

Appendix I
Housing Service Transformation – Needs-Based Subsidy Prioritization Approach and Policy
Changes

Needs-based Administration Structure

Level of Need	Description	Length of Time	Expected Client Volume
Short-term	<p>Clients who require one-time or short-term support to stabilize housing and achieve independence.</p> <p>Example: an individual who is returning to work and requires a housing subsidy for two months to bridge the gap before their first pay cheque.</p>	Up to 6 months	50% of clients may fall within this support level
Mid-term	<p>Clients who require mid-term support to help stabilize housing and achieve independence.</p> <p>Example: a single parent who requires a subsidy and wrap-around supports to address a temporary loss in income due to an illness.</p>	6 to 18 months	30% of clients may fall within this support level
Long-term	<p>Clients who require ongoing support to help stabilize housing.</p> <p>Example: an individual who was chronically homeless and requires an ongoing housing subsidy and wrap-around supports to maintain their housing.</p>	18+ months	20% of clients may fall within this support level