

Mass Vaccination Program

Update to Accessibility Advisory Committee

May 20th, 2021

Presenter: Paul Sharma, Director (CDIP) - *Mass Vaccination Program Co-Lead*

Purpose

To provide an update on Accessibility related planning, services and functions currently rolled out at our clinics and in progress with the Mass Vaccination Program teams

Planning – Accessibility Needs

Goal: *To ensure the Mass Vaccination Program is accessible to people of all abilities*

- Targeted Mobile Clinics
- In-home Vaccinations
- Partnership Exploration
- Shuttle Services
- On-going planning with Community Equity and Engagement Advisory table

Clinic Operations

- Partnership with Canadian Hearing Society
 - Virtual Sign Language
 - Sound Amplifying Device
- Translation of Key Clinic Documents
- Mobility Clinic at Paramount Site
- Accessible Signage



Clinic Layout

- All Clinic Sites are Accessible
- Layouts Aim to Reduce Overall Travel Distances
- Sit/Stand Tables Installed
- Additional Accessible Parking Spaces Setup



Customer Contact Centre

- Translation Services Available
- Relay Service
- Website Chat Function
- Website Virtual Assistant



Vaccine booking wait times
Due to high volume there may be wait times to access our vaccine booking system and call centre. We appreciate your patience.


Region of Peel
working with you

COVID-19 Programs and Services Council Careers Search

Novel coronavirus (COVID-19)

Stay up to date on COVID-19 in Peel

- [MiWay is offering a shuttle to the Paramount Fine Foods Centre vaccine clinic](#)
- [Adults 55 years or older can now book vaccine appointments](#)
- [Child care workers in Peel can now book their COVID-19 vaccine appointment](#)
- [Our vaccine clinic locator helps you find the locations closest to you.](#)



Peel is under a stay-at-home order


New public health measures in place to stop the spread of COVID-19. Find out how they impact residents, businesses, and public spaces.

[Find out more](#)

Take care of each other

No matter where you live in Peel, we're all one community. Take care means doing our part to protect our loved ones and working together to crush COVID-19.

[Learn more](#)



COVID-19 vaccine

[Virtual Assistant](#)



Questions?