



Disaster Response Individual and Family Assistance Standards (For Response Levels 1-2)

Service	Service Option	Max. Amounts	Standards for Providing Assistance
Food	Groceries First person in household Each additional person	Daily Weekly \$25 \$100 \$13 \$40	CRC will be able to provide means for a family to acquire groceries or eat restaurant meals on a daily/weekly basis. Groceries are provided when the family has cooking facilities.
	Restaurant Meals Breakfast Lunch Dinner	\$52 \$12 \$12 \$28	CRC will be able to provide restaurant meals per day or by meal as determined by the needs assessment. These values include a tip of 15%. Food may be provided up to 3 days. Extension of this service requires supervisor approval.
	Infant Formula (per infant)	\$13	CRC will be able to provide means to acquire infant formula for each infant of a family.
	Non-Winter Clothing Adult Child (under 12 years)	\$140 \$115	CRC will be able to provide means to acquire one set of non-winter clothing or one set of winter clothing (including coat and boots) per adult and child of a family.
Clothing	Winter Clothing Adult Child (under 12 years)	\$230 \$200	CRC distributes only new clothing. CRC can refer beneficiaries to community resources for additional clothing.
	Laundry supplies (per household)	\$30	CRC will be able to provide means to either wash clothes or utilize dry cleaning services. Laundry supplies include detergent, bleach and cleaning agents.
	Dry Cleaning Adult Child (under 12 years)	\$140 \$115	Dry cleaning costs up to the limit of the allowance may be claimed in lieu of purchasing new clothes.
	Commercial Lodging Hotel/motel (per night) Campground	\$170 \$60	CRC will be able to provide means for staying in a hotel/motel per night for a family of four. In hotels/motels, an additional room may be provided if a family cannot be accommodated in one room. CRC will be able to provide means for staying in a campground if desired by the family. Lodging may be provided for up to 3 days. Extension of this service requires supervisory approval. Personal insurance should be used as the primary form of support. CRC will be able to provide towels/washcloths for those staying in a shelter/friends & family.
Lodging	Shelter/Friends and Family Towels and washcloth (per person)	\$15	
	Hygiene kit	per person	Personal hygiene kits are distributed whenever possible. If not available, provide the allocated dollars to purchase these items.
Personal Services	Hygiene products Adult Child	\$13 \$5	CRC will be able to provide means to acquire a one-time purchase of hygiene products per adult and child.
	Baby Products (per each infant)	\$45	CRC will be able to provide means to acquire one-time purchase of baby products or incontinent aids. Additional requests require supervisory approval.
	Incontinent Aids (per person)	\$45	
	Blanket/Plush Toy	per person	Blankets and plush toys are distributed when required.
	Prescriptions	approval req'd	CRC will facilitate access to health care items. Based on the needs assessment, CRC may pay for one refill of essential medications and replacements or repair of eyeglasses, dentures and hearing aids when no other financial support is available. Supervisory approval is required for this assistance.
	Medical Aids	approval req'd	
Transportation	Local Transportation Taxi/bus fare/pass (per family)	\$75	CRC will be able to provide means of transportation <u>up to a maximum of \$75 per family</u> when regular means of transportation has changed. CRC supports people who cannot stay at their home and require transportation from their home to another location.
Other Service	Any additional services would be in accordance to Provincial/National DM direction as required.		