Summary of 2020 Write-offs

| Write-offs for Period Ending December 31, 2020 | | | | |
|--|----------------|-----------------|--------------------------------|--|
| Category | Total Billings | Write-Off Total | % Write- off to Billings | Balance Remaining in Allowance Accounts |
| General Receivables | \$162,500,413 | \$110,137 | 0.07% | \$185,946 |
| Water/Wastewater | \$409,690,405 | \$25,527 | 0.01% | \$123,095 |
| Total | \$572,190,818 | \$135,664 | 0.02% | \$309,041 |