the Lived-Experience Roundtable is an integral component, is a collaborative network that includes residents, people with lived experience, poverty reduction advocates, NFP's, and all levels of government. The key principle is that to effectively address poverty we must all work together. The Lived-Experience Roundtable ensures that the voices of individuals with lived experience of poverty is embedded in every action undertaken by the PPRC. The roundtable:

- Supports the implementation of actions and initiatives as identified by the Implementation Taskforce
- Promotes and expands awareness of the PPRS and poverty-related issues
- Supports the Advocacy and Awareness Table
- Influences community participation in poverty reduction initiatives.

#### **Membership**

Membership includes 13 individuals, all of which have lived experience of poverty and is multisectoral (housing, addictions, special needs/disabilities, domestic violence, mental health).

#### **Meeting frequency**

Monthly (additional meetings as required; all additional meetings are fully compensated).

#### **Meeting frequency**

Meetings are typically online.

\$50 for 2.5hr meetings but meetings typically last between 1.5hrs – 2hrs in length + \$10 per meeting to offset any access to technology charges.

In-person meetings provide \$10 additional compensation for transportation.

\$30 for childcare (under 12 yrs old).

\$100 for full-day conferences + \$50 if members are on a panel and/or are required to publicly speak.

## **HEAL Advisory Council** (Health, Education, Advocacy, Linkage)

### **Mandate**

N/A

### **Membership**

Comprised of 7 individuals from the medical, academia, social work, and not-for-profit sectors.

- Of the 7 individuals only one is a survivor.
- Many of the members of the Advisory Council are entrenched in cross-sectoral work, e.g., medical practitioner and academia

### **Meeting frequency**

N/A

### **Meeting frequency**

N/A

## **Lived Experience Advisory Group, City of Toronto**

### **Mandate**

Members contribute their experience and expertise to the effective development, implementation, and monitoring of the City of Toronto's Poverty Reduction Strategy through advocacy, education and awareness, and monitoring/evaluation.

### **Membership**

No specification as to how many individuals involved however, members must be Toronto residents with lived experience of poverty.

Term of office is for maximum of three years.

### **Meeting frequency**

Minimum of 1 meeting per month 3 hrs in duration up to a maximum of 10 hrs per month.

### **Meeting frequency**

Meeting and half-day activities \$50; Full day activities and trainings \$100.

## Confronting Anti-Black Racism Advisory Committee, City of Toronto

### Mandate

Provides advice to City Council:

- To support the implementation of the principles of the International Decade for People of African Descent under the themes of Recognition, Development, and Justice
- On the elimination of barriers faced by Black communities and recommend City engagement to help improve access to provincial, federal, and community agency services and programs
- To ensure the interests and needs of Black communities are reflected in City programs and service delivery
- On emerging issues and trends of significance to Black communities as they relate to City services and programs
- In addition, the Confronting Anti-Black Racism Council Advisory Committee will enjoy a collaborative, cooperative and cohesive relationship with the Confronting Anti-Black Racism Unit's Partnership and Accountability Circle

### Membership

Comprised of 14 members of the public and 1 member of City Council.

Public membership includes:

- 8 representatives of organizations working in such fields as (but not limited to) housing, healthcare, education, employment and entrepreneurship, child welfare, policing and the criminal justice system
- 3 elder members, who self-identify and represent the wisdom of Black communities
- 3 youth members between the ages of 18 to 29
- Term of office is coincident with the term of City Council or until the completion of its mandate

Chair will be member of City Council; Co-Chair will be elected by members of the Advisory Committee and must be a member of the public.

### Meeting frequency

Up to four times per year, between 2 and 3 hours in length.

### Meeting frequency

Public members of the Confronting Anti-Black Racism Council Advisory Committee receive an honorarium of \$125 per meeting attended.

## Two-Spirit, Lesbian, Gay, Bisexual, Transgender and Queer (2SLGBTQ+) Advisory Committee, City of Toronto

### Mandate

Provides advice to City staff and City Council on identified priority issues to support the elimination of barriers and inequities experienced by 2SLGBTQ+ communities in accessing City of Toronto programs and services. The Council Advisory Body will bring government, policy, and community leaders to the table to focus on both service level barriers as well as structural and systemic challenges faced by 2SLGBTQ+ communities.

Members of the committee are expected to provide policy advice:

- To ensure the interests and needs of the diverse 2SLGBTQ+ communities are reflected in City programs and service delivery;
- On strategies aimed at elimination of barriers faced by 2SLGBTQ+ communities when accessing City programs and services;
- On emerging issues and trends of significance to the 2SLGBTQ+ communities as it relates to the City services and programs.

### Membership

The committee consists of 15 members and is composed of:

- 2 Members of Council
- 13 public members comprised of community and policy leaders with lived experience and/or expertise in 2SLGBTQ+ issues and reflecting the diversity of the community

The Chair will be a Member of City Council, appointed by City Council and, at its first meeting or as soon as possible after, the Advisory Committee will elect a member of the public as Co-Chair.

Public members are appointed to a term coinciding with the term of City Council, ending November 14, 2022 or until their mandate is completed.

### Meeting frequency

Up four times per year at the call of the chair. Meetings take place during business hours and the duration of meetings is approximately 2.5 hours.

### Meeting frequency

Public members of the Two-Spirit, Lesbian, Gay, Bisexual, Transgender and Queer (2SLGBTQ+) Advisory Committee receive an honorarium of \$125 per meeting attended.

## Aboriginal Affairs Advisory Committee, City of Toronto

### Mandate

Provides advice to City Council on the elimination of barriers faced by First Nations, Inuit and Métis including barriers related to City by-laws, policies, programs and service delivery and to act as a liaison with external bodies on barriers to the participation of Aboriginal peoples in public life while advancing the achievement of social, cultural, economic and the spiritual wellbeing of First Nations, Inuit and Métis.

- Advise on strategies and actions required to achieve the City's truth and reconciliation objectives
- Advise on the implementation of Council's policies impacting First Nations, Inuit and Métis
- Provide its advice to City Council
- Review the agenda and any accompanying materials
- Attend and participate in all committee meetings
- Attend and participate in any working groups, as required

### Membership

Comprised of 25 members with one Member of City Council. With the exception of the Member of City Council, Aboriginal Affairs Advisory Committee members are representatives of Aboriginal organizations and of the community at large.

2 Chairs — not specified how this will be selected. Public members are appointed for a four-year term, at pleasure of Council, coinciding with the term of City Council and serve until their successors are appointed.

### Meeting frequency

Up to 6 times per year with each meeting scheduled for a half-day in duration.

### Meeting frequency

Public members of the Aboriginal Affairs Advisory Committee receive an honorarium of \$150 per meeting attended, to the maximum number of meetings specified in the Terms of Reference for this advisory body.



## Advisory Committee on Human Trafficking in Peel, Family Services of Peel

### Mandate

Provides advice, guidance, and support and makes recommendations with regards to projects or programs that addresses Human Trafficking in Peel.

The objectives of the Advisory Committee will be:

- To advise and provide feedback with respect to Human Trafficking in Peel
- To advise and provide feedback to Family Services of Peel with respect to the Human Trafficking Project “A Survivor Centered Approach to Build Capacity to Address Human Trafficking in Peel” which is focused on female sexual exploitation (literature review, focus groups, trauma screening tool development and other stages of the project).
- To oversee the development of impact evaluation methodology for the project.

### Membership

Comprised of representatives from FSP, the Institute on Violence Prevention, Peel Regional Police, 3 medical practitioners and academics (Dr. Hanni Stoklosa, Harvard University; Dr. Metha Firdosi, York University; Dr. Susan Bartels, Queen’s University) and 1 survivor (Katarina MacLeod, Executive Director of Rising Angels).

Members serve for a minimum of three years.

### Meeting frequency

Committee meetings occur on a quarterly basis.

### Meeting frequency

N/A

## U.S. Advisory Council on Human Trafficking, U.S. Department of State

### Mandate

The Advisory Council brings expertise from members' personal experiences of human trafficking as well as members' ongoing work and leadership in various national, state, and local anti-trafficking efforts.

- Provide advice and recommendations to the U.S. government, specifically the Senior Policy Operating Group (SPOG) and the PITF, to strengthen federal policy and programming efforts that reflect best practices in the anti-trafficking field.
- Review federal U.S. government policy and programs intended to combat human trafficking, including programs relating to the provision of services for victims.
- Gather information from U.S. government agencies, states, and the community for the Council's annual report.
- Publish an annual report that contains the findings derived from the reviews conducted of federal government policy and programs.
- Serve as a point of contact for federal agencies reaching out to human trafficking survivors for input on anti-trafficking programming and policies in the United States.
- Represent the diverse population of human trafficking survivors across the United States

### Membership

Comprised of 11 Survivor-Leaders who bring their expertise and experience to advise and provide recommendations on Federal HT initiatives.

### Meeting frequency

N/A

### Meeting frequency

N/A



[peelregion.ca](http://peelregion.ca)

## **Appendix II**

### **Peel Region Anti-Human Sex Trafficking Lived Experience Remuneration Framework**

“As a Survivor Speaker, I share my story and my lived experience because I want to make the healing journey better, easier and less traumatic for the next generation of survivors. But I shouldn't have to do it at my own financial, emotional and physical expense. I can't take exposure or gift cards to my landlord nor can I pay the bills with them. Organizations need to understand that we might be able to share our stories or experiences, but financially, we are most likely still unstable for various reasons.

Any unpaid engagement, expensive parking, or unpaid travelling expenses can put us into further financial crisis, which is emotionally and physically draining. It also puts us back into immediate survivor mode. We can't build a safer future based on exploitation and retraumatizing. The Charity Pimping practice has to end. Trauma-informed practices such as the Remuneration for Consultants and Staff with Lived Experience of Human Trafficking will play a crucial role and allow us to engage with Lived Experiences of people without further traumatization”.

# Peel Anti-Human Sex Trafficking Lived Experience Remuneration Framework

Samantha MacNeill, AHST Advisor & Zoli Kertesz, Policy Advisor  
Social Development, Planning and Partnerships  
Human Services

*“Meaningful engagement of people with lived experience of modern slavery improves the effectiveness of policies and programmes designed to tackle the issue”*

Modern Slavery & Human Rights, Policy &  
Evidence Centre, November 2022

# Peel Anti-Human Sex Trafficking Strategy



## Prevention

- Work with partners to raise awareness among students, parents, not-for-profit organizations, community members
  - Increase awareness among Region of Peel staff and other municipal governments through an e-learning module
  - Training for frontline Regional staff
- 



## Intervention

- System navigation and coordination of health, legal and social services
  - Core services include trauma counselling, outreach, client and system navigation
  - In-kind complimentary services such as basic health care, education, job skills and legal aid provided by community partners
- 



## Exits/Housing

- Safe/emergency house (up to six months)
- Transitional house (up to two years)
- Connection with priority status on Peel Access to Housing (PATH)



- Value the **meaningful engagement** and expert input from survivor leaders to inform programming
- **Equitable, meaningful, and non-tokenistic** remuneration, based on lived expertise, professional skill set and academic preparation
- Promising practices were adapted to form the basis of the Peel Anti-Human Sex Trafficking **Remuneration Framework**

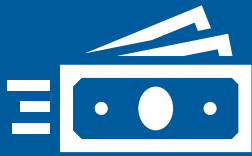
# Survivor- Informed Programming



*“Survivor engagement’ is understood as one of the most powerful and effective advocacy tools to influence the policymakers and planners”*

Executive Director/activist, NGO, South Asia, excerpt from: A review of promising practices in the engagement of people with lived experience to address modern slavery and human trafficking, University of Liverpool, 2022

# Remuneration Framework



- Informed by survivor leaders to incorporate geographic, sector, demographic and experience variability, to ensure **equity, diversity, and inclusion**
- Individuals with lived experience should be compensated **at least at the same level** as other professionals doing similar work
- Remuneration amounts align with set rates **of survivor led organizations**

# Feedback from the DEAR Committee

- **Resolution 2024 - 400**
  - That the Peel Anti-Human Sex Trafficking Lived Experience Remuneration Framework be referred to Council for endorsement and referred to staff to report back on the practical application of the Framework across the Region
- **Action**
  - Peel AHST Program staff conducted an in-depth jurisdictional scan across the Region to identify any implications of adopting the Lived Experience Remuneration Framework
- **Outcome**
  - The Framework be adopted as a two-year prototype to assess the impact and scale to the organization and enable enough time for key lessons to be gleaned

# Lived Experience Remuneration Rubric

Engagement Type	Base Compensation	Complementary Compensation
Conferences, Public Engagement Sessions	\$1500 per day (event open to close, based on a 7.5-hour day — no half day option*)	\$30 per day childcare subsidy (for children under 12)
Meetings (maximum 2 hours in length)	\$200	\$10 subsidy to support technology access if online: \$10 subsidy for transportation expenses if in-person + \$30 childcare subsidy (for children under 12)
Content Review (up to max of 7 hours; this time is independent of any content review required during meetings)	\$110 per hour	N/A

\* Half-day remuneration should not be an option as most often, the consultant has had to take a full day vacation, so they should be remunerated for the lost wages/vacation day.

*“Meaningful engagement means ensuring that people who are or have been impacted by an issue are involved in developing, implementing, and evaluating the effectiveness of strategies to address the issue [and remunerating them in line with any other expert consultant]”*

Meaningful Engagement of People with Lived Experience:  
A framework and assessment for increasing lived  
experience leadership across the spectrum of  
engagement.” Global Fund to End Modern Slavery and  
National Survivor Network – CAST, January 2023

# Questions?

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**REPORT TITLE: Early Years and Child Care Sector Workforce Strategy Update**

**FROM: Andrea Warren, Acting Commissioner of Human Services**

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## **RECOMMENDATION**

- 1. That the approach outlined in the report of the Acting Commissioner of Human Services, listed on the June 27, 2024 Regional Council agenda titled “Early Years and Child Care Sector Workforce Strategy Update”, be endorsed; and**
- 2. That the Regional Chair, on behalf of Regional Council, write a letter to the Minister of Education, outlining Peel Region’s Early Years and Child Care Workforce challenges and request that the Ministry:**
  - a. Implement a compensation framework for early years and child care staff that is comparable to Designated Early Childhood Educators (DECE) in the school board sector that acknowledges both years of service and qualifications; and**
  - b. Work with the Ministry of Citizenship and Multiculturalism to prioritize work and studies in Early Childhood Education for immigration pathways that incentivize Registered Early Childhood Educators to remain in Ontario; and**
  - c. Fund and support accelerated learning and credential pathways for individuals currently working in the sector to become Registered Early Childhood Educators; and**
  - d. Provide adequate, flexible, multi-year funding to address local recruitment challenges through the implementation of high impact initiatives to attract and retain the Early Years and Child Care Workforce; and**
- 3. That a copy of the above-mentioned letter to the Minister of Education be provided to Peel’s Members of Provincial Parliament, with a request that they support and advance these advocacy positions with the appropriate provincial ministers; and**
- 4. That these positions be incorporated into Peel Region’s ongoing advocacy efforts to the provincial government, including at the 2024 AMO Conference.**

## **REPORT HIGHLIGHTS**

- In 2022, Peel began implementing several initiatives to rebuild the early years and child care workforce to pre-pandemic levels. As a result of these actions, 2023 workforce levels reached 109 percent of what they were in 2019, pre-pandemic.**

## Early Years and Child Care Sector Workforce Strategy Update

- With the introduction of the Canada-Wide Early Learning and Child Care (CWELCC) plan, Peel will add 11,980 new child care spaces to the system by the end of 2026. These spaces cannot be operationalized without the addition of 1,625 child care staff to the workforce.
  - In November 2023, the Ministry of Education released a Provincial Workforce Strategy aimed at supporting the recruitment and retention of qualified professionals.
  - The Provincial Workforce Strategy has significant gaps that require further investments and policy changes to eliminate barriers specifically related to:
    - fair and competitive wages;
    - prioritization of work in Early Childhood Education for newcomers;
    - accelerated credential pathways; and
    - adequate multi-year funding.
  - Staff are requesting Council's endorsement to bring forward advocacy positions to the Minister of Education to address these gaps and support a thriving early years and child care workforce in Peel.
  - Staff are also requesting approval to engage with Peel's Members of Provincial Parliament (MPP) to support Peel's efforts in advancing these advocacy positions with the appropriate provincial ministers.
- 

## DISCUSSION

### 1. Background

On March 24, 2022, staff brought a report titled "Addressing the Child Care Workforce Shortage" (Resolution 2022-178) to Council regarding the impact of COVID-19 on staff levels in the Early Years and Child Care sector. Peel received \$14.4 million over 2022 and 2023 in one-time funding to support innovative initiatives to recruit and retain a high-quality early years and child care workforce.

The report informed Council of the reasons for staff shortages in the sector and the types of initiatives that would help to retain staff. Using this input, staff developed a comprehensive Early Childhood Educator (ECE) workforce strategy and committed to return to Council with an update on the outcomes of this strategy.

### 2. Peel's Workforce Strategy

Beginning in 2022, Peel implemented a number of initiatives to recruit and retain the early years and child care workforce (see Appendix I for details on these initiatives). Several positive outcomes were achieved, including:

- Enhanced working conditions for up to 4,466 child care staff by providing increased access to professional learning and planning time.
- A dedicated system-wide learning day for over 4,200 child care staff that made them feel rejuvenated, valued, and appreciated.
- Provided 75 domestic students from equity-deserving communities with financial and academic support to complete their ECE diploma within 16 months and obtain employment in a child care setting.
- In partnership with four GTA Service System Managers and 7 accredited colleges, 3,500 ECE diploma students were supported through a tuition grant program.



## Early Years and Child Care Sector Workforce Strategy Update

- In 2022, 1,949 ECE students were supported with 23% of students being residents of Peel.
- In 2023, 1,551 ECE students were supported. Staff are currently working with the colleges to summarize enrollment data.
- Collaborated with Sheridan College on the “2023 Early Years and Child Care Workforce study of Halton and Peel Regions of Ontario” (hereinafter referred to as “the Sheridan Study”) to study workforce challenges to inform further recruitment and retention strategies. This research captured input from 476 early years and child care staff and 53 child care agencies.
- Partnered with Sheridan College to develop an ECE Leadership Micro-credential program with 19 students enrolled in the first cohort.
- Recognized over 5,000 early years and child care staff in ECE appreciation campaign.
- Facilitated connections between 144 job seekers and 13 employers through early years and child care job fairs resulting in employment opportunities.

As a result of collaborative efforts between Peel and community partners, the goal to rebuild the early years and child care workforce was achieved. Staffing levels in Peel’s early years and child care workforce increased by 109 per cent compared to 2019 pre-pandemic levels.

### 3. Current State of the Early Years and Child Care System

Peel’s early years and child care workforce now includes 5,779 dedicated staff members. Among them, 55 per cent are qualified Registered Early Childhood Educators (RECEs), 36 per cent are non-RECEs, and 9 per cent are supervisors providing support to children and families across the region. According to the Sheridan Study, the average age of Peel’s early years and child care workforce is 38, and includes:

- 81 per cent women,
- 53 per cent racialized individuals
- 4 per cent male,
- 4 per cent Indigenous People
- 3 per cent persons with a disability, and
- 2.1 per cent French speakers

This committed workforce ensures that children and families in Peel have access to high-quality early years and child care services, however, there are new system challenges with the implementation of the Canada Wide Early Learning and Child Care (CWELCC) program which has brought Peel back into a workforce deficit, at a time where child care expansion is critical.

### 4. Peel’s Early Years and Child Care Workforce Challenges

Peel has a CWELCC expansion target of 11,980 new licensed child care spaces by the end of 2026. To operationalize these new spaces, approximately 1,625 additional early years and child care staff are required.

In November 2023, the Ministry of Education introduced the Provincial Workforce Strategy aimed at supporting the recruitment and retention of qualified professionals by increasing RECE compensation, creating access to professional learning opportunities and enhanced support for qualification upgrade grants and secondary school dual credit programs.

## Early Years and Child Care Sector Workforce Strategy Update

While the increased investment in the workforce is welcomed, the Provincial Workforce Strategy has significant gaps that require further investments and policy changes to eliminate barriers to recruiting and retaining a strong early years and child care workforce.

### 5. Early Years and Child Care Workforce Policy Changes and Investments Required

The current workforce shortage poses the single most significant risk to the successful implementation of the CWELCC program, as a strong workforce is needed to ensure families have access to affordable child care. Peel will continue to advocate for provincial policy changes and additional funding to address the following areas:

#### a) Fair compensation including a comprehensive wage grid and benefits

The Sheridan Study showed that pay and benefits is a major factor impacting job satisfaction. Sixty-eight per cent of early years and child care staff indicated they are dissatisfied with their pay and 69 per cent indicate that benefits do not meet their personal needs.

While the increase in RECE compensation is welcomed, the province's workforce strategy does not consider the following:

- A wage differential between staff who have multiple years of experience compared with staff with no work experience. New RECE staff entering the workforce have wages that are accelerating faster than their colleagues who have similar credentials and more years of experience, creating wage costs pressures for providers and inequities amongst staff.
- Director Approved Staff – individuals who have been approved by the province to take on the role of a qualified staff person counted towards meeting adult-child ratio requirements.
- The current RECE wage floor (\$23.86 per hour in 2024) is low compared to the GTA living wage of \$25.05, and to Designated Early Childhood Educators (DECE) employed by school boards. In Peel, 48.4 per cent of RECE staff earned less than the living wage in 2023 inclusive of the current wage grants. The sector continues to lose RECE to school boards where they are compensated at a higher rate of pay and where their salary is based on a wage grid that takes into consideration years of experience.
- The Provincial Workforce Strategy also excludes support for additional benefits that would increase job satisfaction and incentivize individuals to work in the sector. The sector is made up of many small non-profit and commercial operators who want to give employees better benefits but are unable to provide them without additional funding.

To address these challenges, staff request Council's endorsement to advocate to the Ministry of Education for the implementation of a compensation framework for early years and child care staff that is comparable to DECE's in the school board sector and that acknowledges both years of service and qualifications.

## Early Years and Child Care Sector Workforce Strategy Update

### **b) Recruitment and Retention of Newcomers in the Workforce**

Newcomers and work permit holders represent a significant portion of Peel's early years and child care workforce. The Sheridan Study found that 21 per cent of RECEs and 18 per cent of non-RECEs having been in Canada for five years or less. In addition, it is estimated that work permit holders make up over 30 per cent of early years and child care program staff.

The development of newcomer talent is essential to recruitment and retention of the workforce, however challenges in Ontario's immigration policies limit this opportunity causing newcomers with RECE qualifications to relocate to other provinces with better immigration pathways for early childhood educators. Ontario's Immigrant Nominee Program (OINP) prioritizes "scoring factors" for technical occupations in the sciences and health care services. By contrast, in Nova Scotia early childhood educators and assistants are prioritized through the "International Graduates in Demand" nomination program.

To address this issue, staff are seeking Council's endorsement to advocate that the Ministry of Education work with the Ministry of Citizenship and Multiculturalism to prioritize work and studies in Early Childhood Education for immigration pathways that incentivize Registered Early Childhood Educators to remain in Ontario.

### **c) Accelerated Education Pathways**

The Provincial Workforce Strategy lacks a focus on accelerated education pathways for individuals to become qualified. The Sheridan Study indicated that 39 per cent of non-program staff are interested in becoming RECEs. Barriers such as flexible training options, financial constraints and demanding program workloads hinder their ability to enroll in ECE diploma programs while continuing to work in the sector.

Staff request Council's endorsement to advocate to the Ministry of Education to fund and support accelerated learning and credential pathways for individuals currently working in the sector to become RECEs.

### **d) Multi-year flexible funding to address local workforce challenges**

Multi-year flexible funding is needed to ensure Peel can implement responsive and innovative initiatives aimed at growing the workforce to support child care expansion and meet community need. To date, the province has committed to "Innovation Funding" in 2024, however details regarding this funding including Peel's allocation remains unknown.

To address this challenge, staff request Council's endorsement to advocate to the Ministry of Education for adequate multi-year funding to implement high-impact initiatives that address local recruitment challenges and enhance workforce retention.

## **RISK CONSIDERATIONS**

A thriving, qualified early years and child care workforce is a key requirement to ensure that families and children in Peel have access to affordable and high quality child care.

## **Early Years and Child Care Sector Workforce Strategy Update**

Council's endorsement for staff to advocate for investments in the early years and child care workforce will support efforts to actively engage with the province, community and key partners on the challenges impacting Peel's workforce.

### **FINANCIAL IMPLICATIONS**

There are no financial implications related to the recommendations in this report.

### **CONCLUSION**

Peel has made great strides through local initiatives aimed at recruiting and retaining a strong and qualified early years and child care workforce. With Council's endorsement, staff will continue to work with our provincial government partners to address the challenges facing the workforce to ensure that the sector in Peel continues to thrive and deliver high quality programs to children and their families.

### **APPENDICES**

Appendix I – Workforce Strategy Initiatives

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Andrea Warren, Acting Commissioner of Human Services

*Authored By: Allison Martin, Advisor, Early Years System*

## Peel’s Early Years and Child Care Workforce Strategy Initiatives

**Key pillars:**

- Valuing those who provide care
- Building system capacity to grow
- Nurturing a workforce that thrives and is retained
- Leveraging the power of advocacy and partnership; and
- Bridging data gaps while measuring the impact of our actions

**Initiatives and actions implemented over 2022 and 2023:**

Initiative	Description
Workforce Innovation Funding (WIF)	Funding to child care and EarlyON providers to pilot innovative ideas to attract and retain workforce. WIF initiative benefited 147 centre-based providers, nine home child care agencies and seven EarlyON providers and supported professional learning, recruitment costs and credential evaluation for internationally trained staff.
Job Fairs	Hosted in partnership with WCG (May 2023 & 2024). Connected employers (child care and EarlyON) to job seekers to discuss employment opportunities, conduct interviews, and share resources. There were 144 attendees, 11 percent of which were expected to be hired.
Workforce Research Study "2023 Early Years and Child Care Workforce Study of Halton and Peel Regions of Ontario"	Partnered with Sheridan College and Halton Region on a study of the child care sector to gain insight on recruitment, retention, and growth of the early childhood workforce. The results of the study will inform the next steps of the workforce strategy.
Workforce Strategy Funding for Ontario Early Childhood Education Diploma Programs	Partnership with the City of Toronto, Halton Region, Durham Region and seven GTA colleges (i.e., Mothercraft, Sheridan, George Brown, Seneca, Centennial, Durham, Humber) to launch the Early Childhood Diploma Grant Initiative to eligible domestic full-time students. This grant provides free or reduced tuition for early childhood educator studies. In 2022 and 2023, 3,500 students were supported through the GTA partnership.
Child Care Worker and Early Childhood Educator Appreciation Day	Annual appreciation campaign for Child Care Workers and Early Childhood Educators. The day was to celebrate and honour the dedication, commitment, and knowledge of child care and early years professionals and raise the profile of the profession with the community.

**Appendix I**  
**Early Years and Child Care Workforce Strategy Update**

<p>Connecting to Careers in ECE - Targeted Diploma Program</p>	<p>Partnered with Humber and Sheridan College and Accessible Community Counselling and Employment Services on a tuition support initiative for individuals from equity-deserving communities to complete ECE diploma in 16 months and secure employment in the child care and early years sector.</p> <p>75 domestic students received support such as tuition, books, job search, grants for CPR/First Aid training, Vulnerable Sector Screening, and general living costs.</p>
<p>You are the Reason – A Day of Learning for Early Years and Child Care Professionals</p>	<p>Hosted a region-wide virtual professional learning day for the early years and child care sector in February 2023. A total of 4,271 staff participated from 142 organizations.</p>
<p>ECE Micro-Credential</p>	<p>Partnered with Sheridan College and Halton Region on an ECE Leadership Micro-credential program in September 2023. This program supports current or aspiring leaders in the sector.</p>
<p>Mentorship Program</p>	<p>Offers professional learning opportunities to support staff in the delivery of high-quality child care and early years programs. This is open to all licensed child care providers, both as mentors and mentees, and participation is voluntary.</p>

# Early Years and Child Care Workforce Strategy Update

Nakiema Palmer, Director  
Olivia Nunes, Manager  
Early Years and Child Care Services  
June 27, 2024

# Video





# Peel's Workforce Strategy



**To inform our strategy, we engaged with 692 individuals in the sector and consulted with the following:**

- Centre-Based and non-Centre-Based Staff
- EarlyON (Directors, Facilitators, and Program Managers)
- LHCC (Agencies/Staff/Home Visitors/HCC Providers)
- Internal Peel Region Staff
- School Boards
- Post-secondary Institutions
- EYCC Service System Managers
- WCG Services

# Peel's Workforce Strategy

## Developed 5 Strategies



Valuing Those Who Care



Building System Capacity to Grow



Nurturing a Workforce that Thrives and is Retained



Leveraging the Power of Advocacy and  
Partnerships



Bridging Data Gaps and Measuring Impact



## Established 23 External Partnerships

# Peel's Workforce Strategy Initiatives

Workforce Innovation  
Funding

Job Fairs

Sheridan College  
Workforce Research  
Study

Workforce Strategy  
Funding for Ontario  
ECE Diploma  
Programs

Child Care Worker  
and ECE Appreciation  
Day

Connecting to  
Careers in ECE -  
Targeted Diploma

Professional Learning  
Day for Early Years  
and Child Care  
Professional

ECE Micro Credential

Mentorship Program

# Peel's Workforce Strategy Outcomes



## Professional learning and development



Enhanced working conditions for

**4,466**

**early years and child care staff in Peel**

by providing professional learning and planning time opportunities



Hosted a learning day for more than

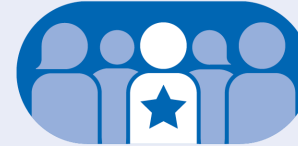
**4,200**

**child care workers and  
early childhood educators**

that made them feel rejuvenated, valued, and appreciated.  
It also helped them to set goals for their own professional growth



## Collaborations with Sheridan College



Developed an ECE leadership  
micro-credential program, with

**19**

**students**

enrolled in the first cohort

**Conducted a study on workforce challenges to inform  
recruitment and retention strategies. In Peel, we had**



**476**

**respondents**

for the employee survey



**53**

**respondents**



for the organizational survey

# Peel's Workforce Strategy Outcomes



## Tuition grant program



**Supported  
1,949  
students,**

with 23% from Peel



**Supported  
1,551  
students**

Enrollment data collection  
is ongoing



## ECE Appreciation Day



**Recognized  
more than  
5,000  
child care workers  
and early childhood  
educators**

during our annual  
campaign



## Recruitment and ECE education

### Connected



**144  
job seekers**



**13  
employers**

through our early years and child care job fairs,  
resulting in job opportunities

### Provided



**75  
domestic students**

from equity-deserving communities with financial  
and academic support to complete their  
ECE diploma within 16 months and obtain  
employment in a child care setting

# Who works in Peel's EYCC Sector?

81% Women

53%  
Racialized  
Individuals

4% men

2.1%  
Francophone

4%  
Indigenous  
People

3% persons  
with a  
disability



# Pressures Impacting the Child Care Sector Workforce

## CWELCC Expansion

Peel needs to add 11,980 spaces by the end of 2026



## Workforce Crisis

Peel requires 1,625 staff to operationalize this level of space growth

# Recommended Advocacy Positions



# Four pillars of advocacy

Fair and competitive wages and benefits

## The issue:

RECE's are leaving the sector for positions with better wages and benefits such as the school boards

Prioritization of work permits for newcomers with ECE credentials

## The issue:

Ontario's immigration policies do not consider those with RECE qualifications in the Ontario Immigrant Nominee Program

Accelerated and responsive education pathways for those currently working in the sector

## The issue:

Barriers such as inflexible training options limit non-program staff from becoming qualified

Adequate multi-year funding

## The issue:

Limited ongoing funding to implement responsive initiatives to grow the workforce

## Why advocate?

Ensure that we can grow the workforce to align with CWELCC program expansion  
Increase the workforce is needed to ensure families have access to affordable child care  
Retain qualified and experienced talent leads to better outcomes for children  
Stabilize the workforce by creating equity for all RECE's  
Incentivize those already working in the sector to become RECE's

# What is the risk?

- Significant and ongoing labour shortages
- Limited access for families and children



# Moving Forward

Endorsement to  
propel our  
Advocacy Efforts

We will continue our advocacy efforts for advancements in policy and funding support to support workforce growth.

Data Informed  
Decision Making

We will use data through our research partnerships to make informed decisions on where to focus our efforts and resources.

8.2-21

Continue Local  
Workforce  
Strategy Efforts

We will continue to build off the momentum to enhance the workforce and monitor staffing needs.

# Thank you



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**For Information**

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**REPORT TITLE: Report on “Forever Chemicals” and Peel Region Drinking Water**

**FROM: Kealy Dedman, Commissioner of Public Works**

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**OBJECTIVE**

The objective of this report is to provide Regional Council with an update on “forever chemicals” or per- and poly-fluoroalkyl substances (PFAS) along with other contaminants of emerging concern (CECs), the risks to public health, and Peel’s actions to determine their prevalence and impact on Peel’s drinking water.

**REPORT HIGHLIGHTS**

- “Forever chemicals” is the term adopted that refers to PFAS, which is a large class of synthetic chemicals known for their stability, heat resistance and water-repellant characteristics.
  - Humans are regularly exposed to PFAS because they are found in air, water, foods, and many consumer products. PFAS have been linked to increased risk of cancer and other ailments, but the evidence is limited.
  - Currently, PFAS are not regulated under drinking water legislation in Ontario.
  - Peel Region has participated in PFAS studies since 2016 and has been voluntarily testing for PFAS since 2020. To date, the PFAS levels detected through Peel’s water testing program are below Health Canada’s proposed total PFAS limit and the new US Environmental Protection Agency’s (USEPA) limits for the parameters Peel tests. More monitoring is planned to confidently understand PFAS levels in Peel.
  - In early 2023, Peel Region established a Contaminants of Emerging Concern (CEC) Committee that implemented a surveillance program that tests Peel’s water and wastewater for several CECs, including PFAS, and meets quarterly to review findings and discuss new and evolving studies and industry information.
  - Many CECs of interest to Peel, such as microplastics, cannot be tested by commercial laboratories, or their analysis is cost-prohibitive. Peel gains information on some of these substances through participation in academic studies and partnerships.
  - Health Canada is expected to announce a Total PFAS Guideline later in 2024. Peel staff will update Regional Council in 2025, following Health Canada’s release of the revised Guidelines for Canadian Drinking Water Quality.
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# Report on “Forever Chemicals” and Peel Region Drinking Water

## DISCUSSION

### 1. Background

#### a) Per- and poly-fluoroalkyl substances (PFAS)

“Forever chemicals” is the term adopted for PFAS due to their persistence in the environment. PFAS is a large class (thousands) of synthetic chemicals known for their stability, heat resistance and water-repellant characteristics. Unfortunately, these substances have been associated with potential negative human health effects.

PFAS have been in use since the 1940s and are still in many products for industrial, firefighting, and household use. Although PFAS have been around for decades, their dangers as a group of chemicals are not well understood and testing methods are only now becoming sensitive enough to understand the extent of their presence, potential exposure routes and impact. PFAS contamination is a global issue, with science racing to determine appropriate methods for their detection, management, removal, and destruction.

Each time a specific PFAS is limited by government, chemical manufacturers tend to replace it with a similar PFAS compound with similar properties. The replacement compound is often not well studied, and its human health and environmental impacts are uncertain, therefore it may take several years for a limit on the new PFAS to be imposed. There is also very little understanding of the health implications of exposure to multiple PFAS substances simultaneously (“chemical cocktail”). For this reason, Canada’s approach to limiting PFAS as an entire class of substances is protective to communities and ecosystems.

#### b) Public Health Risks

PFAS are widely used because of their unique properties. They are found in:

- Firefighting foams
- Cosmetics
- Non-stick cookware
- Food packaging materials
- Textiles (carpet, clothing)
- Adhesives
- Electronics
- Lubricants

Humans are exposed to PFAS from various sources such as food and food packaging, cosmetics, consumer products, ambient air, indoor air and dust, and drinking water.

Certain PFAS have been found in the blood of the general population in Canada and internationally. While population exposures in Canadians for some PFAS are declining, it is unclear what the exposure trends are for the vast majority of PFAS. However, some well-studied PFAS are known to be readily absorbed into the body and are eliminated very slowly, meaning that they can accumulate and persist in the body for years. The health implications of widespread exposure to the multitude of PFAS is not currently known and evidence remains limited. PFAS may have adverse effects on the liver, kidney, thyroid, immune system, nervous system, metabolism, reproduction, and development. Studies have suggested an association between some PFAS and various cancers.

## Report on “Forever Chemicals” and Peel Region Drinking Water

### c) What is Canada Doing About PFAS?

The federal government is:

- prohibiting and restricting the manufacture, use, sale, and import of certain PFAS found toxic to the environment and most products that contain them,
- considering regulatory and non-regulatory actions to minimize release of PFAS to the environment from firefighting foams,
- collaborating with other jurisdictions to discuss science and regulations,
- monitoring for the presence of certain PFAS in humans and the environment regularly, and
- developing guidelines for the protection of the environment and human health through drinking water, soil, and groundwater.

### d) US Environmental Protection Agency (USEPA) Standards

In June 2022, the US Environmental Protection Agency (USEPA) published interim Health Advisories for two PFAS: perfluorooctanoic acid (PFOA) and perfluorooctane sulfonate (PFOS) with drinking water limits of 0.004 nanograms per litre (ng/L; or parts per trillion) and 0.02 ng/L respectively. However, measuring PFAS at these low concentrations requires specialized equipment and methods that are not practical for water utilities and commercial laboratories to use on a routine basis for monitoring programs. A concentration of one nanogram per litre is equivalent to one teaspoon of sugar in 5 billion litres of water.

On April 10, 2024, the USEPA announced the final National Primary Drinking Water Regulation, establishing legally enforceable limits for six (6) PFAS in drinking water. Public drinking water systems in America must monitor these six PFAS within the next three years and start reporting the results to customers beginning in 2027. Drinking water system owners will have 5 years to implement solutions that reduce PFAS if they are detected above the enforceable limits.

### e) Canadian Federal and Provincial Drinking Water Standards

The Canadian federal government establishes drinking water guidelines; however, the provinces establish and enforce drinking water regulations and standards. Currently, PFAS are not listed in the *Ontario Drinking Water Standards* under the *Safe Drinking Water Act, 2002*. In 2017, Ontario developed interim advice for PFAS, recommending that potable water not exceed 70 nanograms per litre (ng/L) for eleven (11) different PFAS. The Ministry of the Environment, Conservation and Parks (MECP) is working with Health Canada and other provinces on Canadian Drinking Water Guidelines for PFAS.

PFAS monitoring in drinking water is voluntary so there is limited available data for municipal drinking water systems in Canada.

Health Canada, in early 2023, proposed a drinking water standard that would consider PFAS as an entire class of chemicals by proposing a Total PFAS limit of 30 ng/L (to be a sum of no less than 18 PFAS). Health Canada is expected to finalize this standard in

## Report on “Forever Chemicals” and Peel Region Drinking Water

late 2024. This will not make it a mandatory test for drinking water systems but provide a basis against which to compare Peel’s results until such time that it may become adopted into Ontario drinking water legislation.

### f) Peel Drinking Water Treatment Processes/Technology

The USEPA research recommends the following water treatment options as the most effective in removing PFAS from drinking water:

- Granular activated carbon (GAC)
- Nanofiltration (NF)
- Reverse osmosis (RO)
- Anion exchange

Currently, there are no regulatory limits on PFAS in drinking water in Ontario. Therefore, water treatment facilities are not intentionally designed to remove PFAS currently.

Peel’s municipal groundwater treatment facilities in the Town of Caledon do not use the treatment processes recommended by the USEPA for PFAS removal.

Peel’s large water treatment plants, Arthur P. Kennedy Water Treatment Plant and Lorne Park Water Treatment Plant, supply drinking water to 1.5 million Peel residents in Mississauga, Brampton, and some parts of Caledon (Bolton and Mayfield West). Some of the treatment processes at both plants employ granular activated carbon (GAC), specifically tailored to remove organic compounds responsible for taste and odour, not PFAS. If PFAS reduction becomes mandatory to comply with future regulations, the current GAC processes may prove inadequate, potentially requiring significant capital investment.

Arthur P. Kennedy Water Treatment Plant and Lorne Park Water Treatment Plant employ ultrafiltration (UF) filters with 0.02-micron pores. The USEPA recommends nanofiltration (NF) filters, which have 0.001-micron pores. The average diameter of human hair is 70 microns. Some research has demonstrated that UF filters may also reduce PFAS, however much more evidence is needed. Upgrading Peel’s large water treatment facilities to NF filters or reverse osmosis would require a large capital investment. Anion exchange is not practical for the scale of Peel Region’s treatment facilities. Studies on the capital cost impact that PFAS may have on water treatment have not been completed to date.

### g) Voluntary Monitoring of PFAS

Peel Region participated in PFAS studies led by the MECP from 2016 to 2019. Fourteen (14) PFAS compounds were tested in twenty-five (25) drinking water systems in Ontario and the highest average PFAS compound detected in these drinking water systems was 2.4 ng/L. Additional PFAS testing by the MECP on 635 drinking water samples collected from thirteen (13) drinking water systems in Ontario did not detect concentrations above 10 ng/L in any sample.

Regular annual testing for PFAS of Peel’s source water (Lake Ontario and municipal groundwater wells) began in 2020. Since November 2022, staff have been testing both source water and treated drinking water semi-annually at Peel Region municipal wells and water treatment plants.



# Report on “Forever Chemicals” and Peel Region Drinking Water

## 2. Findings

### a) Peel Drinking Water Quality Results

Peel’s standard PFAS testing suite does not include one of the compounds (HFPO-DA) that is part of the USEPA’s new PFAS monitoring requirements. Peel will be adjusting its testing suite, going forward, to include all USEPA-limited PFAS compounds for drinking water samples.

To date, the PFAS levels detected through Peel’s water testing program are below Health Canada’s proposed total PFAS limit and the new USEPA limits for the parameters we test. It must be noted that, with just a few sampling events since inception of this monitoring program in late 2022, Peel’s analytical dataset is not complete enough to confidently understand PFAS levels and make informed decisions.

In addition to the PFAS listed in Table 1 below, Peel frequently detects three additional PFAS compounds (PFBA, PFPeA, and PFHxA), in drinking water, all of which are common components of aqueous firefighting foam. Test results for these three PFAS and any others that may be detected are included in the Total PFAS calculation methodology proposed by Health Canada. This demonstrates how Health Canada’s proposed approach of limiting PFAS as an entire class of substances is more stringent than the USEPA standard that limits only a few specific PFAS.

**Table 1. Peel PFAS Test Results vs. Health Canada and USEPA Standards**

Parameter	Peel Drinking Water Results <sup>1</sup>	Health Canada Guideline	USEPA Enforceable Limit
PFOS	<2 to 4 ng/L	600 ng/L	4 ng/L
PFOA	<2 to 3 ng/L	200 ng/L	4 ng/L
PFHxS	<2 to <2 ng/L	Not applicable	10 ng/L
PFNA	<2 to <2 ng/L	Not applicable	10 ng/L
HFPO-DA <sup>2</sup>	<2 to <2 ng/L	Not applicable	10 ng/L
Hazard Index <sup>2,3</sup>	0.0 to 0.0	Not applicable	1.0 (no unit)
Total PFAS	<2 to 15 ng/L	30 ng/L <sup>4</sup>	Not applicable

<sup>1</sup> < means “less than”, indicating results below the laboratory’s reporting limit.

<sup>2</sup> Since HFPO-DA was not part of Peel’s standard PFAS test suite for 2023 to April 2024, the results provided are based on a sampling event in late 2022 (17 drinking water samples) and one in April 2024 (2 drinking water samples).

<sup>3</sup> Hazard Index calculates summed exposure to 2 or more of: PFHxS, PFNA, HFPO-DA, and PFBS. Where HFPO-DA was not tested, Peel’s Hazard Index calculations are based only on 3 of the 4 PFAS included in this index.

<sup>4</sup> This is a proposed standard at this time; expected to become finalized late 2024.

## Report on “Forever Chemicals” and Peel Region Drinking Water

### b) Other Contaminants of Emerging Concern (CEC)

In early 2023, Peel Region established a Contaminants of Emerging Concern (CEC) Committee that includes staff from Water and Wastewater Regulatory Compliance, Operations and Optimization, Public Health, and Environmental Control. The Committee developed a surveillance program for Peel’s water and wastewater to be analyzed for several CECs, including PFAS. The Committee meets quarterly to review findings and discuss new and evolving studies and industry information.

Staff thoroughly evaluated many CECs in the environment and have developed a surveillance program that best reflects the risks specific to Peel Region. The made-for-Peel plan was developed considering numerous factors such as local CEC prevalence, CEC environmental fate and movement, laboratory capabilities, anticipated regulatory changes, and efficiencies such as using one CEC as an indicator of the presence of others to trigger more in-depth testing.

Many CECs of interest to Peel cannot be tested by commercial laboratories, or their analysis is cost-prohibitive. Peel gains information on some of these substances through participation in academic studies. Two such studies are highlighted below, as examples of some of the work being done.

#### i) Microplastics

Peel Region is actively participating in a study at the Arthur P. Kennedy and Lorne Park Water Treatment Plants with the University of Toronto related to microplastics in drinking water. The goal of the study is to develop a standard laboratory method for quantifying the occurrence of microplastics in drinking water and to determine the removal efficacy through the drinking water treatment processes. Preliminary data indicates the Arthur P. Kennedy and Lorne Park Water Treatment Plants are removing greater than 98 percent of the microplastics in the study.

#### ii) Biologically Activate Carbon Study

Peel also supports industry partners for research and development studies. The ozone acclimated biologically active carbon used in the filtration process at the Arthur P. Kennedy Water Treatment Plant will be collected and assessed at bench-scale for removal of CECs, including 1,4-dioxane, which is one of the CECs Peel monitors. This study, conducted in partnership with one of Peel’s treatment product suppliers, will provide valuable insight on the CEC removal capabilities of the biologically active carbon filtration at the Arthur P. Kennedy Water Treatment Plant.

### 3. Next Steps

#### a) Drinking Water Quality Monitoring

Peel will continue monitoring for PFAS and other CECs to establish a baseline dataset adequate for interpretation and decision-making. Thereafter, Peel will continue monitoring to maintain awareness of PFAS levels in Peel’s waters and recognize when changes occur to water sources or within Peel’s treatment processes. In this way, staff have current, local results from which to determine when or if changes to operational practices or additional treatment intervention is appropriate.

## **Report on “Forever Chemicals” and Peel Region Drinking Water**

Through Peel’s Contaminants of Emerging Concern (CEC) Committee, Peel staff developed a CEC monitoring program for drinking water and wastewater systems for numerous contaminants that are unregulated at present time but are suspected (emerging) as risks to human health and/or the environment. In 2023, staff retained a consultant (CDM Smith) to further refine the CEC sampling program based on future regulatory projections, laboratory maturity, and Peel-specific likelihood of contaminant presence. The updated sampling program will be initiated in 2025; however, some immediate changes to PFAS sampling frequencies and test suite have already been put in place.

### **b) Drinking Water Research**

The CEC Committee also participates in studies with government and academia, providing samples from within Peel and receiving results in return. This partnership gives us access to analyses not commercially available, and insights into Peel’s water quality that go beyond the mandates of provincial and federal legislation.

### **c) Collaboration**

Peel collaborates with other municipalities and research partners, sharing information, experiences, and insights to cooperatively expand Canada’s PFAS knowledge base for the betterment of all Canadian communities.

Peel’s CEC Program is unique and has garnered attention from various regulatory agencies, municipalities, and industry associations. Staff are sharing program information with interested parties with the goal of advancing overall knowledge of CECs in water and wastewater systems.

### **d) Remain Connected to Learning Opportunities**

Peel staff attend topically relevant seminars, workshops and conferences, and review industry publications and the findings of credible studies to expand subject matter expertise.

Peel Public Health and Public Works staff perform weekly checks of federal and provincial government websites for updates on relevant new, altered, or proposed legislation changes on the horizon. This activity allows us to perform an impact analysis from the outlook of Peel’s systems and processes and contribute a response on proposals that are open for public comment, and advocate for adjustments that benefit municipalities, public health, and the environment. Awareness of proposed legislation changes provides advanced notice, before new requirements take force, to perform data review or testing to understand where Peel stands in relation to coming standards. This proactive approach helps Peel position itself operationally, administratively, and financially to comply with coming legislation in advance of the enforcement date and respond to media or resident enquiries.

### **e) Future Capital and Operating Impact Study**

Once the Canadian drinking water guidelines for PFAS and other CECs become clear, Peel staff will complete a detailed study of the feasible treatment technology options for Peel’s drinking water facilities, including any potential capital expenditures needed and associated operations and maintenance costs.

## Report on “Forever Chemicals” and Peel Region Drinking Water

### f) Future Regional Council Update

Health Canada is expected to announce a Total PFAS Guideline later this year. A report will be provided to Council in 2025, following Health Canada’s release of the revised Guidelines for Canadian Drinking Water Quality. At that time, Peel will know whether Canada has adopted the proposed Total PFAS guideline or an alternative framework and will have adjusted Peel’s monitoring program to assess Peel’s water against the new guideline.

## BILL 112 RISKS AND IMPLICATIONS

On June 8, 2023, the Province passed Bill 112, the *Hazel McCallion Act (Peel Dissolution)*, 2023, which was initially intended to dissolve the Region of Peel and provided for a Transition Board to make recommendations to the province on how to implement the restructuring. On June 6, 2024, Bill 185 took effect, amending Bill 112 and reversing the decision to dissolve the Region of Peel. Bill 185 changed the name of the legislation to the *Hazel McCallion Act (Peel Restructuring)*, 2023 and recalibrated the Transition Board’s mandate to focus on making recommendations on land use planning; water and wastewater; storm water; highways; and waste management. Final details of the Transition Board’s recommendations, any associated provincial decision and impacts on Peel services are not known at this time and will be addressed in future reporting to Regional Council.

## FINANCIAL IMPLICATIONS

There are no immediate financial implications resulting from the report. However, there are potential future financial implications for the 2025 Budget should Peel move forward with enhancing the Contaminants of Emerging Concern (CEC) surveillance program.

### Research and Monitoring Program Budget (Operating)

Peel’s voluntary Contaminants of Emerging Concern (CEC) surveillance program is forecasted to spend \$113,000 on analytical testing of water and wastewater samples in 2024. Approximately half of the cost is allocated to PFAS testing (at nearly \$600 per sample), with \$22,000 of this cost being treated drinking water (semi-annual) PFAS testing.

If Peel were to adopt the new USEPA monitoring requirement, which includes only treated drinking water samples, it would cost Peel \$40,000 for the initial 12 months of quarterly monitoring. Based on the initial monitoring results, the ongoing cost would range from \$5,000 to \$55,000 per year, due to higher frequency testing required where any PFAS is detected above its trigger level. With trigger levels set at half the USEPA enforceable limit for each parameter, the higher frequency (thus higher cost) testing regimen is likely for at least some of Peel’s drinking water sampling points.

In 2025, Peel proposes to expand PFAS testing on drinking water to an extended PFAS list (at a significantly higher cost per sample) and increasing to a quarterly sampling frequency, which will allow Peel to compare water quality results against the USEPA requirements. Additionally, Peel is investing in monitoring for additional CECs that have been identified as potentially locally relevant through recent research and consultant recommendations. CEC surveillance program cost forecast for 2025 is approximately \$450,000, as Peel expands the sampling frequency for CECs of higher priority and reduces the frequency of lower priority compounds. This level of

## **Report on “Forever Chemicals” and Peel Region Drinking Water**

investment will put Peel at the forefront, among a small handful of Canadian municipalities who are proactively assessing CEC presence and impact in their communities.

While these projections provide analytical costs, the additional financial resources must be considered associated with additional staff time invested in sampling, data input and management, results review and interpretation, collaborative evaluation, and informed decision-making. With Peel's proactive approach to monitoring for non-regulated substances in the interest of protecting Peel's communities, and with the growing wealth of scientific data coming to light about many CECs, it is likely that Peel may require additional staff resources and operating budget to maintain this trajectory.

### **Potential Treatment Upgrades (Capital and Operating Budget)**

Although Peel's PFAS test results to date suggest that treatment upgrades may not be required, more monitoring is needed to confidently understand PFAS levels in Peel.

If the MECP introduces Ontario drinking water standards for PFAS and Peel's future PFAS monitoring results exceed those standards, the potential capital cost could be significant to implement treatment processes designed to meet the limits. Funding for drinking water treatment upgrades will be sourced from the Water Capital Stabilization Reserve R0241. The availability of the reserve will be evaluated based on the scale of projects undertaken. As the capital expenditure will not be related to growth, the cost may significantly impact future rate-based contribution.

The capital and operating costs related to addressing treatment and monitoring needs cannot be determined at this time and will be subject to assessing regulatory limits and available technologies. Staff will assess costs when more information on regulatory limits is made available by the province. This will also include resource implications. Depending on the technology selected, cost considerations include:

- Addition or replacement of existing treatment process assets,
- Additional land and building expansions necessary to house the added treatment process assets,
- Installation or expansion of process control and automation system, including monitoring devices and digital data records management,
- Ongoing operating costs, including energy, treatment chemicals, treatment media/product replacement, disposal of spent media/products, and
- Operating and maintenance staff resources.

## **CONCLUSION**

Despite the absence of regulatory standards for PFAS for drinking water in Ontario, Peel Region has taken proactive steps including participating in provincial studies, implementing a surveillance program to assess PFAS levels, and initiating studies aimed at understanding and mitigating the risks associated with PFAS and other contaminants of emerging concern. Looking ahead, it is imperative that Peel Region remains vigilant in its efforts, staying abreast of evolving scientific understanding and regulatory developments, to ensure the continued protection of public health.

Further detailed study is warranted to assess future capital and operating related cost impacts.

## Report on “Forever Chemicals” and Peel Region Drinking Water

### APPENDICES

#### Appendix I – Additional Information Resources

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Kealy Dedman, Commissioner of Public Works

*Authored By: Elvis Oliveira, Director, Water and Wastewater Infrastructure Planning, Partnerships and Compliance*

## Appendix I

### Report on “Forever Chemicals” and Peel Region Drinking Water

#### ADDITIONAL INFORMATION RESOURCES

##### Government of Canada

- **Draft state of per- and polyfluoroalkyl substances (PFAS) report**

<https://www.canada.ca/en/environment-climate-change/services/evaluating-existing-substances/draft-state-per-polyfluoroalkyl-substances-report.html>

- **Guidelines for Canadian Drinking Water Quality - Summary Tables**

<https://www.canada.ca/en/health-canada/services/environmental-workplace-health/reports-publications/water-quality/guidelines-canadian-drinking-water-quality-summary-table.html>

##### US Environmental Protection Agency

- **Per- and Polyfluoroalkyl Substances (PFAS)**

<https://www.epa.gov/pfas>

- **EPA Fact Sheet - Understanding the PFAS National Primary Drinking Water Proposal Hazard Index**

[https://www.epa.gov/system/files/documents/2023-03/How%20do%20I%20calculate%20the%20Hazard%20Index.\\_3.14.23.pdf](https://www.epa.gov/system/files/documents/2023-03/How%20do%20I%20calculate%20the%20Hazard%20Index._3.14.23.pdf)

##### American Cancer Society

- **PFOA, PFOS, and Related PFAS Chemicals**

<https://www.cancer.org/cancer/risk-prevention/chemicals/teflon-and-perfluorooctanoic-acid-pfoa.html#:~:text=IARC%20has%20classified%20PFOA%20as,who%20are%20exposed%20to%20it.>

##### Public Health Ontario

- **Focus on Per-poly-fluoroalkyl-substances (PFAS)**

[https://www.publichealthontario.ca/-/media/Documents/P/2023/pfas-per-poly-fluoroalkyl-substances.pdf?rev=270b2dc8401c4653903d3a082579a108&sc\\_lang=en](https://www.publichealthontario.ca/-/media/Documents/P/2023/pfas-per-poly-fluoroalkyl-substances.pdf?rev=270b2dc8401c4653903d3a082579a108&sc_lang=en)

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**For Information**

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**REPORT TITLE: 2023 Annual Performance Review of the South Peel Water and Wastewater Agreement with the Ontario Clean Water Agency**

**FROM: Kealy Dedman, Commissioner of Public Works**

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**OBJECTIVE**

The objective of this report is to update Regional Council on the performance of the Management, Operations and Maintenance Agreement between Ontario Clean Water Agency and Region of Peel as per Council Resolution 2018-321.

**REPORT HIGHLIGHTS**

- Region of Peel (Region) staff completed the annual performance evaluation to track the Ontario Clean Water Agency (OCWA) performance based on the Region's Vendor Performance Evaluation program.
  - Over the 2023 calendar year, OCWA and Region staff focused on the asset and maintenance management performance and the implementation of an asset management technology solution to achieve consistency with the Region's Enterprise Asset Management (EAM) Program.
  - Energy efficiency at the water and wastewater facilities continues to be a top priority for both the Region and OCWA. The 2023 optimization initiatives resulted in a 4.79 percent decrease in total energy costs (\$1.7M savings) between 2022 and 2023. The Region and OCWA continue to explore and implement energy efficiencies and advancements in renewable energy.
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**DISCUSSION**

**1. Background**

Ontario Clean Water Agency (OCWA) operates and maintains the lake-based water and wastewater treatment facilities and water transmission system in South Peel on behalf of the Region of Peel (Region) under a ten-year service agreement (Agreement) which began January 1, 2020. Council Resolution 2018-321 requires staff to report to Council on the overall performance of the Agreement on an annual basis. The regulatory compliance performance section of the Agreement is reported to Council in March each year, as required by drinking water legislation.

**Evaluation Process**

In 2023, Region staff continued with the performance evaluation process, developed in 2021, based on the Region's Vendor Performance Evaluation program which includes (3) triannual interim evaluations along with an overall annual evaluation. Fifteen criteria were



## **2023 Annual Performance Review of the South Peel Water and Wastewater Agreement with the Ontario Clean Water Agency**

used to evaluate OCWA's performance throughout the year. The criteria are based on the Agreement's scoping statement which is aligned with Council's priorities and the Region's Strategic Plan. The evaluation criteria are as follows:

- Business Plan and Efficiency Improvement Commitments
- Regulatory Compliance
- Effectiveness of Quality Management Systems
- Wastewater Effluent Performance Criteria
- Drinking Water Performance Criteria
- Reporting Requirements
- Maintenance Performance
- Capital Improvement Support
- Major Capital Maintenance and Replacement Support
- Energy Use and Energy Code of Practice
- Process Chemical Use
- Cost of Service
- Indemnification of Peel and Insurance Claims
- Health and Safety
- Reliability & Continuity of Service

### **Agreement and Oversight**

Region and OCWA staff continue to collaborate daily on operational, maintenance, compliance, energy management, asset management, continuous improvement, and capital support as both parties share water and wastewater service delivery responsibilities apart from engineering and capital construction. The Agreement requires OCWA to provide monthly, quarterly, and annual performance reports which enable Region staff to effectively monitor and regulate South Peel Water and Wastewater systems operation and OCWA's performance throughout the year. In addition to the reports, reoccurring meetings are held to ensure effective communication and clear expectations are achieved. The Region's Water and Wastewater Infrastructure Planning and Engineering Services teams along with the Contract Administration and Oversight team collaborates with OCWA to support all maintenance planning, asset and lifecycle management along with performance assessments throughout the facilities to establish operations and maintenance levels and ensure that all operations and maintenance strategies are being met on an ongoing basis.

## **2. Findings**

Region staff conducted a thorough review of OCWA's performance in 2023. The results from the evaluation are summarized into three main categories described below.

### **a) Quality, Capital Improvements Support, Continuity of Service and State of Good Repair**

Drinking water and wastewater effluent quality continue to meet the Region's expectations. Detailed information on the regulatory compliance performance of the Region's drinking water systems was included in the Council Report "2023 Water Compliance Update - Annual Summary Report " and presented to Regional Council (For Information) at its meeting held on March 21, 2024 (Resolution 2024-171). In 2023, the Region's drinking water systems received 100 percent inspection ratings from the

## **2023 Annual Performance Review of the South Peel Water and Wastewater Agreement with the Ontario Clean Water Agency**

Ministry of the Environment, Conservation and Parks which exemplifies effective operations and management of the drinking water system throughout the Region.

Compliance requirements of the Region's wastewater systems were also successfully achieved in 2023. Throughout 2023, both wastewater treatment facilities met the effluent concentration limits prescribed in the Environmental Compliance Approvals (ECAs). For additional details, a summary of the wastewater monitoring data and maintenance programs, including any deviation from the prescribed conditions of ECAs, was prepared and made available through the Region's website at <https://peelregion.ca/water/wastewater/reports/>. This report is not required by legislation to be made available to the public; however, Region staff publish the report annually to keep residents and business owners informed and to increase public awareness and confidence in the Region's wastewater services.

The Region continues to benefit from the application of quality management system principles for the operations of the water and wastewater facilities OCWA operates on the Region's behalf. OCWA is required to maintain Drinking Water Quality Management System (DWQMS) accreditation. DWQMS focuses on progressive enhancement of existing processes, improved documentation, and the application of best management practices which continually improve the operation and management of the South Peel Drinking Water System. OCWA's DWQMS accreditation is confirmed through a third-party audit every three years.

In 2023, OCWA began the development and implementation of a Wastewater Integrated Management System (WWIMS) for the wastewater facilities OCWA operates and maintains on the Region's behalf. OCWA and Region compliance staff are working together to ensure OCWA's WWIMS is consistent with the Region's own WWIMS for the wastewater systems the Region operates. Although 2023 was primarily the planning phase of this project, this initiative will continue throughout 2024 with completion expected in 2025.

The Agreement requires OCWA to report to the Region on their employee training and development programs, including succession planning. Succession and workforce planning is reviewed as part of OCWA's performance management. Region staff review Staffing Optimization Plans provided by OCWA on an annual basis to ensure a proactive succession management program is in place. The review also ensures alignment with business priorities along with the Region's current and future needs. Additionally, the Staffing Optimization and Training Plans have allowed OCWA to respond efficiently to the Region's initiatives and meet service level modifications throughout the term of the Agreement.

OCWA remains focused in addressing the persistent challenge of staff turnover which has shown an annual increase. In 2022, there were 28 instances of staff turnover or 15.5 percent of the total number of staff. This number rose to 36 instances (20 percent) in 2023. Resignations account for most of the turnovers in both years. OCWA has taken measures to address this risk including cross-training and a compensation review. The compensation review will have potential impact to the existing contract and a subsequent report to Council will be provided in future.

OCWA continued to effectively support the Region's extensive and expanding capital and asset condition assessment and rehabilitation programs. While OCWA is not

## **2023 Annual Performance Review of the South Peel Water and Wastewater Agreement with the Ontario Clean Water Agency**

directly engaged in engineering and capital delivery, integration of new capital into existing OCWA managed facilities it is an important component of the Agreement. The South Peel water and wastewater facilities are some of the most modern and technologically advanced in the world. Over the next two to five years OCWA will continue to support the operational integration of a robust capital expansion at the Region's wastewater treatment facilities in addition to supporting the Region's Enterprise Asset Management (EAM) Program.

### **b) Asset Protection**

The South Peel Water and Wastewater Systems consist of more than 49,000 assets with an insured replacement value of \$4.7 billion. These include treatment facilities and pumping facilities managed by OCWA. An additional \$4.9 billion in asset value is expected to be added as part of the Region's 10-year capital program. Therefore, asset protection is a top priority for the Region in the Agreement with OCWA and as an organization through the EAM Program.

In 2023, the Region and OCWA established working groups between both organizations with the primary focus based on project initiatives, detailed planning and implementation of IBM Maximo, a modern enterprise-wide and integrated EAM system to manage assets operation and maintenance effectively and efficiently.

OCWA and the Region were able to continue with the implementation of IBM Maximo for the South Peel water and wastewater facilities in 2023 to achieve the Region's desired EAM business capabilities, consistent asset management, asset information and technology solution standards for all the Region's assets. Having a modern asset management technology solution will enable Region staff to monitor OCWA's asset protection performance more effectively and efficiently. First phase of IBM Maximo 'go-live' for South Peel Water and Wastewater Systems is planned for the third quarter of 2025. This will be a phased implementation with future rollout to continue beyond 2025.

### **c) Energy Management and Environmental Impact**

Annual electricity consumption across the South Peel water and wastewater facilities for 2023 was 279.8 MWh, at a cost of \$33,777,723 which represents 67.4 percent of the total annual electricity consumed by the facilities owned and operated by the Region over the year. The 2023 electricity consumption was approximately 1.24 percent lower than 2022, due to slightly lower water demand, enhanced energy management programs and efficient lighting retrofits. The 2023 electricity cost was about 5.25 percent lower when compared to 2022 due to a decrease in electricity rates in 2022, lower demand throughout the year, and optimization efforts. In a similar fashion the 2023 natural gas consumption was 5.46 percent lower when compared to 2023, due to lower demand of treated water and wastewater and energy management initiatives. The 2023 natural gas cost was 3.33 percent higher than 2022 due to rate increases.

Peel and OCWA continued working towards optimizing the natural gas and electricity consumption through 2023 to lower the overall energy consumption and financial cost to the Region. The 2023 optimization initiatives resulted in a 4.79 percent decrease in total energy costs (\$1.7M savings) between 2022 and 2023. This is a significant savings for 2023 and continued reduction in costs may not be typical year on year.

**2023 Annual Performance Review of the South Peel Water and Wastewater Agreement with the Ontario Clean Water Agency**

	<b>2022</b>	<b>2023</b>	<b>Variance</b>
Electricity Consumption (MWh)	283.3	279.8	-1.24%
Electricity Cost	\$34.3M	\$32.5M	-5.25%
Natural Gas Consumption (m <sup>3</sup> )	2,836,083	2,681,335	-5.46%
Natural Gas Cost	\$1.20M	\$1.24M	3.33%
<b>Total Energy Cost</b>	<b>\$35.5M</b>	<b>\$33.8M</b>	<b>- 4.79%</b>

The Region and OCWA continue to collaborate and further explore and implement energy conservation, electricity demand management, and renewable power generation technologies to offset increases in electricity rates and lower environmental emissions. Energy use in the South Peel water and wastewater facilities continues to be managed well and metrics related to energy use per volume of water produced and wastewater treated continues to trend in a positive direction.

**Electricity Cost Avoidance**

OCWA, in collaboration with the Region, resumed participation in the Industrial/Commercial/Institutional (ICI) demand response program in 2023. OCWA and the Region implemented initiatives to decrease and/or offset loads during peak demand periods and successfully achieved Global Adjustment (GA) cost avoidance. GA represents the portion of electric utility bills that is used to recover the costs to build new electrical infrastructure, maintain existing resources and fund renewable energy projects in Ontario. GA cost avoidance is achieved by voluntarily reducing electricity loads at the water and wastewater facilities during peak electricity demand periods in the province. The table below summarizes the electrical loads that the Region and OCWA reduced during the top five electricity demand peak periods and the associated cost avoidance.

<b>System</b>	<b>No. of Peak Periods Captured*</b>	<b>Total Load Reduced (MW)</b>	<b>Approx. Cost Avoidance</b>
Water (Treatment & Transmission)	4	49.1	\$ 2.70M
Wastewater (Treatment)	5	5.7	\$ 0.31M
<b>Total</b>		54.8	\$ 3.01M

*\*Period from May 1<sup>st</sup>, 2023, to April 30<sup>th</sup>, 2024.*

Voluntary participation in the 2023 GA initiative, resulted in OCWA and the Region capturing nine (9) peak electricity demand periods equating to approximately \$3.01M in energy cost avoidance for the Region. GA participation requires decreasing significant

## **2023 Annual Performance Review of the South Peel Water and Wastewater Agreement with the Ontario Clean Water Agency**

electricity loads at the facilities on short notice which increases risk to pumping and treatment process performance. Significant OCWA and Region staff effort is required each year to plan and implement risk mitigation measures to achieve successful cost avoidance results.

### **3. Proposed Direction**

Region staff will continue to use the evaluation process to regularly measure performance and discuss contract deliverables and service delivery with OCWA. Interim evaluations will be conducted, and results will be shared with OCWA staff to provide full transparency of their performance and to provide ample opportunity to adjust and continue to improve. Region staff will also continue to meet with internal stakeholders regularly to review and ensure the evaluation process captures their valuable input.

### **RISK CONSIDERATIONS**

The Agreement with OCWA includes the strategic sharing of risk. The Region and OCWA agreed that specific risks should be borne by the party best able to manage and mitigate risks. This performance review identified opportunities for improvement and risk mitigation to ensure the Region's objectives continue to be met over the long-term including asset maintenance service level optimization.

Initiatives to further reduce risk and enhance operations form part of OCWA's ongoing Three-Year Business Plan. The challenges and opportunities identified in the first four years of the agreement are being managed successfully by the Region and OCWA. A persistent challenge OCWA has been facing is the retention of skilled operators and trades personnel. Staff retention is a key focus area in 2024 to ensure OCWA is prepared to support Peel's significant capital plan to help achieve Bill 23 housing targets.

### **BILL 112 RISKS AND IMPLICATIONS**

On June 8, 2023, the Province passed Bill 112, the *Hazel McCallion Act (Peel Dissolution), 2023*, which was initially intended to dissolve the Region of Peel and provided for a Transition Board to make recommendations to the province on how to implement the restructuring. On June 6, 2024, Bill 185 took effect, amending Bill 112 and reversing the decision to dissolve the Region of Peel. Bill 185 changed the name of the legislation to the *Hazel McCallion Act (Peel Restructuring), 2023* and recalibrated the Transition Board's mandate to focus on making recommendations on land use planning; water and wastewater; storm water; highways; and waste management. Final details of the Transition Board's recommendations, any associated provincial decision and impacts on Peel services are not known at this time and will be addressed in future reporting to Regional Council.

### **FINANCIAL IMPLICATIONS**

The Service Fee is the fixed annual cost for OCWA's services and any adjustments to their scope of services approved by the Region. The Annual Fee represents the Service Fee plus the pass-through costs of chemicals, fuel, and insurance costs. Costs for electricity and natural gas are not included in the Annual Fee as the Region will continue to pay these costs directly. As part of the Agreement, OCWA provided annual projections of the Service Fee for the term of the Agreement (2020 to 2029).

## 2023 Annual Performance Review of the South Peel Water and Wastewater Agreement with the Ontario Clean Water Agency

The Service Fee for the third year of the Agreement (2022) was \$46,396,720 and the Service Fee for the fourth year of the Agreement (2023) was \$47,530,016. The increase to the Service Fee is due to approved adjustments requested by the Region including Wastewater Integrated Management System (WWIMS) implementation, software licencing, health and safety audit support, Global Adjustment participation support, and additional security costs. These adjustments conform with the conditions outlined in the Agreement. The table below demonstrates the variance between the years 2022 and 2023 for both projected fees and actual fees.

	2022	2023	Variance (%)
<b>Projected Service Fee</b>	\$45,999,068	\$47,006,880	+ 2.2
<b>Actual Service Fee</b>	\$46,396,720	\$47,530,016	+ 2.4

### CONCLUSION

Region staff concluded that the objectives of the Agreement, for the fourth year (2023) of the ten-year term of the Agreement, continue to be achieved, and further, that risk is being managed appropriately. Region staff continue to collaborate with OCWA to explore areas where continuous improvement initiatives can further reduce the risk and ensure effective operations of the South Peel water and wastewater facilities.

Region Staff will continue to report to Regional Council on the performance of the agreement with OCWA on an annual basis.

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Kealy Dedman, Commissioner of Public Works

*Authored By: Mark Ferreira, Project Manager, Contract Administration and Oversight*

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**For Information**

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**REPORT TITLE: Rationale for the Elimination of Exemption Periods in the Next Waste Collection Contract**

**FROM: Kealy Dedman, Commissioner of Public Works**

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**OBJECTIVE**

To provide the rationale for the elimination of waste exemption periods as of the beginning of the next waste collection contract (as approved by Regional Council in March 2023).

**REPORT HIGHLIGHTS**

- The Region currently provides residents with three exemption periods per year. During these periods, residents can set out unlimited amounts of excess bagged garbage on their scheduled garbage collection day.
  - In March 2023, Regional Council approved the elimination of exemption periods, effective at the start of the next waste collection contract.
  - At the Regional Council meeting on June 13, 2024, staff directed to report back to Regional Council on June 27, 2024, to clarify the rationale for this decision.
- 

**DISCUSSION**

**1. Background**

Peel currently provides residents with three waste exemption periods per year. During these periods, residents can set out unlimited amounts of excess bagged garbage on their scheduled garbage collection day. Many residents also use the exemption periods to set out bulky items, but bulky items can be set out on any scheduled garbage collection day for free.

Garbage exemption periods were introduced to provide residents with additional capacity to dispose of excess garbage following holidays when more garbage is typically generated.

In March 2023, Regional Council approved a staff recommendation to eliminate exemption periods for curbside residents and remove exemption periods from the Waste Collection By-law 35-2015, as described in the report titled “Key Terms of Peel’s Next Waste Collection Contracts and Proposed Program Changes to Align with Future Collection Contracts” (Resolution 2023-216).

On June 13, 2024, Regional Council directed staff to report back to Regional Council on June 27, 2024 with the rationale for this decision.

**2. Discussion**

## Rationale for the Elimination of Exemption Periods in the Next Waste Collection Contract

The rationale for the recommendation to eliminate exemption periods is included in more detail below, but key points include:

- Most waste set out during exemption periods is bulky items, which residents are allowed to set out on any garbage collection day free of charge.
- The quantity of bulky items set out during exemption periods creates operational challenges for Peel's waste collection contractors, increases collection costs and results in late and missed collections.
- There is only a slight increase in bagged garbage set out during exemption periods when compared to regular garbage collection days.
- Allowing residents to set out extra bags of waste 'for free' during exemption periods undermines Peel's waste diversion efforts and transfers the cost of collecting these extra bags to the general tax base.
- A scan of Greater Toronto Area municipalities indicates that most municipalities do not offer garbage exemption periods.
- Eliminating exemption periods and promoting the fact that bulky items can be set out on any garbage day is expected to result in annual operating savings of approximately \$500,000.

### a) Bulky Item Collection

Many residents are not aware that bulky items, such as furniture and mattresses, can be set out on any garbage collection day. Spreading this bulky waste over 26 collection days a year versus three times a year during exemption periods results in lower collection costs and fewer late and missed collections.

Staff conducted audits to assess residents' use of the exemption periods. It was determined that 65 per cent of the tonnage set out during exemption periods was bulky items, which is not the intent of the program. The remaining 35 per cent of tonnage set out was excess bagged garbage.

To ensure residents are well-informed about the bi-weekly collection service of bulky items, staff will continue to increase education efforts. Staff will leverage various communication channels to increase residents' awareness and understanding of the bulky item collection program.

### b) Excess Bagged Garbage

Residents that generate excess garbage throughout the year have the option to purchase bag tags to place excess garbage bags at the curb or bring excess garbage to any of Peel's six Community Recycling Centres for a nominal disposal fee.

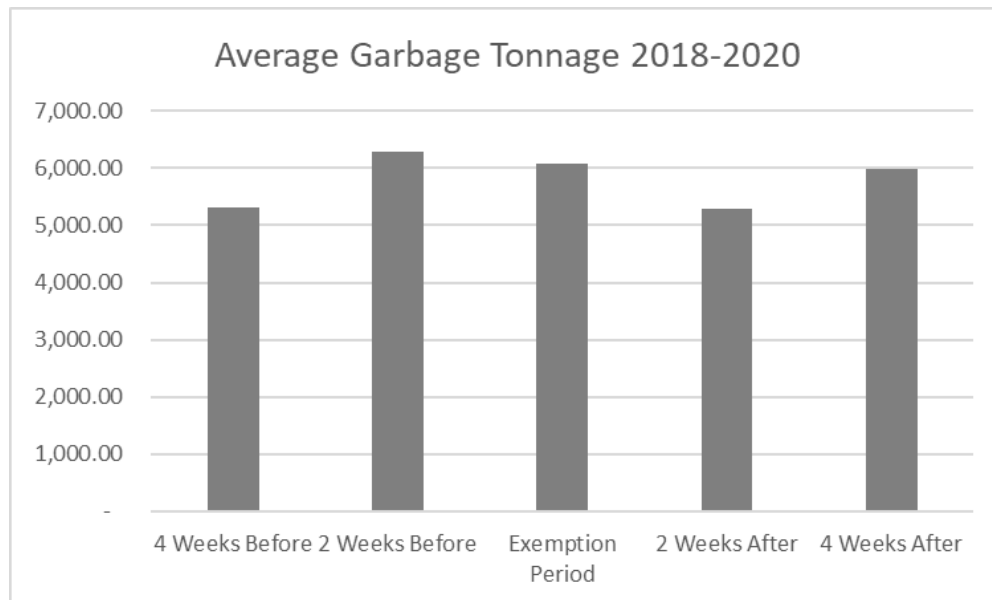
Set-out study data shows that around two per cent of homes set out excess bagged garbage on regular garbage collection weeks. Set-out study data also shows that the percentage increases slightly to between only two and three per cent during exemption periods. This indicates that residents are not setting out significantly more garbage during exemption periods than on regular garbage weeks.



## Rationale for the Elimination of Exemption Periods in the Next Waste Collection Contract

This is consistent with set-out study data during COVID, when residents were permitted to set out two additional bags of excess garbage without bag tags, and excess garbage set out only saw an increase of less than two per cent.

Figure 1 below, which shows the average tonnage of garbage, less bulky, collected at the curb during two-week cycles before, during and after exemption periods from 2018 to 2020, shows that, if bulky items are excluded, residents, on average, are not setting out more garbage during exemption periods.



### c) Collection Efficiency

The number of bulky items set out during exemption periods has a significant impact on collection efficiency since contractors have difficulty securing additional vehicles and drivers in the current market, leading to late and missed collections during these periods.

Eliminating exemption periods (and concurrently promoting the ability to set out bulky items on any garbage day) is expected to result in lower bid prices for the next collection contract by approximately \$0.5 million annually, reduce late and missed collections and improve diversion.

### d) Surrounding Municipality Programs

An environmental scan found that most Greater Toronto Area municipalities do not offer an exemption period and often set limits on the amount of excess bagged garbage and/or bulky items that can be set out. Many municipalities (including Durham, Halton, Markham and Vaughan) charge a fee for any excess bagged garbage and bulky items above their allowable limits.

## BILL 112 RISKS AND IMPLICATIONS

On June 8, 2023, the Province passed Bill 112, the *Hazel McCallion Act (Peel Dissolution)*, 2023, which was initially intended to dissolve the Region of Peel and provided for a Transition Board to make recommendations to the province on how to implement the restructuring. On

## **Rationale for the Elimination of Exemption Periods in the Next Waste Collection Contract**

June 6, 2024, Bill 185 took effect, amending Bill 112 and reversing the decision to dissolve the Region of Peel. Bill 185 changed the name of the legislation to the *Hazel McCallion Act (Peel Restructuring), 2023* and recalibrated the Transition Board's mandate to focus on making recommendations on land use planning; water and wastewater; storm water; highways; and waste management. Final details of the Transition Board's recommendations, any associated provincial decision and impacts on Peel services are not known at this time and will be addressed in future reporting to Regional Council.

The elimination of garbage exemption days will take place at the beginning of the next waste collection contract, whether waste collection is with Peel or downloaded to the local municipalities. The impacts of Bill 185 will not impact this decision.

### **FINANCIAL IMPLICATIONS**

There are no financial implications resulting from this report.

### **CONCLUSION**

In March 2023, Regional Council approved the discontinuation of exemption periods as of the beginning of the next collection contract combined with better promotion of the bulky item collection program and overall waste reduction efforts. This decision aligns with Peel's target of achieving 75 per cent waste diversion by 2034.

While exemption periods were initially introduced to provide residents with additional capacity for disposing of excess garbage after the holidays, set-out studies and waste audits show that residents are not setting out significantly more garbage on exemption days compared to regular collection days. Residents are instead using exemption periods to set out significant amounts of bulky items, which creates operational problems and results in late and missed collections and higher costs.

Eliminating exemption periods, combined with better promotion of Peel's bulky item collection program will result in operational efficiencies and fewer late and missed collections. Residents will still be able to set out excess garbage on regular garbage collection days using bag tags or dispose of excess garbage at the Community Recycling Centres.

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Kealy Dedman, Commissioner of Public Works

*Authored By: Paula Della Bianca Project Manager, Curbside Policies and Programs*

**From:** [Dedech, Genevieve](#) on behalf of [Parente, Anthony](#)  
**To:** [Patrick Brown](#); [Brad Butt](#); [Navjitkaur Brar](#); [Dipika Damerla](#); [Stephen Dasko](#); [Christina Early](#); [Fonseca, Chris](#); [Pat Fortini](#); [Groves, Annette](#); [Dennis Keenan](#); [Kovac, John](#); [Mahoney, Matt](#); [McFadden, Sue](#); [Medeiros, Martin](#); [Palleschi, Michael](#); [Joe Horneck](#); [Martin Reid](#); [Mario Russo](#); [Alvin Tedjo](#); [Gurpartap Toor](#); [Rowena Santos](#); [Paul Vicente](#)  
**Cc:** [Dedman, Kealy](#); [Kent, Gary](#); [Jung, Anna](#)  
**Subject:** Re: Calgary Issues  
**Date:** June 18, 2024 10:22:26 AM

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Good Morning Councillors,

In light of the current situation in Calgary, you may have begun to receive inquiries in regards to our large water infrastructure and how Peel is addressing inspection, maintenance and rehabilitation to ensure consistent and high quality water service to the community now and into the future.

Peel Region has a robust condition assessment program for its major transmission watermains. These large watermains are similar in size and importance to the damaged watermain in Calgary. These watermains are the “backbone” of our system, providing service to over 1.5 million residents .

Peel created a Condition Assessment and Rehabilitation team in 2017 recognizing that the assessment and rehabilitation of major water and wastewater infrastructure was a priority. Our program involves inspecting and assessing the structural condition of these critical watermains based on a prioritized schedule in co-ordination with ongoing capital projects and operational constraints.

The majority of Peel’s water transmission system is composed of pipe known as “concrete pressure pipe”, which relies on a combination of materials to provide it with the strength to resist external loads and internal pressure. The degradation of the wires throughout the pipe is one of the primary indicators of pipe distress. Inspection methodologies look for pipe degradation, including wire break distress. Where pipeline degradation is found, our teams plan and budget for rehabilitation work.

To assess the condition of our pipes we use a multitude of technologies and methods, including, but not limited to:

- Free swimming inline leak detection tools;
- Tethered pipeline leak detection and camera tools;
- In-service electromagnetic inspection and camera tools; and,
- Real-time acoustic fibre optic monitoring.

In addition, we have also:

Developed a prequalified vendor network that are experienced in pipeline leak detection and

REFERRAL TO \_\_\_\_\_  
 RECOMMENDED \_\_\_\_\_  
 DIRECTION REQUIRED \_\_\_\_\_  
 RECEIPT RECOMMENDED  \_\_\_\_\_

electromagnetic scanning in condition assessment work.

Have a roster of general contractors on retainer for emergency repairs.

Increased our system “resiliency” through strategic interconnections and operational strategies to provide flexibility throughout our full system – all in an effort to improve emergency planning and to allow our teams to complete necessary inspections.

Begun a pilot test on Real-time monitoring of pipeline degradation using acoustical fibre optics (AFO). AFO was installed on our largest and most critical watermains and if the pilot results are favourable, we are planning for the installation of this same technology to all critical water feeder mains in future.

Additionally, we are developing the procurement of a wider array of spare parts and repair kits, beyond our current inventory. As much of this equipment is large and requires proper storage, we are working on plans to have it at the ready should it be needed.

Our team has also worked with our Communications team to establish a robust communication strategy and prepared tactics around water restrictions should a catastrophic break ever occur. This work allows us to immediately begin communicating with the community, if needed.

#### Challenges and risks

We are very proud of the strides we’ve made related to condition assessment and rehabilitation but its important to be aware that this type of work isn’t easy or perfect.

Rapid system growth and increased water demand make inspections challenging. We can’t simply turn a major watermain off without impacting water service. At all times we need to be able supply water through alternative infrastructure. Systems the size of Peel are not designed to have “redundant” pipes available (allowing each in-service pipe to be turned off in the event of a planned assessment or unplanned emergency). To do this would be extremely expensive to design, build and maintain.

This challenge becomes more difficult during hot, dry summer months when the daily demand on our system peaks and our system supplies a greater amount of water, than in the winter months.

What we can do, is work to overcome some of these challenges with an increase to system security through strategic installations of new watermains and deliberate system connections to allow flow diversions during emergency events. We also strategically plan our planned rehabilitation work to avoid peak summer demand whenever possible.

#### Peel’s team

We have team of professionals who focus on this work full time and use creativity and state of

the art tools to ensure our system is protected long term. Peel has completed several large-scale rehabilitation projects recently, including repairs to the 1500mm diameter Herridge Feedermain (up the west side of Peel), and localized strengthening of the 2400mm diameter Hanlan Feedermain (up the east side of Peel.)

We have recently started a major project involving one of our largest transmission watermain for a planned assessment and any rehabilitation needed. This assessment has been planned for several years and is only possible now that it has a 'twin', the Hanlan 2400mm Feedermain.

It is this type of long-term planning that puts Peel in a position of strength. It is worth noting that accelerated growth will result in the need for accelerated servicing and increased assessment and rehabilitation work. Peel is proposing additional resources and funding in the 2025 Capital Budget to help manage these growing demands.

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*Annette Groves*  
*Mayor*

Her Worship, Mayor Annette Groves

Office of the Mayor

Town of Caledon

6311 Old Church Road

Caledon, ON L7C 1J6

Tuesday, June 18<sup>th</sup>, 2024

The Honourable Paul Calandra  
Minister of Municipal Affairs and Housing

[minister.mah@ontario.ca](mailto:minister.mah@ontario.ca)

Minister Calandra,

As we wait on recommendations from the Transition Board, I am concerned with a media report Thursday in The Trillium. It cited sources that confirmed the Board will recommend the staggered download of roads and waste operations from Peel.

My Council is unanimous that downloading these services must not come on the backs of taxpayers. Staggering roads download and separating waste collection and processing do not lower the tax burden.

It would be unconscionable for Caledon to take on \$84 million in annual total costs at today's dollars for roads and waste without a concrete, long-term financial plan from the Province that protects residents. It would triple our current roads budget, and instantly increase our total budget by more than 40%.

Significant service reductions would be needed to reduce taxpayer burden. Caledon staff are working on contingency plans for operations, but many ideas are untenable:

REFERRAL TO \_\_\_\_\_  
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**THE CORPORATION OF THE TOWN OF CALEDON**

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- speed reductions to 60 km/h on all regional roads (including Highways 10 and 50) would impair goods movement, further frustrate commuters, and tie up law enforcement and the courts,
- elimination of 24-hour maintenance including overnight snow/ice clearing in winter would risk traffic safety and increase liability on all levels of government, and
- stretching waste collection windows beyond the current twice-monthly pickup would create unnecessary health hazards, risk local and provincial targets toward a waste-free Ontario, and potentially increase costs to producers who must soon assume blue bin responsibilities.

My Council remains committed to supporting the Province's housing targets, but it's difficult to imagine developers and industry choosing a gridlocked Caledon over our neighbours. **Delayed road infrastructure work and necessary service cuts** would create a significant hole in Ontario's urban vision for the GTHA, including the 413, and slow our assessment growth because our tax conditions will make it hard to attract new residents or businesses.

Like the premier, we hear from taxpayers when they believe we get things wrong. I know we will hear from our residents if we need to make concessions to their services. We need to get transition right.

I look forward to advancing discussions and reviewing the long-term financial model with your government as soon as possible.

Sincerely,



Mayor Annette Groves  
Town of Caledon

cc. Doug Ford, Premier of Ontario  
Patrick Brown, Mayor of Brampton  
Carolyn Parrish, Mayor-Elect of Mississauga  
Nando Iannicca, Chair of Peel Region  
Nathan Hyde, CAO, Town of Caledon

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**For Information**

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**REPORT TITLE:**     **An Update on Peel Public Health’s Children’s Oral Health Program**

**FROM:**             Nancy Polsinelli, RD HBS Sc MPA, Commissioner of Health Services  
Katherine Bingham, MD MSc CCFP(EM) FRCPC, Acting Medical Officer  
of Health

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**OBJECTIVE**

To provide an update on Peel Public Health’s Children’s Oral Health Program.

**REPORT HIGHLIGHTS**

- Oral health is an important part of overall health and wellbeing.
  - Tooth decay continues to affect children in Peel. In 2023/2024 over 1 in 3 junior kindergarten, senior kindergarten, and grade 2 students screened have experienced tooth decay (current or past).
  - Factors, such as family income, genetics, and individual behaviour can influence oral health.
  - Access to dental care can be challenging for low-income families. Peel Public Health’s Children’s Oral Health Program helps to prevent dental problems and increase access to dental services for eligible children whose families are experiencing financial hardship.
  - After the pandemic, the program reopened in November 2022 and will be fully operational by the end of 2024.
  - The Canadian Dental Care Plan will complement Peel Public Health’s Children’s Oral Health Program.
- 

**DISCUSSION**

**1. Background**

Oral health is an important part of overall health and wellbeing. Various factors, such as family income, genetics, and individual behaviour can influence oral health. Access to dental care can be challenging for low-income families who may lack dental insurance or the ability to pay out of pocket.

In Ontario, Public Health offers oral health programs and services to help reduce health inequities for children. The *Ontario Public Health Standards (OPHS): Requirements for Programs, Services and Accountability* are published by the Minister of Health under the authority of Section 7 of the *Health Protection and Promotion Act*. Under the OPHS, Public Health is required to conduct dental screening for children and provide the Healthy Smiles Ontario (HSO) program which offers free dental services for eligible children 17 years of age and under.



## An Update on Peel Public Health’s Children’s Oral Health Program

On June 27, 2024, the Canadian Dental Care Plan, a federal financial benefit plan, will also be available to complement existing provincial programs for children and youth.

### 2. Peel Public Health’s Children’s Oral Health Program

Tooth decay continues to affect children in Peel. In 2023/2024 over 1 in 3 junior kindergarten, senior kindergarten, and grade 2 students screened have experienced tooth decay (current or past).

Peel Public Health’s Children’s Oral Health Program helps to prevent dental problems such as tooth decay and increase access to dental services for eligible children whose families are experiencing financial hardship. The program provides free dental services including dental screening, preventive dental services, and case management for eligible children as outlined in Table 1.

Dental screening is a quick look inside a child’s mouth by a registered dental hygienist to help identify children in need of dental care. Preventive dental services can help prevent dental problems. Case management assists the parent/guardian with accessing dental services for their children.

Table 1 – Dental Services Offered by Peel Public Health by Prevention Type

Type of Prevention	Example
<b>Primary Prevention -</b> interventions for reducing factors leading to health problems	<ul style="list-style-type: none"><li>• promoting good oral health habits to help prevent dental problems</li><li>• preventive dental services (e.g., teeth cleaning, dental sealants, and professionally applied topical fluoride) for eligible children</li></ul>
<b>Secondary Prevention –</b> early detection of, and intervention in, the possible occurrence of a health issue	<ul style="list-style-type: none"><li>• dental screening for children 17 years of age and under in select grades in publicly funded elementary schools and community clinics to help identify children in need of dental care (e.g., urgent and preventive dental needs)</li></ul>
<b>Tertiary Prevention -</b> treatment of a health problem to reduce its effects	<ul style="list-style-type: none"><li>• case management and navigation support to help parents/guardians access dental treatment for their children</li></ul>

### 3. Reopening of Peel Public Health’s Children’s Oral Health Program

As presented in the April 27, 2023 *Children’s Oral Health – Public Health Program and Service Update* regional council report, a phased-in approach to reopen the program began in November 2022 and the program is on track to be fully operational by the end of 2024. In 2023, staff began modernizing and streamlining service delivery by implementing a new, electronic medical record platform.

Below are key program updates since the April 27, 2023 council report. See Appendix I for more details on the reopening status of Peel Public Health’s Children’s Oral Health Program for 2022-2024.

## An Update on Peel Public Health’s Children’s Oral Health Program

### a) Dental Screening

Dental screening is currently provided in elementary schools and in-person clinics. Virtual dental screening will be offered later in 2024.

#### *Elementary Schools*

- In the 2022/23 and 2023/24 school years, after a two-year pause due to the pandemic response, dental screening resumed in kindergarten and even grades until grade 8 in publicly funded elementary schools. This provided every child with an opportunity to be screened over a two-year period.
- In the 2024/25 school year, dental screening will resume using a health equity approach where screening intensity will be proportionate to risk level as follows:
  - Junior Kindergarten (JK), Senior Kindergarten (SK) and Grade 2 students will be screened in low screening intensity schools;
  - JK, SK, Grade 2 and 7 students will be screened in medium screening intensity schools;
  - JK, SK, Grade 2, 4, and 7 students will be screened in high screening intensity schools; and
  - All grades will be screened in the very high screening intensity schools.

#### *In-Person Clinics*

- Four of the five dental clinics across Peel Region have reopened for dental screening for children 17 years of age and under.

#### *Virtual Dental Screening*

- Beginning in summer of 2024, dental screening will be offered virtually for the first time. This option allows staff to use video calling technology to screen children for dental health issues. Virtual screening has these benefits:
  - Promoting health equity by increasing access to care, eliminating travel time, and prioritizing client comfort;
  - Increasing cost effectiveness by reducing infrastructure costs and saving taxpayer dollars; and
  - Increasing screening efficiency and participation.

Table 2 – Children’s Oral Health Program Dental Screening Statistics for 2023 and 2024 (year to date)

	<b>2023 (January – December)</b>	<b>2024 (January – April)</b>
Approximate number of children screened in a school or clinic	91,500	35,100
Approximate number of children identified with an urgent dental need requiring treatment by a dentist	9,900	4,900
Approximate number of children identified with preventive dental needs	50,900	24,000

## **An Update on Peel Public Health’s Children’s Oral Health Program**

### **b) Preventive Dental Services**

Preventive dental services are currently offered at the two fixed clinic locations and in some schools with high dental needs. The dental mobile bus will add to service delivery options pending a full mechanical inspection.

- Preventive dental services have reopened in both fixed dental clinics.
- Preventive dental services using portable dental equipment resumed in 10 high-needs elementary schools in the 2023/2024 school year and will expand to approximately 24 high-needs schools in the 2024/2025 school year.
- Approximately 300 children received preventive dental services in 2023 and approximately 850 children received preventive dental services from January to April 2024 from Peel Public Health staff.

### **c) Community Engagement**

- Dental screening and preventive dental services were provided at the Newcomer Centre of Peel to support children displaced by the war in the Ukraine.
- Dental screening and preventive dental services will be offered to eligible children in additional daycare and community settings in 2024.

### **d) Health Promotion**

- A health promotion framework is being developed to help promote oral health and prevent disease across the lifespan. Strategies to achieve this goal include:
  - Understanding the needs of communities through collaboration and using a health equity approach.
  - Working with internal and external partners to develop evidence-based interventions including policy changes, creation of supportive environments, reorientation of health services, and education and knowledge sharing.

## **FINANCIAL IMPLICATIONS**

Peel Public Health’s Children’s Oral Health Program is funded through a cost-sharing model between Peel Region and the Ministry of Health, with a total 2024 budget of \$9,668,113. The budget includes \$1,725,362 for two external partnerships with the East Mississauga Community Health Centre and WellFort Community Health Services to provide dental services to children enrolled in the HSO program. In 2023, over 4000 eligible children enrolled in the HSO program received dental services at these two locations.

## **CONCLUSION**

Oral health is an important part of overall health and well-being. Various factors can influence oral health. Access to dental care can be challenging for low-income families. Peel Public Health’s Children’s Oral Health Program will continue to help prevent dental problems and increase access to dental services for Peel children.

## **An Update on Peel Public Health's Children's Oral Health Program**

### **APPENDICES**

Appendix I – Update on the Reopening Status of Peel Public Health's Children's Oral Health Program for 2022-2024

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Nancy Polsinelli, RD HBS Sc MPA, Commissioner of Health Services

*Authored By: Katherine O'Rourke, Health Promoter*

**Appendix I  
An Update on Peel Public Health's Children's Oral Health Program**

**Update on the Reopening Status of Peel Public Health's Children's Oral Health Program for 2022-2024**

	<b>2022 Program Status</b>	<b>2023 and 2024 Program Status</b>	<b>Benefit/Value Added</b>
<b>Dental Screening in Elementary Schools</b>	<ul style="list-style-type: none"> <li>After a two-year pause due to the pandemic response, dental screening resumed in kindergarten and even grades in publicly funded elementary schools.</li> </ul>	<ul style="list-style-type: none"> <li>The reopening of dental screening in elementary schools continued in the 2023/2024 school year with kindergarten and even grades being screened. By the end of June 2024, all Peel elementary school children will have had an opportunity to be screened over the 2022/2023 and 2023/2024 school years.</li> <li>Schools identified with the highest needs were prioritized for dental screening earlier in the school year.</li> <li>In the 2024/2025 school year, dental screening will resume using a health equity approach where screening intensity will be proportionate to risk level as follows:               <ul style="list-style-type: none"> <li>Junior Kindergarten (JK), Senior Kindergarten (SK) and Grade 2 students will be screened in low screening intensity schools;</li> <li>JK, SK, Grade 2 and 7 students will be screened in medium screening intensity schools;</li> <li>JK, SK, Grade 2, 4, and 7 students will be screened in high screening intensity schools; and</li> <li>All grades will be screened in the very high screening intensity schools.</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Dental screening helps to identify children in need of dental care (e.g., urgent and preventive dental needs).</li> <li>Staff assist the parent/guardian with accessing dental services for their children.</li> <li>Virtual dental screening will help enhance accessibility options for children.</li> </ul>
<b>Dental Screening at In-Person Clinics</b>	<ul style="list-style-type: none"> <li>Dental screening in clinics was paused</li> </ul>	<ul style="list-style-type: none"> <li>Four of the five dental clinics have reopened for dental screening for children 17 years of age and under. These include the Brampton East Dental, Fairview, Malton, and Meadowvale clinics.</li> </ul>	
<b>Virtual Dental Screening</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>	<ul style="list-style-type: none"> <li>In the second half of 2024, virtual dental screening will be implemented to enhance</li> </ul>	

**Appendix I**  
**An Update on Peel Public Health's Children's Oral Health Program**

	2022 Program Status	2023 and 2024 Program Status	Benefit/Value Added
		screening accessibility.	
<b>Preventive Dental Services</b>	<ul style="list-style-type: none"> <li>Preventive dental services were paused</li> </ul>	<p><b>Fixed Dental Clinics</b></p> <ul style="list-style-type: none"> <li>Preventive dental services reopened in both fixed dental clinics.</li> </ul> <p><b>Portable Dental Equipment</b></p> <ul style="list-style-type: none"> <li>Preventive dental services using portable dental equipment have resumed in 10 high needs elementary schools in the 2023/2024 school year. Staff will provide preventive dental services in approximately 24 high needs schools in the 2024/2025 school year.</li> </ul> <p><b>Mobile Dental Clinic</b></p> <ul style="list-style-type: none"> <li>The mobile dental clinic is a 40-foot winterized bus that offers preventive dental services at community locations throughout Peel.</li> <li>The mobile dental clinic will resume pending a full review.</li> </ul>	<ul style="list-style-type: none"> <li>Preventive dental services (e.g., teeth cleaning, dental sealants, and professionally applied topical fluoride) help prevent dental problems.</li> <li>Providing preventive dental services within the school setting using portable dental equipment helps to reduce barriers and increase access to services for children.</li> <li>The mobile dental clinic helps to increase access to preventive dental services in the community.</li> </ul>
<b>Community Engagement: Daycares</b>	<ul style="list-style-type: none"> <li>Community engagement was paused</li> </ul>	<ul style="list-style-type: none"> <li>Providing dental screening and professionally applied topical fluoride for eligible children in daycares is resuming.</li> <li>In March 2024, dental screening and professionally applied topical fluoride were provided in a daycare for eligible children.</li> <li>Staff are planning to offer dental screening and professionally applied topical fluoride to eligible children in additional daycares in 2024.</li> </ul>	<ul style="list-style-type: none"> <li>Starting good oral health habits from an early age can help prevent dental problems.</li> <li>Dental screening helps to identify children in need of dental care (e.g., urgent and preventive dental needs).</li> <li>Staff assist the parent/guardian with accessing dental services for their children.</li> <li>Professionally applied topical fluoride helps to prevent tooth decay.</li> </ul>
<b>Community Engagement: Newcomer Centre of Peel</b>		<ul style="list-style-type: none"> <li>Dental screening and preventive dental services were provided at the Newcomer Centre of Peel to support children displaced by the war in the Ukraine.</li> </ul>	<ul style="list-style-type: none"> <li>Dental screening helps to identify children in need of dental care (e.g., urgent and preventive dental needs).</li> <li>Staff assist the parent/guardian with</li> </ul>

**Appendix I**  
**An Update on Peel Public Health's Children's Oral Health Program**

	<b>2022 Program Status</b>	<b>2023 and 2024 Program Status</b>	<b>Benefit/Value Added</b>
<b>and Other Community Settings</b>		<ul style="list-style-type: none"> <li>Staff are planning to offer dental screening and preventive dental services to eligible children at additional community settings in 2024.</li> </ul>	<p>accessing dental services for eligible children.</p> <ul style="list-style-type: none"> <li>Preventive dental services help to prevent dental problems.</li> <li>Staff assist a newcomer population in accessing dental services for eligible children (e.g., through Community Health Centres).</li> <li>Staff are helping to address health inequities by providing compassionate, humanitarian care</li> </ul>
<b>Health Promotion</b>	<ul style="list-style-type: none"> <li>Assisting with planning for reopening Peel Public Health's Children's Oral Health Program</li> </ul>	<ul style="list-style-type: none"> <li>Staff are working on a comprehensive health promotion framework to help promote oral health and prevent disease across the lifespan.</li> </ul>	<ul style="list-style-type: none"> <li>Implementing health promotion initiatives aims to help promote oral health and prevent dental problems.</li> </ul>
<b>Infection Prevention and Control Enhancement</b>	<ul style="list-style-type: none"> <li>Planning for the new dental instrument sterilization room was paused</li> </ul>	<ul style="list-style-type: none"> <li>A new, large sterilization room for dental instruments opened in March 2024.</li> </ul>	<ul style="list-style-type: none"> <li>Helps to improve program/service delivery and efficiency by expanding capacity for sterilizing dental instruments.</li> </ul>
<b>Centralized Knowledge Database for Oral Health Staff</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>	<ul style="list-style-type: none"> <li>In the summer of 2023, staff developed a centralized knowledge database for oral health program staff.</li> </ul>	<ul style="list-style-type: none"> <li>Helps to enhance program delivery, promote consistent communication, facilitate easy access to key information, and ensure timely knowledge dissemination among oral health staff.</li> </ul>

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**For Information**

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**REPORT TITLE:**     **Update on the Canadian Dental Care Plan and the Value of Local Public Health**

**FROM:**             Nancy Polsinelli, RD HBS Sc MPA, Commissioner of Health Services  
Katherine Bingham, MD MSc CCFP(EM) FRCPC, Acting Medical Officer of Health

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**OBJECTIVE**

To provide an overview of the Canadian Dental Care Plan and the continued value and role of local public health in providing oral health services for Peel residents.

**REPORT HIGHLIGHTS**

- The Canadian Dental Care Plan (CDCP) is a financial benefit plan administered by the federal government that improves access to oral health care services for low-income, uninsured Canadians. The CDCP is not cost-free for eligible residents.
  - The CDCP is being rolled out in phases for eligible individuals. Seniors, aged 65 years and older, began receiving dental care on May 1, 2024. Children and youth under 18 years or anyone with a disability will become eligible on June 27, 2024. Adults between 18 and 64 will be eligible in 2025.
  - Although limited information is currently available, Peel Public Health will work with internal and external partners to integrate the CDCP with existing provincial dental programs (e.g., Healthy Smiles Ontario [HSO] and the Ontario Seniors Dental Care Program [OSDCP]).
  - Peel Public Health’s Oral Health programs will continue to be essential to improving equitable access to oral health care services in Peel, improving the oral health of Peel residents, and supporting the success of the CDCP as the program evolves.
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**DISCUSSION**

**1. Background**

On December 11, 2023, the federal government announced the new Canadian Dental Care Plan (CDCP), a financial benefit plan that improves access to oral health care services for eligible individuals who have:

- an annual adjusted family net income of less than \$90,000;
- do not have access to dental insurance; and
- filed an income tax return in the previous year.



## **Update on the Canadian Dental Care Plan and the Value of Local Public Health**

The CDCP is meant to complement existing publicly funded programs offering dental services, such as the HSO program, OSDCP, Ontario Disability Support Program (ODSP) and Non-Insured Health Benefits.

### **2. Current Status**

#### **a) Rollout of the CDCP (See Appendix I, Table 1)**

The CDCP is being rolled out using a phased approach in the following manner:

- Seniors, aged 65 years and older, became eligible to receive dental care starting May 1, 2024,
- Children and youth under 18 years or anyone with a valid Disability Tax Credit certificate will become eligible to receive dental care starting June 27, 2024, and
- Adults between 18 and 64 will be eligible in 2025.

#### **b) CDCP Coverage**

- Providers participating in the CDCP can expect to be reimbursed by the federal government for most of their CDCP-covered dental service costs.
- The CDCP is not a free program as some clients will have some out-of-pocket costs.
- Individuals eligible for the CDCP can only access the program from a participating dental provider.
- Dental provider participation rates are currently unknown.

#### **c) Integration of CDCP with Provincial Oral Health Programs**

- Limited information is currently available on how the CDCP will be integrated with existing provincial oral health programs.
- Peel Public Health will work with internal (e.g., Human Services, Senior Services, etc.) and external (e.g., Community Health Centres, private dentists, Newcomer Centre of Peel, etc.) partners to integrate the CDCP with HSO, OSDCP, and other provincial programs to decrease barriers for vulnerable residents to access oral health care.

### **3. The Value of Local Public Health**

Peel Public Health's Oral Health program will continue to be essential to improving equitable access to oral health care services in Peel, improving the oral health of Peel residents, and supporting the success of the CDCP. More specifically, Peel Public Health will:

- Continue implementing both HSO and OSDCP as mandated by the Ministry of Health with some individuals in these programs also being eligible for the CDCP.
- Navigate residents in need of care to HSO, OSDCP, and/or CDCP based on eligibility.
- Continue to address the increase in public calls to clarify questions about the CDCP while navigating eligible clients.
- Continue to offer health promotion and primary prevention interventions across the lifespan (see Appendix II, Table 1) using a health equity lens by:
  - preventing oral health concerns and disease before they occur,

## **Update on the Canadian Dental Care Plan and the Value of Local Public Health**

- supporting positive oral health behaviour change,
- helping individuals get needed care, and
- ensuring that key oral health services are accessible.

### **CONCLUSION**

Peel Public Health will continue working with key stakeholders to understand and integrate the CDCP as it intersects with the HSO and OSDCP programs to best serve Peel residents and improve oral health outcomes. The CDCP is not cost-free and will not fully address all oral health inequities. Continued investment in local public health prevention and promotion is required and provincial programs such as HSO and the ODCSP will continue to operate as the CDCP is implemented.

### **APPENDICES**

Appendix I – Canadian Dental Care Plan Programming Details

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Nancy Polsinelli, RD HBS Sc MPA, Commissioner of Health Services

*Authored By: Jacqueline Ma, Health Promoter*

**Appendix I**  
**Update on the Canadian Dental Care Plan and the Value of Local Public Health**

Canadian Dental Care Plan Programming Details

**Table 1: Canadian Dental Care Plan Timeline**

	<b>Phase 1: Canadian Dental Benefit</b>	<b>Phase 2: Canadian Dental Care Plan</b>	<b>Phase 3: Continuation of Canadian Dental Care Plan</b>
<b>Timeline</b>	December 2022 – June 2024	January – December 2024	January 2025 – Onwards
<b>Target Recipients</b>	Children under 12.	Children under 18, seniors, people with disabilities.	All Canadians.
<b>Funding Mechanism</b>	Direct cash transfer	Public dental care plan, administered by the private insurer, Sun Life	Public dental care plan, administered by the private insurer, Sun Life
<b>Eligibility Criteria</b>	<ul style="list-style-type: none"> <li>Adjusted family net income under \$90,000 per year, who do not have access to dental insurance<sup>1</sup>.</li> <li>A Canadian resident for tax purposes.</li> <li>Have filed their tax return in the previous year.</li> </ul>	<ul style="list-style-type: none"> <li>Adjusted family net income under \$90,000 per year, who do not have access to dental insurance<sup>1</sup>.</li> <li>A Canadian resident for tax purposes.</li> <li>Have filed their tax return in the previous year.</li> </ul>	<ul style="list-style-type: none"> <li>Adjusted family net income under \$90,000 per year, who do not have access to dental insurance<sup>1</sup>.</li> <li>A Canadian resident for tax purposes.</li> <li>Have filed their tax return in the previous year.</li> </ul>
<b>Benefit Amount</b>	Temporary benefit that provides a direct, tax-free payment. Direct payment is sent to parents, up to \$650 per eligible child, per year, to a maximum of \$1,300 per child over the two years.	<ul style="list-style-type: none"> <li>No co-payment<sup>1</sup> for those with an adjusted family net income below \$70,000.</li> <li>40% co-payment for those with an adjusted family net income between \$70,000 and \$79,999.</li> <li>60% co-payment for those with an adjusted family net income between \$80,000 and \$89,999.</li> </ul> <p>*See Coverage Amount for further details.</p>	<ul style="list-style-type: none"> <li>No co-payment<sup>2</sup> for those with an adjusted family net income below \$70,000.</li> <li>40% co-payment for those with an adjusted family net income between \$70,000 and \$79,999.</li> <li>60% co-payment for those with an adjusted family net income between \$80,000 and \$89,999.</li> </ul> <p>*See Coverage Amount for further details.</p>

<sup>1</sup> Co-payment is the percentage of the CDCP fees that is not covered by the CDCP, and that individuals will have to pay directly to the oral health provider.

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**For Information**

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REPORT TITLE: **Peel Anti-Human Sex Trafficking Program Update**

FROM: Andrea Warren, Acting Commissioner of Human Services

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**OBJECTIVE**

To provide an update on the Peel Anti-Human Sex Trafficking Program (AHST), including an overview of program finances, trends, gaps and 2025 funding impacts.

**REPORT HIGHLIGHTS**

- **First of its Kind in Ontario:** In June 2022, Regional Council endorsed the Peel AHST Strategy as a permanent Regional program per Resolution 2022-585.
  - **Rising Demand:** There has been a 116 per cent year-over-year increase in service provision at the integrated services hub.
  - **Funding Allocation and Gap:** The 2024 budget includes gross expenditures of \$2,437,205 for the Peel AHST Program, with \$1,538,219 for housing operations (Housing Support) and \$898,986 for the nCourage hub and the Peel AHST Program (Community Investment).
  - **Provincial Funding Offset:** The five-year annual Provincial funding commitment of \$730,300 under the Ontario Anti-Human Trafficking Strategy 2020-2025, which offsets operating costs of nCourage, the integrated services hub, and one Full Time Equivalent (FTE) for the Peel AHST Program ends as of March 31, 2026. There is no indication from the Province that the Strategy or funding will be renewed. To sustain the program, the reduction in external funding will be replaced by Regional funding. This financial impact will be included in the proposed 2025 and 2026 Community Investment operating budgets. The 2025 budget ask is \$547,725.
  - **Strategic Support for Service Providers:** Without funding to support the Intervention Pillar, an integral component of the AHST Strategy, victims, survivors and individuals at-risk of sex trafficking will no longer have access to much needed wrap-around services and supports in their own community.
- 

**DISCUSSION**

**1. Background**

In June 2018, Regional Council unanimously endorsed 'A Strategy to Address Human Sex Trafficking in Peel Region (Resolution 2018-556). The Peel AHST Strategy is anchored by the following pillars:

- a) Prevention – increases awareness of human sex trafficking through prevention education

## Peel Anti-Human Sex Trafficking Program Update

- b) Intervention – improves access to safe, dedicated and reliable services for victims, survivors, and those at-risk of human sex trafficking (ages 12+) through the integrated services hub (nCourage)
- c) Exits/Housing – provides safe and transitional dedicated housing for female-identifying victims/survivors (16-24) for up to six months and two years respectively

In June 2022, Regional Council endorsed the Peel AHST Strategy as a permanent Regional program (Resolution 2022-585), the first regional anti-human sex trafficking program in Ontario. The 2024 budget includes gross expenditures of \$2,437,205 for the Peel AHST Program, with \$1,538,219 for housing operations (Housing Support) and \$898,986 for the nCourage hub and the Peel AHST Program (Community Investment). The five-year Provincial funding commitment under the Ontario Anti-Human Trafficking Strategy 2020-2025, which offsets operating costs of nCourage and one Regional FTE dedicated to the Peel AHST Program, ends as of March 31, 2026. Funding received from the Province is up for renewal in March 2026 and there has been no formalized commitment or indication from them that funding or the strategy will be extended beyond this date.

### 2. Update on the Peel Anti-Human Sex Trafficking Program

Current Peel AHST Program data indicates that the demand for wrap-around services, supports, and dedicated housing for victims, survivors and individuals at-risk of sex trafficking is significantly increasing in Peel. There has been a year-over-year increase in service usage since inception of the dedicated programs:

- FY2021/22 and 2022/23 – 801 per cent increase in total clients served (partly due to COVID impacts – 68 to 613 respectively)
- FY2022/23 and 2023/24 – 116 per cent increase in total clients served (613 to 1323 respectively)

This demonstrates program success as this clientele is one of the most hard-to-reach populations. Further, current trends include engaging with complex cases with increasingly acute needs who are at higher risk of recidivism. This speaks to the trust that has been built with the target population, as these are individuals that have been trafficked for many years. Victims/survivors now have access to safe, reliable, dedicated housing and wrap-around services that did not exist before the Peel AHST Program. If the provincial funding offset is not renewed in March 2026 and without Regional funding to sustain this successful program, the Peel AHST Program will be unable to maintain existing service and staffing levels and any future increases in service demand will result in significant gaps in access to specialized care and support within an individual's own community. The Peel AHST Program is informed by a three-pillar approach: Prevention, Intervention, and Exits/Housing, that aims to address gaps in the service system that supports victims and survivors of sex trafficking.

#### a) Prevention

Prevention-based data focuses on the advocacy, awareness, and prevention-based educational activities that the Peel AHST Program has delivered. From January 2023 to May 2024, Peel AHST Program staff have attended 11 advocacy and engagement sessions providing human sex trafficking awareness and education to over 830 participants. During this same time, 338 Regional staff completed the internal AHST e-learning module, and 113 Regional front-line staff have completed the more in-depth two-hour training session. Additionally, as of December 2023, 4040 municipal staff from the City of Brampton, Mississauga, and the Town of Caledon have completed the AHST

## **Peel Anti-Human Sex Trafficking Program Update**

e-learning module and as of May 2024, over 4300 members of the public have completed the external facing AHST e-learning module.

In support of National Human Trafficking Awareness Day, in February 2024 the AHST Program partnered with a GTA-based nonprofit OneChild - which empowers a movement of children and youth to act against the sexual exploitation of children - to deliver a media campaign through Cineplex Media to raise awareness against child sexual exploitation. In select Cineplex movie theatres across Peel a 30 second public service announcement was displayed before all movies. To link the messaging back to Peel dedicated services, awareness posters were strategically placed in male and female bathrooms displaying a QR code to access the nCourage website (see Appendix I and II). Despite only running for a period of four weeks at a cost of approximately \$25,000 the media campaign was deemed a success, garnering just over 300,000 impressions. A targeted annual AHST Prevention budget will be needed to further amplify the scope and reach of the awareness campaign, employing a more proactive approach to disrupt sex trafficking in Peel.

### **b) Intervention**

In the 2023/24 fiscal year, the nCourage hub served a total of 1323 clients compared to 613 clients for the previous fiscal year. One of the most pressing gaps identified during the creation of Peel AHST Strategy was that victims and survivors found it difficult to navigate and access much needed services and supports in their own community. Since the opening of nCourage in January 2021, clients have been able to access readily available wrap-around services in Peel. Currently, 57 per cent of hub clients are residents of Peel while 38 per cent of hub clients are from other areas in Ontario. Clients at the nCourage hub are predominantly female-identifying (94 per cent) with 54 per cent of hub clients identifying as racialized - 67 per cent of racialized clients identified as Black, the largest sub-population of racialized clients, followed by South Asian clients comprising 12 per cent of racialized clients. The hub provides culturally responsive services by leveraging partnerships with culturally specific service providers in Peel. The top three services currently accessed by hub clients include client navigation/outreach (39 per cent), case management (37 per cent), and counselling (18 per cent).

Additionally, more than half of nCourage clients (52 per cent) are over the age of 25. This has been a persistent and recurring gap as only females between the ages of 16-24 are eligible to stay at the two Regionally funded dedicated houses – the Safe House and Peel Transitional House. Hub clients over the age of 24 who require immediate housing have had to seek other options such as the shelter system, family, or friends. As Peel's current shelter system is operating significantly over capacity often the only viable option is to return to their trafficker to fulfil their basic needs. Regional staff are advocating to different levels of government to support the investment of additional resources and funding to support increased demand for AHST service provisions in Peel.

### **c) Exits/Housing**

In 2023, the Safe House received 29 referrals and housed 19 victims and survivors of sex trafficking – a 73 per cent increase in the number of victims and survivors housed compared to the previous year. The Peel shelter system was the leading source of referrals to the Safe House, accounting for 24 per cent of referrals. The most accessed services at the Safe House included life skills (100 per cent), followed by safety planning (85 per cent), and housing supports (79 per cent). In 2023 there was an average of three

## Peel Anti-Human Sex Trafficking Program Update

service plans completed per client. Client service plans have been steadily increasing since its opening in April 2020 reflecting a client base with highly complex needs. Comparison of data from 2022 to 2023 indicates that there has been a 58 per cent year-over-year increase in the number of service plans completed with clients living at the safe house.

In 2023, Peel Transitional House received ten referrals and housed six victims. The Safe House was the leading source of referrals to the Peel Transitional House, representing 50 per cent of all referrals. The most accessed services included mental health supports, life skills, and safety planning (all 100 per cent). In 2023 there was an average of 11 service plans completed per client. This was influenced by the client's ability to stay longer at Peel Transitional House (up to two years). Similar to the Safe House, clients' acute needs are becoming increasingly complex, although the number of victims and survivors being housed in Peel Transitional House has remained consistent since opening (six clients in 2021, seven in 2022, six in 2023) however, there has been a 33 per cent year-over-year increase in the number of service plans completed. Currently, Peel AHST Program staff are working collaboratively with Simcoe County to develop innovative housing options for Peel Transition Housing clients who are ready for independent living accommodations in other jurisdictions, further demonstrating the AHST Program's commitment to ensuring the continuity of service delivery and supports for survivors of sex trafficking.

### 3. AHST Capacity Building

The Peel AHST Program is a member of the Peel Human Trafficking Service Providers Committee (PHTSPC). It is chaired by Peel Regional Police and is comprised of over 40 cross-sectoral service providers from within Peel and the surrounding GTA. There is representation from the health, legal, education, academia, justice, and social services sectors. The PHTSPC meets regularly to support coordination of services and discuss trends, issues, challenges and opportunities in the human trafficking sector.

On May 2, 2024, AHST Program Staff presented the AHST Lived Experience Remuneration Framework to the Diversity, Equity, and Anti-Racism (DEAR) Committee. The framework is based on best and promising practices for compensating individuals with lived experience, specifically for survivors of sex trafficking. The framework maintains that to engage with individuals with lived experience in a meaningful and ethical manner there is a need to be non-tokenistic, trauma-informed, and prevent harm. In doing so, it is necessary to compensate individuals with lived experience at least at the same level as other professionals doing similar work.

The framework aims to inform the development of the AHST Survivor-Led Advisory Committee which will ensure that survivor voices are embedded in all aspects of program and service delivery. Through Resolution 2024-400, the DEAR Committee directed that the Peel Anti-Human Sex Trafficking Lived Experience Remuneration Framework be referred to Council for endorsement. The AHST Program plans to implement the remuneration framework as a two-year prototype to assess the impact and scale to the organization. Staff will continue to work with Culture and Inclusion to address next steps.

In April 2024 the AHST Program supported over 100 community service providers to participate in "The Mindset of a Human Trafficker" training. This unique training opportunity, developed by a Survivor Leader, examines vulnerabilities that could

## Peel Anti-Human Sex Trafficking Program Update

potentially lead to individuals becoming human traffickers. Typically, human trafficking trainings explore vulnerabilities that lead to an individual being victimized by a trafficker; rarely do they focus on vulnerabilities from the perpetrator's perspective and how they became engaged as a trafficker. The training focuses on upstream prevention approaches that can be used to intervene to support youth at-risk of becoming a trafficker. The course includes interviews with Canada's first dangerous offender, pimping over 200 victims and a former pimp-turned youth advocate.

### 4. Comparative Overview of Program Funding for Ontario's Regional Human Trafficking Initiatives

Publicly available data for the City of Toronto's anti-human trafficking program, End Trafficking TO, indicated that between 2015 and 2020 the City of Toronto provided its community partners approximately \$1.55M in funding to support its coordinated response to address human trafficking. In 2017, the City of Toronto received a total of \$2.1M in multi-year funding from the Province to support two specialized housing programs for human trafficking victims and survivors run by Covenant House (the Rogers Transitional Home and the Avdell Home). Additionally, in 2017 several partner organizations with the City of Toronto's End Trafficking TO program received a total of \$3.1M in multi-year funding from the Province. Toronto's End Trafficking TO Program is comprised of four full-time dedicated staff from various internal divisions and departments and an additional three staff who periodically assist based on operational needs. A scan of neighboring jurisdictions in Ontario indicated that there is a limited amount of publicly available data on human trafficking initiatives/programs.

Table 1: Scan of Regional/Municipal AHST Programs & Services .

Region/Area	Total Funding Provided to Community Partners	Funding Received from MCCSS	Dedicated Full-Time Equivalents	Programming Overview
City of Toronto's End Trafficking TO	\$1.55M multi-year funding	\$2.1M multi-year funding	4 (funded entirely by the City of Toronto)	<p>Provides funding to community service providers to combat human trafficking under "End Trafficking TO" through their Community Investment Fund.</p> <p>The City of Toronto provides direct funding to its community partners to:</p> <ul style="list-style-type: none"> <li>• Identify people being or at-risk of being trafficked</li> <li>• Support victims and survivors of human trafficking through wrap-around services and supports, including housing</li> <li>• Prevent human trafficking</li> </ul>



## Peel Anti-Human Sex Trafficking Program Update

Durham Region	Figures are confidential	N/A	1	Durham Region provides funding to Victim Services of Durham for one FTE for their Human Trafficking Team
York Region	Figures are confidential	N/A	N/A as their program is still in development	York provides funding to their community partners to carry out prevention education and provide dedicated services to victims and survivors through their Community Investment Fund. York Region staff are bringing a report to Council in Fall 2024 with their Regional AHST Plan. A community deputation to Council was presented on January 26, 2023, which included a \$19M capital project entitled 'Purpose-Built Safe House and Service Hub for Survivors of Sex Trafficking in York Region'.
Halton Region	0	N/A	0	Human Trafficking Program is carried out primarily by SAVIS of Halton (not-for-profit)
Peel	\$1.8M provided to support BMH and PTH	\$730,300 annual funding for nCourage	2	Two dedicated houses (the Safe House and Peel Transitional House), nCourage, and 2 dedicated Regional staff

### RISK CONSIDERATIONS

If the provincial financial commitment is not renewed in March 2026 and the Region does not fund the Intervention pillar of the Peel AHST Strategy, nCourage would have to sunset their programming. This poses a significant risk as trust has been built with this highly vulnerable and hard-to-reach population, which will be lost. Further, victims, survivors, and individuals at-risk will not have access to safe, dedicated, wrap-around services and supports within their own community.

### FINANCIAL IMPLICATIONS

Council endorsed Peel Anti-Human Sex Trafficking Strategy (AHST) as a permanent Regional program in June 2022 (Resolution 2022-585). Should the \$730,300 provincial funding commitment under the Ontario Human Trafficking Strategy 2020-2025 end as of March 2026, there will be an impact of \$547,725 in 2025 and \$182,575 in 2026 (pro-rated). To sustain the program, the reduction in external funding will need to be replaced by Regional funding. This financial impact will be included in the proposed 2025 and 2026 Community Investment operating budgets. The 2025 budget ask is \$547,725.

With Council's endorsement of the permanent AHST program, the funding for the housing operating portion of the program is being phased into the Regional tax base.

## Peel Anti-Human Sex Trafficking Program Update

### CONCLUSION

Following the natural progression of a successful program, the Peel AHST Program continues to grow and gain momentum. There have been year-over-year increases in service usage since the Program's inception. The service demands are now comprised of a very hard-to-reach population with complex needs. This is a measure of success and speaks to the trust that has been built within the target population. It is a pivotal time for the Region to confirm long-term commitment to maintain current service demands as well as future increases to protect those most vulnerable from being exploited, support survivors with dedicated services to facilitate exit and preserve care within an individual's own community.

### APPENDICES

Appendix I – Sex Trafficking Awareness Mirror Cling (Female)

Appendix II - Sex Trafficking Awareness Mirror Cling (male)

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Andrea Warren, Acting Commissioner of Human Services

*Authored By: Zoli Kertesz, Policy Advisor*



## When online...

- Does anyone ask you to do things that you are not totally comfortable with?
- Does anyone offer or give you gifts (like a Fortnite Battlepass)?
- Does anyone ask you not to tell anyone about chatting with them?

If you or someone you know has experienced anything like this and you're not sure what to do, call the Canadian Human Trafficking Hotline anonymously at **1-833-900-1010**. For support in Peel, scan the QR Code to reach the **nCourage** hub.





## When online...

- Does anyone ask you to do things that you are not totally comfortable with?
- Does anyone offer or give you gifts (like a Fortnite Battlepass)?
- Does anyone ask you not to tell anyone about chatting with them?

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**REPORT TITLE: Annual Homelessness Funding Report 2023-2024**

**FROM: Andrea Warren, Acting Commissioner of Human Services**

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## **RECOMMENDATION**

- 1. That the 2024 Housing Support gross expenditure and revenue be increased by \$3,644,734 as a result of funding changes to Peel’s one-time 2023-2024 Reaching Home Winter Unsheltered Homelessness Response Funding, with no net impact; and**
- 2. That the 2024 Housing Support gross expenditure and revenue be decreased by \$631,026 as a result of a reduction in the regular 2024-2025 Reaching Home Funding, with no net impact; and**
- 3. That the 2024 Housing Support gross expenditure budget for Birch Place Transitional Housing Program for Youth be decreased by \$940,000 and the Homelessness Prevention Fund program be increased by \$606,250 and Recovery, Empower, Active, Community, Housing program be increased by \$333,750, utilizing Homelessness Prevention Program (HPP) funds, with no net impact; and**
- 4. That Peel Region continue to advocate to the Minister of Housing, Infrastructure and Communities and the provincial Minister of Municipal Affairs and Housing for adequate, sustainable funding for housing services to address the growing demand for supports needed for people experiencing homelessness.**

## **REPORT HIGHLIGHTS**

- This report provides Council with an overview of how federal Reaching Home and provincial Homelessness Prevention Program funds were expended in Peel for the federal and provincial fiscal year 2023-2024.
- Reaching Home funds projects and activities that contribute to preventing and reducing homelessness, while reflecting local realities, needs and opportunities. Total Reaching Home funding amount for fiscal year 2023-2024 is \$15,625,143, which includes \$4,063,823 of one-time Winter Unsheltered Homelessness Response Funding provided at the end of 2023 and early 2024.
- The Homelessness Prevention Program (HPP) aims to prevent, address, and reduce homelessness, including chronic homelessness. For the fiscal year 2023-2024, the Region of Peel received \$42,399,100 in Homelessness Prevention Funds from the provincial government.
- As a result of updated program cost estimates, staff is also recommending the reallocation of \$940,000 in HPP funds from Birch Place to Homelessness Prevention Fund (HPF) for \$606,250 and Recovery, Empower, Active, Community, Housing (REACH) for \$333,750 to prevent ongoing homelessness and assist with homelessness prevention efforts. There is no net impact to this change.

## Annual Homelessness Funding Report 2023-2024

- Given the escalating pressures on homelessness services and the growing demand for support, ongoing advocacy efforts to seek additional funding and resources from both federal and provincial governments are essential.
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### DISCUSSION

#### 1. Background

Peel Region is the Service Manager for Peel's Affordable Housing System. As Service Manager, we operate or oversee several programs aimed at preventing, managing, and reducing chronic homelessness.

Funding for these programs comes from the Region of Peel property tax, as well as federal and provincial programs. Federal funding for homelessness is administered through Reaching Home: Canada's Homelessness Strategy. Provincial funding is administered through the Homelessness Prevention Program (HPP).

In 2023, the total gross expenditures for Housing Supports are \$276.9 million, of which \$74.3 million pertains to homelessness stream. Of the \$74.3 million, Reaching Home and HPP federal funding represents approximately 63 per cent, with Region of Peel representing approximately 37 per cent.

This report provides Council with an overview of how federal Reaching Home and provincial Homelessness Prevention Program funds were expended in Peel for the federal and provincial fiscal year 2023-2024.

This funding was administered based on the authorities granted to staff in council reports dated March 28, 2019 (Resolution 2019-237) and June 09, 2022 (Resolution No 2022-561).

#### 2. Reaching Home: Canada's Homelessness Strategy

Peel Region is the designated Community Entity or fund administrator for Reaching Home: Canada's Homelessness Strategy ('Reaching Home') in Peel (Regional Council Report 2019-03-28; Resolution No. 2019-237).

As a requirement of Reaching Home, Regional staff lead a Community Advisory Board (CAB). The CAB's responsibility is to help guide the development of a community plan, assess, and recommend projects for funding, and support Peel in the planning and implementation of Coordinated Access. Please see Appendix I for a list of CAB members.

For the fiscal year 2023-2024, the Region of Peel received \$15,625,143 in Reaching Home funding from the federal government which includes the one-time \$4,063,823 funding increase, or \$3,644,734 for 2024 and \$419,089 for 2025. Prior to the one-time funding, Reaching Home funding for 2023/2024 was \$11,561,320, representing an \$800,076 decrease from the 2024/2025 Reaching Home funding of \$10,761,244. The funding decrease of \$800,076 for 2024/2025 translates to \$631,026 for 2024 and \$169,050 for 2025

The table below summarizes the funding allocations from 2022-2028. Further details on previous and future fiscal allocations can be found in Appendix II.

## Annual Homelessness Funding Report 2023-2024

Fiscal Year 2022/2023	\$11,685,196
Fiscal Year 2023/2024 inclusive of Winter 2023/2024 Unsheltered Homelessness Response Funding	\$15,625,143
Fiscal Year 2024/2025	\$10,761,244
Fiscal Year 2025/2026	\$10,761,244
Fiscal Year 2026/2027	\$2,431,125
Fiscal Year 2027/2028	\$2,431,125

Reaching Home funds projects and activities that contribute to preventing and reducing homelessness, while reflecting local realities, needs and opportunities. Eligible activities and expenses are grouped into 5 main categories of activities directed at achieving the program objective, plus administration expenses. The Winter Unsheltered Homelessness Response Funding was used to address urgent needs in encampments and bolster local supports and services for people experiencing unsheltered homelessness during winter. The table below summarizes how the funding was used. All 2023-2024 approved projects for Reaching Home funding can be found in Appendix III.

Housing Services	\$1,968,197
Prevention and Shelter Diversion	\$8,412,782
Client Support Services	\$3,366,852
Capital Investments	\$615,991
Coordination of Resources and Data Collection	\$373,824
Administration	\$887,497
Subtotal	\$15,625,143

While Reaching Home funding to all community entities, including Peel, was projected to decrease in 2026-2027, On April 12, 2024 the federal government announced Canada's Housing Plan which includes additional funding for the Reaching Home program and funding dedicated to homeless encampments. Peel awaits further details and notification of the Region's funding allotment.

### 3. Homelessness Prevention Program

The Homelessness Prevention Program aims to prevent, address, and reduce homelessness, including chronic homelessness. The overall vision of the HPP is to assist Service Managers to establish a coordinated housing and homelessness system within each community.

For the fiscal year 2023-2024, the Region of Peel received \$42,399,100 for the Homelessness Prevention Program from the provincial government. The table below summarizes funding allocations from 2022-2026

Fiscal Year 2022/2023	\$30,701,100
Fiscal Year 2023/2024	\$42,399,100
Fiscal Year 2024/2025	\$42,399,100
Fiscal Year 2025/2026	\$42,399,100 (planned)

## Annual Homelessness Funding Report 2023-2024

The table below summarizes the distribution of funding across programs to support both homelessness and homelessness prevention efforts. The majority of funding allocated for emergency shelter solutions is directed towards the operational expenditures of both the Region emergency shelters and additional overflow pressures. Funding provides services related to the provision of shelter beds including in hotels/motels, necessary basic needs such as food, clothing, and basic hygiene. Homelessness Prevention Program provides funding to also support shelter clients with housing search assistance, childcare, nursing, and transportation. A substantial portion of supportive housing funding is distributed to support rental assistance, life skills development and daily living support for clients, as well as residential services homes. All 2023-2024 approved projects for Homelessness Prevention Program funding can be found in Appendix IV.

Community Outreach and Support Services	\$2,741,473
Emergency Shelter Solutions	\$18,725,018
Housing Assistance	\$12,072,250
Supportive Housing	\$6,740,404
Administration	\$2,119,955
Subtotal	\$42,399,100

Peel's new Transitional Housing Program for Youth at Birch Place is now operational with updated cost estimates resulting in lower operational expenditures. As a result, staff are seeking approval to permanently redeploy available 2024 budgeted gross expenditures from Birch Place in the amount of \$940,000 to Homelessness Prevention Fund (HPF) for \$606,250 and Recovery, Empower, Active, Community, Housing (REACH) for \$333,750 to prevent ongoing homelessness and assist with homelessness prevention efforts.

The Homelessness Prevention Fund (HPF) initiative funded by Peel supports housing stability and reduces homelessness in the region. The HPF program allocates funding to offer immediate assistance to individuals experiencing homelessness and to prevent homelessness. This includes financial assistance for first and last month's rent, moving or storage expenses, rental, and utility arrears.

Intensive Case Management is also one of the supports that HPP funds, of which Recovery, Empower, Active, Community Housing (REACH) is one of the providers. REACH. Works collaboratively with partners and community stakeholders to support unsheltered and emergency sheltered individuals. This is a Housing First program that provides housing placement, housing loss prevention, connection to income supports, life skills development, support to improve client's social integration, liaising and referring clients to appropriate resources, and access to basic or urgent needs services.

## RISK CONSIDERATIONS

Peel's population experiencing homelessness continues to rise each year. Emergency shelters in Peel are operating well above capacity through the use of overflow hotels. The number of known encampments within the Region has increased by 167 per cent and the number of Peel Outreach interactions with unsheltered individuals has increased by 131 per cent. Currently, the two funding streams of Reaching Home and Homelessness Prevention Program account for 55 per cent of all homelessness-related funding, while the Region contributes the remaining 45 per cent. Given the escalating pressures on homelessness services and the growing demand for



## **Annual Homelessness Funding Report 2023-2024**

support, it is crucial that the federal and provincial governments increase their funding commitments.

The substantial reduction in the Reaching Home funding allocation from \$10,761,244 in 2025-2026 to \$2,431,125 over the fiscal years 2026-2027 and 2027-2028 presents significant risks to our ability to meet the housing and homelessness needs of our community, should the funding recently announced through the Canada's Housing Plan not materialize. This will severely limit the capacity to maintain current levels of service and may necessitate scaling back of housing initiatives. Given these significant risks, it is imperative that ongoing advocacy efforts are intensified to seek additional funding and resources from both federal and provincial governments. Without greater financial support from these higher levels of government, our ability to effectively address and mitigate homelessness in our community will be compromised.

### **FINANCIAL IMPLICATIONS**

Peel received an additional one-time 2023-2024 Reaching Home Winter Unsheltered Homelessness funding (RHWUH) in the amount of \$4,063,823. This report includes a request to adjust the 2024 Housing Support gross expenditure and revenue by \$3,644,734 to account for the additional 2024 RHWUH funding, with no net impact. The remaining \$419,089 of expenses and revenue for RHWUH was reflected in the 2023 year-end position of Housing Support.

The 2024/2025 Reaching Home allocation for Peel is \$10,761,244 resulting in a fiscal year decrease of \$800,076. As a result, the 2024 Housing Support gross expenditure and revenue will decrease by \$631,026, with no net impact.

The need for housing support in the region has risen exponentially. In the past 2 years, there has been a 61 per cent increase in the number of clients experiencing homelessness. This surge of issuances demonstrates the need for further funds to be allocated to the Homelessness Prevention Fund (HPF) and Recovery, Empower, Active, Community, Housing (REACH) program to support the rising housing need in the region.

Peel's new Transitional Housing Program for Youth at Birch Place is now operational with updated cost estimates resulting in lower operational expenditures, which were funded from HPP. Staff are seeking approval to permanently reallocate \$940,000 from Birch Place, to Homelessness Prevention Fund (\$606,250) and Recovery, Empower, Active, Community, Housing (\$333,750) within the approved 2024 Housing Support budget, utilizing the HPP funding with no net impact.

### **CONCLUSION**

This report provides Regional Council with an update on the distribution of Reaching Home and Homelessness Prevention Program funds for Fiscal Year 2023-2024. Peel has been notified of the funding allocations for both streams for Fiscal Year 2024-2025. Housing Services will report to council at a later date regarding the 2024-2025 expenditure.

## Annual Homelessness Funding Report 2023-2024

### APPENDICES

- Appendix I - Community Advisory Board (CAB) Members
  - Appendix II - Schedule B to the Reaching Home Agreement
  - Appendix III - Reaching Home Approved Projects 2023-2024
  - Appendix IV - Homelessness Prevention Program Approved Projects 2023-2024
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Andrea Warren, Acting Commissioner of Human Services

*Authored By: Sarah Au, Program Analyst*

**Reaching Home Community Advisory Board (CAB)**  
**Members**

<b>Name</b>	<b>Organization</b>
Beverly Henry	Community Member
Christy Upshall	Our Place Peel
Clinton Baretto	Homelessness Health Peel
Cory O'Handley	Supportive Housing in Peel (SHIP)
Deborah Riddle	EFRY Hope and Help for Women
Jack Porter	Royal Canadian Legion
Janet Dankwa	Community Member
Julie Dempsey	Sheridan College
Luke Smith-Adams	United Way (Ex Officio member))
Michelle Bilek	Canadian Alliance to End Homelessness
Melody Watson	Salvation Army
Rhonda Collis	Community Member
Sharon Floyd	Embrave



## Schedule B to the Reaching Home Agreement

### SCHEDULE B

#### FINANCIAL PROVISIONS

<b>LEGAL NAME OF RECIPIENT:</b> Regional Municipality of Peel
<b>PROJECT TITLE:</b> Reaching Home 2019-2028 - Peel

#### 1.0 MAXIMUM CONTRIBUTION OF CANADA

1.1 The total maximum amount of Canada's contribution towards the Eligible Expenditures of the Project is: **\$71,109,401**.

1.2 The maximum amount payable by Canada in each Fiscal Year of the Project Period on account of the contribution is as follows, unless otherwise authorized in writing by Canada:

\$2,843,139 in Fiscal Year 2019/2020  
 \$1,908,120 in Fiscal Year 2020/2021  
 \$12,663,065 in Fiscal Year 2021/2022  
 \$11,685,196 in Fiscal Year 2022/2023  
 \$15,625,143 in Fiscal Year 2023/2024 inclusive of Winter 2023/2024 Unsheltered Homelessness Response Funding  
 \$10,761,244 in Fiscal Year 2024/2025  
 \$10,761,244 in Fiscal Year 2025/2026  
 \$2,431,125 in Fiscal Year 2026/2027  
 \$2,431,125 in Fiscal Year 2027/2028

#### 2.0 INTEREST EARNED ON CONTRIBUTION

2.1 The amount of interest earned on advances may be retained by the Recipient provided it is used by the Recipient during the Project Period to pursue activities consistent with the objectives of the Agreement. If there is any unspent interest at the end of the Project Period, the amount of such interest shall be deemed part of Canada's contribution to which the Recipient is not entitled for the purpose of section 3.0 of this Schedule.

#### 3.0 REPAYMENT REQUIREMENTS

3.1 In the event payments made to the Recipient exceed the amount to which the Recipient is entitled under this agreement, the amount of the excess is a debt owing to Canada and shall be promptly repaid to Canada upon receipt of notice to do so and within the period specified in the notice. Without limiting the generality of the foregoing, amounts to which the Recipient is not entitled include

- (a) the amount of any expenditures paid for with the contribution which are disallowed or determined to be ineligible, and
- (b) any amount paid in error or any amount paid in excess of the amount of the expenditure actually incurred.

3.2 Interest shall be charged on overdue repayments owing under section 3.1 in accordance with the Interest and Administrative Charges Regulations (SOR/96-188) (the "Regulations") made pursuant to the Financial Administration Act (R.S.C., 1985, c. F-11). Interest is calculated and compounded monthly at the "average bank rate", within the meaning of such expression as contained in the Regulations, plus three per cent (3%) during the period beginning on the due date specified in the notice to repay and ending on the day before the day on which payment is received by Canada.

3.3 The Recipient acknowledges that where an instrument tendered in payment or settlement of an amount due to Canada under section 3.1 is, for any reason, dishonoured, an administrative charge of \$15 is payable by the Recipient to Canada in accordance with the Regulations.

#### 4.0 OTHER SOURCES OF FUNDING

4.1 The Recipient declares that it has received or is entitled to receive

(a) the following funding (cash) for the Project from the following sources:

(i) Regional or Municipal Government	\$ 252,729,649
(ii) Provincial	\$ 216,484,238
(iii) Federal	\$ 10,000,000

(b) goods, services or other non-cash contributions for the Project from the following sources, having the following agreed estimated fair and reasonable monetary value:

N/A

4.2 The Recipient agrees to inform Canada promptly in writing of any change to the declaration made under section 4.1.

4.3 The Recipient agrees that where there is a change to the declaration made in section 4.1, Canada may, in its discretion, reduce the amount of its maximum contribution to the Project by such amount, not exceeding the amount of the change in assistance received, that it considers appropriate.

4.4 If the amount of Canada's contribution already paid to the Recipient exceeds the reduced maximum contribution, as determined under section 4.3, the amount of the excess shall be deemed to be an amount to which the Recipient is not entitled and shall be repaid to Canada in accordance with section 3.0 of this Schedule (Repayment Requirements).

4.5 Upon completion of the Project, and if the amount set out in section 1.1 is in excess of \$100,000, the Recipient agrees to provide Canada with a statement identifying the total funding provided from all sources for the Project, including total funding received for the Project from federal, provincial/territorial and municipal governments.

**Appendix III  
Annual Homelessness Funding Report 2023-2024**

<b>Reaching Home Approved Projects</b>		
<b>Agency</b>	<b>Program/Project Details</b>	<b>Actual Amount</b>
<b>Housing Services 2023-2024</b>		
Canadian Mental Health Association	Housing Support Program	
Centre Francophone du Grand Toronto	Housing Support Program	
Our Place Peel	Housing Support Program	
Punjabi Community Health Services	Housing Support Program	
Restoration and Empowerment for Social Transition (R.E.S.T.) Centre	Youth Housing Support Program	
Salvation Army	Housing Support Program	
<b>Subtotal</b>		<b>\$1,968,197</b>
<b>Prevention and Shelter Diversion 2023-2024</b>		
Region of Peel	Administration	
Region of Peel	Homelessness Prevention Fund	
Region of Peel	Housing Stability Fund	
Region of Peel	Overflow Shelters	
Region of Peel	Peel Family Shelter Relocation	
<b>Subtotal</b>		<b>\$8,412,782</b>
<b>Client Support Services 2023-2024</b>		
Canadian Mental Health Association	Outreach Program	
City of Mississauga	Open Window Hub - meal and housing	
Clarkson Community Church	In From the Cold	
Mississauga Community Services	Stay the Night	
Pathway Non-Profit Community	Community Support Program	
Regeneration Outreach Community	ID Clinic	
Regeneration Outreach Community	Meal and Housing Support Program	
Rise Youth & Adolescent Services	Stay the Night	
Sacredhand Canada (SHC)	Stay the Night	
St. Leonard's Place Peel	In From the Heat	
St. Leonard's Place Peel	Out of the Cold	
Women & Children Precious Shelter	Stay the Night	
<b>Subtotal</b>		<b>\$3,366,852</b>
<b>Capital Investments 2023-2024</b>		
Arbour Mills	Permanent Housing Units	
<b>Subtotal</b>		<b>\$615,991</b>
<b>Coordination of Resources and Data Collection 2023-2024</b>		
Our Place Peel	Peel Alliance to End Homelessness Coordinator/Analyst	
Region of Peel	Coordinated Access	
<b>Subtotal</b>		<b>\$373,824</b>
<b>Administration 2023-2024</b>		
Administration		<b>\$887,497</b>
<b>Subtotal</b>		<b>\$15,625,143</b>

**Appendix IV  
Annual Homelessness Funding Report 2023-2024**

<b>Homelessness Prevention Program Approved Projects</b>	
<b>Program Details</b>	<b>Actual Amount</b>
<b>Community Outreach and Support Services</b>	
Canadian Mental Health Association	
<b>Subtotal</b>	<b>\$2,741,473</b>
<b>Emergency Shelter Solutions</b>	
Services and Housing in the Province	
Salvation Army	
Homeless Health Peel	
Emergency Shelter Response	
<b>Subtotal</b>	<b>\$18,725,018</b>
<b>Housing Assistance</b>	
Peel administered programs such as Housing Stability Fund, Homelessness Prevention Fund and Rental Assistance	
<b>Subtotal</b>	<b>\$12,072,250</b>
<b>Supportive Housing</b>	
Services and Housing in the Province	
Canadian Mental Health Association	
John Howard Society of Peel-Halton-Dufferin	
Our Place Peel	
Genesis Lodge	
Oliver House Corbett Residential Care	
St. Leonard's Place Peel	
Efry Hope and Help for Women	
<b>Subtotal</b>	<b>\$6,740,404</b>
<b>Administration</b>	
<b>Subtotal</b>	<b>\$2,119,955</b>
<b>Grand Total</b>	<b>\$42,399,100</b>

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**REPORT TITLE: Housing Services 2023 Annual Report**

**FROM: Andrea Warren, Acting Commissioner of Human Services**

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## **RECOMMENDATION**

**That the report of the Acting Commissioner of Human Services, listed on the June 27, 2024, Regional Council agenda titled “Housing Services 2023 Annual Report” be forwarded to the Ministry of Municipal Affairs and Housing as the Region of Peel’s annual and mandatory housing and homelessness plan update.**

## **REPORT HIGHLIGHTS**

- In Peel, Regional Council is the Service Manager of the affordable housing system. This system includes publicly funded housing options and supports to assist persons experiencing homelessness, those at risk of homelessness and those who cannot afford to live in the private market.
  - This report provides Regional Council with an overview of accomplishments from 2023 and serves as Peel’s annual Housing and Homelessness Plan update to the province.
  - It is now estimated that approximately 97,000 households in Peel are living in core housing need, which still represents approximately 1 in 5 households in Peel.
  - The main goals of our Peel Housing and Homelessness Plan are to help clients get and keep housing they can afford.
  - Twenty-one of the 35 actions in the Plan have been completed, with an additional 9 underway.
  - In 2023, the Region of Peel supported 33,897 households with housing and supports.
- 

## **DISCUSSION**

### **1. Background**

The Region of Peel is the Service Manager for Peel’s affordable housing system. The Region is also the primary funder, new supply producer, community housing provider and service provider.

Peel’s affordable housing system includes publicly funded housing and supports to help those experiencing homelessness, those at risk of homelessness and those who cannot afford to live in the private market, get and keep housing they can afford.

2023 was a busy and difficult year due the convergence of rapidly growing need for housing and homelessness supports, with unanticipated and sustained crises within our organization, our community and beyond.

## **Housing Services 2023 Annual Report**

This report provides Regional Council with an overview of accomplishments from 2023 and serves as Peel's annual Housing and Homelessness Plan update to the province.

### **2. Service Manager, Primary Funder and Community Housing Provider**

As Service Manager, it is the Region's responsibility to work collaboratively with system users, partners and stakeholders to develop and implement a 10-year Housing and Homelessness Plan (PHHP). The main goals of our Peel Housing and Homelessness Plan (PHHP) are to help clients get and keep housing they can afford. Through the collective actions of the Plan, under the five pillars, staff and our community partners are delivering critical supports and services to clients with an affordable housing need. Twenty-one of the 35 actions in the Plan have been completed, with an additional 9 underway. More information can be found on the Region's website.

<https://peelregion.ca/housing/homelessness/plan.asp>

In 2023, Housing Supports total expenditures were \$276.9 million. The net operating budget funded by the region was \$155.6 million, which is 56 per cent of total expenditures. The 2023 Housing Support capital budget of \$169.1 million was 100 per cent funded by the Region.

Overall, the Region of Peel supported 33,897 households with housing and related supports. This includes 16,497 households that are housed in Peel's affordable housing system (see Appendix I for more details). Additionally, 17,400 households received supports to manage their homelessness (including primary health supports), prevent them from becoming homeless or to stabilize their housing and/or make it more affordable.

In terms of community housing assets, there are 50 community housing providers operating in Peel. Under the Housing Services Act, the Region is accountable to ensure the assets of 47 housing providers remain financially viable and in a state of good repair. In 2023, updated building condition assessments (BCA) revealed that 71 per cent of community housing stock was in a state of good repair. This was down from 78 per cent in 2016. Most buildings owned by community housing providers are 20-30 years old; with 6 per cent of the portfolio being over 50 years old.

Staff are working with Peel Housing Corporation (PHC) and Real Property Asset Management (RPAM) to update 10-year capital plan projections and how to address the funding that will be required to maintain assets in a state of good repair over the long term. Increased funding for PHC capital requirements, including upgrades to meet the Region's climate change goals will be requested through the 2025 budget process. Additional resources for Housing Services and the Financial Support Unit will also be requested to support complex financial analysis and to oversee asset capital work.

### **3. New Supply Producer**

The Region of Peel increases the supply of new affordable, community, supportive and emergency housing using Regional, provincial and federal funding administered through four programs: The Peel Community Housing Development Program (formerly known as the Housing Master Plan), Rapid Housing Initiative funded projects, the Peel Affordable Rental Incentive Program (PARIP) and the My Home Second Units Renovation Assistance Program.



## Housing Services 2023 Annual Report

The Peel Community Housing Development Program (PCHDP) sets a service level target of 12 projects comprising 1,444 units/ beds over ten years. Of the 12 projects, eight are fully funded, one is proposed to be funded in 2025, and three require funding through the 2026-2035 capital plan.

In 2023, a total of 1,340 units were under development, including:

- 97 units funded through the Peel Affordable Rental Housing Incentives Program (PARIP)
- 1,137 units on Regional or Peel Housing Corporation sites through the Peel Community Housing Development Program (PCHDP), and,
- 106 units under the federal government's Rapid Housing Initiative (RHI)

Moreover, Regional Council endorsed the new Non Profit Housing Development Program in 2023, approving an initial investment of \$70 million through the 2024 Housing Supports budget. Staff is in the process of developing a request for proposal (RFP), that will be issued in the fall of 2024. A report on this program is coming to Regional Council on July 11, 2024.

In 2024, 6 new housing projects will open, adding 381 new homes/shelter beds to the community and supportive housing systems. The table below lists the projects, projected opening dates and funding sources and amounts.

	Project	Location	# of units / beds	Estimated Completion	Funding by Source	Owner
1.	Surveyor Shelter	Mississauga	108 shelter beds	Complete, Occupancy began in February 2024	<ul style="list-style-type: none"> <li>• Region \$15.8M</li> <li>• SSRF2 \$7.6M</li> <li>• CMHC Loans \$2.5M</li> </ul>	Region of Peel
2.	Birch Place	Brampton	50 affordable rental units, and 17 youth transitional units	Complete, Occupancy began in March 2024	<ul style="list-style-type: none"> <li>• Region \$6.0M</li> <li>• RHI1 \$30.4M</li> </ul>	Region of Peel
3.	Armagh House Expansion	Mississauga	10 transitional units	Complete, Occupancy began in March 2024	<ul style="list-style-type: none"> <li>• Region \$7.3M</li> <li>• RHI1 \$2.4M</li> </ul>	Third-party
4.	Pathway Arbour Mill Expansion	Mississauga	6 affordable rental units	Q4, 2024	<ul style="list-style-type: none"> <li>• RHI2 \$2.04M</li> <li>• SSRF4 \$1.0M</li> </ul>	Third-party
5.	Indwell Streetsville	Mississauga	40 supportive housing units	Q4, 2024	<ul style="list-style-type: none"> <li>• RHI2 \$20.8M</li> <li>• SSRF4 \$4.5M</li> </ul>	Third-party
6.	Credit River Way (formerly Port Credit West Village)	Mississauga	150 affordable rental units	Q4, 2024	<ul style="list-style-type: none"> <li>• Region \$34.5M</li> <li>• OPHI Y2&amp;Y3 \$13.1M</li> <li>• CMHC Loans \$20M</li> </ul>	Region of Peel
	<b>Total in 2024</b>		<b>381 units/beds</b>			

Up-to-date information on all housing development projects is available on our website at <https://peelregion.ca/housing/development/>

The My Home Second Units Renovation Assistance Program, which also adds new affordable stock, has had low participation in recent years since the pandemic and is set to

## Housing Services 2023 Annual Report

be evaluated against the intended program outcomes and will be redesigned to increase take up if required.

### 4. Service Provider

The Region of Peel administers a number of programs designed to either manage or prevent homelessness and reduce it. Programs to manage homelessness include emergency shelters, including primary care for the homeless, and the outreach program for persons living on the streets. Programs to prevent or reduce homelessness include transitional housing, housing stability fund and homelessness prevention fund. In 2023, total homelessness expenditures were \$74.3 million, with 37 per cent funded by the region.

#### a) Services that Prevent and Reduce Homelessness and provide Stable Housing Solutions

In 2023, efforts to implement actions under the Service Transformation pillar of the PPHP continued. Service improvements achieved in 2023 included: increased collaboration with internal and external service partners, a reduction in time spent waiting to receive housing supports after making a service request (in 2022, the average number of days for an applicant to have their intake appointment was 101 days vs. in 2023 with applicants waiting on average 43 days to get their intake with staff. The overall improvement in response time from housing screening to intake from 2022 to 2023 was 80 per cent), simplified client consents (the consent approach was modernized which reduced it to 3 1/2 minutes from 7 minutes previously as part of the entire intake process) and implementing pilots to target specific vulnerable populations with portable subsidies. The full impact of these improvements will be reported to Regional Council in future reports.

In 2023, more than 4,800 households received one-time financial assistance to prevent homelessness, including funding for first and last month's rent, assistance with moving costs or help to pay off utility arrears. This represents an increase of over 1,400 households who received these funds last year when compared to 2022. Similarly, over 4,500 households received case management supports from a Housing Support Worker in 2023, representing an increase of more than 1,600 households served compared to 2022.

Overall, we estimate that 40 per cent of clients on our caseload had an improvement in their housing status due to interactions with actors in the system. For example, 351 households were placed from our Centralized Waiting List (CWL) into a subsidized community housing unit. Forty-three households were provided with a regionally funded portable subsidy to make their housing in the private market more affordable. In addition, 802 households were supported with a Canada-Ontario Housing Benefit (COHB). At the end of 2023, a total of 2096 total households were in receipt of a COHB subsidy in Peel and an additional 442 households were in receipt of a regionally funded portable housing subsidy.

In late 2023 staff launched the new Community Agency Subsidy Program (CASP) which provides subsidies directly to local community agencies to assist some of their clients with affordability while providing them with the wrap-around services and supports they need.

## Housing Services 2023 Annual Report

### b) Services to Manage Homelessness

In 2023, the Region's outreach program supported 1,817 non-unique individuals who were living rough on the streets with more than 6,000 in-person interventions. This was an increase in service to more than 1000 individuals from 2022.

Across the shelter system in Peel, in 2023, a total of 4,315 households, or 6,007 clients were served at an emergency shelter or an overflow hotel in Peel. This represents an increase of almost 2,000 clients from 2022.

At our Dundas medical shelter, the total number of clients who received care for complex health needs in 2023 was 276. In addition, another 152 clients received care for COVID-19, bringing the total number of clients who received medical care at the shelter in 2023 to 428, an increase of almost 200 clients from 2022.

Despite significant challenges in Peel's shelter system in 2023, the corporate client satisfaction survey conducted between November 2023 – January 2024, revealed that:

- 4 in 5 respondents (80 per cent) agreed that staff treat them in a fair, friendly and courteous manner,
- Nearly 4 in 5 respondents agreed the cleanliness of the shelter location they stayed in has improved, an increase of 43 per cent from 2017, and
- 4 in 5 respondents (80 per cent) consider the shelter to be a healthy environment.

These survey results are a testament to the tremendous resolve of Regional, Salvation Army, Homeless Health Peel and Services and Housing in the Province (SHIP) staff who remained committed to delivering quality service in the face of unprecedented challenge.

## 5. Asylum Claimant Response

In Spring 2023 Peel, like many other urban centres across Ontario, experienced a sharp and unprecedented increase in the number of asylum claimants in need of support. By the end of 2023, asylum claimants represented more than 70 per cent of Peel's shelter population. In response, staff increased overflow shelter hotels to a total of 10, to meet the ongoing and growing demand for emergency shelter.

Between January 1 – December 31, 2023, a total of 1,994 asylum claimant households were served in Peel's emergency shelter system, and as of the end of the year almost 400 asylum claimant households had been supported to find permanent housing.

In 2024, to help improve service and reduce costs, the Region is shifting to a more sustainable model for supporting asylum claimants in Peel and efforts to secure more sustainable funding from the federal and provincial governments continue. An update report is coming to Regional Council on July 11, 2024.

## RISK CONSIDERATIONS

As previously reported to Regional Council, approximately 91,000 households, or 1 in 5 households in Peel, live in core housing need. This statistic was based on 2021 census information. As a result of population growth, at the end of 2023, based on updated data from

## **Housing Services 2023 Annual Report**

Statistics Canada, it is now estimated that approximately 97,000 households in Peel are living in core housing need, which still represents approximately 1 in 5 households in Peel.

The Centralized Waiting List (CWL) in Peel now includes 32,329 households (see Appendix I for more details). This is a 12 per cent increase since December 2022, and an 32 per cent increase since 2020, when approximately 22,000 households were on Peel's CWL.

In May 2023, Regional Council was advised that it would take approximately \$50 billion over the next ten years to fully meet the growing need for affordable housing and supports of our community. This analysis did not include the housing needs of the thousands of asylum claimants seeking emergency shelter in Peel in 2023 (see Appendix II for more details).

As the level of unmet need in our community continues to grow, the Region must continue to invest in Housing Supports, which includes seeking alternative funding from the upper levels of government to keep assets in a state of good repair. The 2025 budget will include requests for additional staff to manage the growing waitlist and those needed to complete complex financial analysis and implementation of critical capital repairs that are required in the system.

The Region must also continue to advocate to the federal and provincial governments for the policy and funding changes needed to effectively address the affordable housing crisis. These policy and funding changes are summarized in the HOME framework, approved by Regional Council last year. These positions include:

- Ensuring the use of existing housing for homes,
- Funding housing services and supports that are delivered by service managers, District Social Services Administration Boards (DSSAB's), and sector partner agencies appropriately,
- Prioritizing the construction of new non-profit and affordable homes and the maintenance of existing non-profit and affordable homes, and
- Enhancing social and income supports to close the gap between earned income and affordability.

These priorities have been socialized with members of federal and provincial parliament, Regional councillors, housing and poverty advocates in Peel, at a national housing conference in Ottawa, with the Association of Ontario Municipalities (AMO) and as part of Peel's pre-budget submissions as a comprehensive path out of the affordability crisis. Additional effort is needed to raise public awareness of these potential solutions.

## **FINANCIAL IMPLICATIONS**

There are no financial implications from this for information report.

## **CONCLUSION**

This report provides Regional Council with an overview of accomplishments from 2023 and serves as Peel's annual Housing and Homelessness Plan update to the province.

As the level of unmet need in our community continues to grow, Regional staff will continue to work with the community and users of the affordable housing system to adapt, refine and

## **Housing Services 2023 Annual Report**

improve housing supports while implementing Peel's Housing and Homelessness Plan, in order to help more residents get and keep housing they can afford.

The Region must also continue to advocate to the federal and provincial governments for the policy and funding changes needed to effectively address the affordable housing crisis.

### **APPENDICES**

Appendix I – Housing Services 2023 Annual Data

Appendix II – 2023 Program and Services Needs and Gaps

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Andrea Warren, Acting Commissioner of Human Services

*Authored By: Laura Tribble, Advisor, Housing Services*

Appendix I  
Housing Services 2023 Annual Report

**Table 1: Total Housed in the Affordable Housing System as of December 31, 2023**

Housing Provider	Total Units / Households
Community Housing Providers (includes Region Owned Housing Projects)	7,419
Subsidized Units (subsidy budget and internally funded)	4,117
Affordable/Below Market Units	3,254
Market Units	48
Peel Housing Corporation	6,873
Subsidized Units	4,175
Affordable/Below Market Units	2,698
Private Landlords	2,205
Supportive Units (across system, not in addition to)	406
<b>Total</b>	<b>16,497</b>

**Table 2: Total Net New Housed in 2023**

Net New Households Housed in 2023	Program / Support Provided
845	Provided with a new Portable Subsidy in 2023 (provincially and regionally funded portable subsidies) Provincial COHB's = 802, ROP Portable Subsidies = 43
351	Placed into a subsidized unit from the Centralized Waiting List in 2023
<b>1,196</b>	<b>Total</b>

**Table 3: Total Net New Served in 2023 with Emergency/Crisis Interventions and Supports**

Clients Served in 2023 – Emergency / Crisis Interventions / Supports	
1,817 (non-unique clients)	Served by the Street Outreach Team
6,007	Served in an Emergency Shelter or Overflow Hotel
96	Served in Transitional housing or by Anti-Human Sex Trafficking housing
1,191	Served by a partner agency funded with Federal Reaching Home funding
<b>9,111</b>	<b>Total</b>

Appendix I  
Housing Services 2023 Annual Report

**Table 4: Total Net New Served in 2023 with Homelessness Prevention Funds and Supports**

Households Served in 2023 – Homelessness Prevention/Supports	
4,543	Provided with case management services by a Housing Support Worker
4,826	Provided with Housing Stability Funds to avoid eviction and/or pay off arrears

**Table 5: State of Good Repair in the Community Housing System**

Property Type	Total Number of Properties	Properties in a Good State of Repair
Peel Region Owned Housing Projects	8	8 (100%)
Peel Region Owned Shelters	4	3 (75%)
Peel Housing Corporation Projects	89	45 (51%)
Community Housing Provider Projects	50	30 (60%)
<b>Totals</b>	<b>151</b>	<b>86 (71%)</b>

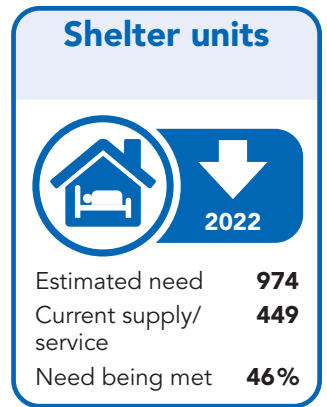
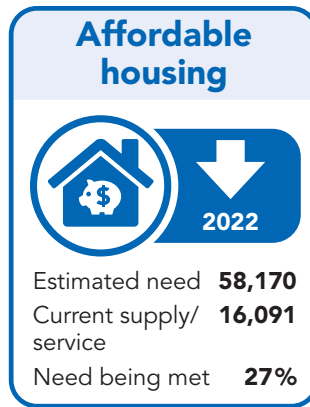
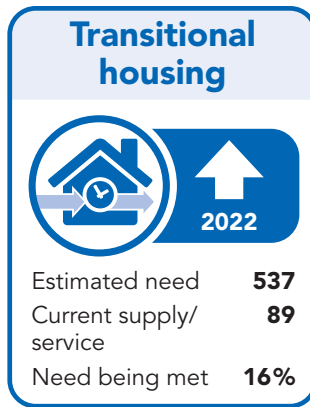
**Table 6: Profile of Households on Centralized Waiting List**

As of December 31, 2023, **32,329** households were on Peel’s centralized waiting list for a subsidized unit.

Household Type	CWL Applicants	Household Type	CWL Applicants
<b>City of Brampton</b>		<b>City of Mississauga</b>	
Single	2,844	Single	3,933
Family	4,136	Family	5,682
Senior	1,719	Senior	3,231
<b>Brampton Total</b>	<b>8,699</b>	<b>Mississauga Total</b>	<b>12,846</b>
<b>Town of Caledon</b>		<b>Outside of Peel Region</b>	
Single	108	Single	3,319
Family	105	Family	5,374
Senior	127	Senior	1,751
<b>Caledon Total</b>	<b>340</b>	<b>Outside of Peel Total</b>	<b>10,444</b>
<b>Total CWL Households: 32,329</b>			

Total households added in 2023 include new applications received in-year and backlog requests received in 2022 by Housing Services

**Appendix II  
Housing Services 2023 Annual Report**



\*Uses household numbers rather than individual clients.



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**REPORT TITLE: Armagh Transitional Housing – Brampton Expansion**

**FROM: Andrea Warren, Acting Commissioner of Human Services**

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## **RECOMMENDATION**

- 1. That \$250,000 of funding for operating costs for new units at the Armagh Brampton location by re-purposing funds from the My Home Second Units Renovation program within the approved 2024 Housing Support operating budget, with no net impact, be approved; and**
- 2. That the duly authorized signing officers of the Regional Corporation enter into a funding agreement with Armagh House, once approved, together with any such further agreements and documents necessary or advisable to fund staffing and programming services required to support the families at the Brampton location, on terms satisfactory to the Commissioner of Human Services and in a form satisfactory to the Regional Solicitor and Commissioner of Legislative Services.**

## **REPORT HIGHLIGHTS**

- Armagh is the only provider of transitional housing in the Region of Peel dedicated to female victims and their children of domestic violence.
- Armagh has increased its capacity from 9 units to a total of 19 residential units in Mississauga and 12 condominium units in Brampton.
- Additional funding of \$250,000 per year has been requested to support Armagh's increased capacity and the growing needs of the families they are serving in their Brampton location.
- Staff recommend entering into a new funding agreement with Armagh for \$250,000 per year to cover expenses related to staffing and the delivery of services needed to support families in the Brampton location.
- This funding is available with no net impact, by re-purposing \$250,000 from the My Home Second Units (MHSU) renovation assistance program, which is closed due to a lack of program uptake.

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## **DISCUSSION**

### **1. Background**

The Region of Peel is committed to combatting the family violence and intimate partner violence epidemic.

## **Armagh Transitional Housing – Brampton Expansion**

Armagh has operated a transitional supportive housing facility for victims of domestic violence at its Mississauga location since May 1991. Unlike other agencies that support victims of domestic violence, Armagh is a community housing provider under the Housing Services Act (HSA), which means the Region of Peel as Service Manager, provides subsidy funding based on a benchmarked funding formula that is set under the HSA.

In 2024, Armagh expanded its operations by adding 10 units to their existing site in Mississauga and by entering into an innovative partnership with the Daniels Corporation for 12 units in Brampton.

### **2. Armagh Brampton**

In January 2024, Armagh launched an innovative pilot project for community-based transitional housing units in partnership with Daniels Corporation. This project offers 12 one-to-three-bedroom units in Brampton.

Regional funding is critical for staffing the programs and services needed to support the families Armagh is welcoming into the 12 units. This funding will assist Armagh with staffing including Management, Community Development Coordinator, and Administrative Development Assistant for administrative support. Direct support roles encompass Transitional Housing Support Workers, Child and Youth Workers, and Transitional Resource Workers, ensuring comprehensive care and assistance for residents and their children. A funding agreement will be entered into that clearly outlines the funding and reporting requirements.

Through this report, staff is seeking Council approval to enter into a new funding agreement with Armagh to expand their program into Brampton.

### **3. Recommended Funding Source**

Staff recommend re-purposing \$250,000 of funding in the 2024 Housing Supports operating budget for the My Home Second Units Renovation Assistance Program to support the Armagh Expansion in Brampton. The My Home Second Units Renovation Assistance Program is currently closed due to a lack of interest in the program. The program budget is \$1.4 million and since inception in 2020, 24 applicants have been approved, 22 units completed and 2 units in progress. Program funding has not been fully expended during the three-year pilot program phase. A complete evaluation of the MHSU program is being planned with a report to Council in 2025.

## **RISK CONSIDERATIONS**

Armagh is the only provider of transitional housing for women and children fleeing intimate partner violence. Ongoing operational funding is required to support Armagh to expand and meet the increasing need for these support services in Peel. Consistent funding ensures ongoing continuous care and creates program sustainability. The Mississauga staff are unable to provide the required services to those in the Brampton program and therefore additional funding from the Region is required to successfully operationalize this expansion.

Staff has worked with Armagh leadership to fully assess funding requirements, identify the appropriate level of program funding and will operationalize a comprehensive reporting and financial monitoring process to ensure appropriate oversight.

## **Armagh Transitional Housing – Brampton Expansion**

Armagh is an existing partner, funded by the Region as a housing provider, and we are supporting the much needed Brampton location to ensure the provision of this critical service to the Peel community.

### **FINANCIAL IMPLICATIONS**

The My Home Second Units Renovation program has \$1.4 million in the 2024 approved Housing Support operating budget. The annual programming costs of \$250,000 required for the additional transitional units at the Armagh Brampton location will be funded by re-purposing \$250,000 of funding currently allocated to the My Home Second Units Program to Armagh, with no net impact.

### **CONCLUSION**

The Region of Peel is committed to combatting the family violence and intimate partner violence epidemic. In 2024, Armagh expanded its operations by adding 10 units to their existing site in Mississauga and by entering into an innovative partnership with the Daniels Corporation for 12 units in Brampton.

Staff recommend re-purposing \$250,000 of funding in the 2024 Housing Supports operating budget for the My Home Second Units Renovation Assistance Program to support the Armagh Expansion in Brampton.

Providing ongoing operational funding will ensure long term program sustainability, ensuring these much-needed community supports continue.

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Andrea Warren, Acting Commissioner of Human Services

*Authored By: Veronica Kapunan, Program Analyst, Housing Services*

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**For Information**

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**REPORT TITLE: Primary Care for the Homeless Update**

**FROM: Andrea Warren, Acting Commissioner of Human Services**

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**OBJECTIVE**

To provide Regional Council with information on the transition of primary care services for the homeless from Homeless Health Peel to Wellfort Community Health Centre at Dundas Street Shelter and in the community.

**REPORT HIGHLIGHTS**

- In 2020, during the COVID-19 emergency response, Peel Region entered into a contract with Homeless Health Peel to provide health supports to the homeless.
- In June 2022, Regional Council supported an extension of the Homeless Health Peel contract (through Resolution 2022-187) while staff together with several partners, co-design a more sustainable model and advocated for funding from Ontario Health.
- In the spring of 2024, Ontario Health announced \$1.6M in funding for WellFort Community Health Services to deliver health services to the homeless in Peel Region.
- As a result of this announcement, the provision of health services to the homeless in Peel will transition to WellFort Community Health Services from Homeless Health Peel effective July 1, 2024.
- The provision of health supports to the homeless is currently funded through the provincial Homeless Prevention Program.
- As the \$1.6 million from Ontario Health will not fund all health services currently delivered to the homeless, Peel Region will be entering into a funding agreement with WellFort to ensure current service levels are maintained.
- This funding agreement will be entered into, with no net impact, using the authorities delegated to the Director of Housing Services under council resolution number 2022-561.

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**DISCUSSION**

**1. Background**

In 2020, as part of the Region's pandemic response, Homeless Health Peel began to provide primary care to individuals experiencing homelessness. In June 2022, Regional Council supported an extension of the Homeless Health Peel contract (through Resolution 2022-187), while work on a more sustainable model and funding continued.

## **Primary Care for the Homeless Update**

With the design of the new sustainable model nearly complete and some funding for WellFort Community Health Services announced by Ontario Health, this report provides Council with an update on the changes underway to deliver health services to the homeless in Peel.

### **2. Homeless Health Peel**

Since 2020, Homeless Health Peel (HHP) has been under contract with the Region of Peel to deliver primary care services to the homeless through Peel's shelter system and community agencies. At the height of the pandemic response, HHP pioneered the delivery of essential health services to the homeless in Peel, saving lives, while improving both health and housing outcomes for the people they served. HHP participated in the co-design of a more sustainable health care model for the homeless in Peel and were instrumental in securing funding for this model from Ontario Health in the spring of 2024. As a result of their leadership, work is now underway to transition the delivery of health services to the homeless from HHP to WellFort Community Health Services, the lead agency chosen by the province to receive the funding. Peel Region recognizes the substantial contribution that Homeless Health Peel and their staff have made to the homeless in our community.

### **3. WellFort Community Health Services**

WellFort Community Health Services is a vibrant community health centre initially founded in 2008 that provides holistic primary care and community capacity development focusing on individuals in need. This includes but is not limited to: primary care, interprofessional health services, dental care, sexual health education, harm reduction, safe consumption services, Hepatitis C and HIV care and diabetes care and education. WellFort operates several programs across the Region through two fixed sites (Brampton and Malton) and a variety of community centric and transitional housing settings. WellFort is recognized as an experienced and reliable health care service provider and has a transfer payment agreement with the Ministry of Health that enables them to accept the \$1.6M in provincial funding to support unattached individuals requiring primary health care.

### **4. Transition Plan**

Regional staff is currently working with WellFort Community Health Services to assume the delivery of healthcare services to the homelessness at the Dundas Street Shelter and in the community, ensuring the transition from Homeless Health Peel is seamless resulting in no gaps in service for clients or uncertainty for contracted staff. A new contract with WellFort will begin on July 1, 2024.

Staff will continue to work with several stakeholders to complete the co-design of the full integrated model of care over time, and will keep Council informed. Advocacy for increased funding from Ontario Health will also continue.

## **RISK CONSIDERATIONS**

Transitioning to WellFort Community Health Services as the lead agency for the delivery of health services to the homeless ensures the ongoing and uninterrupted provision of health supports to the homeless in Peel. Staff is working closely with WellFort and HHP to ensure the transition the needs of staff and clients care met through the transition process.

## Primary Care for the Homeless Update

### FINANCIAL IMPLICATIONS

The provision of health services to the homelessness is currently funded through the provincial Homeless Prevention Program (HPP). The \$1.6 million from Ontario Health will not fund all health services currently delivered to the homeless in Peel. As a result, Peel Region will be entering into a funding agreement with WellFort to ensure current service levels are maintained. Using the authorities delegated to the Director of Housing Services under council resolution number 2022-561, some HPP funding will be allocated to other homelessness needs and reported to Council through the annual homelessness funding report.

### CONCLUSION

Through this report, staff is updating Council on the transition of primary health care services for the homeless from Homeless Health Peel to Wellfort Community Health Centre, effective July 1, 2024.

Staff will continue to work with several stakeholders to complete the co-design of the full integrated model of care over time and will keep Council informed. Advocacy for increased funding from Ontario Health will also continue.

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Andrea Warren, Acting Commissioner of Human Services

*Authored By: Astrid Moore, Program Analyst*

**Ministry of  
Municipal Affairs  
and Housing**

Office of the Minister

777 Bay Street, 17<sup>th</sup> Floor  
Toronto ON M7A 2J3  
Tel.: 416 585-7000

**Ministère des  
Affaires municipales  
et du Logement**

Bureau du ministre

777, rue Bay, 17<sup>e</sup> étage  
Toronto (Ontario) M7A 2J3  
Tél. : 416 585-7000



**RECEIVED**

June 18, 2024

234-2024-2838

REGION OF PEEL

OFFICE OF THE REGIONAL CLERK

June 17, 2024

Mr. Nando Iannicca  
Regional Chair, Regional Municipality of Peel  
10 Peel Centre Drive, 5th Floor, Suite A  
Brampton, ON L6T 4B9

Dear Nando Iannicca:

**Re: 2024-25 Confirmed Funding Allocations for National Housing Strategy (NHS)  
Programs**

Following the federal government's recent approval of Ontario's revised National Housing Strategy (NHS) Action Plan, I am pleased to confirm your 2024-25 NHS funding allocations.

I wanted to take a moment to acknowledge and thank you for your support in this regard. Your efforts in providing timely, project-related information were critical in achieving this outcome and reinforced our position with the federal government that collaboration is imperative to solving the housing crisis.

Your funding allocations for 2024-25 for the Ontario Priorities Housing Initiative (OPHI) and the Canada-Ontario Community Housing Initiative (COCHI) are attached to this letter as Appendix "A". The funding allocations for OPHI and COCHI remain unchanged from the planning allocations communicated to you in 2023-24. The Transfer Payment Agreements and Program Guidelines for the programs included in Appendix "A" are current and continue to apply.

Details on Canada-Ontario Housing Benefit (COHB) allocations to enroll new participants in the program for 2024-25 will be provided as soon as possible. At this time, allocations for new participants have not been confirmed.

For more information on these NHS programs, please see Appendix "B".

As you are aware, through its Action Plan, Ontario reconfirmed its commitment to achieving its existing NHS targets, including the target to expand the number of rent-assisted units by 19,660 by March 31, 2028.

REFERRAL TO \_\_\_\_\_  
RECOMMENDED \_\_\_\_\_  
DIRECTION REQUIRED \_\_\_\_\_  
RECEIPT RECOMMENDED  \_\_\_\_\_

14.1-1

Using data provided by service managers and partner ministries, we were able to confidently identify 8,644 units (44% of the target) by March 31, 2025. We continue to work with the federal government on counting additional units that have been created across the province so this number should increase and while this represents significant progress, but much remains to be done.

To ensure we achieve the final target by 2028 while avoiding the risk of a future disruption to programming and related financial impacts, Ontario's Action Plan also made commitments to a number of additional measures including: establishing annual provincial supply targets, directing NHS funding towards the achievement of these targets; and implementing robust data collection and reporting mechanisms to ensure we are capturing all units towards the target.

In the coming weeks and months, we will continue to work with the federal government as well as our service managers to validate existing eligible units that have not yet been counted towards the target. I would also encourage you to prioritize new supply projects and communicate any newly forecasted units through your forthcoming Investment Plans.

To ensure our planning accounts for updated progress while taking local priorities into consideration, we will also be coordinating sessions with service managers in the near future.

Finally, I also want to let you know that a new condition will be implemented for OPHI and COCHI. The Ontario Builds Signage requirements will need to be met for all OPHI and COCHI capital projects that were not completed before December 31, 2023. Further details on these requirements will be provided in the near future by ministry staff.

Again, we sincerely appreciate your efforts to assist vulnerable residents and to keep people safe. I look forward to continuing our work together.

Sincerely,



The Honourable Paul Calandra  
Minister of Municipal Affairs and Housing

c. Gary Kent, Chief Administrative Officer  
Aileen Baird, Director of Housing Services  
Rizaldo Padilla, Team Lead, Municipal Services Office (Central)



## **Appendix “A”**

### **Funding Allocations – Regional Municipality of Peel**

<b>Program</b>	<b>2024-25 Fiscal Year Confirmed Allocation Amounts</b>
Canada-Ontario Community Housing Initiative (COCHI)	\$13,134,200
Ontario Priorities Housing Initiative (OPHI)	\$6,986,400

## **Appendix “B”– Program Descriptions**

### **Canada-Ontario Community Housing Initiative (COCHI)**

Launched in 2019 as part of Ontario’s *Community Housing Renewal Strategy* and under the federal National Housing Strategy, COCHI is a joint federal-provincial program that provides flexible funding for social housing affordability support, the repair of existing social housing and to create new community housing supply.

COCHI provides an opportunity for Service Managers and housing providers to address the challenges associated with social housing projects reaching the end of their operating agreements and/or mortgage maturity.

### **Ontario Priorities Housing Initiative (OPHI)**

In addition to launching COCHI under the Community Housing Renewal Strategy, the Ministry also launched OPHI in fiscal 2019-20.

OPHI is a joint federal-provincial program under the federal National Housing Strategy that provides significant flexibility to address local priorities in the areas of housing supply and affordability, including new affordable rental construction, community housing repair, rental assistance, tenant supports and affordable homeownership.

### **Canada-Ontario Housing Benefit (COHB)**

Launched in April 2020, the COHB is a joint federal-provincial housing allowance program under the National Housing Strategy.

The purpose of the COHB is to increase the affordability of rental housing by providing an income-tested, portable housing benefit payment directly to eligible households in housing need that are on, or are eligible to be on, a social housing waiting list, and to households in housing need living in community housing.

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REPORT TITLE: Proposed Memorandum of Understanding with the Ministry of Municipal Affairs and Housing

FROM: Kealy Dedman, Commissioner of Public Works

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## RECOMMENDATION

1. That the Chief Administrative Officer be directed to execute the Memorandum of Understanding provided as Appendix II to the report of the Commissioner of Public Works, listed on the June 27, 2024 Regional Council agenda titled “Proposed Memorandum of Understanding with the Ministry of Municipal Affairs and Housing”, subject to any required refinements to ensure it is scoped to address the Region’s interests in providing infrastructure and Regional services; and
2. That the Regional Clerk forward a copy of this report to the City of Brampton, the City of Mississauga, the Town of Caledon, and the Ministry of Municipal Affairs and Housing.

## REPORT HIGHLIGHTS

- On June 13, 2024, a letter was received from the Ministry of Municipal Affairs and Housing requesting Peel Region to sign a Memorandum of Understanding (MOU). The intent of the MOU is to support a collaborative approach to the transition of the Region’s land use planning responsibilities. A copy of the letter and a Draft MOU are provided as Appendix I and II to this report.
- The letter and the Draft MOU recognize that following the removal of the Region’s land use planning responsibilities on July 1, 2024, the Region will continue to participate in land use planning processes, but only to the extent that it relates to the delivery of Regional infrastructure and services.
- Regional staff have reviewed the Draft MOU and recommend the addition of specific language to ensure clarity for Peel Region’s scope, role and duration.
- On this basis, Regional staff recommend signing the MOU, subject to working with the Ministry to address certain refinements to clarify the specific nature of the Region’s role in providing Regional infrastructure and services and supporting a transitional period for service delivery continuity.

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## DISCUSSION

### 1. Background

In November 2022, the Province announced changes to the *Planning Act* that would identify certain upper-tier municipalities, including Peel Region, as “upper-tier municipalities without planning responsibilities”. This change will come into effect on July 1, 2024. Following this

## **Proposed Memorandum of Understanding with the Ministry of Municipal Affairs and Housing**

date, the Region will no longer be a land use planning approval authority and will no longer be responsible for the Regional Official Plan.

Following July 1, 2024, there will also be a change to the role of the Ministry of Municipal Affairs and Housing – the Ministry will be the approval authority for certain changes to the official plans of the Local Municipalities in Peel. This responsibility was previously held by the Region. As a result, there is an opportunity to clarify the responsibilities of the Region and Ministry as they pertain to planning and the Ministry's role as approval authority for official plans in Peel.

In a letter dated June 13, 2024, the Ministry of Municipal Affairs and Housing provided Peel Region with a draft Memorandum of Understanding (MOU) intended to clarify the roles and responsibilities of the Ministry and the Region related to land use planning following July 1, 2024. A copy of the letter and the draft MOU are provided as Appendices I and II to this report.

### **2. Summary of the Proposed MOU**

A summary of the key content in the Draft MOU sent by the Ministry is provided below:

#### **a) Purpose**

The purpose of the MOU is to clarify the roles and responsibilities of the Ministry, to identify the specific matters where the Region has an ongoing interest related to land use planning, to establish processes for information sharing and supporting the Ministry's role as an approval authority, and to eliminate duplication.

#### **b) Goals**

The MOU identifies a number of goals, including expediting development approvals, establishing clear timelines and procedures for the Ministry's consultation with the Region, ensuring that infrastructure and land use planning decision-making is coordinated, and minimizing disruption in the transition of planning roles and responsibilities.

#### **c) Roles & Responsibilities**

The MOU sets out the following roles and responsibilities:

- **Ministry of Municipal Affairs and Housing**  
The Ministry will be the approval authority for official plans and official plan amendments (OP/As) adopted by the Local Municipalities (except for those exempt by regulation), will provide the Region opportunity to comment on an official plan or amendment for which the Ministry is the approval authority (including new official plans, comprehensive official plan updates, and plans for protected major transit station areas), may seek input from the Region on other official plan and official plan amendments, and may seek the Region's support at the Ontario Land Tribunal.
- **Peel Region**  
The Region will work collaboratively with the Ministry and the Local Municipalities to ensure an efficient transition, will provide information and support to the Ministry on matters that relate to land use planning, will work with the Ministry to transfer

## **Proposed Memorandum of Understanding with the Ministry of Municipal Affairs and Housing**

relevant planning records to the Ministry or applicable Local Municipality, and will participate in consultations with the Ministry on Local Official Plan policies and processes and contribute to the Provincial decision making process, particularly regarding infrastructure planning to support growth.

- Shared  
The Ministry and Region will maintain open communication and collaboration channels to facilitate information exchange, address emerging issues, and ensure a coordinated approach to transition.

Overall, the Draft MOU recognizes the Region's role in supporting the transition of planning responsibilities and, given changes to authorities, how the Region will continue as a participant in these processes, specifically as they relate to delivering Regional infrastructure and services.

The Ministry has requested comments on the Draft by June 21, 2024, in order to facilitate the signing of the MOU prior to July 1, 2024. Regional staff and Ministry staff also met on June 19<sup>th</sup> and discussed possible amendments to the MOU and the need to extend timelines to ensure Council direction and coordinated internal comments. Regional staff have identified areas where changes would improve the clarity of the MOU by more clearly articulating Peel Region's scope, role and duration for transition and ongoing involvement related to delivering infrastructure and Regional Services.

As the intent of the MOU is consistent with the Region's approach to transition, Regional staff recommend that Peel Region sign the MOU, subject to addressing the changes to increase clarity as described above.

### **RISK CONSIDERATIONS**

Given the change in legislative authority, the upload and download of responsibilities from Peel Region, and acknowledging the transitional period to ensure continued service delivery, entering into a Memorandum of Understanding ensures required clarity for service provision and supports while supporting the intent of the *More Homes Built Faster Act* (Bill 23).

### **BILL 112 RISKS AND IMPLICATIONS**

On June 8, 2023, the Province passed Bill 112, the *Hazel McCallion Act (Peel Dissolution), 2023*, which was initially intended to dissolve the Region of Peel and provided for a Transition Board to make recommendations to the province on how to implement the restructuring. On June 6, 2024, Bill 185 took effect, amending Bill 112 and reversing the decision to dissolve the Region of Peel. Bill 185 changed the name of the legislation to the *Hazel McCallion Act (Peel Restructuring), 2023* and recalibrated the Transition Board's mandate to focus on making recommendations on land use planning; water and wastewater; storm water; highways; and waste management. Final details of the Transition Board's recommendations, any associated provincial decision and impacts on Peel services are not known at this time and will be addressed in future reporting to Regional Council.

### **FINANCIAL IMPLICATIONS**

There are no financial implications associated with the recommendations in this report.

## **Proposed Memorandum of Understanding with the Ministry of Municipal Affairs and Housing**

### **CONCLUSION**

Regional staff will continue to work with the Ministry to finalize the MOU, in addition to local municipalities and the Conservation Authorities, in support of a smooth and efficient transition of land use planning responsibilities following July 1, 2024. Updates to Regional Council on these efforts will continue to be provided as appropriate.

### **APPENDICES**

Appendix I - Ministry of Municipal Affairs and Housing Letter dated June 13, 2024

Appendix II - Draft MOU between the Ministry of Municipal Affairs and Housing and Peel Region

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Kealy Dedman, Commissioner of Public Works

*Authored By Tara Buonpensiero, Chief Planner & Director, Planning and Development Services*

**Ministry of Municipal  
Affairs and Housing**

**Ministère des Affaires  
Municipales et du Logement**

Office of the Deputy Minister

Bureau du sous-ministre

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777, rue Bay, 17<sup>e</sup> étage  
Toronto (Ontario) M7A 2J3  
Tél. : 416 585-7100



242-2024-5

June 13, 2024

Gary Kent  
Chief Administrative Officer  
Regional Municipality of Peel  
[gary.kent@peelregion.ca](mailto:gary.kent@peelregion.ca)

**Subject: Proposed Memorandum of Understanding Regarding Planning Roles and Responsibilities of The Regional Municipality of Peel under the *Planning Act* after Bill 23: More Homes Built Faster Act, 2022**

Dear Gary Kent,

Ontario's success is built on strong partnerships with municipalities. The Ministry of Municipal Affairs and Housing (the Ministry) looks forward to continuing this partnership with the Regional Municipality of Peel (the Region) as the Region becomes an upper-tier municipality without planning responsibilities as contemplated by the *More Homes Built Faster Act, 2022* (Bill 23).

As you are aware, the *Cutting Red Tape to Build More Homes Act, 2024* received Royal Assent on June 6, 2024. The legislation establishes July 1, 2024 as the date for removal of the land use planning responsibilities from the Region and two other upper-tier municipalities.

In recognition of the Region's ongoing role in providing services and infrastructure which is needed to support land use planning decisions, the Ministry is proposing to formalize bi-lateral information sharing through a Memorandum of Understanding (MOU) that would outline our joint efforts in the transition and following removal of the Region's land use planning responsibilities.

In accordance with the contemplated removal of planning responsibilities on July 1, 2024, the Ministry of Municipal Affairs and Housing acknowledges the Region's past efforts in relation to providing land use planning services to communities. In this regard, the Ministry remains committed to fostering a collaborative relationship and values the Region's continued insights as we navigate this transition.

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- 2 -

### **Request for Feedback**

The Ministry is currently seeking feedback on the proposed MOU between the Ministry and the Region to be discussed and signed ahead of, or by July 1, 2024.

The Ministry seeks to confirm the Region's comfort with the roles and responsibilities contemplated in the attached draft MOU and to understand if there are any other matters beyond those already identified in the draft MOU that require further consideration. Moreover, and in light of recommendations that would be put forward by the Peel Region Transition Board, the MOU may be subject to revision to ensure alignment with evolving circumstances.

As you may be aware, Ministry staff are meeting with Regional staff during the coming days and weeks to discuss a variety of matters related to removal of the Region's statutory land use planning responsibilities. This meeting provides an opportunity to discuss and answer questions about the draft MOU, if helpful, and we look forward to discussing this further.

However, the Ministry is also seeking your formal written feedback/comments on the draft MOU and ask that you send these via email preferably by the 21<sup>st</sup> of June 2024.

Ministry staff are committed to working collaboratively with the Region to ensure a smooth transition and minimize disruption during this process.

Should you require any clarification or assistance regarding the contents of the proposed draft MOU, please do not hesitate to contact Laurie Miller, Regional Director of Planning at [Laurie.Miller@ontario.ca](mailto:Laurie.Miller@ontario.ca).

I look forward to receiving your feedback on this proposal.

Sincerely,

A handwritten signature in black ink, appearing to read "Martha Greenberg", followed by a horizontal line with an arrow pointing to the right.

Martha Greenberg  
Deputy Minister of Ministry of Municipal Affairs and Housing

cc. Hannah Evans, ADM – Municipal Services Division  
Laurie Miller, Regional Director of Planning – Municipal Services Division



**APPENDIX II- DRAFT MOU BETWEEN THE MINISTRY OF MUNICIPAL AFFAIRS AND HOUSING AND PEEL REGION**

Dated **June X, 2024**

**DRAFT - Memorandum of Understanding**

**Regarding Planning Roles and Responsibilities of The Regional Municipality of Peel under the Planning Act after the More Homes Built Faster Act, 2022**

This Memorandum of Understanding ("MOU") is made and entered into as of July 1, 2024, by and between:

- **His Majesty the King in right of the Province of Ontario as represented by the Minister of Municipal Affairs and Housing** (hereinafter referred to as "the Ministry" or "MMAH")
- **The Regional Municipality of Peel** (hereinafter referred to as the "Region")

WHEREAS, MMAH is committed to streamlining development approvals and strengthening municipal autonomy; and

WHEREAS, the More Homes Built Faster Act, 2022 will, once in force, make changes to municipal land use planning processes under the Planning Act; and

WHEREAS, MMAH and the Region desire to establish a clear understanding of the roles and responsibilities of "upper-tier municipalities without planning responsibilities" once the relevant changes in the More Homes Built Faster Act, 2022 come into force;

NOW, THEREFORE, in consideration of the foregoing premises and the mutual covenants hereinafter set forth, the parties agree as follows:

**1. Purpose:**

The purpose of this Memorandum of Understanding is to:

- a) clarify roles and responsibilities for the Ministry and the Region once the Region becomes an upper-tier municipality without planning responsibilities;
- b) establish processes and expectations for sharing of information to help inform decisions by the Ministry on lower-tier land use planning matters;
- c) identify and eliminate unnecessary duplication in the plan review process;
- d) identify the specific matters where the Region will have an ongoing interest and a need to share information with the Ministry; and
- e) outline processes and procedures that will help the Ministry deal with lower-tier land use planning matters and ensure provincial land-use policy interests are safeguarded throughout the planning review process.

## 2. Goals:

The Ministry and the Region share the following goals:

- Implement mechanisms to expedite development approvals while ensuring adherence to provincial land use policy and legislation. This could involve:
  - The Region supporting the Ministry as it assumes the role in reviewing certain planning matters currently handled by the Region.
  - Establishing clear timelines and procedures for Ministry consultation with the Region during the provincial review of land use planning matters.
- Ensure that provincial land use policy interests are protected during plan review.
- Ensure that infrastructure and land use planning are jointly informed and coordinated through decision-making processes.
- Minimize disruption for applicants and municipalities during the transition period as planning responsibilities shift. This could involve:
  - Clear communication and collaboration between MMAH and the Region regarding changes in review processes.
  - Providing ongoing support to lower-tier municipalities.

## 3. Roles and Responsibilities:

The Ministry and the Region will use their best efforts to perform the roles and responsibilities set out in this Memorandum of Understanding.

- i) The Ministry of Municipal Affairs and Housing
  - MMAH shall assume approval authority for all lower-tier official plans and

amendments (OP/As) on July 1, 2024, upon the removal of relevant municipal planning responsibilities from the Region; however, MMAH's approval would not be required for matters exempted through regulation (O. Reg. 525/97).

- For all lower-tier official plans and amendments (OP/As) where MMAH approval will be required, MMAH will circulate matters and provide the Region with the opportunity to comment concurrent with the Environmental Registry of Ontario (ERO) posting period.
- Lower-tier official plan matters may be exempted from the need for MMAH approval through regulation; however, in all circumstances, the matters listed below will require MMAH approval. Even where an OPA is exempt, the Minister retains the authority to intervene in the matter through authorities provided in the Planning Act. The matters where MMAH approval would always continue to be required are:
  - New official plans
  - Official plan updates advanced under section 26 of the Planning Act
  - Protected major transit station area (PMTSA) delineation and key policies (e.g., uses/densities)
- In considering matters under the Planning Act, lower-tier municipalities are responsible for ensuring consistency or conformity, as the case may be, with provincial policies. Where the lower-tier municipalities are exempt from MMAH approval, the Ministry may monitor lower-tier OPAs to ensure consistency/conformity with provincial policy and legislation.
- As the approval authority, the MMAH will still receive notification of complete applications and public meetings in respect of proposed lower-tier OPAs, even if exempt from approval. MMAH may review and provide comments on exempted OPAs and other OPA matters and may seek input from the Region.
- The Ministry understands there may be Ontario Land Tribunal (OLT) hearings which were initiated prior to the removal of planning responsibilities from the Region and where the Region is currently a party. Where the Region is actively involved in an ongoing OLT hearing, it is expected they will continue to participate until the matter, as it relates to the interest that had necessitated the Region's involvement, is resolved. For future OLT appeals and hearings, the Region will generally no longer be able to appeal or be included as a party; however, the Region may be asked to support the Ministry on matters that relate to the Region's responsibilities depending on the specific circumstances.
- MMAH recognizes that competing priorities between lower-tier municipalities within the Region's jurisdiction may arise during the planning and decision-making processes. To address this, the Ministry will work with the parties towards achieving a resolution to the extent possible.

ii) The Regional Municipality of Peel

- The Region is committed to working collaboratively with the MMAH and lower-tier municipalities to ensure a smooth and efficient transition.
- The Region agrees to provide information and support to the Ministry for matters that relate to land use planning.
- The Region will work with the MMAH to establish a clear process for transferring relevant planning records to the appropriate lower-tier municipalities or the Ministry. Effective July 1, 2024, ongoing files, including matters that may end up at the OLT, will be transferred to the Minister or relevant lower-tier municipalities. This will ensure a smooth handover of resources and minimize disruption for ongoing planning processes. All historical files, records, and data currently residing within the Region will be preserved in accordance with applicable legal requirements and made available to the Ministry upon request.
- MMAH will seek input from the Region in areas such as infrastructure planning to support growth.
- MMAH may circulate, for review and comment, specific planning matters to the Region where, in MMAH's opinion, the Region's expertise can meaningfully contribute to the provincial decision-making process, particularly regarding infrastructure planning to support growth. The Region will utilize its expertise to provide comprehensive comments to MMAH to inform provincial decision-making.
- The Region and the Ministry will establish a communication protocol to ensure timely notification of and/or response to all official plan matters that may have regional implications.
- The Region will actively participate in consultations with the MMAH on lower-tier official planning policies and processes, particularly those impacting the Region's long-term planning objectives.
- The Region will continue to be a resource for residents on planning matters during the transition. This may involve directing residents to MMAH for information or updates on particular matters, facilitating community meetings to disseminate information on ongoing planning processes, or collaborating with lower-tier municipalities on public engagement initiatives.

iii) Both parties commit to:

- Maintain open communication and collaboration channels between MMAH and the Region to facilitate the exchange of information, address emerging issues, and ensure a coordinated approach to implementing Bill 23 within the Region.

#### **4. CANCELLATION OR REVIEW OF THE MOU**

This MOU can be cancelled with 90 days written notice by either of the signing parties to the other. In the event that services provided and assets held by the region change over time, the Ministry and Region should review the MOU to ensure alignment with the respective roles and responsibilities. In any event, this document should be reviewed at least once every two years to assess its effectiveness, its relevance and its appropriateness in the context the needs of the affected parties.

I hereby agree to support the provisions contained in this Memorandum of Understanding as an appropriate statement of the roles and responsibilities of The Ministry of Municipal Affairs and Housing and the Regional Municipality of Peel in the implementation of Bill 23, More Homes Built Faster Act, 2022.

the PROVINCE

The PROVINCE OF ONTARIO

Minister of Municipal Affairs and Housing

the Region

THE REGIONAL MUNICIPALITY OF PEEL

Per:

Regional Chair

Per:

Regional Clerk

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**For Information**

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REPORT TITLE: **2023 Treasury Report**

FROM: Davinder Valeri, Chief Financial Officer and Commissioner of Corporate Services

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**OBJECTIVE**

To provide the annual results of Treasury activities in accordance with Peel Region's Investment Goals and Policies (F20-05) and Debt Management Policy (F20-06); and, to provide the annual results of energy commodity hedging performance in accordance with the Energy Commodity Procurement Policy (F35-44). This report also fulfills certain legal reporting requirements under the *Municipal Act, 2001*.

**REPORT HIGHLIGHTS**

- For the year ended December 31, 2023, total investment income was \$103.8 million for Peel and Peel Housing Corporation (PHC).
  - Approximately 97 per cent of earnings were allocated to Peel reserves, and 3 per cent to PHC.
  - With the passing of Bill 112 and Bill 185, the Region did not borrow in 2023 due to uncertainties. Senior executive management is actively working with the Province to mitigate any risks and open borrowing opportunities.
  - All investment and debt activity were in accordance with Peel Region's policies and statutory requirements.
  - All commodity price hedging agreements during 2023 were in accordance with the *Municipal Act, 2001*, and associated Ontario Regulation 653/05.
- 

**DISCUSSION**

**1. Background**

In accordance with the *Municipal Act, 2001*, and associated Ontario Regulation 438/97, and the Peel Region's ("Peel") Investment Goals and Policies, the Treasurer is required to report annually on Peel's investment portfolio, including the performance of the portfolio and its compliance with the Investment Goals and Policies approved by Regional Council.

Further, under the *Municipal Act, 2001*, and associated Ontario Regulation 653/05, and Peel's Energy Commodity Procurement Policy, the Treasurer is required to report annually on Peel's commodity hedging performance.

## 2023 Treasury Report

### 2. Compliance

All transactions executed during 2023 were in compliance with the *Municipal Act, 2001*, applicable regulations, Peel's Investment Goals and Policies and Peel's Debt Management Policy. The fixed price hedge volumes for energy that were purchased for 2023 were consistent with Peel's Energy Commodity Procurement Policy and goals to address risks on commodity price volatility and were in alignment with Peel's risk tolerance. Appendix I contains the Treasurer's Statement of Compliance.

Peel's Investment Goals and Policies (F20-05) was reviewed, and no changes are being recommended at this time with the exception of minor administrative edits. One required change is the result of a regulatory banking/market change. The Canadian Alternative Reference Rate Working Group's (CARR) recommendation for the cessation of CDOR/BA (Canadian Dollar Offered Rate/Bankers' Acceptance) which is being replaced by CORRA<sup>1</sup> (Canadian Overnight Repo Rate Average) as the reference rate, effective June 28, 2024. The Debt Management Policy (F20-06) has been amended to reflect this change in addition to the minor administrative changes. As the Region does not currently have any borrowing outstanding linked to CDOR/BA, there are no impacts to the Region as a result of this change in the reference rate.

### 3. Market Summary

Combating inflation continued to be top of mind for the Bank of Canada (BoC) in 2023. As a result, the BoC increased the overnight rate three times in 2023, to 5.00 per cent or 0.75 per cent higher compared to the end of 2022. Despite the interest rate increases, 2023 inflation in Canada was 3.3 per cent, which is still higher than the BoC's target policy rate of 2 per cent. Current inflation expectations have decreased but remain elevated by historical standards. The BoC forecasts to have inflation decline to about 2.5 per cent by the latter half of 2024 and reach its target inflation of 2 per cent by the end of 2025. On June 5, 2024, the BoC cut interest rates 0.25 per cent to 4.75 per cent.

In 2023, the global economy grew at 3.2 per cent compared to Canada's economic growth of 1.1 per cent. On a per capita basis, Canada's economic growth was negative primarily a result of low productivity and weakening consumer demand. Canadian GDP growth for 2024 and 2025 are expected to increase to 1.5 per cent and 2.0 per cent respectively, per the BoC's most recent forecast. Job markets in Canada and the US remain very tight with wage gains contributing to persistent inflation. However, the BoC is starting to see this trend easing. Consumer and business confidence in Canada is forecasted to strengthen in 2024 and 2025, which should lead to improved GDP and GDP per capita.

Shorter-term Government of Canada (GoC) bond interest rates increased, while longer term rates decreased slightly in 2023. As a result of the higher shorter term interest rates, shorter dated securities (e.g. cash) earned rates of return higher than many longer dated investments. Also, all-in borrowing costs for Canadian municipal sector experienced a small decrease in 2023 relative to 2022 given the move lower in longer-term GoC rates and also due to a decrease in municipal borrowing costs relative to the underlying benchmark.

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<sup>1</sup> CORRA represent an overnight risk-free rate based on general collateral funding in Canadian dollars.



## 2023 Treasury Report

Despite the tensions in the Middle East and Russia's war on Ukraine, oil prices in 2023 decreased from their 2022 highs, and equity markets experienced positive returns. The TSX returned 11.8 per cent while S&P500 returned 26.3 per cent in 2023, despite earlier expectations of a recession. The ongoing geopolitical conflicts continue to impact global growth and inflation outlooks, potentially posing downside risks in 2024.

Considering the regional conflicts and additional regional banking stress in the US market, volatility (as measured by the Volatility Index) decreased in 2023 compared to 2022. Market expectations have also shifted to expecting a softer economic landing in the future.

### 4. Liquidity Management

As of December 31, 2023, the General Fund portfolio's amortized book value, including cash holdings was \$3,207 million (2022 – \$3,340 million). Cash and cash equivalent holdings as of December 31, 2023, totalled \$282 million (2022 – \$205 million). The decrease in the General Fund portfolio's size compared to 2022 was mostly a result of growth (DC) related capital expenditures exceeding revenues, resulting in a net DC related cash outflow. Historically, this would have been financed with debenture issuance; however, given uncertainty arising from Bill 112, the cash requirements were temporarily financed internally. Additional details are provided in Appendix II.A.

As short-term interest rates moved higher in 2023, earnings on cash holdings were optimized through securing attractive short-term deposit rates and more actively managing Peel's liquidity. The liquidity balances held throughout 2023, include both cash and short-term investment holdings less than one-year, averaged 20 per cent of the General Fund portfolio. Holdings were split across High Interest Savings Accounts (HISA), Guaranteed Investment Certificates (GIC) and fixed income securities. Treasury continues to work with respective program areas to ensure an optimal level of liquidity is held to meet the Region's obligations.

### 5. Debt

Under the *Municipal Act, 2001*, Peel has the authority to issue debentures for its own municipal purposes, and, as an upper-tier municipality, issues debentures on behalf of its local municipalities.

With the passing of Bill 112, investors have expressed concerns over participating in any Regional debt issuance pending further clarity and certainty with respect to dissolution of the Region and the management of its debt post January 1, 2025. The introduction of Bill 185 does not provide the clarity investors are seeking and therefore, investor appetite for any new debentures remains unclear. As a result, the Region did not borrow in 2023 and continued to use internal liquidity to finance the capital program. Senior executive management is actively working with the Province to mitigate any risks.

As of December 31, 2023, Peel's own source net debt totalled approximately \$1,186 million (2022 – \$1,270 million), including \$82 million in PHC related debt. During 2023, Peel's net debt outstanding decreased by approximately \$84 million, attributable to a decrease in mortgage principal outstanding as well as required contributions and interest earnings on sinking funds.

## 2023 Treasury Report

Treasury Staff continue to work with key stakeholders within and outside the organization to ensure reliable inputs into debt issuance forecasts and financial risk monitoring of key debt related metrics. Improved internal processes and continued engagement with investors have assisted Treasury staff with structuring a low cost and efficient debt issuance program to meet the financing requirements of Peel and local municipalities. Engaging investors through investor relations activities, monitoring and identifying key financial metrics as it relates to Peel's financial sustainability and flexibility allows for improved decision making. Appendix II.B contains additional details.

### 6. Investments

#### A. General Fund

The General Fund is comprised of cash and investments held for working capital, reserves and reserve funds, and other funds of Peel. The General Fund is managed to meet the following objectives: preservation of capital, adequate liquidity, and optimizing returns within the specified risk tolerance to support Peel's future spending needs.

In 2023, Peel's reported investment income was \$103.8 million (2022 – \$79.1 million). Of this total, \$10.4 million relates to prior year equity distributions that were not recognized in 2020 through 2022. The General Fund earnings attributed to the calendar year 2023 are \$93.4 million (2022 – \$72.8 million). The General Fund's weighted average portfolio value of \$3,398 million (2022 – \$3,291 million) had a realized earnings rate of 2.80 per cent (2022 – 2.10 per cent). Higher realized earnings in 2023 were driven by higher interest rates on reinvestment as well as favourable interest rates on cash balances. The General Fund earnings were allocated as follows: \$100.8 million was allocated to reserves and \$3.0 million to PHC. As of December 31, 2023, the market value of the General Fund portfolio was \$3,072 million (2022 - \$3,078 million).

Compared to the end of the prior year, 2023 short term rates (less than one year) increased while longer term rates fell. The rise in rates for short term securities resulted in negative investment returns on short-term holdings, but these were more than offset by the positive returns of longer dated securities. Equities also performed well, as market sentiment towards a softer economic landing became more widely expected. For the one-year period, the aggregate Canadian fixed income index was up 6.7 per cent, and the TSX equity index up 11.8 per cent.

#### i. Summary of General Fund Performance:

	Realized (A) <sup>†</sup>	Unrealized (B)	Peel's Total Return (A+B)	Benchmark Total Return <sup>*</sup> (C)	Value Add (A+B-C)
1-year	2.80%	3.09%	5.89%	5.18%	0.71%
5-year	2.83%	-0.98%	1.85%	1.66%	0.19%

<sup>†</sup> Values are based on adjusted 2023 income which to excludes the 2020-2022 equity distributions that were recognized as income in 2023.  
<sup>\*</sup> Total Benchmark Return is a blend of FTSE TMX Indices & TSX Composite – 91 Day T-bill (20%); FTSE 1–5-year Gov't (45%); FTSE 5–10-year Gov't (30%); S&P/TSX Composite (5%)

#### a) Total Returns vs. Benchmark

The change in interest rates during 2023 resulted in fixed income returns being positive on a total return basis. Total return for the General Fund during

## 2023 Treasury Report

2023 was 5.89 per cent, outperforming the 5.18 per cent total return of the benchmark. Over the past five-year period, the General Fund's total return of 1.85 per cent exceeded the benchmark by 0.19 per cent.

For the one-year period ending December 31, 2023:

- Cash holdings performed well, returning 5.6 per cent vs. the benchmark of 4.7 per cent. Attractive rates on Peel's cash deposits through its banking partners were the major driver of outperformance.
- Fixed income also outperformed its benchmark, returning 5.5 per cent vs. 4.8 per cent on the benchmark. A higher allocation to corporates, lower allocation to Government of Canada Bonds as well as strong investment selection in the provincial sector accounted for most of the outperformance.
- Equity returned 17.2 per cent vs. 11.8 per cent on the benchmark, with outperformance a result of the One Investment Equity fund surpassing the TSX index. This was due to the manager's higher allocation to information technology and lower allocations to energy and materials stocks. In 2023, the average equity allocation for the fund was 2.8 per cent vs the benchmark weight of 5 per cent. This under allocation to equities resulted from a staff decision to reduce overall risk in the portfolio in 2022 which detracted about 0.16 per cent from the total fund return.

### b) Realized Return versus Inflation

For the year ended December 31, 2023, the General Fund generated gross earnings for Peel of \$103.8 million (\$10.4 million due to recognition of 2020-2022 equity income), or 2.802 per cent realized earnings rate on weighted average amortized book value of \$3,398 million.

Five-year realized returns of 2.8 per cent lagged five-year Toronto Consumer Price Index (CPI) of 3.4 per cent by 0.6 per cent due to the spike in inflation since 2021. Over a longer horizon, realized returns have exceeded Toronto CPI.

Additional performance and portfolio characteristics are provided in Appendix II.C.

### ii) Environmental Social and Governance (ESG) Bond Holdings

As at December 31, 2023, Peel held approximately \$150 million in ESG related bonds. Specific initiatives supported by these bonds range from climate awareness/green energy to supporting improved outcomes in key priorities (e.g. health equality in low income nations, supporting women owned businesses). Peel also invests in bonds issued by First Nations Financing Authority (FNFA), which seek to provide access to funding for First Nations communities within

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<sup>2</sup> 2023 Realized earnings rate based on adjusted 2023 income which to excludes the 2020-2022 equity distributions that were recognized as income in 2023.

## 2023 Treasury Report

Canada to support ESG and economic initiatives within their communities. Appendix II. E. contains details of some of the initiatives Peel's investments are supporting.

### iii) Transactions in Own Securities

From time to time, Peel invests in its own securities no different than any other portfolio investments where Peel sees value relative to other similar securities. As of December 31, 2023, Peel owned \$43 million of its own bonds which comprised 1.2 per cent of the overall portfolio par value for both General and Sinking Funds (2022 – 1.1 per cent). There were no transactions related to Peel bonds in 2023. Appendix II.F contains details of holdings and transactions throughout 2023.

## B. Sinking Funds

Sinking funds are established upon issuance of sinking fund debentures, and managed separately, pursuant to the *Municipal Act, 2001*, with annual contributions which, with interest compounded annually, is estimated to be sufficient to retire the debentures at maturity.

During 2023, the eight sinking funds generated total gross earnings of \$11.5 million (2022 – \$3.9 million) with the total aggregate amortized book value of the sinking funds increasing to approximately \$480 million inclusive of annual provision payments (2022 – \$416 million). As of December 31, 2023, the market value of the sinking funds was \$440.6 million (2022 - \$362.4 million).

The investment returns outperformed the target<sup>3</sup> returns for five sinking funds while three sinking funds generated returns less than their respective targets during 2023. Sinking Fund EP, EQ and Sinking Fund DQ have life to date deficits of \$28,064, \$145,871, and \$2.7 million respectively at the end of 2023. Sinking funds EP, EQ, and DQ have required rates of return ranging between 3.25 per cent and 4.0 per cent. During the extremely low interest rate environment spanning 2015 to 2021, it was difficult to source investments that achieved the required rates of return, contributing to the life to date deficits of these funds. Investments made in 2022 and 2023 are expected to increase earnings on overall Sinking Fund investments over time.

As required by the *Municipal Act, 2001*, Peel will contribute any shortfalls during 2024. Further details for individual Sinking Funds are contained in Appendix II.D.

## C. Portfolio Costs

Portfolio costs are measured using management expense ratios (MER). The MER represents the direct operational cost of the investment portfolio relative to the size of the assets under management.

Treasury Services internally manages the fixed income and cash holdings of the portfolio. In 2023, the MER for this portion of the portfolio was 0.03 per cent, which was

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<sup>3</sup> Target returns or required returns are established at the time of borrowing and therefore required returns for some sinking funds were set above current market rates.

## 2023 Treasury Report

in line with the five-year average of 0.03 per cent. By comparison, an equivalent fixed income and cash portfolio managed by ONE Investment would have an MER of 0.35 per cent which is approximately 12 times the cost compared to managing the portfolio internally. By managing this portion of the portfolio internally, Peel was able to save approximately 0.32 per cent, equivalent to fee savings of \$12.0 million in 2023. This represents significant value for money relative to alternative options.

Peel continues to hold a position in the ONE Investment Canadian Equity Fund which has an MER of 0.5 per cent per year. The overall MER on Peel's entire portfolio (fixed income, cash and equity holdings) for 2023 was 0.04 per cent compared to an externally managed portfolio at 0.35 percent.

## 7. Energy Procurement Performance

### A. Electricity

No electricity hedge volumes were procured for 2023 because projections showed that 2023 market conditions would be relatively stable and there was ample room created by the Global Adjustment rates which act as a natural hedge against spot price fluctuations. The Region's exposure to the spot market was minimal and the increases in the spot market during the period were offset by decreases in Global Adjustment costs. This strategy allowed the Region to take advantage of the low spot market prices that averaged \$0.02965/kWh in 2023, which was lower than the competitive forward market hedge price for 2023 which averaged \$0.04371/kWh. The net benefit to the Region of not hedging in 2023 based on a 10 per cent hedge volume was approximately \$576,850.

### B. Natural Gas

The Region of Peel hedged 66 per cent of its approximately 17.3 million cubic meters (m<sup>3</sup>) of natural gas requirements for 2023, based on a "highly volatile" gas market condition and the Region's moderate risk appetite. A hedge volume of 10.36 million m<sup>3</sup> was purchased from the Region of Peel's natural gas suppliers at an average price of \$0.1903/m<sup>3</sup>, and a hedge volume of 1.09 million m<sup>3</sup> was purchased from the Housing Services Corporation (HSC) at various delivery points at an average price of \$0.1966/m<sup>3</sup>. Inclusive of transaction fees, the total hedge cost was approximately \$2.19 million. The Region also purchased spot/index volumes with transportation for 5.80 million m<sup>3</sup> at a total spot/index cost of approximately \$0.84 million inclusive of transaction fee costs. The average index prices in 2023 were low due to a warmer than normal winter, thus no cost avoidance was realized by the hedge volumes. However, compared with Enbridge's quarterly supply rates (default supply if not on hedge contracts) which averaged \$0.2336/ m<sup>3</sup>, the Region's total supply cost for hedge and index volumes in 2023 was lower by approximately \$787,315. Further details on energy procurement performance are in Appendix II.G.

## RISK CONSIDERATIONS

Peel monitors and manages investment risk at the total portfolio level, and on a relative basis compared to the portfolio's benchmark. Overall, risk is governed by Peel's Investment Goals & Policies approved by Council and aligns to Peel's Risk Appetite Framework. Additionally,

## 2023 Treasury Report

managing against a market benchmark allows staff to identify, compare, and quantify the risks of the portfolio more specifically. Given the portfolio is comprised of approximately 75 to 85 per cent fixed income securities, interest rate risk is one of the most significant risks to the portfolio. To manage the interest rate risk of the portfolio, staff closely monitor the sensitivity of various interest rate shifts and manages the maturity profile of the portfolio to closely align to that of the benchmark.

The portfolio is well diversified across allowable sectors and issuers to avoid undue risk in a specific issuer or sector. Through the course of 2022, Peel increased holdings in Government of Canada bonds to de-risk the portfolio, with the average credit quality of the overall portfolio extremely high with improved liquidity. Peel also sold approximately 50 per cent of the equity position, given the market volatility, to maintain the appropriate risk profile of the overall portfolio. Investment staff maintained this portfolio positioning in 2023.

In adherence to Peel's Debt Management Policy, staff ensure adequate infrastructure, services, and resources is available to support existing and growing communities, financial sustainability, and structuring of debt that provides flexibility to meet financial obligations and support intergenerational equity.

The Region's Triple A credit rating was affirmed in 2023 by Moody's Investors Service and S&P Global Ratings, marking the 28<sup>th</sup> consecutive year Peel has held the highest possible rating. The Region's strong commitment to prudent financial and risk management, strong governance practices, positive fiscal outcomes supported by prudent, forward-looking fiscal and budget policies, diversified economy with strong population growth, exceptional liquidity, and declining net debt are all contributing factors to the Region's credit strength. A material rise in debt or a deterioration in budgetary performance could put pressure on the Region's current credit rating. Staff work to continuously improve and closely monitor internal forecasts and key financial metrics to ensure potential pressures are identified well in advance and the Region is able to maintain financial sustainability and flexibility.

Portfolio liquidity remains between 15 to 20 per cent of the General Fund portfolio. This level of liquidity has historically been sufficient to cover operational and capital outflows. As capital spending is expected to increase materially in the coming years to meet the Province's accelerated housing targets, higher levels of liquidity may need to be held. Staff continue to evaluate available sources of liquidity (e.g. capital markets, internal financing, etc.) to ensure that the lowest cost of financing can be achieved over the long-term, without undue risk to the Region's borrowing program. As a result of the uncertainty created by Bill 112, historical sources of liquidity may not be available or may not be the most prudent to access capital at the present time. Given these risks, the portfolio will be managed accordingly and, as necessary, become more conservative (i.e. hold higher liquidity levels) to ensure that current and future obligations are met.

## FINANCIAL IMPLICATIONS

Peel's reported 2023 investment income was \$103.8 million. Of this total, \$10.4 million relates to prior year equity distributions that were not recognized during the periods 2020 through 2022. The investment income was allocated as follows: approximately 97 per cent to reserves, and 3 per cent to PHC. The investment portfolio continues to be managed efficiently at a MER of 0.04 per cent compared to outsourcing at a cost of 0.35 per cent. The net benefit to the Region of not hedging electricity in 2023 was approximately \$576,850 and the total supply cost for natural gas in 2023 was lower by approximately \$787,315 under the Region's supply strategy.

## 2023 Treasury Report

### CONCLUSION

Peel's 2023 treasury and energy hedging activities have been undertaken in compliance with its Investment Goals and Policies, Debt Management Policy, and Energy Commodity Procurement Policy. These policies provide Peel with strong governance practices. Staff remain committed to delivering effective and efficient investment, borrowing and hedging programs to support Regional services.

### APPENDICES

Appendix I - 2023 Certificate of the Treasurer

Appendix II - 2023 Treasury Dashboard

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Davinder Valeri, Chief Financial Officer and Commissioner of Corporate Services

*Authored By: Brad Timmings, Advisor, Treasury Services*

**Treasurer's Statement of Compliance**

**(made pursuant to section 8 of Ontario Regulation 438/97, and sections 4 and 7 of Ontario Regulation 653/05)**

The report to Peel Regional Council, dated June 27, 2024 and titled "2023 Treasury Report" from Davinder Valeri Chief Financial Officer & Commissioner of Corporate Services (the "Report") has been prepared in accordance with and satisfy the requirements of:

- a) *The Municipal Act, 2001* as well as Ontario Regulations 438/97 and 653/05, and
- b) the Region of Peel's Investment Goals and Policies, and
- c) the Region of Peel's Energy Commodity Procurement Policy

which documents shall be referred to collectively as the "Applicable Legislation and Policies".

The statements and descriptions contained within the Report pursuant to the requirements of the Applicable Legislation and Policies are in my opinion accurate and are consistent with the Region of Peel's statement of policies and goals



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David Sutton, CFA

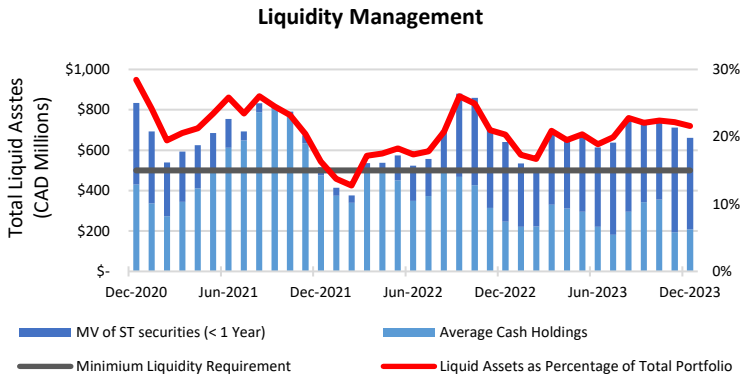
Treasurer & Director of Corporate Finance

Region of Peel

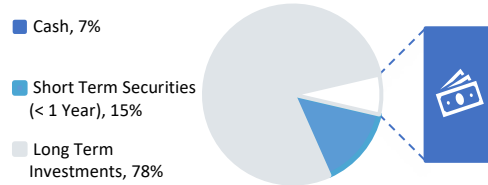


# 2023 Treasury Dashboard

## Appendix II.A: Liquidity Management

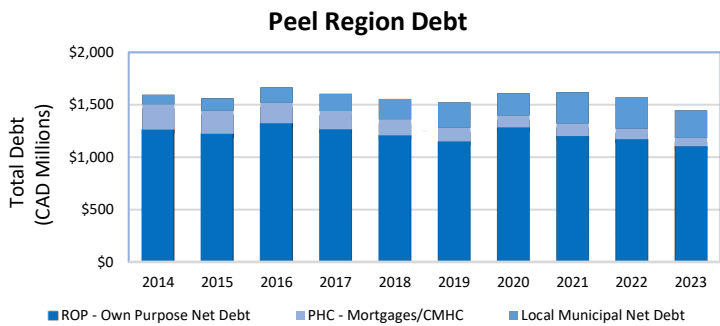


2023 General Fund cash holdings totaled \$223M, up from \$205M at the end of 2022.



- Earnings on cash holdings were optimized as staff were able to source more attractive short-term deposit rates and implement a more active approach to managing short term cash holdings.
- Treasury staff continue to collaborate with the Region's program areas to develop longer term cash flow forecasts to optimize the Region's liquidity position over time.

## Appendix II.B: Debt



In 2023, the Region had own source net debt of \$1,186M.



This includes \$82M in PHC related debt.

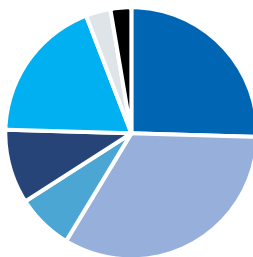
The Region had a \$84M decrease in net debt.



Debt is split by the Region's "own purpose debt", Peel Housing Corporation (PHC) debt, and local municipality debt.

## Appendix II.C: Investments – General Fund

### Sector Distribution



- Provincial 25%
- Banks/Corporates 33%
- Cash 7%
- Municipal 10%
- Federal 19%
- Equity 3%
- Supranational, Sovereigns & Agencies 3%

Investment Returns vs. Market Benchmark	2023	2022	2021	2020	2019
Annual Investment Earnings <sup>1</sup> (millions)	\$93.4	\$72.8	\$70.0	\$84.3	\$78.2
Realized Annual Investment Returns <sup>2</sup> (A)	2.8%	2.1%	2.4%	3.6%	3.2%
Unrealized Annual Investment Returns (B)	3.1%	-7.3%	-2.6%	1.7%	0.7%
Total Annual Return (A + B)	5.9%	-5.2%	-0.2%	5.3%	3.9%
Total Benchmark Return <sup>2</sup> (C)	5.2%	-4.8%	-0.2%	5.5%	3.0%
Value Add (A + B - C)	0.7%	-0.4%	0.0%	-0.2%	0.9%

Values have been restated to account for 2020-2022 equity distributions that were recognized as income in 2023.

- Portfolio returns outperformed the benchmark.
- 2023 realized earnings were driven by higher reinvestments rates.

Investment Returns vs. Inflation	2023	2022	2021	2020	2019
Annual Investment Earnings (millions)	\$93.4	\$72.8	\$70.0	\$84.4	\$78.2
5-year Annualized Realized Investment Returns <sup>1</sup> (A)	2.8%	2.8%	2.9%	3.0%	2.9%
5-year Average Inflation <sup>3</sup> (B)	3.4%	3.1%	2.3%	1.8%	2.1%
Value Add vs inflation = (A - B)	-0.6%	-0.2%	0.7%	1.2%	0.8%

Values have been restated to account for 2020-2022 equity distributions that were recognized as income in 2023.

- A major goal of the General Fund is the preservation of purchasing power over the long run. Inflation is used as a barometer of the Portfolio's long-term minimum return requirement.

<sup>1</sup> The fixed income realized earnings rate is based on earned revenues (interest income, realized capital gains/losses, amortized premiums/discounts, and securities lending income).

<sup>2</sup> Total Benchmark Return is a blend of FTSE TMX Indices & TSX Composite – 91 Day T-bill (20%); FTSE 1-5 year Gov't (45%); FTSE 5-10 year Gov't (30%); S&P/TSX Composite (5%)

<sup>3</sup> Toronto CPI.

Unless otherwise stated all figures are as of December 31, 2023.

# 2023 Treasury Dashboard

## Appendix II.D: Investments – Sinking Funds

### Sinking Fund Holdings and Surplus/Deficit

Series	Issue Date	Maturity Date	(\$Millions)		Holdings (\$Millions)				Life to Date Surplus / (Deficit)		
			Annual Provision Payments	Total Provision Payments (Cumulative)	Investments (Amortized Book Value)	Cash	Accrued Interest	Total	Region	City of Brampton	Town of Caledon
DQ	Jun 29/10	Jun 29/40	\$8.9	\$115.9	\$146.8	\$1.4	\$0.4	\$148.6	(\$2,657,607)	N/A	\$1,291
EC (Region)	Oct 30/12	Oct 30/42	\$6.8	\$75.2	\$86.1	\$0.3	\$1.3	\$87.7	\$2,013,520	N/A	N/A
EC (Brampton)	Apr 15/19	Oct 30/42	\$0.7	\$3.5	\$3.7	\$0.0	\$0.0	\$3.8	N/A	\$39,126	N/A
EP	Jun 20/13	Jun 20/53	\$0.3	\$3.5	\$4.1	\$0.1	\$0.0	\$4.2	(\$28,064)	N/A	N/A
EQ	Aug 23/13	Dec 02/33	\$9.1	\$90.7	\$104.6	\$0.0	\$0.7	\$105.3	(\$145,871)	N/A	N/A
FX	Nov 02/16	Nov 02/26	\$13.7	\$95.9	\$103.9	\$0.3	\$0.4	\$104.6	\$2,444,552	N/A	N/A
HE (Region)	Jun 16/21	Jun 16/51	\$8.9	\$23.2	\$23.6	\$0.2	\$0.7	\$24.5	\$949,513	N/A	N/A
HE (Brampton)	Jun 16/21	Jun 16/51	\$0.6	\$1.1	\$1.1	\$0.0	\$0.0	\$1.2	N/A	\$38,217	N/A
<b>TOTALS</b>			<b>\$49.0</b>	<b>\$408.9</b>	<b>\$473.9</b>	<b>\$2.3</b>	<b>\$3.7</b>	<b>\$480.0</b>			

➔ The objective of each Sinking Fund is to meet or exceed the target or required return. The target return is the estimated return requirement necessary to ensure that each Sinking Fund is fully funded at maturity to repay its obligation.

## Appendix II.E: Environmental Social and Governance (ESG) Bond Holdings



Women & Health



First Nations

At the end of 2023, the Region held \$150 million of ESG related bonds that support various initiatives.



Biodiversity & Sustainability



Women in Business

## Appendix II.F: Investments Held in Region of Peel Securities

### Region of Peel Bonds – Holdings

Date	Par Value		% Of Portfolio
	Portfolio <sup>4</sup>	Peel Bonds	
Dec. 31/23	\$3,637,393,050	\$42,546,000	1.2%
Dec. 31/22	\$3,775,340,729	\$42,546,000	1.1%
Dec. 31/21	\$3,404,169,360	\$59,348,000	1.7%
Dec. 31/20	\$3,213,620,209	\$70,679,000	2.2%
Dec. 31/19	\$2,880,347,215	\$71,189,000	2.5%
Dec. 31/18	\$2,752,357,130	\$70,711,000	2.6%

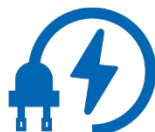
### Region of Peel Bonds – Transactions

There were no transactions related to Peel bonds in 2023



## Appendix II.G: Energy Procurement Performance

No electricity hedge volumes were procured for 2023.



This strategy allowed the Region to take advantage of the low spot market prices that averaged \$0.02965/kWh in 2023, which was lower than the average forward market hedge price for 2023 (\$0.04371/kWh).

The Region hedged 66% of natural gas requirements for 2023.



The total risk mitigated from volatility in the natural gas market due to hedging was \$787,315 in 2023.

<sup>4</sup>Total of General Fund and Sinking Fund portfolios.  
Unless otherwise stated all figures are as of December 31, 2023.

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**For Information**

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**REPORT TITLE:** Ontario Regulation 25/23 - Broader Public Sector: Energy Reporting and Conservation and Demand Management Plan Requirements

**FROM:** Davinder Valeri, Chief Financial Officer and Commissioner of Corporate Services

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**OBJECTIVE**

To inform Regional Council of Peel's 2024 Energy Conservation and Demand Management Plan, in compliance with the *Electricity Act, 1998* Ontario Regulation 25/23 requirements and to replicate direction in the Regional Council approved Climate Change Master Plan (2020 - 2030).

**REPORT HIGHLIGHTS**

- Ontario Regulation 25/23 requires all public agencies to prepare, submit and publish a five-year Energy Conservation and Demand Management Plan by July 1, 2024.
  - The Region is positioned to meet the requirements of Ontario Regulation 25/23.
  - The Region's 2024 Energy Conservation and Demand Management Plan outlines the energy conservation and demand management accomplishments over the past five years; provides an overview of future actions and estimated energy savings and greenhouse gas (GHG) reductions for the next five years.
  - Over the past five years, the Region's total cost avoidance from demand management and renewable energy generation is \$45 million and \$5.26 million respectively. Moreover, the total cumulative energy cost savings from electricity and natural gas conservation is \$4.48 million.
  - The Region's 2024 Energy Conservation and Demand Management Plan is based on and replicates direction in the Regional Council approved Climate Change Master Plan (2020 – 2030).
- 

**DISCUSSION**

**1. Background**

In 2014, Peel developed its first Energy Conservation and Demand Management Plan to comply with then Ontario Regulation 397/11. The Regulation was then transferred to the *Electricity Act, 1998*, Ontario Regulation 507/18. An updated plan was developed in 2019, covering the period from 2019 to 2023, to comply with then Regulation 507/18. In 2023, Regulation 507/18 was revoked, and Ontario Regulation 25/23 came into effect, requiring all public agencies to prepare, submit and publish an updated Energy Conservation and Demand Management plan by July 1, 2024.

## **Ontario Regulation 25/23 - Broader Public Sector: Energy Reporting and Conservation and Demand Management Plan Requirements**

### **a) Ontario Regulation 25/23 Requirements**

The Ontario Regulation 25/23 requires all public agencies, including municipalities, to prepare, submit and publish an Energy Conservation and Demand Management Plan by July 1, 2024, with subsequent updates on a five-year cycle. The Regulation requires the 2024 Energy Conservation and Demand Management Plan to include:

1. Results achieved in the field of energy conservation and demand management over the past five years (2019 – 2023);
2. Description of planned and proposed actions for energy conservation and demand management for the next five years (2024 – 2028); and
3. Forecast of the energy savings and GHG emission reductions associated with these proposed future actions.

## **2. Peel Region's 2024 Energy Conservation Demand Management Plan**

The Region has completed the 2024 Energy Conservation and Demand Management Plan and is attached for reference (Appendix I). The following sub-sections are excerpts from the full plan and highlight past Energy Conservation and Demand Management Plan achievements (2019 – 2023) and planned actions for the next five years (2024 – 2028).

The units used in this report are as follows; electrical demand management is reported in Mega Watts (MW), electrical energy consumption and conservation is reported in Mega Watt hours (MWh), natural gas consumption and conservation is measured in metres cubed (m<sup>3</sup>), GHG emissions are measured in tonnes of GHG emissions or tonnes Carbon Dioxide Equivalent (TCO<sub>2e</sub>).

### **a) Past Achievements 2019 – 2023**

Over the past five years, Peel has implemented various climate change and energy management measures to enhance energy performance and reduce GHG emissions across Peel's operations.

#### **i) Standards, Policies and Plans**

The following Standards, Policies and Plans were developed during the reporting period 2019 - 2023:

1. Corporate Climate Change Master Plan (approved 2019)
2. Net Zero Emission New Construction Policy and Standard (approved 2022)
3. Energy and Emissions Management Plan – Affordable Housing (pending final approval)
4. Electric Vehicle Charging Stations Policy and Standard (approved 2021)

#### **ii) Results from the Implemented projects**

Details on total energy savings and cost avoidance for the reporting period 2019 to 2023 are provided below.

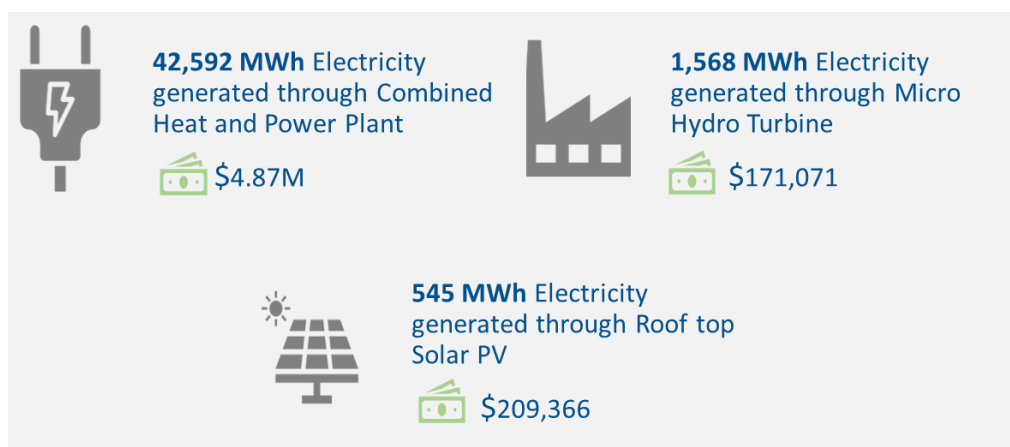
**Demand Management:** through participation in the Industrial Conservation Initiative, Peel has derived cost benefit from billing optimization as well as load shifting. Peel

## Ontario Regulation 25/23 - Broader Public Sector: Energy Reporting and Conservation and Demand Management Plan Requirements

shifted 478 MW of electrical peak demand load among participating facilities, which resulted in cumulative five-year cost avoidance of \$45 million.

**Energy Conservation:** by pursuing projects that reduce electricity and natural gas use (ex. upgrading to LED lighting, upgrading to more efficient boilers, recommissioning of buildings, and more), Peel achieved 29,005 MWh of cumulative electricity savings and 2,259,076 m<sup>3</sup> of cumulative natural gas savings, thus resulting in total energy cost savings of \$4,484,706 over the past five years.

**Renewable Energy Generation:** through various projects (ex. Combined Heat and Power plant, Micro Hydro Turbine and Solar Photovoltaic), Peel Region generated a total of 44,706 MWh of electricity over the past five years, resulting in cumulative five-year cost savings of \$5,255,890. The electricity generated through these projects is adequate to power 4,143 homes for a year.



### b) Planned Actions 2024 – 2028

#### i) Standards, Policies and Plans

Over the next five years, Peel plans to develop and implement the following strategic initiatives to align with the Corporate Climate Change Master Plan goals:

1. Renewable Energy Strategy
2. Net Zero Emissions Building Retrofit Standard
3. Energy and Emissions Management Plan for Public Works and Long-Term Care Facilities

#### ii) Projects and Measures

Peel's 2024 Energy Conservation and Demand Management Plan includes implementation of various projects over the next five years, including Net Zero Emissions New Construction, low carbon initiatives, and energy management projects to reduce carbon emissions and enhance energy efficiency across Peel's operations.

## **Ontario Regulation 25/23 - Broader Public Sector: Energy Reporting and Conservation and Demand Management Plan Requirements**

Five new building construction projects, currently underway, will offset approximately 8,500 MWh annual energy consumption and avoid 970 TCO<sub>2</sub>e GHG emissions upon completion.

Several retrofit projects planned for the next five years will primarily focus on implementing low carbon measures. These projects will not only result in energy savings but also help to save operating cost and reduce Peel's GHG emissions to help achieve the Climate Change Master Plan 2030 GHG reduction target.

These projects will be implemented at various Regionally-owned facilities and will encompass a range of measures, including installation of air source heat pumps (ASHPs) to replace conventional space heating systems, while also incorporating cooling capabilities, domestic hot water enhancements, and improved ventilation through make-up air systems. Upon completion, these projects will result in 31,776 MWh annual energy savings and offset 7,293 TCO<sub>2</sub>e GHG emissions.

In addition to these GHG emissions reduction projects, planned energy management projects include implementing baseboard heating controls at various sites, which will approximately reduce annual electricity consumption by 144.2 MWh, resulting in cost savings of \$2.1 million over 20 years.

Furthermore, in the next five years, approximately 76 existing aging energy meters will be upgraded to meters with enhanced technology, enabling better monitoring of energy consumption and informed decision-making in energy management practices.

### **BILL 112 RISKS AND IMPLICATIONS**

On June 8, 2023, the Province passed Bill 112, the *Hazel McCallion Act (Peel Dissolution), 2023*, which was initially intended to dissolve the Region of Peel and provided for a Transition Board to make recommendations to the province on how to implement the restructuring. On June 6, 2024, Bill 185 took effect, amending Bill 112 and reversing the decision to dissolve the Region of Peel. Bill 185 changed the name of the legislation to the *Hazel McCallion Act (Peel Restructuring), 2023* and recalibrated the Transition Board's mandate to focus on making recommendations on land use planning; water and wastewater; storm water; highways; and waste management. Final details of the Transition Board's recommendations, any associated provincial decision and impacts on Peel services are not known at this time and will be addressed in future reporting to Regional Council.

There will be no risks and implications from either bill to the Ontario Regulation reporting compliance that this Energy Conservation and Demand Management Plan requires.

### **NEXT STEPS**

The Region's 2024 Energy Conservation and Demand Management Plan will be submitted to the Ministry of Energy and published on the Region's internal and external websites by July 1, 2024.

## **Ontario Regulation 25/23 - Broader Public Sector: Energy Reporting and Conservation and Demand Management Plan Requirements**

### **CONCLUSION**

The Ontario Government acknowledges climate change as a pressing concern affecting the province's environment, economy, and society. Committed to proactive action, it has implemented policies and initiatives to reduce emissions, enhance resilience, and transition to a low-carbon economy. As part of this commitment, municipalities are tasked with developing Energy Conservation and Demand Management Plans to support this collective goal. Peel Region's 2024 Energy Conservation and Demand Management Plan supports this objective.

### **APPENDICES**

Appendix I – 2024 Energy Conservation and Demand Management Plan

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Davinder Valeri, Chief Financial Officer and Commissioner of Corporate Services

*Authored By: Khyati Hapani, Specialist Office of Climate Change and Energy Management*

**Appendix I**  
**Ontario Regulation 25/23 - Broader Public Sector:**  
**Energy Reporting and Conservation and Demand Management Plan Requirements**

# Peel Region's Energy conservation and demand management plan

July 01, 2024



Peel Region Energy Conservation and Demand Management  
Plan in compliance with Ontario Regulation 25/23



**Appendix I** Energy Conservation and Demand Management Plan | 2024  
**Ontario Regulation 25/23 - Broader Public Sector:**  
**Energy Reporting and Conservation and Demand Management Plan Requirements**

## Approval

Peel Region's 2024 Energy Conservation and Demand Management Plan has been completed in accordance with Electricity Act 1998, Ontario Regulation 25/23, Broader Public Sector Reporting: Energy Reporting and Conservation and Demand Management Plan and hereby meets all the requirements of the regulation. Peel is deeply committed to achieving the targets outlined in this plan. Our collective efforts towards these objectives are crucial not only for our organization's success but also for our broader societal and environmental responsibilities.

Approved by:

DocuSigned by:  
*Christine Tu*  
FC2A7A392E1146D

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Name: Christine Tu

Title: Director, Office of Climate Change and Energy Management

Date: 2024-05-27

**Appendix I** Energy Conservation and Demand Management Plan | 2024  
**Ontario Regulation 25/23 - Broader Public Sector:**  
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**Appendix I** Energy Conservation and Demand Management Plan | 2024  
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## 1 Purpose Statement

Peel Region has developed the 2024 Energy Conservation and Demand Management Plan (ECDMP) in compliance with Ontario Regulation (O. Reg) 25/23, under the Electricity Act, 1998, which requires Broader Public Sector organizations to develop an Energy Conservation and Demand Management plan and update it every five years. This updated plan reports on the following:

- Results of the energy conservation measures and activities from the previous plan period (2019 - 2023);
- Current and proposed conservation measures for energy conservation and demand management, and;
- The expected results from the future measures for the future five years (2024 - 2028).

This updated plan continues to build on experience gained in the energy conservation and demand management over the past five years. Moreover, it aligns with Peel's Corporate Climate Change Master Plan that has a target of 45 per cent reduction in corporate greenhouse gases below 2010 baseline by 2030. A comprehensive overview of the Climate Change Master plan is provided in Section 4 of this plan.

## 2 About Peel Region

Peel Region works with residents and partners to create a healthy, safe, and connected community for life for more than 1.5 million people and 200,000 businesses in the cities of Brampton and Mississauga and the Town of Caledon. Peel delivers a wide range of resident focused services across the region. This includes paramedic services, health programs, long-term care and services for seniors, childcare support, garbage collection and recycling, water and water treatment, road maintenance, financial help, housing, and shelter.

Climate change has been a Council and organizational priority for the Region, leading to continuous efforts over the past decade to implement climate change and energy management measures. These initiatives are designed to enhance energy performance and reduce greenhouse gas (GHG) emissions across Peel's operations.

### **The Office of Climate Change and Energy Management**

The Office of Climate Change and Energy Management (OCCEM) is a Division within the Region's Corporate Services Department and works collaboratively with all other departments to develop solutions for reducing GHG emissions and adapting to climate change impacts. A core service of OCCEM is to enable integration and effective implementation of climate change and energy management measures into policy design, capital planning and decision-making processes to position Peel Region as a responsive and accountable leader in climate action.

**Appendix I** Energy Conservation and Demand Management Plan | 2024  
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### 3 Overview of annual energy consumption

The table below provides an overview of the corporate energy consumption corresponding to Peel's services for the year 2023.

Table 1: 2023 Energy consumption per Regional service

Regional Services	Electricity (kWh)	Natural Gas (m <sup>3</sup> )
Administrative offices - Headquarters	8,193,129	588,914
Cultural Facilities	1,201,433	82,967
Long Term Care	11,168,857	1,574,968
Paramedics	3,840,442	413,134
Public Health	165,562	17,103
Child Care	30,868	12,279
Housing	73,380,756	8,085,280
Police	14,767,740	1,066,603
Traffic Lights, Signals & Beacons	1,047,146	-
Works Yards	3,405,531	767,390
Waste	9,595,996	456,869
Wastewater	99,275,493	1,890,102
Water	188,946,022	960,087
<b>Total</b>	<b>415,018,975</b>	<b>15,915,695</b>

Being responsible for managing the fourth largest Water and Wastewater system in Canada, Water and Wastewater services exhibit the highest electricity consumption, constituting a substantial 69% of the total electricity consumed.

Conversely, housing has the highest natural gas consumption, representing 51% of the total natural gas usage across the Region.

#### 3.1 Energy Management and Budgeting Tools

Peel uses a comprehensive suite of software solutions to track energy data, manage billing processes, maintain billing database and prepare an annual energy budget and forecast. These software tools play a vital role in accurately monitoring energy consumption, streamlining billing procedures, and ensuring the integrity of billing

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**Energy Reporting and Conservation and Demand Management Plan Requirements**

records. The following sub-sections describe the energy software employed by the Region.

**3.1.1 Energy Insight**

Energy Insight is a web-based application that consolidates data, ranging from real-time metered data to annual emissions reports, into an easily accessible and presentation-ready format. Through Energy Performance Dashboards, it offers internal users comparisons between actual utility costs and budgets, energy consumption versus forecasts, GHG emissions, energy intensities, trends, benchmarking, energy analytics, and the comparative performance of similar facilities.

Figure 1: Overview of Annual Electricity Consumption; budget and baseline

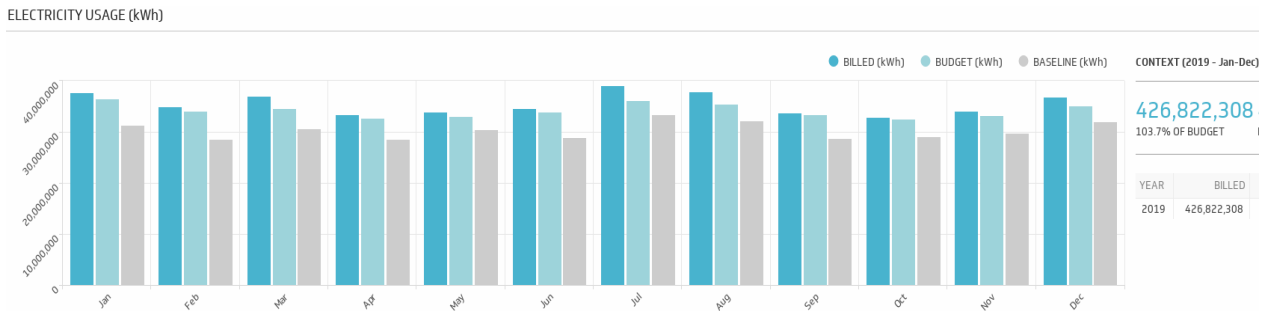
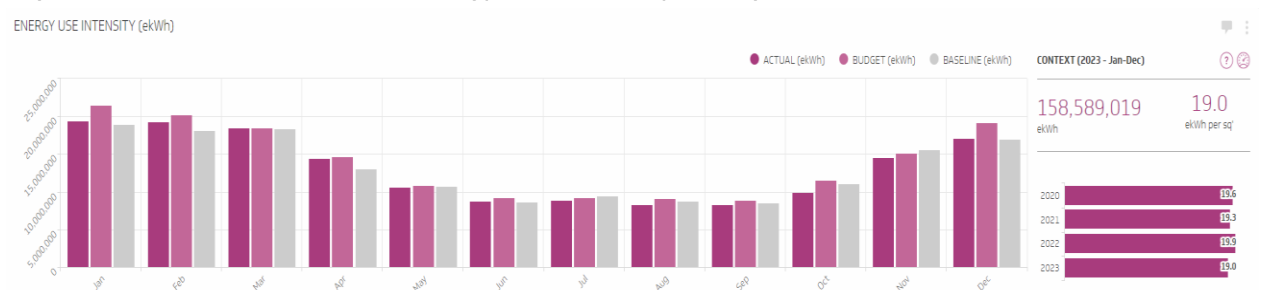


Figure 2: Overview of Annual Energy Use Intensity; budget and baseline

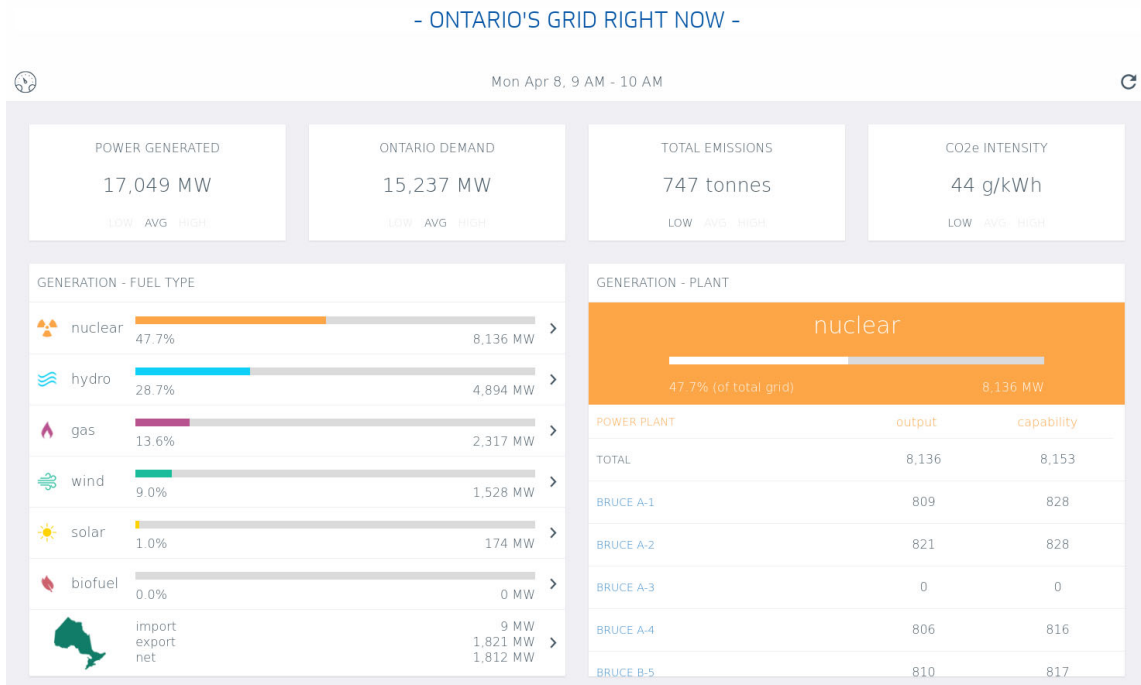


Furthermore, Energy Insight also offers real-time insight into Ontario's power sources and grid cleanliness through Gridwatch. This tool enables Peel to track Ontario's electricity grid hour-by-hour and plant-by-plant using the most current and reliable data available. Additionally, it provides valuable information on total carbon emissions, carbon intensity, breakdowns of total generation by fuel type, and features an interactive map displaying all power plant locations across the province.

# Appendix I Energy Conservation and Demand Management Plan | 2024

## Ontario Regulation 25/23 - Broader Public Sector: Energy Reporting and Conservation and Demand Management Plan Requirements

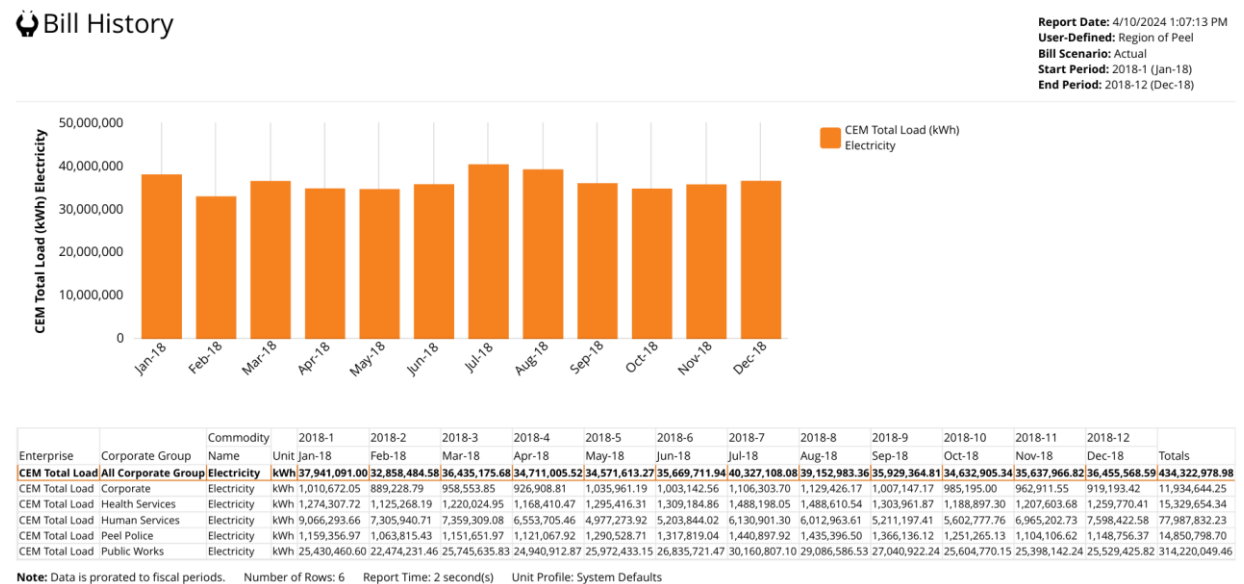
Figure 3: Ontario's real-time grid data



### 3.1.2 Energy Hippo

Energy Hippo is a powerful energy management database that seamlessly integrates vital components such as billing information, Hourly Ontario Energy Price (HOEP), weather data, utility rates, and real-time metering data, facilitating compliance with regulatory requirements. Moreover, Energy Hippo can generate comprehensive reports, thus allowing to track utility usage and costs over multiple years and across various locations with ease.

Figure 4: Bill History Report: Annual Electricity Consumption of all Regional buildings

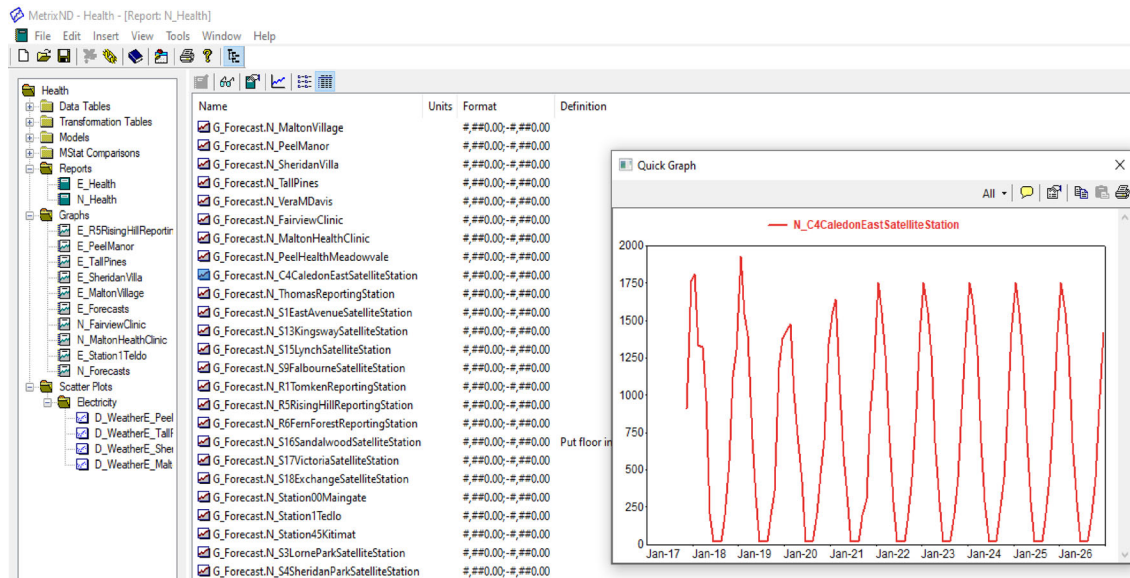


## Appendix I Energy Conservation and Demand Management Plan | 2024 Ontario Regulation 25/23 - Broader Public Sector: Energy Reporting and Conservation and Demand Management Plan Requirements

### 3.1.3 Itron Metrix ND

Energy budgeting is an essential component of resource allocation for energy-saving initiatives, enabling organizations to prioritize investments and achieve cost savings. Peel utilizes Itron Metrix ND for energy consumption forecasting, which helps in preparing energy budgets as well as procurement. This tool provides a range of forecasting methods, enabling Peel to efficiently evaluate alternative models and select the most effective one to get accurate results.

Figure 5: Itron Metrix ND for Energy budgeting



### 3.1.4 Schneider PME

Schneider Electric's Power Monitoring Expert (PME) software stands out as a vital resource for Peel Region's energy management objectives. With its robust suite of features, PME offers a holistic approach to optimizing energy consumption and ensuring the reliability of Peel's power systems. By tracking and analyzing energy usage patterns, PME empowers Peel to pinpoint areas for efficiency enhancement, leading to cost savings and operational improvements. Additionally, PME's power management tools enable efficient distribution and load balancing, aligning with Peel's objectives of reducing energy costs and enhancing overall efficiency.

Additionally, PME's advanced alarm and event management features facilitate proactive identification and resolution of power-related issues, minimizing disruptions and downtime. Compatible with various hardware and communication protocols, PME seamlessly integrates with Peel's existing infrastructure, enabling centralized monitoring and control for enhanced operational efficiency.

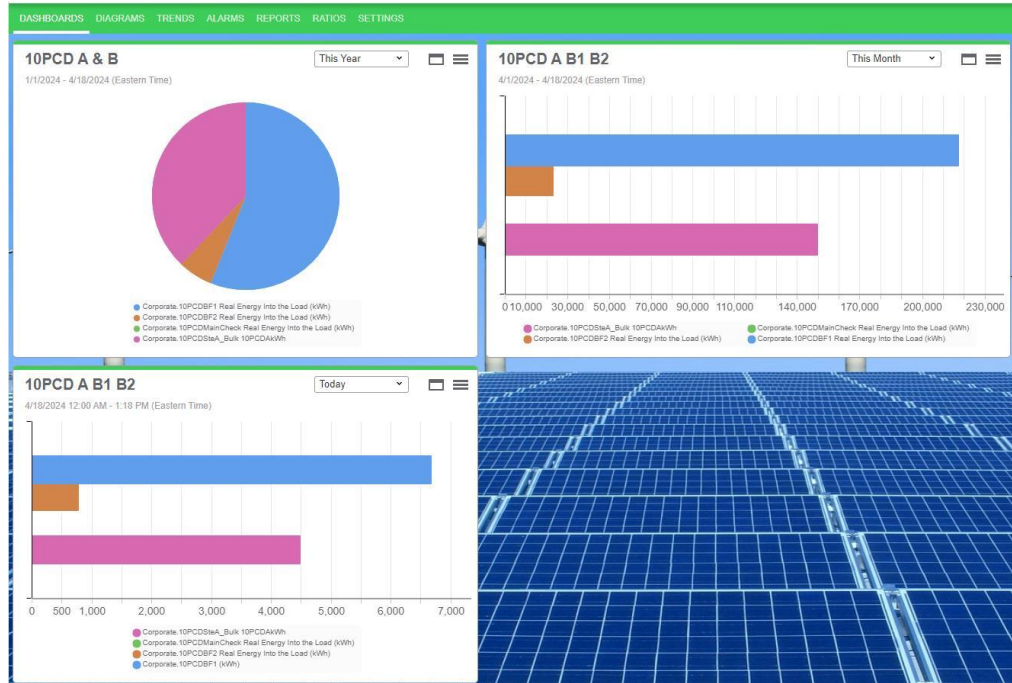


## Appendix I

### Ontario Regulation 25/23 - Broader Public Sector:

### Energy Reporting and Conservation and Demand Management Plan Requirements

Figure 6: Dashboard showing energy consumption of Corporate HQ



## 4 Corporate Climate Change Master Plan

In 2019, Peel Region declared a climate emergency and approved a corporate Climate Change Master Plan (CCMP) that has a 10-year planning horizon. The Master Plan aims to achieve the following five outcomes by 2030:

- **Reduce emissions:** Corporate GHG emissions are reduced by 45% by 2030 relative to 2010 levels
- **Be prepared:** A safe, secure, and connected community is provided by ensuring Regional services and assets are more resilient to extreme weather events and future climate conditions
- **Build capacity:** Climate change is considered in all decision-making through organization-wide climate literacy, planning, and accountability
- **Invest:** Innovative and sustainable approaches are used to finance action on climate change
- **Monitor and Report:** Progress on addressing Regionally-funded climate change work is consistently reported, available, and widely understood

The primary outcomes of CCMP are to “Reduce Emissions” and “Be Prepared,” which reflect the imperative to mitigate and adapt to the effects of climate change. The remaining three outcomes are supportive to the primary outcomes and will enable success through actions to “Build Capacity”, “Invest”, and “Monitor and Report”.

The CCMP provides details on what solutions should be acted upon to achieve these outcomes. To align with the CCMP reduce emissions outcome and 2030 target, this updated energy conservation and demand management plan uses 2010 as a baseline to track progress of Peel’s energy consumption.

**Appendix I** Energy Conservation and Demand Management Plan | 2024  
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**Energy Reporting and Conservation and Demand Management Plan Requirements**

The CCMP is comprised of 20 actions and 66 activities, setting the direction for how Peel will lead by example through the management of Regional assets, infrastructure, and services in a changing climate over this decade. The master plan also substantiates influence necessary to support the community as it transforms in response to climate change.

## **5 Net Zero Emissions New Construction Policy and Standard**

In 2022, Peel Region's Corporate Net Zero Emissions New Construction Standard and Policy was approved, which ensures all new corporate buildings and major renovations will have no net operational GHG emissions. Thus, ensuring no new GHG emissions are added to the corporate inventory due to these buildings.

Recognizing that buildings contribute significantly to Peel's corporate emissions, the NZE standard is a pivotal component in achieving Peel's 2030 emissions reduction target and potential long-term target of Net-Zero emissions, establishing a low carbon pathway for a sustainable and thriving future for Peel residents and businesses.

### **5.1 Overview of the Policy**

The Net Zero Emissions New Construction Policy establishes a framework that prioritizes green building practices and mandates GHG emissions and energy performance for all new constructions and major renovations of buildings owned by Peel Region. This policy aims to significantly reduce carbon emissions, promote energy efficiency, and enhance overall environmental performance across Peel's building portfolio.

The Policy sets out the background, position statement, guiding principles, scope, broad requirements, and internal stakeholder responsibilities associated with the NZE Building Standard for New Construction.

### **5.2 Overview of the Standard**

The Net Zero Emissions New Construction Standard is a comprehensive set of guidelines and requirements designed to ensure that all new regional buildings and facilities achieve Net-Zero carbon emissions. It builds upon the basic principles of the Canada Green Building Council (CAGBC) Zero Carbon Building (ZCB) design certification and incorporates additional measures to elevate environmental and operational standards. These measures include:

- Promoting decarbonization through non-combustion-based heating systems,
- Requiring a Thermal Energy Demand Intensity (TEDI) target for enhanced energy efficiency and thermal comfort,
- Conducting rigorous airtightness testing before occupancy,
- Implementing energy sub-metering for all energy end-uses exceeding 10% of total consumption,
- Adhering to best building commissioning practices, and

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- Requiring climate risk assessment and ensuring resilience to key climate change hazards

## 6 Energy and Emissions Management Plan - Affordable Housing

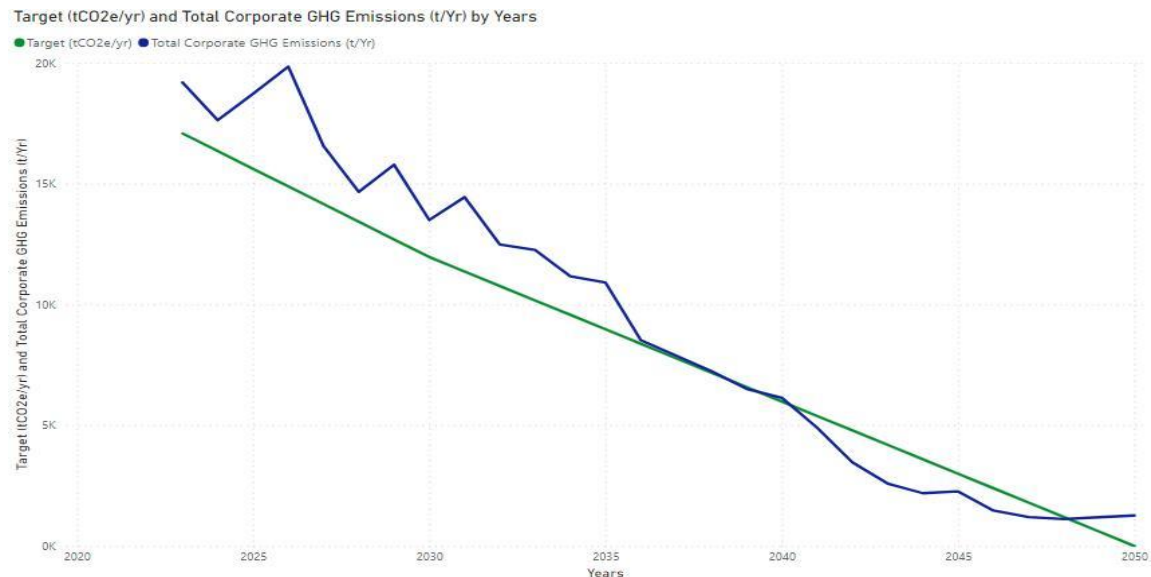
Through 2022/2023, Peel Region has undertaken an innovative approach to advance energy and emissions management practices by developing a portfolio-specific Energy and Emissions Management Plan (EEMP) for Peel Housing Corporation (PHC) and Regional Housing Services (RHS), which includes 130+ existing and future assets responsible for 17,000+ tonnes of CO<sub>2</sub>e emissions. The EEMP for affordable housing is currently pending final approval from Council through the budget approval process.

The EEMP and modeling tool marks a significant first step of integrating decarbonization projects and costs with the existing State of Good Repair (SOGR) capital budget and planning processes. The recommended Best Value Scenario in the Plan classifies buildings into five (5) decarbonization areas:

- Holistic Building Retrofits
- Retrofit in Bundles
- Enhanced SOGR
- Decommissioning for redevelopment
- New Construction

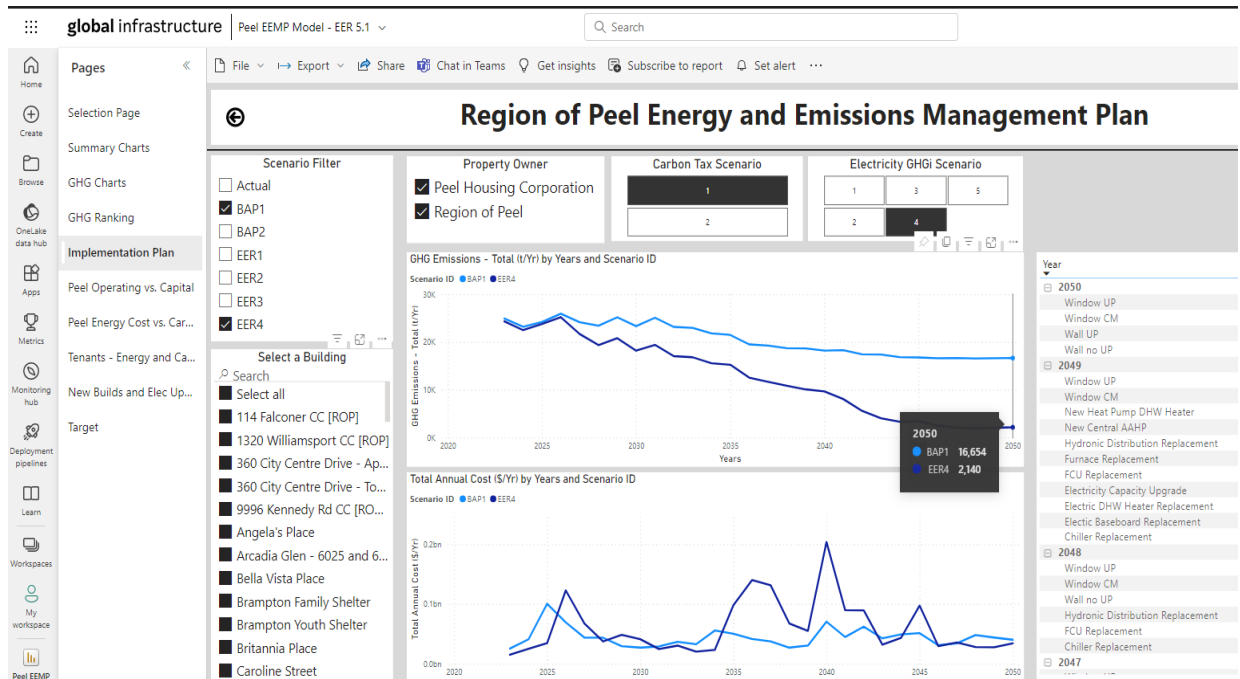
This plan also sets a sub-target for GHG reductions for PHC and RHS, which is 49% emissions reduction by 2030 related to decarbonization of buildings; and a proposed longer-term outlook to net zero for affordable housing by 2050. The sub-target ladders up Peel's overall 2030 corporate target and is key to meeting that target. The graph below shows a decarbonization trajectory for the Best Value Scenario.

Figure 7: Decarbonization Trajectory for the Best Value Scenario



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Figure 8: Implementation Plan from the Power BI Tool



This modeling tool provides Peel with the capability to do annual tracking of performance against the selected Best Value Scenario and based on these results, the plan and its implementation will be updated on an annual basis. Moreover, this plan emphasizes a balance between reducing GHG emissions and managing costs, spread over time to ensure financial stability and minimize disruption to PHC and RHS occupants. This iterative approach reflects a commitment to addressing the complexities of emissions reduction within Peel's housing portfolio, laying a foundation for broader implementation of the CCMP across diverse program areas.

This is a proactive approach of integrating the asset management and decarbonization programs on a large scale which can be replicated at other Peel program areas. Peel is actively working to develop EEMP for other program areas such as Long-Term Care and Public works, mentioned later in this plan in Section 11.1.3.

## 7 Electric Vehicle charging stations Policy and Standard

Peel Region's first Electric Vehicle (EV) charging station installations were completed in 2017. The stations were open for employee and public use and made available at no cost to encourage early EV adoption in the community as a measure to address the broader climate crisis.

However, as more EV chargers were installed and usership needs diversified, a policy was developed and approved in 2021 to manage existing EV infrastructure and assess future demand.

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## 7.1 Overview of the Policy and the Standard

The Policy sets out the terms of use and outlines internal stakeholder responsibilities to effectively manage existing and future installations of electric vehicle charging stations on Peel Region's properties.

The Standard describes minimum requirements and specifications for EV charging station hardware, networking and management platforms, and customer support services provided at buildings and spaces owned and/or operated by the Peel Region.

Moreover, to support the Electric Vehicle Charging Station Management Policy, a procedure was developed to include detailed methodologies, processes, and Peel Region employee responsibilities associated with:

- Setting usage fees;
- Collecting and appropriating revenues;
- Handling user inquiries and complaints;
- Evaluating the installation/expansion of charging infrastructure
- Maintaining existing charging stations; and,
- Assigning access to fleet vehicles

Currently, Peel Region is effectively managing over 100 charging stations, each with availability tailored to its intended users, including the fleet, staff, and the general public.

## 8 Raising awareness on climate change

OCCEM has organized many impactful events in the past to educate Peel employees and engage community members in raising awareness about the issues surrounding climate change. These include:

### Embodied Carbon

This event focused on introducing the concept of embodied carbon to Peel employees with responsibilities for managing Regional assets and infrastructure associated with embodied carbon. It also shared insights on how the building sector could minimize these emissions and highlighted some of the first steps Peel is already taking to reduce embodied carbon.

### Cooking with Christine

This live cooking class featuring simple plant-based recipes provided Peel employees some climate friendly tips and ways to reduce food waste. The session focused on simple ways to reduce our impact on the environment and improve your health with nutritious and easy recipes.

### Geothermal Technology for heating and cooling

This event provided valuable insights into the applications of geothermal technology and showcased compelling case studies. It provided Peel employees with responsibilities for facility management and affordable housing construction an opportunity to learn about successful projects that have implemented this innovative

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technology, highlighting the significant results that can be achieved through this technology.

**Coping with Climate Anxiety**

Peel hosted a panel of experts in person at Human Resources Departmental Annual Town Hall. A climate psychologist discussed the emerging issues related to climate anxiety particularly among young people and ways to cope. This was followed by an urban ecologist who presented compelling evidence on the mental benefits of spending time in nature.

**Heat Resiliency**

In this event, experts from Peel Public Health, the University of Toronto School of Cities, and Action Canada shared insights to Peel employees into what can be done to increase resiliency as climate change increases extreme heat risks. Information was shared on Peel's Heat Warning Notification Program, ways to improve heat and policy recommendations to heat-proof community and affordable housing in Canada.

**Circular Economy**

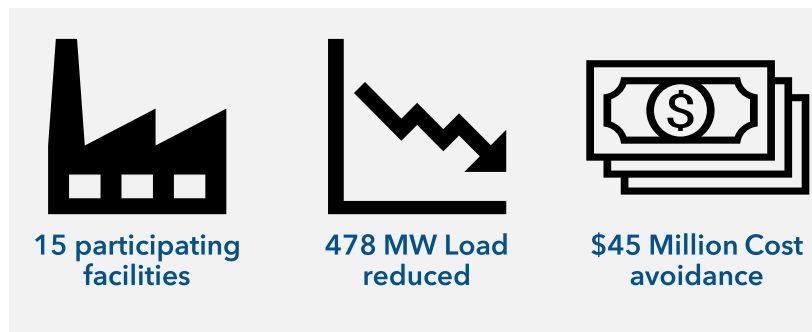
Peel's Waste Management Division, in collaboration with OCCEM, hosted a virtual event to present Peel's Roadmap to a Circular Economy to its employees. This event highlighted how the goals, objectives, and recommended actions of the Roadmap will allow Peel to move towards a circular economy.

**Climate Change Financing**

An all-day symposium was organized for Peel's finance employees in collaboration with Peel's Finance Department to increase awareness on the implications, costs, and opportunities within the financial sector to adapt to and mitigate climate change.

**9 Industrial Conservation Initiative program**

Peel Region is an active participant of the Industrial Conservation Initiative (ICI) program, which incentivizes eligible industrial and commercial customers to reduce their demand during peak periods. A total of **15 Regional facilities** have participated in the ICI program from 2019 to 2023. Over this time period, Peel has derived cost benefit from billing optimization as well as load shifting.



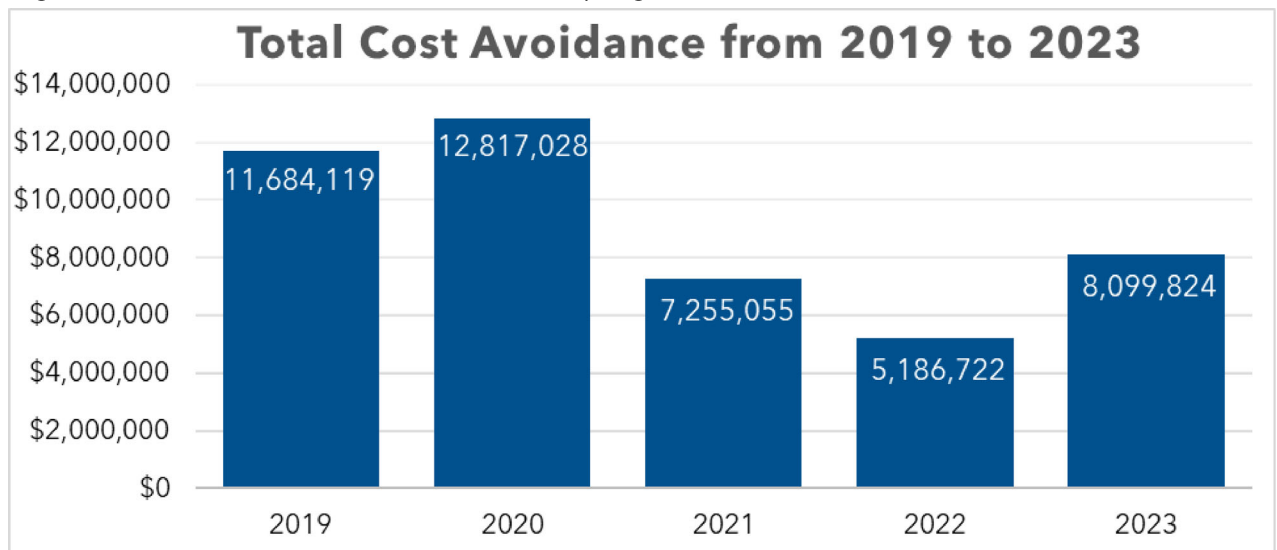
Between 2019 and 2023, Peel Region was able to make a substantial shift of **478 MW** peak load among participating facilities. The Arthur P. Kennedy Water Treatment Plant,

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which is one of the world's largest water treatment facilities, contributed 153.64 MW to this shift, accounting for approximately 32% of the total load shift during the same period. Similarly, the Lorne Park Water Treatment Plant, contributed 76.62 MW, which represents around 16% of the total load shift from 2019 to 2023. The remaining 52% was distributed among other participating facilities.

The chart below shows the cost avoidance for each year spanning from 2019 to 2023. Notably, four wastewater treatment plants are the significant contributors, collectively accounting for approximately 73% of the total cost avoidance of **\$45 million** during this period. This underscores the substantial impact of these plants on Peel's overall cost-saving efforts over the specified timeframe.

Figure 9: Total cost avoidance from the ICI program (2019-2023)



As demand management involves strategically shifting or reducing peak demand during periods that coincide with the electricity grid's peak load, it leads to substantial cost savings by avoiding utility peak demand charges. Recognizing the effectiveness of this approach, Peel Region is committed to ongoing participation in the ICI program. Additionally, Peel will explore opportunities to include more eligible sites in this program to further optimize cost savings.

## 10 Results from the implementation of Energy conservation projects (2019-2023)

Over the past five years, Peel has implemented various retrofit projects at its facilities, leading to significant advancements in operational efficiency and cost savings. The following section highlights results from all the implemented projects and total renewable energy generation from 2019 to 2023.

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**ELECTRICITY SAVINGS**

29,005 MWh



**NATURAL GAS SAVINGS**

2,259,076 m3



**RENEWABLE ENERGY GENERATION**

44,706 MWh

## 10.1 Energy Savings from the implemented projects

The table below summarizes total energy savings from the implemented projects, notable projects and their associated energy and cost savings achieved from 2019 to 2023.

Table 2: Cumulative Energy savings and Cost avoidance from the implemented projects

Portfolio	Total Electricity Savings (MWh)	Total Natural Gas Savings (m3)	Total Energy savings (eMWh)	Total Energy Cost avoidance (\$)
Long Term Care	2,857.55	689,485.35	10,131.62	612,598.77
Offices	4,139.11	359,372.00	7,930.49	648,322.39
Paramedics	371.91	213,559.00	2,624.96	125,923.08
Peel Living (Affordable Housing)	9,763.87	895,707.80	19,213.59	1,567,379.52
Peel Police	2,487.03	-	2,487.03	313,101.03
Public Works	2,703.16	100,952.00	3,768.20	376,051.28
Wastewater	4,437.50	-	4,437.50	558,652.36
Water	2,245.37	-	2,245.37	282,677.56
<b>Total</b>	<b>29,005.51</b>	<b>2,259,076.15</b>	<b>52,838.76</b>	<b>4,484,705.99</b>

The tables below highlight top projects contributing to electricity and natural gas savings respectively.



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Table 3: Top projects contributing to Electricity savings

Project Name	Project details	Annual Electricity Savings (MWh)	Annual Energy Cost Avoidance (\$)
Lighting Retrofit - Various locations	Upgrading the existing fluorescent lighting to LED	5,246.71	660,734.18
High Performance New Construction - Police 11 Division	Major renovation of the building	354.00	44,580.28
Heating controls - Chelsea Gardens	Optimize building operations by implementing advanced heating controls	286.72	36,107.51
Decanter Controls Upgrade - Clarkson WWTP	Downsize 350 HP motor to 200 HP Totally Enclosed Fan Cooled Motor and install 200HP VFD for better controls	180.00	22,667.94
Chiller Replacement - Derrybrae Place	Replacement of 125-ton constant-speed centrifugal chiller with a more energy efficient chiller	156.90	19,758.89
Voltage Optimization Device Installation - Springfield Gardens "A"	Installation of Voltage optimization device to reduce voltage to allowable minimum level	131.02	16,499.74

Table 4: Top projects contributing to Natural gas savings

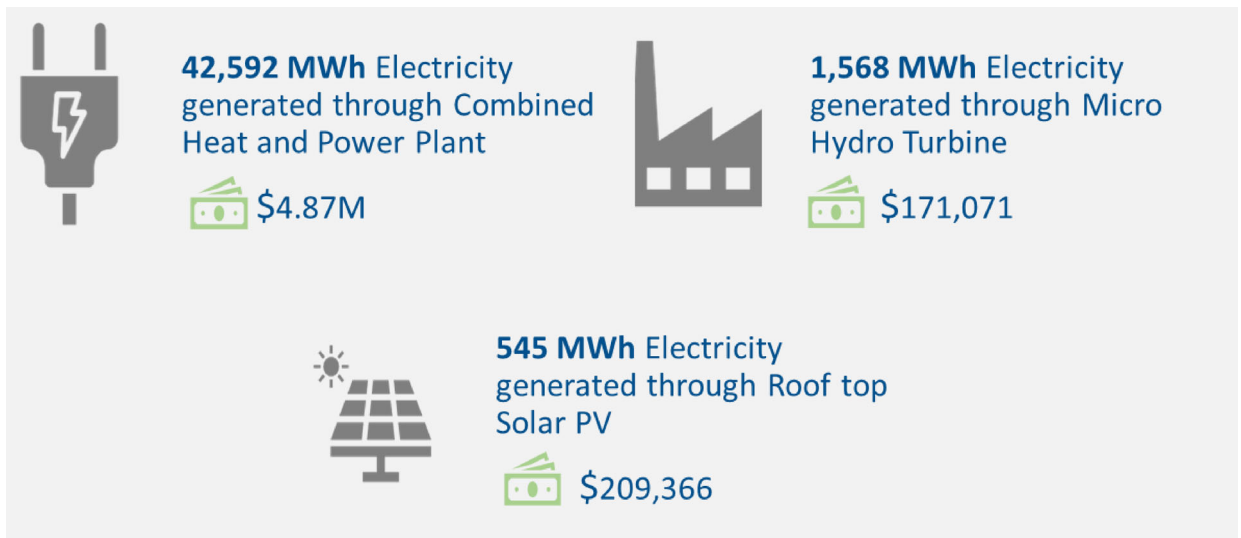
Project Name	Project details	Annual Natural Gas Savings (m3)	Annual Energy Cost Avoidance (\$)
Snow Melting System Optimization - Headquarters Suite B	Optimize the operation of Snow melting system by implementing controls	71,804	27,124.86
Make Up Air Unit Replacement - Peel Youth Village	Ventilation - Condensing MUA unit upgrade	54,150	20,455.84
Recommissioning - Tall Pines	Recommissioning of the building	51,759	19,552.61
Domestic Hot Water Boiler Replacement - Confederation Place	Replacement of heat exchangers to DHW boilers to decouple heating and DHW systems	51,432	19,429.08

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Project Name	Project details	Annual Natural Gas Savings (m3)	Annual Energy Cost Avoidance (\$)
Recommissioning - Malton Village	Recommissioning of the building	50,000	18,888.13

### 10.2 Renewable energy generation

Over the past five years, Peel Region has generated **44,706 MWh** of electricity that is enough electricity to power 4,143 homes for a year.



The *Combined Heat and Power (CHP)* plant at the Clarkson Wastewater Treatment Plant in Mississauga generated **42,592 MWh** of electricity from 2019 to 2023 and cost savings of **\$4.87M**.

Moreover, the *Micro Hydro Turbine* at the Clarkson Wastewater Treatment Plant in Mississauga generated **1,568 MWh** of electricity from 2019 to 2023 and cost savings of **\$171,071**.

Over the past five years, the roof top *Solar PV* installations at several Peel buildings have generated nearly **545 MWh** of electricity and received FIT (Feed-in-tariff) contract payouts of **\$209,366**.

## 11 Future initiatives (2024-2028)

### 11.1 Standards, Policies and Plans

The following section provides an overview of the strategic initiatives for the next five years pertaining to renewable energy and other climate change mitigation efforts.

#### 11.1.1 Renewable Energy Strategy

Peel Region is actively working towards developing a Renewable Energy Strategy aimed at:

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- Identifying feasible targets for generating and sourcing zero carbon energy
- Defining Peel Region's decision-making criteria (Eg. risk appetite, internal rate of return)
- Identifying Peel's critical services and priority sites where on-site energy generation and storage should be evaluated to inform business continuity planning
- Establishing roles for Regional divisions and programs in the implementation of projects including viable ownership models
- Outlining a phased approach to support renewable energy proliferation in the community

Ultimately, implementation of this strategy through investments in energy generation, storage, and asset management will enhance Peel's resilience to fluctuations in:

- Energy cost
- Electricity grid capacity
- Availability of clean electricity
- Extreme weather events causing power outages leading to service disruptions

**11.1.2 Net Zero Emissions Building Retrofit Standard**

The development of a Net Zero Emissions (NZE) Building Retrofit standard commenced in 2022, and, when approved and implemented, will address operating emissions in all existing occupied and unoccupied buildings owned by the region. This is a critical part of Peel's decarbonization path as the buildings are responsible for ~40% of all Peel's GHG emissions.

The standard will propose various compliance paths and the common requirement for any retrofit is anticipated to be fuel switching and use of heat pumps. This technology offers significant energy efficiency improvements and can be used for most building heating, ventilation, and air conditioning (HVAC) applications.

Other energy efficiency measures of the NZE Building Retrofit standard will include building envelope improvements, lighting, and appliance upgrades. The standard will also suggest on-site renewable generation where sufficient roof space is available.

Overall, the standard will enable significant on-site decarbonization of building operation through electrification and energy efficiency improvements.

The standard will be accompanied by a policy and implementation guide to ensure adoption within the organization and ease of implementation.

**11.1.3 Energy and Emissions Management Plan - Public works and Long-Term Care**

Building on the success of the EEMP for affordable housing, Peel Region is actively working to develop a similar plan for Public Works and Long-Term Care portfolios. The EEMP will follow the high-level principles laid out in the Climate Change Master Plan and will become a program-area specific pathway for decarbonization and energy management.

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**Public works**

The department’s GHG inventory will be evaluated, based on which decarbonization and energy improvement opportunities will be identified and thereafter an EEMP will be developed sequentially for each division with operating emissions within Public Works. The plan will also propose a viable path to meet the decarbonization sub-target, identify specific measures, and evaluate their energy, GHG emission and financial impacts.

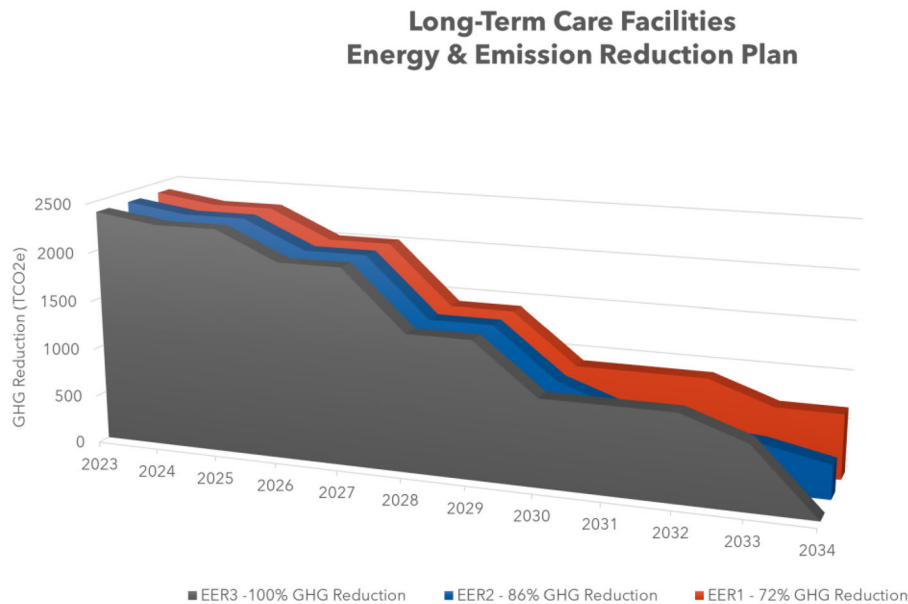
**Long Term Care (LTC)**

Development of the LTC EEMP was initiated in early 2024 and is close to completion. Peel’s LTC portfolio contributes 2,390 tons of annual GHG emissions to the total corporate GHG emissions profile. The LTC EEMP is in alignment with Peel’s Assets Capital Plans and the principles of maintaining a state of good repair.

The proposed LTC EEMP explores three distinct scenarios: EER1, EER2, and EER3. In EER1, energy conservation measures have been bundled to achieve a 72% reduction in GHG emissions and 40% reduction in energy usage by 2035. On the other hand, EER3 is designed to achieve an impressive 100% reduction in GHG emissions and 49% reduction in energy usage by 2035. Peel is currently reviewing risks and opportunities to advance EER3 and achieve Net-Zero emissions for this portfolio by 2035.

The LTC EEMP includes a range of strategies, such as deep mechanical systems retrofits, envelope retrofits, and the integration of renewable energy sources like solar photovoltaic (PV) systems. Notably, the proposed Solar PV system is set to generate about 1,550 MWh of Energy contributing significantly to Peel’s climate change objectives.

Figure 10: Long-Term Care Energy and Emission Management Plan



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### 11.1.4 Training

As part of ongoing efforts to educate Peel staff and support decarbonization of regional assets, Peel is actively working to organize training sessions aimed at optimizing building operations and equipping staff with the necessary knowledge and skills to achieve Net-Zero emissions targets. Through these comprehensive training sessions, Peel employees will gain insights into sustainable practices, energy-efficient technologies, and carbon reduction strategies tailored to their respective roles and responsibilities.

By empowering the organization with the tools and resources needed to make informed decisions and take decisive action, Peel is laying the foundation for a successful transition to a Net-Zero emissions future.

### 11.2 Upcoming Projects

Peel Region is focused on implementing innovative solutions to reduce carbon emissions and enhance energy efficiency across its operations and achieve the Climate Change Master Plan's 2030 GHG reduction target. In direct alignment with the CCMP, the following sub-sections provide an overview of planned measures for the next five years, including Net Zero Emissions New Construction, low carbon initiatives, and energy management projects.

#### 11.2.1 Net Zero Emissions New construction Projects

Peel's New Construction projects, outlined below, integrate a range of low-carbon measures to comply with the NZE New Construction Policy and Standard. Notably, some projects are being designed to achieve Net-Zero energy status, with solar PV systems sized to meet 100% of the building's energy demand.

Table 5: Overview of New Construction projects

Key Performance Indicators	Affordable Housing - High rise 1	Affordable Housing - High rise 2	Paramedics	Operational Yard	Police Operations
Potential GHG emissions offset (TCO <sub>2</sub> e/yr)	204	287.2	241-280	116-148	54
Potential Energy Consumption Avoidance (MWh/yr)	1,203	1,464	1,117-2,317	944-1,747	1,805
EUI (kWh/m <sup>2</sup> )	103	82	120-0	124.5-0	215.8
TEDI (kWh/m <sup>2</sup> *yr)	29	27	23.5	33.6	30.3
Potential Renewable energy generation (% of Building Energy Use)	5%	5%	5% to 100%	5% to 100%	6%

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### 11.2.2 Net Zero Emissions Low Carbon Retrofit Projects

In alignment with Peel's Climate Change Master Plan, this section outlines upcoming and in progress net zero emissions low carbon retrofit projects, which will be completed over the next five years through a combination of single retrofit, bundled retrofit, and holistic projects.

#### State of Good Repair and Bundled Retrofit Projects

The table below highlights single and bundled retrofit projects, illustrating a comprehensive approach to decarbonization. Single retrofit (or SOGR) projects involve replacing existing equipment reaching the end of its lifecycle with newer, more energy efficient low carbon technologies whereas bundled retrofit projects involve multiple retrofit measures that are bundled together and executed simultaneously to optimize use of resources and minimize disruptions to the building occupants. For example, replacing a boiler, Make Up Air unit and Fan coil units all within one building and at the same time.

These projects encompass a range of measures, including installation of air source heat pumps (ASHP) to replace conventional space heating systems, while also incorporating cooling capabilities, domestic hot water enhancements, and improved ventilation through make-up air systems. Additional measures include building envelope improvements, which directly impact energy use and indoor air quality.

Table 6: Upcoming and in progress Single and Bundled Retrofit Projects

Portfolio	Single Retrofit		Bundled Retrofit	
	Annual Energy Savings (eMWh)	Annual GHG Avoidance (TCO <sub>2</sub> e)	Annual Energy Savings (eMWh)	Annual GHG Avoidance (TCO <sub>2</sub> e)
Affordable Housing - High rise	10,946	2,579	7,740	1,560
Affordable Housing - Shelter	-	-	770	222
Affordable Housing - Townhouse	37	12	-	-
Long term Care	481	112	-	-
<b>Total</b>	<b>11,464</b>	<b>2,703</b>	<b>8,510</b>	<b>1,782</b>

Furthermore, OCCEM is supporting six retrofit projects for affordable housing buildings by providing subject matter expertise. These buildings fall under a private social housing portfolio not directly owned by Peel and are projected to result in an annual energy savings of 9,939 MWh and a reduction of 2,230 TCO<sub>2</sub>e in GHG emissions. Funding for these projects will be partially sourced from Canada Mortgage and

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Housing Corporation's (CMHC) National Housing Co-Investment Funding Program, which mandates a demonstration of at least 25% in energy and GHG savings. However, preliminary studies indicate potential savings well beyond these requirements, ranging from 75-80%.

### Holistic Projects

The following section outlines upcoming holistic projects, focusing on comprehensive retrofits of existing buildings. These projects aim to optimize energy performance and reduce emissions through comprehensive upgrades. This holistic approach ensures that the retrofit measures address the building as a whole and maximize cost efficiencies by consolidating multiple retrofit measures into a single project.

Table 7: Upcoming Holistic Retrofit Projects

Portfolio	Annual Energy Savings (eMWh)	Annual GHG avoidance (TCO <sub>2e</sub> )	Annual Energy Cost Avoidance (\$)
Affordable Housing - Low rise	1,823	316	92,977
Affordable Housing - High rise	2,940	466	161,700
Long-Term Care	7,039	2,026	245,000
<b>Total</b>	<b>11,802</b>	<b>2,808</b>	<b>499,677</b>

In addition to the projects mentioned in the Table 7, Peel is implementing comprehensive upgrades at one of its townhouses, which was in a very poor condition and required extensive upgrades. Measures such as increased air tightness, triple glazing, heat recovery ventilation, and external insulation of limited faces of exterior walls will be implemented. This project will not only result in greater energy and GHG savings but also provide valuable insights and can be used as a benchmark project for future low carbon retrofit of Peel's townhouse portfolio.

### 11.2.3 Energy Management Projects

Over the next five years, Peel's energy management initiatives will focus on implementing innovative projects aimed at reducing energy consumption and costs, while also aligning with the CCMP outcomes and target.

One of the primary projects within these initiatives involves implementing baseboard heating controls to manage the energy consumption of baseboard heater-driven space heating in several affordable housing buildings. The control strategy will include temperature sensing and automated thermal comfort management to achieve at least 15% energy savings annually, as demonstrated in a successful pilot project conducted in 2019 at one affordable housing building. The pilot project showcased the potential for expansion to other buildings, highlighting the significant energy and cost savings achievable over the life cycle of baseboard heating systems.

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Based on the projected installation at seven selected sites, it is anticipated that annual energy savings from reduced electricity consumption will be **144.2 MWh**, and result in a cost savings of **\$2.1 million** over 20 years.

**11.2.4 Metering Infrastructure upgrade**

Peel Region has developed a 5-year plan to replace the existing aging energy metering assets to avoid future metering issues, while maintaining the accuracy of the energy data. The plan prioritizes the replacement of approximately 76 main meters over the 5-year period, with 20 meters already replaced and 56 remaining to be addressed in the coming years. Currently, a review is underway to potentially expedite the installation timeline from 5 years to 2-3 years.

In addition to the energy meter replacement plan, Peel is making significant strides in installing main meters and sub-meters tailored to site redevelopment projects. These meters will monitor various electrical and mechanical loads, facilitating energy conservation and demand management efforts.



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## 12 Glossary of Terms

**ASHP:** Air source heat pump. It is a heating and cooling system that utilizes outdoor air as a heat source in winter and a heat sink in summer. It extracts heat from the outdoor air and transfers it indoors during the heating season and reverses the process during the cooling season to remove heat from indoor spaces and release it outdoors.

**Carbon dioxide (CO<sub>2</sub>):** A gas found in the Earth's atmosphere and is a result of many natural and human activities. Carbon dioxide is a notable greenhouse gas.

**CHP:** Combined Heat and Power. A process where electricity is generated using a fuel source (e.g.: RNG) and any useful heat energy resulting from this step is captured and used (i.e.: for heating). This allows for more efficient use of the fuel source.

**DHW:** Domestic Hot Water. Any potable water used for domestic purposes (i.e., consumption and hygiene), excluding heating and commercial practices.

**eMWh:** An equivalent Megawatt hour (e-MWh) is the conversion of a unit of energy to a common unit to better compare different types of energy sources. Example: Converting a cubic meter of natural gas to an equivalent Megawatt hour measure to compare to electricity usage in Megawatt hours. Conversion factor: (1m<sup>3</sup>=0.01055MWh).

**EUI:** Energy Use Intensity, a measurement that shows a building's energy use as a function of its size or other characteristics.

**FIT:** Feed-in Tariff. A policy mechanism that aims to encourage investment in renewable energies.

**GA:** Global Adjustment. It is a component which covers the cost of building new electricity infrastructure, maintaining, and refurbishing existing generation resources and covers the cost of delivering conservation programs to ensure adequate electricity supply over the long term in the province of Ontario.

**GHG:** Greenhouse Gas. These gases absorb and radiate heat energy easily and help maintain the Earth's temperature. If emitted in excess quantities, they can have negative impacts to the Earth's climate.

**Hourly Ontario Energy Price (HOEP):** It is the average of the twelve market clearing prices set in each hour.

**HP:** Horsepower. A unit of measurement of power.

**HVAC:** Heating, Ventilation, and Air Conditioning.

**ICI:** Industrial Conservation Initiative. A program which incentivizes eligible industrial and commercial customers to reduce their demand during peak periods to help the

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province defer the need for investments in new electricity infrastructure that would otherwise be needed.

**kW:** Kilowatt. A unit of electrical power.

**kWh:** Kilowatt hour. A unit of electrical energy.

**LED:** Light-emitting diodes. Consume considerably less energy than most conventional light sources, while achieving similar or better lighting performance.

**MUA:** Make-up Air Unit. An air handler that conditions 100% outside air.

**MW:** Megawatt (equal to 1,000 kilowatts). A unit of electrical power.

**MWh:** Megawatt hour (equal to 1,000 kilowatt hours). A unit of electrical energy.

**NG:** Natural gas. A fossil fuel which consists primarily of methane.

**NZE:** Net Zero Emissions, also referred as carbon neutral is defined as a state of not emitting greenhouse gas emissions or offsetting the emissions by undertaking actions such as tree planting or employing technologies that can capture carbon before it is released into the air.

**Renewable Energy:** Energy derived from natural resources that are replenished on a human timescale, such as sunlight, wind, rain, tides, waves, and geothermal heat.

**Solar PV:** Solar Photovoltaics. A system which captures energy from sunlight to generate electricity.

**TCO<sub>2e</sub>:** Greenhouse gas emissions expressed as equivalent tons of carbon dioxide (CO<sub>2</sub>) emissions.

**Thermal Energy Demand Intensity:** Also referred as TEDI, it is the annual heating energy demand for space conditioning and conditioning of ventilation air.

**VFD:** Variable Frequency Drive. A type of motor controller that drives an electric motor by varying the frequency and voltage of its power supply.

**Wastewater:** Any water that has been exposed to human activity. This includes water from the sanitary sewers, storm sewers, surface runoff, etc. and requires treatment at an appropriate facility.

**WWTP:** Water and Wastewater Treatment plant. A facility which improves the quality of water to specifications for its intended use.

**Appendix I** Energy Conservation and Demand Management Plan | 2024  
**Ontario Regulation 25/23 - Broader Public Sector:**  
**Energy Reporting and Conservation and Demand Management Plan Requirements**

**ZCB:** Zero Carbon building. A building that is designed, constructed, and operates to produce net zero carbon emissions over its entire life cycle, typically achieved through energy efficiency measures and renewable energy sources.

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**For Information**

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**REPORT TITLE: Procurement Activity Report – T1 January 1 to April 30, 2024**

**FROM: Patricia Caza, Regional Solicitor and Commissioner of Legislative Services**

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**OBJECTIVE**

To provide the details of procurement activity as required by Procurement By-law 45-2023 for the first triannual period ending April 30, 2024.

**REPORT HIGHLIGHTS**

- The Procurement By-law delegates authority to staff to manage procurement processes and to report these activities to Regional Council on a regular basis.
  - Enhancements that reflect emerging public procurement trends and industry best practices, and that continue to embody the guiding principles of integrity, fairness, openness and transparency continue to be incorporated into Peel's procurement program on an ongoing basis.
  - During the first triannual period of 2024, the Region of Peel awarded 54 new contracts greater than \$100,000 with a total value of \$164,243,644.57.
  - This report provides a summary of the Region's procurement and disposal activity for the first triannual period of 2024.
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**DISCUSSION**

**1. Background**

The Procurement By-law (By-Law) requires that staff report to Regional Council regularly on procurement activity. The purpose of this report is to provide Regional Council with a summary of the procurement activity for the first triannual period (T1) of 2024, including awards made under delegated authority. Procurement activity is reported under the following categories (definitions in connection with the terms referenced below are contained in Appendix I of this report):

- Contract awards;
- Disposal of surplus goods and equipment;
- Emergency purchases;
- Awards during Regional Council recesses;
- Non-compliance with the By-Law;
- Emergency purchase increases;
- Increases due to market volatility/rising inflation;
- Increases related to Water and Wastewater Housing Enabling Infrastructure;
- Unforeseen circumstances;

## **Procurement Activity Report – T1 January 1 to April 30, 2024**

- Final contract payments related to the original purchase contract; and,
- Vendor of Record purchases.

### **2. Key Highlights**

Enhancements to Peel’s procurement program that reflect emerging public procurement trends and industry best practices, and that continue to embody the guiding principles of integrity, fairness, openness and transparency continue to be identified by staff and incorporated on an ongoing basis. All initiatives are undertaken to:

- Maintain trust and confidence in the stewardship of public funds through objective, fair, transparent and efficient procurement processes;
- Promote effective use of funds allocated by Regional Council through procurement methods, disposals and decisions that achieve best value for money;
- Ensure procurement processes that are in compliance with applicable legislation and trade agreements and that have regard for social, environmental and economic factors in the acquisition of goods and services;
- Enhance customer service; and,
- Create efficient, effective, and modernized services.

### **3. Procurement Activity and Disposal Summary – T1 2024**

The table below provides a summary of the procurement and disposal activity for the first triannual period of 2024 (January 1- April 30). The Procurement Activity section of the table includes information on all awarded contracts in excess of \$100,000; emergency purchases; non-compliant purchases; vendor of record purchases; and awards made during periods of Regional Council recess. It also includes amendments made to existing contracts under delegated authority that were a result of unforeseen circumstances, were required for final payment purposes, market volatility/rising inflation and additional costs on emergency purchases as authorized under the By-Law.

In accordance with Council Resolution 2024-173, dated March 28, 2024, contract increases approved under the authority delegated to the Commissioner of Public Works and the Chief Financial Officer and Commissioner of Corporate Services related to the Housing Enabling Infrastructure are also included. These increases are required for new capital work identified through interim servicing strategies, studies, or the revised Master Plan, where the advancement of housing enabling infrastructure is necessary to meet Provincial growth targets in Peel, and where a change in contractor/consultant for such additional scope or services would cause significant inconvenience, delay in delivery of enabling infrastructure or substantial duplication of costs for Peel, to December 31, 2026, subject to approved budget.

The Procurement Activity summary excludes contract renewal activity. A detailed listing of all procurement activity is referenced in Appendix II to this report.

The Disposal activity section summarizes the proceeds or trade-in values received from the disposal of Region of Peel surplus assets and any donations made during the period. A detailed listing of the disposal activity is referenced in Appendix III to this report.

**Procurement Activity Report – T1 January 1 to April 30, 2024**

<b>Procurement Activity</b>	<b>Value</b>
Competitive contracts approved under Delegated Authority	\$158,299,040.23
Non-competitive contracts approved by Delegated Authority	\$1,368,592.34
Non-competitive contracts approved by Council	\$4,576,012.00
Contracts awarded during Council recess	None in this period
<b>Total New Contracts Greater Than \$100,000</b>	<b>\$164,243,644.57</b>
Non-compliant purchases	None in this period
Emergency purchases	\$5,959,403.52
Digital Strategy purchases (Resolution #2015-71)	\$1,430,162.06
Established vendor of record rosters	\$10,170,544.20
Unforeseen circumstances amendments	None in this period
Final contract payment amendments	None in this period
Emergency purchase amendments	None in this period
Market volatility/rising inflation amendments	None in this period
Public Works Capital Housing Enabling Infrastructure amendments	None in this period
<b>Total Activity</b>	<b>\$181,803,754.35</b>
<b>Disposal Activity</b>	
Total disposal proceeds received	\$96,214.30
Total trade-in values received	\$4,676.00
Total Donations – estimated value	None in this period

In addition, a total of 34 contracts with a cumulative value of \$1,627,639.18 each valued at \$100,000 and under were procured during the reported period (does not include above noted purchases that are equal to or less than \$100,000).

## Procurement Activity Report – T1 January 1 to April 30, 2024

### BILL 112 RISKS AND IMPLICATIONS

On June 8, 2023, the Province passed Bill 112, the *Hazel McCallion Act (Peel Dissolution), 2023*, which was initially intended to dissolve the Region of Peel and provided for a Transition Board to make recommendations to the province on how to implement the restructuring. On June 6, 2024, Bill 185 took effect, amending Bill 112 and reversing the decision to dissolve the Region of Peel. Bill 185 changed the name of the legislation to the *Hazel McCallion Act (Peel Restructuring), 2023* and recalibrated the Transition Board's mandate to focus on making recommendations on land use planning; water and wastewater; storm water; highways; and waste management. Final details of the Transition Board's recommendations, any associated provincial decision and impacts on Peel services are not known at this time and will be addressed in future reporting to Regional Council.

### CONCLUSION

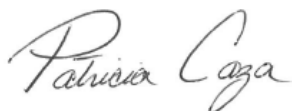
The Procurement By-law builds trust and confidence in the stewardship of public funds with an emphasis on awarding contracts based on best value. Continuous improvement and modernization efforts undertaken in connection with the Region's Procurement program build on these principles to continually measure and assess the effectiveness of the Region's procurement program and enhance value for money.

This report is submitted to summarize the Region's procurement and disposal activity for the first triannual period ending April 30, 2024, in accordance with the reporting requirements set out in the Procurement By-law, and to provide key highlights observed during the period arising from the continuous improvement and modernization initiatives undertaken by the Region's Procurement Division.

### APPENDICES

Appendix I - Definitions  
Appendix II - Awarded Contracts – T1 2024  
Appendix III - Disposal – T1 2024

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Patricia Caza, Regional Solicitor and Commissioner of Legislative Services

*Authored By: Marilena Andani, Manager Procurement, Planning & Performance*

## **Definitions**

**Best value bid:** the optimal balance of technical merit and cost determined in accordance with pre-set evaluation criteria disclosed in a Bid Solicitation for the purpose of making an Award. For Requests for Tenders and Requests for Quotations, the best value bid is the lowest cost compliant Bid meeting technical specifications and qualifications. For Requests for Proposals, the best value is the highest ranked compliant Bid following the evaluation of proposals.

**Competitive contracts greater than \$100,000:** These are contracts awarded to vendors as a result of a competitive process.

**Council recess purchases:** The Procurement By-law delegates authority to the Chief Financial Officer (CFO) to award contracts that are otherwise required to be awarded by Council when there is no regular meeting of Council scheduled during a period of time that is more than 21 days after the date of the previously scheduled regular Council meeting, where the contracts are deemed reasonably required to carry on the business of the organization.

**Disposal proceeds:** These are proceeds received from the sale, exchange, transfer or gift of goods owned by the Region which are surplus to its needs.

**Emergency purchases:** These are contracts awarded to vendors in the event of an emergency. “Emergency” means a situation or impending situation that constitutes a danger of major proportions that could result in serious harm to persons or substantial damage to property and that is caused by the forces of nature, a disease or other health risk, an accident, or an act whether intentional or otherwise and includes, but is not limited to, a period of time during which an emergency has been declared to exist in all or part of the Regional Municipality of Peel pursuant to the *Emergency Management and Civil Protection Act*, R.S.O. 1990, c.E.9, as amended, or its successor or similar legislation.

**Final contract payments:** These are amendments made to contracts to facilitate final payment to a vendor for additional work required in order to complete the contract. The final payment for the work exceeds the approved contract amount including the allowable amendment value in accordance with the Procurement By-law. The Procurement By-law delegates authority to the Director of Procurement to approve these final contract payments which manages payment delays to vendors on the condition that Council is provided full disclosure on all final contract payments.

**Market volatility/Rising inflation increases:** Amendments made contracts to offset impacts resulting from external factors beyond the control of the parties, such as market volatility in the price and/or supply of commodities, and/or rising inflation, legislative or regulatory changes, or other similar external impacts on the costs of the Goods and Services under the contract

**Non-competitive contracts greater than \$100,000:** These are contracts awarded to vendors as a result of a non-competitive process. It refers to the negotiation of an agreement for the purchase of goods and services where there is no open competition



## **Appendix I**

### **Procurement Activity Report – T1 January 1 to April 30, 2024**

among or between vendors. The conditions that allow for direct negotiation are outlined in Part V Procurement Authorities and Procurement Methods of the Procurement By-law.

**Non-compliant purchases:** These are purchases made when a department has engaged a vendor to deliver goods or services without following the procurement processes required by the Procurement By-law.

**Unforeseen circumstances:** These are amendments made to contracts to facilitate nominal payments for unforeseen work. For example, a contractor must remedy an unknown pre-existing site condition in order to complete the contract. The Procurement By-law delegates authority to the Director of Procurement to approve these amendments on the condition that Council is provided full disclosure on all increases resulting from unforeseen circumstances.

**Vendor of Record:** Vendor of Record (VOR) means a procurement arrangement, typically established through a competitive procurement process, that authorizes one or more qualified vendors to provide goods and/or services for a defined period with particular terms and conditions, which may include pricing, as set out in the VOR agreement. It is used for frequent purchases of a good or service and can help improve procurement efficiency by eliminating duplication of effort for similar goods or services. The Region may from time to time elect to establish a Vendor(s) of Record for the procurement of specific goods or services, and will do so in accordance with the requirements set out in Procurement Policy.

**Appendix II  
Procurement Activity Report – T1 January 1 to April 30, 2024**

**Awarded Contracts – T1 2024**

<b>AWARDED CONTRACTS BID COMPETITIVELY &gt; \$100,000 - APPROVED BY DELEGATED AUTHORITY</b>						
<b>Item</b>	<b>Department</b>	<b>Division</b>	<b>Document</b>	<b>Description</b>	<b>Vendor</b>	<b>Award Amount</b>
1	Health Services	Long Term Care	2023-252P	Supply and Delivery of Food and Supply and Implementation of a Menu Management Solution for the Region of Peel's Long Term Care Homes	Sysco South Ontario Region	\$4,250,000.00
2	Health Services	Long Term Care	2023-354P	Supply and Delivery of Fresh Produce for the Region of Peel's Long Term Care Homes	Fresh Start Foods Canada Ltd	\$358,337.31
3	Health Services	Long Term Care	2023-523P	Provision of Transportation Services for Region of Peel Long Term Care Home Residents Requiring Dialysis Treatment (Stretcher)	Voyageur Patient Transfer Services Inc (o/a Voyago)	\$177,234.00
4	Health Services	Long Term Care	2023-524P	Provision of Transportation Services for Region of Peel Long Term Care Home Residents Requiring Dialysis Treatment (Wheelchair)	AutoLux Ltd O/A Rapid City Transportation	\$129,124.40
5	Legislative Services	Real Property Asset Management	2023-537P	HVAC System Upgrades at Tall Pines, Project 21101	Bagli Brothers Ltd O/A B & B Mechanical Services	\$3,689,000.00
6	Legislative Services	Real Property Asset Management	2023-634P	Design-Build Services for an Ontario Seniors Dental Care Program Clinic at Riverview Commons Plaza, 5 Montpelier Street, City of Brampton, Project 23109	Diligent Construction Inc	\$1,094,771.00
7	Legislative Services	Real Property Asset Management	2023-635P	Design-Build Services for an Ontario Seniors Dental Care Program Clinic at The Arc Erin Mills, 2520 Eglinton Avenue West, City of Mississauga, Project 23109	Northeast General Contracting Inc	\$990,957.83
8	Legislative Services	Real Property Asset Management	2023-679T	Replacement of Failed Windows and Laminate Cabinetry at Tall Pines Long Term Care Home, 1001 Peter Robertson Blvd, Brampton, ON. Project 23111	8682470 Canada Inc	\$206,094.27
9	Legislative Services	Real Property Asset Management	2023-681P	Design-Build Services for an Ontario Seniors Dental Care Program Clinic at the King Medical Arts Pharmacy & Home Health Care, Unit 207-71 King Street West, City of Mississauga, Project 23109	Adeli Construction Management Inc	\$926,484.00

**Appendix II  
Procurement Activity Report – T1 January 1 to April 30, 2024**

10	Legislative Services	Real Property Asset Management	2023-686T	Installation of Electronic Vehicle Charging Stations at Public Works Facilities, Project 23701	1250803 Ontario Ltd o/a Ampower Electrical Contractors	\$704,000.00
11	Public Works	Operations Support	2023-683T	Supply and Delivery of Two Truck Mounted Hydro Excavators for Fleet Services	City View Bus Sales & Service Ltd	\$1,351,416.26
12	Public Works	Operations Support	2024-198Q	Surveying Services for Reference Plans and Expropriation Plans Related to the Highway 50 Project, Town of Caledon and City of Brampton, Project 11-4080	Mauro Group Inc	\$147,750.00
13	Public Works	Operations Support	2024-256P	Supply and Delivery of Commercial Tires for the Region of Peel - National Master Standing Offer No. E60HP-24COMT	Bridgestone Canada Inc; Continental Tire Canada Inc; Goodyear Canada Inc; Michelin Amerique Du Nord (CDA) Inc; Nokian Tyres Canada Inc; Toyo Tire Canada Inc; Yokohoma Tire (Canada) Inc	\$425,000.00
14	Public Works	Transportation	2023-272P	Complete Corridor Study and Preliminary Design (Schedule A+ Municipal Class Environmental Assessment) Improvements to Erin Mills Parkway Corridor From Britannia Road to Highway 407, City of Mississauga, Project 20-4290	Gannett Fleming Canada ULC	\$986,302.00
15	Public Works	Transportation	2023-389P	Detailed Design and Contract Administration for Drainage Improvements on Highway 50 from Mayfield Road to Healey Road, Project 18-4860	R.V. Anderson Associates Ltd	\$2,319,395.00
16	Public Works	Transportation	2023-406T	Catch Basin Maintenance Hole Repairs for the Region of Peel	Outdoor Decor Canada Ltd	\$256,190.00

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Procurement Activity Report – T1 January 1 to April 30, 2024**

17	Public Works	Transportation	2023-426P	Complete Corridor Study and Preliminary Design (Schedule A+ Municipal Class Environmental Assessment) Improvements to the Highway 50 Corridor Within the City of Brampton, Project 22-4690	R.V. Anderson Associates Ltd	\$403,024.96
18	Public Works	Transportation	2023-556P	Detailed Design and Contract Administration for Part A Roadways Within Highway 427 Secondary Plan Area 47, City of Brampton, Projects 20-4040 and 21-4040	AtkinsRéalis Canada Inc	\$11,167,950.01
19	Public Works	Transportation	2023-646P	2023-Travel Time Study	Ministry of Finance (on behalf of the Ministry of Transportation of Ontario	\$118,929.00
20	Public Works	Transportation	2023-673T	Tree Clearing on Winston Churchill Boulevard South of Mayfield, City of Brampton/Town of Halton Hills, Project 06-4015	Shady Lane Expert Tree Care Inc	\$169,500.00
21	Public Works	Waste Management	2023-631P	Consulting Services for the Review and Revision of the Peel Waste Collection Design Standards Manual	GHD Ltd	\$153,021.96
22	Public Works	Waste Management	2024-065T	Supply, Installation and Commissioning of Overhead Doors at the Peel Integrated Waste Management Facility	Durham Garage Doors Inc	\$713,898.20
23	Public Works	Wastewater	2023-073P	Engineering Services for Detail Design and Contract Administration for The Etobicoke Creek Trunk Sewer Improvements and Upgrades, Project, 23-2261	Hatch Ltd	\$12,830,867.82
24	Public Works	Wastewater	2023-425T	Subsurface Utility Investigation for Sanitary Sewer's on Kirwin Avenue/Little John Lane Project 23-2129, and Elia Avenue and Kingsbridge Garden Circle Project 23-2126 in the City of Mississauga	Urban-X, a division of Arcadis Professional Services (Canada) Inc	\$312,385.00
25	Public Works	Wastewater	2023-471T	Lornewood Creek Sanitary Sewer Abandonment Project 18-2300C2	614128 Ontario Ltd o/a Trisan Construction	\$396,535.00
26	Public Works	Wastewater	2023-482P	Prepurchase of Switchgears and Transformers for the G.E. Booth Water Resource Recovery Facility	Lexsan Electrical Inc	\$6,965,898.84
27	Public Works	Wastewater	2023-508T	Supply and Delivery of Portable Diesel Generators for Water Treatment & Waste Water Treatment Operations	Simson-Maxwell Ltd	\$564,681.00

**Appendix II  
Procurement Activity Report – T1 January 1 to April 30, 2024**

28	Public Works	Wastewater	2023-513T	Subsurface Utility Engineering Investigation For Watermain And Sanitary Sewer Replacement On Kimbark Drive And Norfolk Avenue, City Of Brampton, Project 19-2303F	Arcadis Professional Services (Canada) Inc O/A Urban X	\$176,685.00
29	Public Works	Water	2023-011T	Construction of 400mm Watermains on Ninth Line and Derry Road West, City of Mississauga, Project 21-1114	Tedescon Infrastructure Ltd	\$5,233,310.00
30	Public Works	Water	2023-016T	Watermain Replacement on Chester Drive, Sumach Road, Spruce Drive and Hawthorn Avenue, Town of Caledon, Project 22-1370 Assignment A	World Quality Construction Inc	\$3,144,027.00
31	Public Works	Water	2023-153T	Subsurface Utility Engineering Services for Victoria Feeder mains, Contract 3 and 4, and Watermains on Old School and Dixie Roads, Contract 5, Town of Caledon, Projects 10-1210, 13-1392, 19-1189 and 19-1190	J.D. Barnes Limited	\$187,670.00
32	Public Works	Water	2023-154P	Geotechnical and Hydrogeological Engineering Services for Victoria Feeder mains, Contract 3 and 4, and Watermains on Old School and Dixie Roads, Contract 5, Town of Caledon, Projects 10-1210, 13-1392, 19-1189 and 19-1190	EnVision Consultants Ltd	\$949,025.00
33	Public Works	Water	2023-221P	Closed Circuit Television Sewer Inspection Services for the Regional Municipality of Peel	Capital Sewer Services Inc	\$985,750.00
34	Public Works	Water	2023-380T	Electrical Upgrades for the North Brampton Pumping Station, Project 21-1976.	ASCO Construction (Toronto) Ltd	\$7,499,037.00
35	Public Works	Water	2023-444T	Heart Lake Road and Elgin Drive HDD Crossings, City of Brampton, Project 22-1340 B2	Earth Boring Co Ltd	\$2,951,546.43
36	Public Works	Water	2023-457T	Pre-Purchase of Flow Meters, Control Panels and Pressure Monitoring Equipment for Flow and Pressure Monitoring System, Project Number 20-1406, Contract 2.	Lexsan Electrical Inc	\$387,992.93
37	Public Works	Water	2023-494T	New Watermain Interconnect Pipe Installations and Existing Watermain Pipe Modifications for the Future West Brampton Sub-Transmission Watermain, Project Number 14-1256, Contract 1	Summit Concrete & Drain Ltd	\$1,147,217.64
38	Public Works	Water	2023-586T	Watermain installation on Glen Erin Drive, Assignment C2, City of Mississauga, Project 14-1346	Erritt Construction Ltd	\$4,688,388.00

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39	Public Works	Water	2023-587P	Geotechnical, Hydrogeological and Environmental Investigation Services in Support of Detailed Design of the 900mm West Brampton sub-transmission watermain on William Parkway, City of Brampton, Project 14-1256	Peto MacCallum Ltd	\$6,589,891.50
40	Public Works	Water	2023-596T	Watermain and Roadworks on Queen Street West, City of Brampton, Projects 18-1357 and 14-4830	Pachino Construction Co Ltd	\$23,646,274.96
41	Public Works	Water	2023-685Q	Construction Services for the Modification of the Valve Chamber Located on Erin Mills Parkway and Battleford Road, City of Mississauga, Project 23-1405	Machina Construction Ltd	\$166,766.15
42	Public Works	Water	2024-079T	Engineering Services for Watermain on Derry Road East, City of Mississauga, Project 23-1127	Multiview Locates Inc	\$133,025.00
43	Public Works	Water & Wastewater	2023-526P	Inspection of Concrete Pressure Pipe Watermains and Related Services	KenWave Solutions Inc; Pure Technologies Ltd; XK Innovate, Inc	\$38,132,462.35
44	Public Works	Water & Wastewater	2023-688T	Region of Peel's Portion of the Cost Sharing Agreement with the Ministry of Transportation Ontario (Request for Tender 2021-2127) for the Queen Elizabeth Way Highway Improvements from East of Cawthra Road to West of Etobicoke Creek, Contract 2, Project teams 18-1496/18-2496	Ministry of Transportation (payable to the Ministry of Finance)	\$10,354,248.21
45	Public Works	Water & Wastewater	2024-174P	Lakeshore Road Artistic Hoarding Mural Project, Mississauga Arts Council and the Region of Peel	Mississauga Arts Council	\$116,975.20
<b>TOTAL</b>						<b>\$158,299,040.23</b>
<b>AWARDED CONTRACTS - NON COMPETITIVE PROCESS &gt; \$100,000 to \$250,000- APPROVED BY DELEGATED AUTHORITY</b>						
<b>Item</b>	<b>Department</b>	<b>Division</b>	<b>Document</b>	<b>Description</b>	<b>Vendor</b>	<b>Award Amount</b>
1	CAO	Office of the CAO	2024-193N	Consulting Services for Recalibrated Peel Transition Board Mandate - Provincial Efficiency Review	Strategy Corp Inc	\$250,000.00
2	Corporate Services	Human Resources	2024-129N	Non-Union Compensation Review	Gallagher Benefit Services (Canada) Group Inc	\$150,000.00

**Appendix II  
Procurement Activity Report – T1 January 1 to April 30, 2024**

3	Corporate Services	Human Resources	2024-243N	Recruitment Services With LinkedIn	LinkedIn Ireland Unlimited Company	\$110,545.00
4	Corporate Services	Human Resources	2024-248N	Applicant Tracking Software	iCIMS, Inc	\$120,297.34
5	Corporate Services	IT Solutions	2024-063N	Professional Services to Develop IT Strategy and Roadmap for Public Health, Long Term Care, and Paramedic Services	Info-Tech Research Group Inc	\$198,900.00
6	Public Works	Water & Wastewater	2023-661N	Supply, Delivery, and Servicing of Xylem Submersible and Dry Pumps Including Replacement Parts, On an As Required Basis	Xylem Canada Company LP	\$190,000.00
7	Public Works	Water & Wastewater	2024-115N	Watermain Breaks Forecast and Wastewater Flow Predictions Using Statistical Analysis	CANN Forecast Logiciel Inc	\$217,500.00
8	Public Works	Water & Wastewater	2024-257N	Supply and Delivery of 70 ARC1 Tube with 4G/32-0020-142 with WW 4G Electronics	Technel Engineering Inc	\$131,350.00

**TOTAL** **\$1,368,592.34**

**AWARDED CONTRACTS - NON COMPETITIVE PROCESS > \$250,000 - APPROVED BY COUNCIL**

Item	Department	Division	Document	Description	Vendor	Award Amount
1	Public Works	Wastewater	2023-196N	Pre-Purchase of One Co-Generation Unit for The Clarkson Wastewater Resource Recovery Facility Expansion	Enerflex and Bigelow-Liptak Ltd	\$4,576,012.00

**TOTAL** **\$4,576,012.00**

**OTHER - NON-COMPLIANT PURCHASES**

Item	Department	Division	Document	Description	Vendor	Award Amount
				None in this period.		

**TOTAL** **\$0.00**

**OTHER - EMERGENCY PURCHASES**

Item	Department	Division	Document	Description	Vendor	Award Amount
1	Human Services	Housing Services	2022-362N	Shelter Overflow	M6 Argentia Hospitality Inc	\$4,088,683.50
2	Human Services	Housing Services	2023-563N	Catering Services for the Temporary Overflow Locations	On the Move Catering Inc	\$1,142,505.00
3	Public Works	Water & Wastewater	2024-108N	Emergency Watermain Break Repairs at South Sheridan Way, Glen Erin Drive, Netherhart Road, City of Mississauga	Forterra Pressure Pipe ULC	\$160,000.00
4	Public Works	Water	2024-121N	Emergency Watermain Break Repair on Tamar Mews, City of Mississauga	KAPP Infrastructure Inc	\$20,791.24

**Appendix II  
Procurement Activity Report – T1 January 1 to April 30, 2024**

5	Human Services	Housing Services	2024-125N	Planning and Zoning Approval for Asylum Claimants Transitional Housing	Arcadis Architects (Canada) Inc	\$54,520.00
6	Legislative Services	Real Property Asset Management	2024-186N	Emergency Flooding Issue at 1320 Williamsport Drive Mississauga	Vic's Group Inc	\$44,178.78
7	Human Services	Housing Services	2024-191N	Emergency Shelter - Quality Inn & Suites, Brampton	30 Clark Blvd Inc	\$448,725.00
<b>TOTAL</b>						<b>\$5,959,403.52</b>

**OTHER - PURCHASES COMPLETED WITHIN THE DIGITAL STRATEGY, RESOLUTION #2015-71**

Item	Department	Division	Document	Description	Vendor	Award Amount
1	Corporate Services	IT Solutions	2023-062N	Digital Strategy – Oracle Platform Licenses, Maintenance and Support Renewal (ROP Digital Strategy - Council Resolution 2015-71)	Oracle Canada ULC	\$332,349.89
2	Corporate Services	IT Solutions	2024-052N	Oracle WebLogic Licenses and Support (ROP Digital Strategy - Council Resolution 2015-71)	Oracle Canada ULC	\$31,978.64
3	Corporate Services	IT Solutions	2024-066N	Implementation of Salesforce Shield at the Region of Peel (ROP Digital Strategy - Council Resolution 2015-71)	Salesforce Canada Corporation	\$178,640.00
4	Corporate Services	IT Solutions	2024-067N	Oracle Platform Licenses, Maintenance and Support Renewal (ROP Digital Strategy - Council Resolution 2015-71)	Oracle Canada ULC	\$887,193.53
<b>TOTAL</b>						<b>\$1,430,162.06</b>

**OTHER - PURCHASES COMPLETED WITHIN ESTABLISHED VENDOR OF RECORD ROSTERS**

Item	Department	Division	Document	Description	Vendor	Award Amount
1	Corporate Services	IT Solutions	2021-470V	Supply of Salesforce Solutions	Cloud Synapps Inc	\$469,000.00
2	Corporate Services	IT Solutions	2022-630V	Information Technology Services and Resources	Altis Recruitment & Technology Inc	\$91,000.00
					Maplesoft Consulting Inc	\$199,500.00
					Randstad Interim Inc	\$106,356.25
3	Legislative Services	Legal Services	2021-674V	Legal Services Roster	Borden, Ladner, Gervais LLP	\$953,875.00
					Borden, Ladner, Gervais LLP	\$1,670,610.50



**Appendix II  
Procurement Activity Report – T1 January 1 to April 30, 2024**

Services						
				Mathews, Dinsdale & Clark LLP	\$20,330.00	
				Aecom Canada Ltd	\$24,000.00	
				Aecom Canada Ltd	\$99,915.00	
				Aecom Canada Ltd	\$57,705.00	
				Arcadis Professional Services (Canada) Inc O/A Urban X	\$21,915.00	
				Arcadis Professional Services (Canada) Inc O/A Urban X	\$545,000.00	
				Associated Engineering Ltd	\$190,439.00	
				Associated Engineering Ltd	\$1,058,646.00	
				Black & Veatch Canada Company	\$146,387.00	
				Cima Canada Inc	\$128,279.00	
				Cima Canada Inc	\$65,657.00	
				Cima Canada Inc	\$101,868.00	
				GHD Ltd	\$213,030.00	
				GHD Ltd	\$389,965.50	
4	Public Works	Water & Wastewater	2022-222PQ	Water & Wastewater Engineering Services Roster	GM Blueplan Engineering Ltd	\$1,246,552.00
					GM Blueplan Engineering Ltd	\$195,267.00
					GM Blueplan Engineering Ltd	\$18,726.70
					GM Blueplan Engineering Ltd	\$263,778.25

**Appendix II  
Procurement Activity Report – T1 January 1 to April 30, 2024**

					GM Blueplan Engineering Ltd	\$90,040.00
					GM Blueplan Engineering Ltd	\$262,075.00
					HDR Corporation	\$249,450.00
					Jacobs Consultancy Canada Inc	\$249,041.00
					Jacobs Consultancy Canada Inc	\$248,790.00
					RV Anderson Associates Ltd	\$417,350.00
					RV Anderson Associates Ltd	\$164,775.00
					Stantec Consulting Ltd	\$83,748.00
					Stantec Consulting Ltd	\$45,006.00
					WSP Canada Inc	\$82,467.00
<b>TOTAL</b>						<b>\$10,170,544.20</b>
<b>OTHER - UNFORESEEN CIRCUMSTANCE PAYMENTS</b>						
<b>Item</b>	<b>Department</b>	<b>Division</b>	<b>Document</b>	<b>Description</b>	<b>Vendor</b>	<b>Award Amount</b>
				None in this period.		
<b>TOTAL</b>						<b>\$0.00</b>
<b>OTHER - FINAL CONTRACT PAYMENTS</b>						
<b>Item</b>	<b>Department</b>	<b>Division</b>	<b>Document</b>	<b>Description</b>	<b>Vendor</b>	<b>Award Amount</b>
1				None in this period.		
<b>TOTAL</b>						<b>\$0.00</b>
<b>OTHER - EMERGENCY PURCHASE INCREASES APPROVED UNDER DELEGATED AUTHORITY</b>						
<b>Item</b>	<b>Department</b>	<b>Division</b>	<b>Document</b>	<b>Description</b>	<b>Vendor</b>	<b>Increase Amount</b>
1						
<b>TOTAL</b>						<b>\$0.00</b>
<b>OTHER - INCREASES DUE TO MARKET VOLATILITY/RISING INFLATION</b>						
<b>Item</b>	<b>Department</b>	<b>Division</b>	<b>Document</b>	<b>Description</b>	<b>Vendor</b>	<b>Increase Amount</b>
1				None in this period.		
<b>TOTAL</b>						<b>\$0.00</b>

**Appendix II**

**Procurement Activity Report – T1 January 1 to April 30, 2024**

<b>OTHER - INCREASES DUE TO PUBLIC WORKS CAPITAL &amp; MASTER PLAN PROJECTS FOR HOUSING ENABLING INFRASTRUCURE</b>						
<b>Item</b>	<b>Department</b>	<b>Division</b>	<b>Document</b>	<b>Description</b>	<b>Vendor</b>	<b>Increase Amount</b>
1				None in this period.		
<b>TOTAL</b>						<b>\$0.00</b>

**AWARDED CONTRACTS < \$100,000**

In addition, a total of 34 contracts with a cumulative value of \$1,627,639.18, each valued at \$100,000 and under were procured during the reported period (does not include above noted purchases that are equal to or less than \$100,000)

**Appendix III  
Procurement Activity Report – T1 January 1 to April 30, 2024**

**Appendix III - Disposal – T1 2024**

<b>DISPOSAL ACTIVITY</b>		
<b>Reporting Department/Division</b>	<b>Items Disposed</b>	<b>Total Proceeds</b>
Corporate Services / Culture & Inclusion / PAMA	Variety of storage bins & variety of wooden furniture & accessories	\$639.42
Corporate Services / Finance & Treasurer / Loss	Vehicles: cargo van & Rav 4	\$17,023.10
Public Works / Operations Support / Fleet	Vehicles & Equipment: miscellaneous	\$78,551.78
<b>Total Disposal Proceeds</b>		<b>\$96,214.30</b>

<b>TRADE-INS</b>		
<b>Reporting Department/Division</b>	<b>Items Traded-in</b>	<b>Trade-in Value</b>
Health Services/ Paramedics	Equipment: power stretchers and power load	\$4,500.00
Legislative Services / RPAM / Facilities	Recycled components of obsolete/end of life workstations	\$176.00
<b>Total Trade-in Value</b>		<b>\$4,676.00</b>

<b>DONATIONS</b>		
<b>Reporting Department/Division</b>	<b>Items Donated</b>	<b>Recipient</b>
	None in this period	



The Regional Municipality of Peel  
**POLICE SERVICE BOARD**  
10 PEEL CENTRE DR., BRAMPTON, ON L6T 4B9

TELEPHONE: 905-458-1340  
PeelPoliceBoard.ca

June 6, 2024

**RECEIVED**  
June 6, 2024  
REGION OF PEEL  
OFFICE OF THE REGIONAL CLERK

Ms. Aretha Adams  
Deputy Regional Clerk  
A/Director of Clerks  
Regional Municipality of Peel  
10 Peel Centre Drive  
Brampton, ON L6T 4B9

Dear Ms. Adams,

**RE: #04-06-24 – 2024 VCOM Group Annual Report**

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On May 31, 2024 the Regional Municipality of Peel Police Service Board considered a report dated May 18, 2024, from Deputy Chief A. Odoardi, Innovation and Technology Command, providing the Board with the annual report on the activities of the VCOM group.

The following motion was passed by the Board:

***“That the information be received for information;***

***And further, that the 2024 VCOM Group Annual Report be forwarded to Regional Council for information;***

***And further, that the 2024 VCOM Group Annual Report be forwarded to the Regional Fire Coordinator for information.”***

In keeping with the Board's motion, I have enclosed a copy of the 2024 VCOM Group Annual Report for distribution.

Should you have any questions or concerns, please do not hesitate to contact the Board office.

Yours truly,

Robert Serpe  
Executive Director

REFERRAL TO \_\_\_\_\_  
RECOMMENDED \_\_\_\_\_  
DIRECTION REQUIRED \_\_\_\_\_  
RECEIPT RECOMMENDED  \_\_\_\_\_

Attach.

**04-05-24**



**REPORT**  
Police Services Board

For Information

**PSB REC. MAY 22, 2024**  
**FILE CLASS: V03**  
**LOG# 36-24**

File Class: 1-01-02-01

Cross-Reference File Class: \_\_\_\_\_

DATE: May 18, 2024  
SUBJECT: **2024 VCOM GROUP ANNUAL REPORT**  
FROM: Anthony Odoardi, Deputy Chief, Innovation and Technology Command

**RECOMMENDATION**

**IT IS RECOMMENDED THAT the 2024 Vcom Group Annual Report be received by the Police Services Board for information**

**AND FURTHER THAT, the 2024 Vcom Group Annual Report be forwarded to Regional Council for information.**

**AND FURTHER THAT, the 2024 Vcom Group Annual Report be forwarded to the Regional Fire Coordinator for information.**

**REPORT HIGHLIGHTS**

- System Activities & Service Levels
- Financial Trend Summary
- Private Public Safety Broadband Network Project (PSBN)
- Potential new partners

**DISCUSSION**

**1. Background**

In accordance with the June 8, 1995 agreement between the Regional Municipality of Peel, the City of Brampton, the City of Mississauga, the Town of Caledon, and the Peel Police Services Board, a Vcom Group was formed in the summer of 1997 to manage the operation of the radio system. Section 6 of that agreement states in part:

*'The Vcom Group will be accountable to Regional Council through the Police Services Board and report annually in September of each year on its activities to Regional Council,*

through the Chief of Police to the Police Services Board with an information report forwarded to the Regional Fire Coordinator.’

## 2. Findings

### Vcom Group Activities

The Vcom System entered its 27th year of operation, functioning well to support 7 public-safety/public-service agencies within the Region of Peel. Since 2008, the Vcom System has delivered an average of one million minutes of airtime per year.

The following are noteworthy activities from the past year:

- **System Users:**

At present, the Vcom System supports a total system capacity of 6,208 radios at a Public-Safety Grade of Service. System loading to date is well within operational tolerances. Average Site Utilization during the past 12 months was 24%, which is down by 2.3% from last year. Service levels remain acceptable during this reporting period.

Current users of the Vcom system along with the number of radios as of April 2024 are:

Peel Regional Police *	2508	40.4%
Brampton Fire & Emergency Services *	322	5.2%
Caledon Fire & Emergency Services *	206	3.3%
Mississauga Fire & Emergency Services *	333	5.4%
Region of Peel Works *	596.9	9.6%
<b>Total Vcom Group</b>	<b>3965</b>	<b>64.0%</b>
City of Mississauga Non-Emergency	1252	20.2%
Canada Border Services Agency (CBSA) – Toronto Pearson International Airport	991	16.0%
<b>Total Vcom Users</b>	<b>2243</b>	<b>36.0%</b>
<b>Grand Total of All Vcom System Users</b>	<b>6208</b>	<b>100.0%</b>

\* denotes Vcom Group member, others are Vcom Users.

## 3. Organizational Wellness / Occupational Health and Safety / Risk Management

- **Private Public Safety LTE Project**

Vcom initiated a project to establish a private public safety LTE Broadband network within the Region of Peel. Vcom identified 9 sites throughout the Region which would provide good mobile coverage for the initial deployment. Since the system was operationalized one additional site has been added, which was in 2022. The new site located in Inglewood increased the coverage in the Northern part of Peel. An additional site will be going live in June 2024 at the Davis Court House. This site will provide fill in coverage in the core of

Brampton. Based on the analyses from the new modems in the cars 3-4 more sites will be required to provide ubiquitous mobile coverage. These sites will take 2-3 years to complete, these timelines account for site procurement and construction.

In March 2022, the final version of the TNCO report was released. This report supports the model that Halton and Peel have been actively lobbying for. The hybrid model allows Halton and Peel to continue to invest in Core and RAN technology with the flexibility of working with the carriers to augment coverage.

In October of 2022 PRP started to utilize the PSBN in coordination with the new CAD system. The PSBN has proven itself as a reliable and cost-effective network to support first responders. In the winter of 2023 Rogers suffered a significant fibre cut localized to the Region of Peel. Cars on PSBN did not see the impact that was felt by the rest of the organization and JFCC. Since the roll-out of Automatic License Plate Recognition (ALPR) the use of PSBN has increased drastically. On average PRP is using 7.2TB of data per month on PSBN. This usage would cost PRP approximately \$500k per year.

Vcom and PRP have procured a new PSBN core from TELUS, at the time of this report the core is about 75% complete. The equipment is on site and being configured, Vcom is expecting to cut over the sites to the new core by July of 2024.

Peel Police, along with their PSBN Innovation Alliance members - which represents municipal First Responder agencies covering municipalities with a population of over 4 million people –continue to promote a Canadian Public Safety Broadband Network, which would enable more efficient, reliable, secure, resilient and cost-effective communications for First Responders across Canada.

- Potential New Users

Over the past few years Vcom has been working with Cartel, a sub-contractor for the HuLRT project. HuLRT will most likely be joining Vcom in 2024 for radio servers, with HuLRT joining this will offset costs for all other Vcom users. By joining Vcom this will also enable the best interoperability for Police and Fire when working with HuLRT.

In the fall of 2023, the GTAA put an RFP out for a new radio system. Motorola and Vcom put in a joint bid on the RFP. This is a unique partnership where the GTAA will be adding their own sites to the bigger Vcom network which means the additional radios the GTAA brings on will not impact the grade of service for all the current Vcom users. The RFP closed late 2023, the GTAA asked all of the respondents for an extension until August. If successful this will provide greater interoperability with GTAA which will benefit the annual 42 million passengers the GTAA sees a year.



## ORGANIZATIONAL IMPACTS

### Financial

Vcom operates on a not-for-profit business model. Users only pay for the services required to operate and maintain the Vcom System infrastructure. The P25 Vcom Infrastructure operating budget is based on a Public Safety Grade of Service (GOS) capacity of 6,208 radios. The 2024 per radio operating cost of \$529.08 is an decrease of \$21.00 per radio from 2023. This value is based on a total gross operating budget of \$3,591,000 less expected tower revenues of \$306,500. The increase of 4.11% in operating costs was due to a rise in software maintenance, licence fees, wages and Regional chargebacks. These expenses were partially offset by an increase in tower revenues on Vcom tower sites.

## CONCLUSION

The Vcom Group is pleased to report that the Vcom System continues to serve the needs of our member municipalities and partner agencies with reliable and cost-effective communications.

### Approved for Submission:



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Anthony Odoardi, Deputy Chief, Innovation and Technology Command

*For further information regarding this report, please contact Deputy Chief Anthony Odoardi at extension 4060 or via email at [anthony.odoardi@peelpolice.ca](mailto:anthony.odoardi@peelpolice.ca)*

*Authored By: James Felton, Manager - VCOM and Support Services, ext. 4940.*

Ministry of  
Municipal Affairs  
and Housing

Office of the Minister

777 Bay Street, 17<sup>th</sup> Floor  
Toronto ON M7A 2J3  
Tel.: 416 585-7000

Ministère des  
Affaires municipales  
et du Logement

Bureau du ministre

777, rue Bay, 17<sup>e</sup> étage  
Toronto (Ontario) M7A 2J3  
Tél. : 416 585-7000



234-2024-2483

**RECEIVED**

June 12, 2024

REGION OF PEEL  
OFFICE OF THE REGIONAL CLERK

Nando Iannicca  
Regional Chair and CEO  
Region of Peel  
[Nando.Iannicca@peelregion.ca](mailto:Nando.Iannicca@peelregion.ca)

**Subject: Funding of the Peel Region Transition Board**

Dear Regional Chair Iannicca:

Thank you for your letter dated May 15, 2024, regarding funding for the Peel Region Transition Board (Transition Board) and its operations. Transparency is an important principle in the work underway in Peel Region and I appreciate the time you have taken to write.

Our government has provided the Region of Peel two invoices totaling \$1.5 million for the work completed by the Transition Board up to March 15, 2024. The invoices indicate that \$858,332 represented costs incurred between July and December 2023, and \$635,137 represented costs incurred from January to mid-March this year. Thank you for the timely attention to these, and ongoing collaboration with the Transition Board and local municipalities.

As you are aware, the Transition Board will be providing recommendations on the transfer of public works services (land use planning, water and wastewater, regional roads including stormwater, and waste management) from Peel Region. At the same time, the work of the Transition Board on water and wastewater may help unlock the opportunity to scale up transformative ideas to Ontario's other fast-growing areas and bring additional infrastructure capacity online. This is why I have indicated that, where the Transition Board's final recommendations help enable transformation in other regions, the government remains open to offsetting the relevant costs and helping ensure fairness for the Region of Peel.

Our government remains committed to supporting the growth happening in Peel Region, and thanks the Region for its dedication and efforts to support the mandate of the Transition Board. Once again, thank you for writing. Please accept my best wishes.

Sincerely,

A handwritten signature in black ink, appearing to read "Paul Calandra".

Hon. Paul Calandra  
Minister of Municipal Affairs and Housing

REFERRAL TO \_\_\_\_\_  
RECOMMENDED \_\_\_\_\_  
DIRECTION REQUIRED \_\_\_\_\_  
RECEIPT RECOMMENDED  \_\_\_\_\_

May 15, 2024

Hon. Paul Calandra  
Minister of Municipal Affairs and Housing  
777 Bay St, 17th Floor  
Toronto, ON M7A 2J3  
[minister.mah@ontario.ca](mailto:minister.mah@ontario.ca)

**Nando Iannicca**  
Regional Chair & CEO

10 Peel Centre Dr.  
Suite A, 5th Floor  
Brampton, ON L6T 4B9  
905-791-7800 ext. 4310

Dear Minister Calandra:

**Re: Provincial Efficiency Review: Funding of the Peel Region Transition Board**

As we eagerly await the conclusion of the Provincial Efficiency Review mandated to the Transition Board and the submission of its recommendations for your consideration, I am writing to raise Peel Regional Council's concerns with costs of the Transition Board.

Regional Council was informed that two invoices totaling \$1.5 million were received from the Transition Board for its work completed to March 15, 2024. Following consideration at its meeting on May 9, 2024, Regional Council passed a motion (attached) that calls on the Province to fully fund the work of the Transition Board.

We are aware that the *Hazel McCallion Act, (Peel Dissolution), 2023* contains provisions that allow the Minister to require Peel Region to pay the costs of the Transition Board, however, it is the view of Regional Council that the associated costs should be paid by the Province and not solely by Peel Region property taxpayers.

As you know, the decision to dissolve Peel did not originate from Regional Council, however, this exercise has had a significant impact on the organization, both on its staff and its finances. Peel Region has already spent \$2.7 million in 2023, in addition to the \$1.5 million in Transition Board costs, to address the impacts stemming from the Province's direction to dissolve Peel Region and, following the reversal of that direction, the Transition Board's continuing review of Peel's Public Works services that remains in progress.

In contrast, the Regional Governance Review being conducted at your request by the Standing Committee on Heritage, Infrastructure and Cultural Policy is not being funded by any of the municipal governments under review and is being funded by the Ontario Legislature.

**Nando Iannicca**  
Regional Chair & CEO

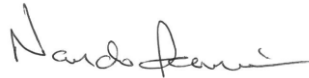
10 Peel Centre Dr.  
Suite A, 5th Floor  
Brampton, ON L6T 4B9  
905-791-7800 ext. 4310

Further, as part of the motion approved on May 9<sup>th</sup>, Regional Council has requested that the Transition Board provide information on the costs of the third-party consultants which the Transition Board hired to assist with its work. As you can appreciate, Peel Region property taxpayers expect transparency for every property tax dollar that is spent by Peel Region. While we appreciate that the Transition Board has presented a detailed cost breakdown for the two invoices totaling \$1.5 million, a similar breakdown of costs associated with its third-party consultants should also be disclosed to enable a full accounting of the Transition Board's costs and promote transparency.

We would appreciate your prompt consideration of these requests as it will provide clarity to Peel Region for budgeting purposes and ensure that our residents are provided a full accounting of how their tax dollars are being spent.

If you have any questions or would like to discuss this issue, please contact me directly at 905-791-7800, extension 4310. I look forward to your response.

Kindest personal regards,



Nando Iannicca  
Regional Chair & Chief Executive Officer  
Region of Peel

Att: Regional Council Motion regarding Peel Region Transition Board Costs, dated May 9, 2024.

**Resolution  
Regional Council**

**Agenda Number:** 20.1.  
**Date:** May 9, 2024

---

**Moved by**                    **Councillor Toor**  
**Seconded by**                **Councillor Mahoney**

Whereas the Government of Ontario appointed Peel Region Transition Board has provided two invoices totalling \$1,500,000 to the Region of Peel for their work till March 15, 2024;

And whereas, per the direction of the Government of Ontario, the Region of Peel is expected to pay these invoices using funds from its budget (primarily funded through property tax);

And whereas, the residents of Peel Region expect transparency for every local tax dollar spent by the Region;

And whereas, no other Regional Governance review exercise is being funded by the Regional Government under review;

And whereas, the other Regional Governments are under review by Ontario's Standing Committee on Heritage, Infrastructure and Cultural Policy through a public consultation process, funded by the Ontario Government;

Therefore, be it resolved:

1. That the Regional Chair, on behalf of Regional Council, request that the Peel Region Transition Board provide information on third-party consultants they have hired and the associated costs; and
2. That the Regional Chair, on behalf of Regional Council, write a letter to the Minister of Municipal Affairs and Housing requesting the Government of Ontario to fully fund the work of the Peel Region Transition Board.



Legislative Services

**To:** Chair and Members of Regional Council      **Date:** June 24, 2024

**From:** Patricia Caza, Regional Solicitor and Commissioner of Legislative Services      **Subject:** Appointment to the Peel Police Service Board

**CC:** Executive Leadership Team      **Our File:** M35145

The purpose of this memorandum is to advise Council of the need to appoint a member of Regional Council to the Peel Police Service Board, and of the items that Council is required to consider when making such appointments, as provided for under the new *Community Safety and Policing Act, 2019* ("new Act"), which came into force on April 1, 2024 and repealed the *Police Services Act*.

On January 11, 2024, as a result of the resignation of former Mayor Crombie and the resulting vacancy on the Peel Police Service Board, Regional Council passed the following resolution:

**Resolution Number 2024-24**

*Whereas Mayor Crombie has, by letter dated December 15, 2023, advised that she will be resigning as the Mayor of Mississauga effective end of day on January 12, 2024;*

*And whereas Mayor Crombie's seat on Regional Council will be deemed vacant end of day January 12, 2024 as a result of her resignation;*

*And whereas s. 27(9) of the Police Services Act requires that two members of Regional Council, in addition to the Head of Council, be appointed to the Peel Police Services Board by resolution of Council;*

*And whereas on December 8, 2022, Regional Council passed Resolution 2022-851 appointing Mayor Crombie to serve as one of two Regional Councillors on the Peel Police Services Board, for a term ending on November 14, 2026, or until a successor is appointed by Regional Council, whichever comes first;*

*And whereas Mayor Crombie's resignation will create a Regional Councillor vacancy on the Peel Police Services Board;*

*Now therefore be it resolved:*

*That Councillor Mahoney be appointed to the Peel Police Services Board for a term effective January 13, 2024 and ending upon the date of the first meeting of Regional Council held immediately following the swearing in of the new City of Mississauga Mayor, at which time the matter shall be brought forward to Regional Council to determine appointment to the Peel Police Services Board for the balance of the Term of Council.*

REFERRAL TO \_\_\_\_\_  
 RECOMMENDED \_\_\_\_\_  
 DIRECTION REQUIRED \_\_\_\_\_  
 RECEIPT RECOMMENDED  \_\_\_\_\_

On June 10, 2024, Carolyn Parrish was duly elected as the Mayor of the City of Mississauga, to be sworn in as Mayor on June 24, 2024 by the City of Mississauga and as Regional Councillor at the Regional Council meeting scheduled for June 27, 2024.

As a result of Resolution Number 2024-24, the appointment of Councillor Mahoney to the Peel Police Service Board terminates effective June 27, 2024 (the first meeting of Regional Council following the swearing in of the new Mississauga Mayor), resulting in a vacancy on the Board that must be filled by Regional Council.

### **Requirements of the *Community Safety and Policing Act, 2019***

On April 1, 2024, the *Community Safety and Policing Act, 2019* (“new Act”) came into force and repealed the *Police Services Act*. The new Act contains several requirements that must be considered before appointing or reappointing members to police service boards.

In particular, section 33(1) and (2) of the new Act require that, in appointing or reappointing a member of a police service board, Council must consider the following items:

- i) the need to ensure that the police service board is representative of the area it serves, having regard for the diversity of the population in the area;
- ii) the need for the police service board to have members with the prescribed competencies, if any (please note that, to date, the new Act has not established any regulations prescribing competencies for police service board members);
- iii) any applicable diversity plan (please note that the Region of Peel has until March 31, 2025 to adopt a municipal diversity plan under the new Act, which is currently under development by staff); and
- iv) the results of a potential appointee’s police record check that was prepared within the past 12 months before appointing him or her as a member of a police service board.

### **Timing of Appointment**

Given the need to consider the results of a police record check prior to appointment, it is proposed that Council address the appointment to the Peel Police Service Board at the Regional Council meeting of July 11, 2024. This will enable potential appointees an opportunity to arrange and submit a police record check. Staff will review the results of any police record checks submitted and will provide the results to Regional Council in closed session to be considered prior to appointment.

The next meeting of the Peel Police Service Board is scheduled for September 27, 2024.