

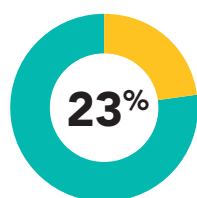
2020 Housing Services Data

This appendix presents a summary of key data collected from January 1, 2020 to December 31, 2020.

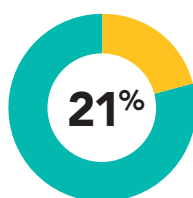
Outcomes

1,552 Housing Placements

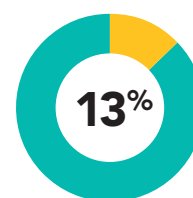
MORE people with immediate needs housed



2020

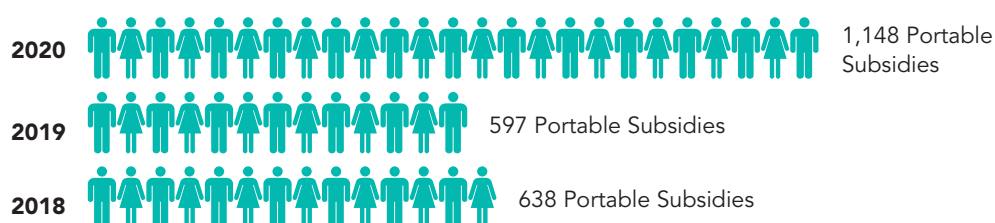


2019

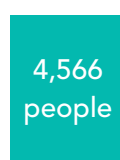


2018

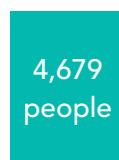
MORE Portable Housing Subsidies



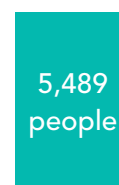
LESS people experiencing homelessness



2020



2019



2018

Services

Outreach

Peel contracts with CMHA to provide outreach services.



Street Helpline – a 24/7 hotline that can connect residents in need with immediate support. Calls have increased by **75%** in 2020.



Outreach Vans – Peel has increased the number of outreach vans from 1 to 3, increasing the number of hours from 57 hours per week with three evenings to **84 hours per week with seven evenings**.

85%

increase in
clients served

36%

increase in
clients housed

56%

increase in provision of
medical services to clients

Shelter stays

LESS households in shelters

Year	Avg. # of households in shelter per night
2020	367
2019	379
2018	384

In 2020, **367 households** on average were staying in shelters each night.

The average length of stay per shelter population:

Shelter Population	Avg. Length of Stay
Families (at Peel Family Shelter)	50.21 days
Adults	13.35 days
Youth	20.50 days

Housing Supply

State of Good Repair

Each year, Peel assesses the quality of its buildings. A breakdown of 2020's State of Good Repair* is below:



* State of buildings can be rated as: Excellent, Good, Fair, or Poor.

13,820 Subsidized and affordable units

Housing Provider	# of subsidized units	# of affordable units	Total # of units
Community Housing Providers	2,919	2,601	5,520
Peel Housing Corporation	3,689	2,819	6,508
Region of Peel	770	548	1,318
Partnerships	190	284	474

Peel collaborates with private landlords to offer additional affordable housing units to our clients.

