

# Ontario's Vision for Social Assistance Modernization and Transformation

## Community Access

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# Background

- COVID-19 has accelerated the need to modernize the delivery of social assistance
- An increase in the demand for social assistance is anticipated due to the elevated unemployment rates and changes to the COVID-19 recovery benefits
- The Province announced a renewed vision for social assistance in February 2021

# A New Provincial-Municipal Vision for Social Assistance Transformation

To create an efficient, effective and streamlined social services system that focuses on people, providing them with a range of services and supports to respond to their unique needs and address barriers to success so they can move towards employment and independence.

# A Working Vision for Social Assistance



# Social Assistance Transformation in Peel

## Modernization and Digitalization

- Centralized and Automated Intake
- MyBenefits Platform and Electronic Document Management

## Life Stabilization

- Connecting clients to services
- Supporting better outcomes

## Employment Services Transformation

- Employment Services Transition
- Employment Project for Youth with Disabilities

# Next Steps

- Continue to work with the Province and community partners to co-design systems, and plan for the development of the human services model
- Ongoing planning and monitoring to ensure successful implementation of initiatives
- Collaborate with community partners and equip staff to help clients achieve the goals of life stabilization and community inclusion

# Thank You

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