

# Investing to build our *Community for Life*

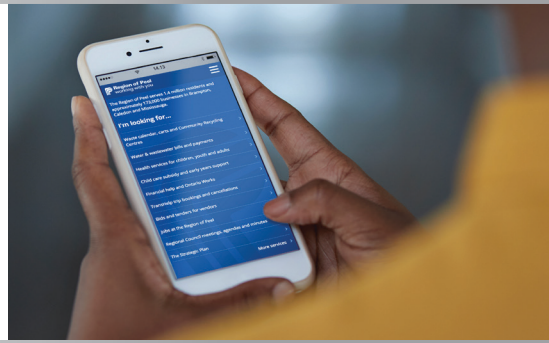
Living



Thriving



Leading



Investing in efficient, outcome-driven services you can count on. Today and in the future.

### 2021 Budget at a Glance

The 2021 Budget is a responsible budget that continues the response to the COVID-19 pandemic while balancing the needs of the community under challenging economic times.



From the widest perspective, the Region's 2021 Budget:

- Enables Health Services to continue the response to the COVID-19 pandemic
- Maintains core service levels for services impacted by Provincial funding
- Ensures that Peel's \$30 billion in infrastructure continues to provide reliable service to the community



Property tax

**+1.3%**

Per \$100,000 of residential assessment = \$11.30

**+\$65** Residential

Owner of an average home per MPAC (\$578,200)

**+\$116** Small Business







Utility rate

**+5.5%**

**+\$43** Residential

**+\$111** Small Business

The Region of Peel is a growing, thriving community and a major economic hub, that is facing a changing and dynamic environment. Major trends which are resulting in increased service pressures and more complex community issues impacting service demand are:

 <p><b>Growing and rapidly aging population</b> Adding the population equivalent to the City of Hamilton's by the year 2041</p>	 <p><b>Aging Infrastructure</b> Peel's assets are valued at more than \$30 billion</p>	 <p><b>Climate Change</b> Impact of significant climate change and weather patterns</p>	 <p><b>Changing economy</b> Impacting employment and market conditions</p>	 <p><b>Rapidly Changing Technology</b> Adapting how we connect with residents and deliver services</p>	 <p><b>Constantly evolving legislation and regulation</b> Provincial funding cuts and changes</p>
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Over the past year, a number of significant Provincial changes and cuts were made that impacted key services such as Child Care and Community Investment. To support Peel's most vulnerable residents, Regional Council has included investments in the 2021 Budget to maintain core service levels while also recognizing the limited appetite for tax increases.



**Budget Highlights:** How we are sustaining current service levels required by a **population that is expected to grow by an average of 20,000 people per year**, while our population continues to age at the same time.

 <p>Emergency Shelter Operation to increase up to <b>60</b> more beds</p>	 <p>Expansion of <b>EarlyON</b> services for <b>3,000+ children</b> and parents/caregivers</p>
 <p>Opening <b>Seniors Health and Wellness Village</b> in Brampton</p>	 <p><b>+\$31M</b> in reserve contributions to <b>sustain regional infrastructure</b> of \$30B</p>
 <p><b>+27 police officers</b> for community safety</p>	 <p><b>60%</b> average increase in social media hits</p>
 <p>Implementing <b>Community Safety and Well-being</b> Program</p>	 <p>Enhancing <b>cyber security</b></p>

### 2021 Budget Investments

With the support and encouragement of Region of Peel Council, the 2021 Budget includes temporary resources to continue supporting its clients and community through COVID-19. It also invests in the Region's Strategic Plan's three focus areas – **Living, Thriving and Leading** – to continue to build a healthy, safe and connected community that serves its residents and businesses today, and strengthens a solid foundation on which to build toward our **Community for Life**.

**\$3.7**  
billion

Invested in services that advance and support Council's priorities and long-term outcomes.

**\$2.7**  
billion

**2021**  
Operating budget

**\$1.0**  
billion

**2021**  
Capital budget



## Living:

People’s lives are improved in their time of need.

We are investing in more paramedics to preserve response times, investing in increased access to accessible transportation and investing in better care for our Long Term Care home residents.

## Thriving:

Communities are integrated, safe and complete.

We are investing in better wastewater handling for storms and to reduce the risk of flooding, increased waste diversion from landfills and community safety.

## Leading:

Government is future-oriented and accountable.

We are investing in increased capacity to manage and deliver essential services and in developing innovative solutions to reduce service costs.

**\$968**  
million

**\$1.55**  
billion

**\$169**  
million

**\$176**  
million

**\$779**  
million

**\$44**  
million

## Services

### LIVING

ADULT DAY  
COMMUNITY INVESTMENT  
EARLY YEARS AND CHILD CARE  
HOUSING SUPPORT  
INCOME SUPPORT  
LONG TERM CARE  
PARAMEDICS  
TRANSHELP

### THRIVING

CHRONIC DISEASE PREVENTION  
EARLY GROWTH AND DEVELOPMENT  
HERITAGE, ARTS AND CULTURE  
INFECTIOUS DISEASE PREVENTION  
LAND USE PLANNING  
ROADS AND TRANSPORTATION  
WASTEWATER  
WASTE MANAGEMENT  
WATER SUPPLY

### LEADING

ENTERPRISE PROGRAMS AND SERVICES  
• CORPORATE SERVICES  
• FINANCE  
• DIGITAL AND INFORMATION SERVICES

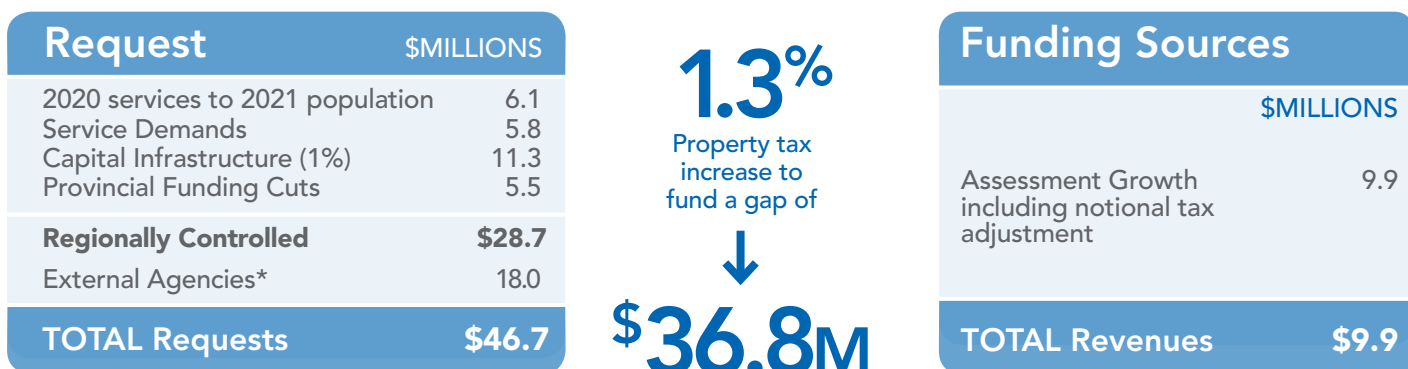
### PLUS:

POLICE  
CONSERVATION AUTHORITIES  
ASSESSMENT SERVICES



### Funding Community Service Needs while Respecting the Taxpayer

The Region of Peel has a demonstrated track record of innovation leading to improved outcomes and value to the taxpayer. A Lean Six Sigma approach has been formally adopted by the Region that supports its Continuous Improvement program to achieve cost savings and efficiencies. Between 2017 and 2020 the Region has **cumulative cost savings of over \$15 million** for tax supported programs. However, in order to fund the service demands for 2021 and to ensure the Region’s infrastructure is sustainable, an overall property tax increase of 1.3% is required.



\*Includes: Peel Regional Police (PRP), Ontario Provincial Police – Caledon, Conservation Authorities (CAs), Municipal Property Assessment Corporation

### 2021 Service Levels

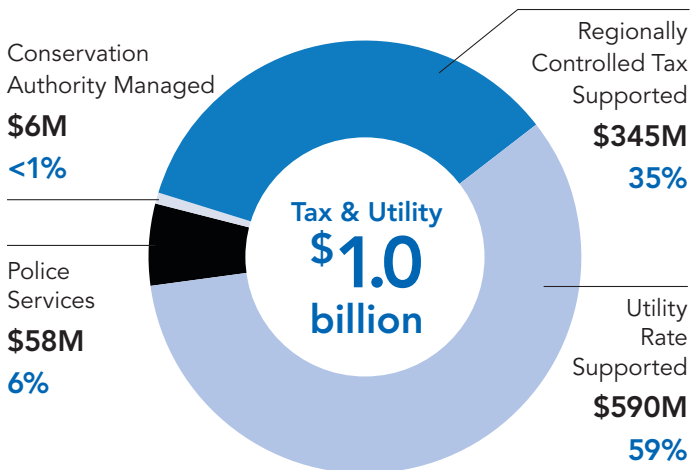
*In addition to meeting increasing service demands, the overall property tax and utility rate also pays to maintain existing service levels.*

#### Highlights of 2021 service levels include:

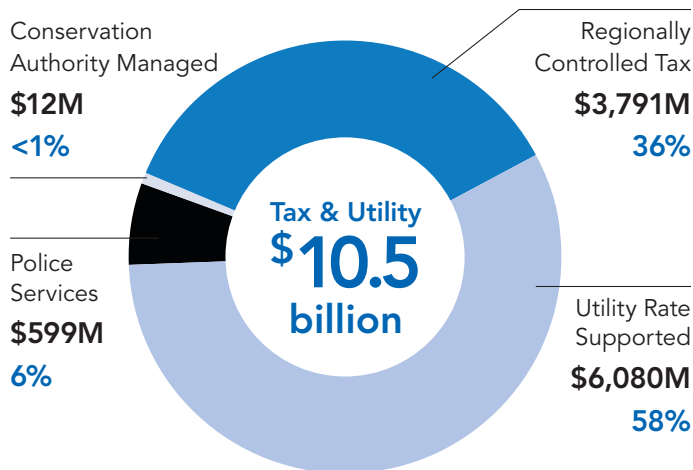
Service Outcome	Service for the Community
Residents and visitors receive quality pre-hospital care from paramedic services	Responding to an estimated 135,000 emergency calls
Residents in need can travel within their community without barriers using accessible transportation	Providing 744,000 TransHelp trips
Residents in need have access to a range of housing options	Providing over 11,600 housing subsidies
Waste is collected on time and managed in a safe and environmentally responsible manner	Managing over 552,000 tonnes of waste for 352,000 curbside households and 104,000 multi-residential households
Residents in our Long Term Care homes receive care to enhance their quality of life	Providing 900+ residents with quality care through five long term care homes
Protecting the safety and property of residents	Providing effective and visible policing services including responding to 248,000 citizen initiated events in Brampton and Mississauga by Peel Regional Police
Wastewater is removed in a safe and environmentally responsible manner	Collecting and treating 696 million litres per day of municipal wastewater collected and treated for approximately 336,550 retail and wholesale customer accounts
Residents have access to safe and affordable child care	Providing 16,000+ fee subsidies making it possible for families to benefit from licensed child care

The 2021 Capital Budget and 2021-2030 Capital Plan provide the necessary investments to ensure that Peel's assets continue to provide the community with the service levels it has come to depend on as well as meet the needs of both a growing and evolving community.

2021 Capital Budget



2021 – 2030 Capital Plan



Capital Budget Funding:

55% Reserves | 33% Development Charges\*  
9% External | 3% Debt

Capital Plan Funding:

49% Reserves | 44% Development Charges\*  
5% External | 2% Debt

\*Will require debt to bridge timing in cash flow between revenues and expenditures

Highlights of the 2021 Capital Budget



**Living:** People's lives are improved in their time of need.

**\$176 million**

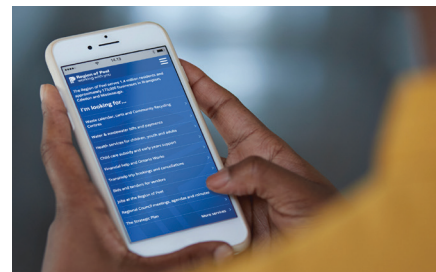
- Affordable Housing
- Maintain Long Term Care Homes
- Paramedic Facilities, Ambulance Fleet and Support Vehicles



**Thriving:** Communities are integrated, safe and complete.

**\$779 million**

- East-to-West Diversion Sanitary Trunk Sewer
- Replacement of Watermains in Peel
- Highway 401 Widening Impacts on Water
- Transmission Mains (Credit River to West Limits)
- Local Sewer Collection System Repair and Replacement
- Centre View Sanitary Trunk Sewer

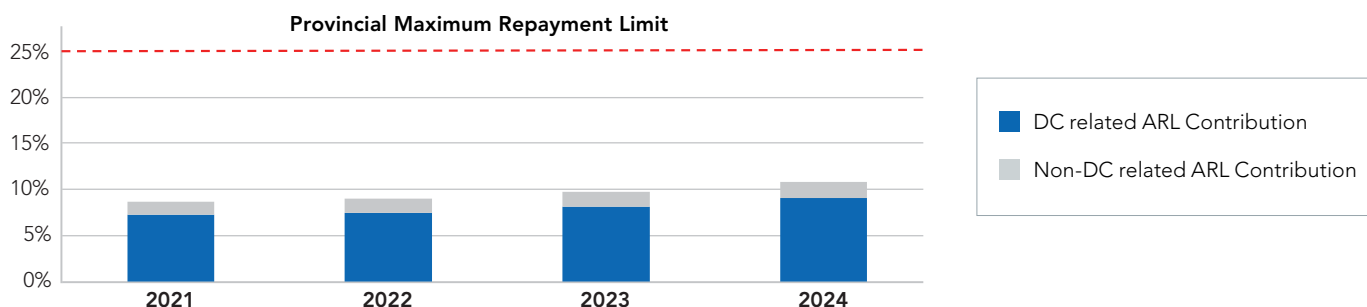


**Leading:** Government is future-oriented and accountable.

**\$44 million**

- Maintain & Enhance Technology
- Maintain Office Facilities
- Climate Change and Energy Management

Peel's Long Term Financial Planning Strategy identifies debt as part of its comprehensive capital financing strategy.



Peel's current and future borrowing capacity is within Provincial Annual Repayment Limits of 25% of own source revenue which means that Peel has flexibility to address capital financing requirements.

## Maintaining Taxpayer and Ratepayer Fairness:

Peel Region residents can be assured that their property tax will remain affordable and utility rates will remain the lowest in the Greater Toronto Area. For the 2022 to 2024 period, net tax levy increases averaging 2.9% are forecast after assessment growth of 0.8%. For 2022 to 2023 period, utility rates are forecast to increase by 6.7%.

Tax Supported Services	FORECAST		
	2022	2023	2024
Regionally Controlled Services	2.5%	1.8%	1.4%
External Agencies*	1.7%	1.7%	1.7%
Less: Assessment Growth	(0.8%)	(0.8%)	(0.8%)
<b>Sub-Total</b>	<b>3.4%</b>	<b>2.7%</b>	<b>2.3%</b>
Provincial Funding Impact	0.4%	–	–
<b>Net Tax Levy Impact</b>	<b>3.8%</b>	<b>2.7%</b>	<b>2.3%</b>
<b>Property Tax Impact</b>	<b>1.6%</b>	<b>1.1%</b>	<b>1.0%</b>

\* Excludes Conservation Authorities' one-time costs related to Emerald Ash Borer

Utility Supported Services	FORECAST		
	2022	2023	2024*
Operations	2.6%	0.7%	TBD
Capital Infrastructure	5.0%	5.0%	–
<b>Average Utility Rate Impact</b>	<b>7.6%</b>	<b>5.7%</b>	<b>TBD</b>

\* A long term financial strategy is being developed for water and wastewater that will come into effect in 2024



## How Peel Region Manages Risks

The 2021 Operating and Capital Budget was developed to reflect significant trends and assumptions such as decreasing electricity prices, continuation of provincial funding commitments, changes to the economy and even the weather. However, there is always the risk that a significant change could happen after the budget is prepared.



Peel Region is well positioned to address the financial impact of risk, as it has maintained a high level of financial flexibility as well as its Triple “A” Credit rating using its Long Term Financial Planning Strategy to guide long term financial decisions.

## Budget Principles

The Region’s Budget, property tax and utility rate plans are developed on the basis of **respect for the taxpayer, and according to principles which include fairness, sustainability and affordability, user pays where appropriate, value for money and maintaining assets.**

By using a risk-based approach to the budget, services that are able to sustain service levels appropriately saw no significant changes while services seeing increased demand – whether from a growing and aging population, changing legislation or being impacted by climate change – required intervention. This focused approach includes increased investments where they make sense and where they will advance service outcomes to Peel’s community.

### BUDGET FACTS

Peel’s population is expected to grow by an average of **20,000 people per year**, while our population continues to age at the same time



**\$30 billion in assets remain in good condition** because of a strong, risk-based asset management approach

#### Respect for the Taxpayer

**79%** of residents have a positive perception of value for tax dollars



# Investing to build our **Community for Life**

## 2021 Budget Summary

Peel Region residents and ratepayers benefit from sound financial management in the efficient and cost-effective delivery of programs and services, advancing Council's priorities and long-term objectives in the three areas of focus: **Living, Thriving and Leading.**

### The 2021 Budget effectively implements

Council's directions regarding its priorities and Peel's continued response to the pandemic.

### The 2021 Budget effectively maintains

service levels for Peel Region's rapidly growing and aging population base and its \$30B in assets.

### The 2021 Budget enables progress

toward the long-term goals established by Peel Region's strategic plan vision statement: Creating a **Community for Life.**

Additional information on the Region of Peel's role in your **Community for Life**, can be found online at [peelregion.ca/dashboard](https://peelregion.ca/dashboard)