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#### **September 24, 2020**

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**Sent:** September 24, 2020 9:31 AM

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Michael < <u>Michael.Mendel@gtaa.com</u>>; White, Ryan < <u>Ryan.White@gtaa.com</u>> **Subject:** International Arriving Passenger Process - Material for Peel Council

#### CAUTION: EXTERNAL MAIL. DO NOT CLICK ON LINKS OR OPEN ATTACHMENTS YOU DO NOT TRUST.

Good morning Chair Iannicca and Dr. Loh:

Please find attached a presentation that describes the international arrivals screening process at Toronto Pearson. The presentation was developed jointly by the Greater Toronto Airports Authority, the Canada Border Services Agency and the Public Health Agency of Canada.

We hope this presentation helps to further clarify the process as well as the roles and responsibilities of those involved in the screening process for COVID-19 for international arriving travellers.

I'm hoping we can we work through you to ensure that this presentation is distributed to all members of Peel Regional Council today?

Or course, we would be pleased to brief Councillors or Peel Regional staff further should any questions arise, and I would repeat our invitation to all Peel Council members to tour Toronto Pearson and see our Healthy Airport measures in action.

Best regards,

Lorrie

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# TORONTO PEARSON INTERNATIONAL ARRIVALS PROCESS

# UPDATE TO PEEL REGIONAL COUNCIL



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Government Gouvernement of Canada du Canada





# TORONTO PEARSON'S HEALTHY AIRPORT COMMITMENT PUTS THE HEALTH OF PASSENGERS AND EMPLOYEES FIRST

- Guiding principles aligned with global best practices
- A healthy airport is the most important part of instilling public trust in air travel
- We invite you to participate in a Healthy Airport tour









# TORONTO PEARSON HAS IMPLEMENTED OUR OWN HEALTHY AIRPORT MEASURES:









- Mandatory masks in all public areas, for passengers and employees
- Physical distancing: plexiglass barriers, separation at kiosks/seating areas, signage, floor decals and increased passenger communications
- Limiting terminal access to only passengers and workers
- Enhanced hygiene and cleaning in high traffic areas









### **EMBRACING INNOVATION:**

- BlueDot to predict/monitor COVID and infectious disease risks
- Disinfection corridor that sprays a water-based non-toxic sanitizer
- Autonomous floor cleaners that use UV light for disinfection
- Use of probiotics in our washrooms to get rid of bad bacteria
- Active monitoring of duct system real time air quality assessment
- McMaster HealthLabs COVID-19 testing study, co-sponsored by GTAA and Air Canada





### HIGH LEVEL ROLES AND RESPONSIBILITIES

#### **Transport Canada:**

Establishes regulations all airlines flying into and out of Canada need to follow, including COVID-19 screening questions and temperature checks

#### **Air Carriers**

• Conduct health assessment (including temperature checks) for all passengers inbound to Canada before boarding the plane

#### **Canada Border Services Agency**

- CBSA screens all international travellers arriving in Canada for symptoms of COVID-19 and a suitable quarantine plan
- Refers passengers to PHAC Officers as needed

#### **Public Health Agency of Canada (PHAC)**

- Lead agency responsible for determining the public health response to COVID-19, including health screening measures at Canada's airports.
- Screens and handles any symptomatic passengers or those without a suitable quarantine plan
- Uploads contact tracing information collected by CBSA daily to compliance and enforcement team, which performs local check-ins for all international arriving
  passengers by phone, email and text and engages with local police should any concern arise
- Provided all Canadian Chiefs of Police with information about enforcement tools under the Quarantine Act

#### **Local Health Agencies**

- Follows up on any positive cases of COVID-19 when identified by provincial testing
- Liaises with local police should any concerns arise

#### **Police**

• Enforces the Quarantine Act, including issuing warnings and fines





# REQUIREMENTS FOR AIR TRAVEL

# ALL PASSENGERS ARE SCREENED FOR COVID-19 SYMPTOMS PRIOR TO BEING ALLOWED TO FLY

The Government of Canada has introduced several measures to limit the spread of COVID-19 and ensure the safety of air travel:

- ✓ Passengers must wear a non-medical mask or face covering at all times when on a plane bound for Canada or travelling through Canadian airports.
- ✓ Health assessments conducted on all passengers before boarding
- ✓ Temperature screening of all passengers is done before boarding inbound to Canada and departing
- X Denial of boarding for symptomatic passengers or those who have been refused boarding in the past 14 days due to a medical reason related to COVID-19
- X Denial of boarding for passengers who refuse to answer questions related to the health check, refuse to have their temperature taken, or refuse to wear a non-medical mask or face covering.

Passengers providing a false or misleading declaration or refusing to wear a non-medical mask or face covering when directed could face penalties of up to \$5,000.





### **POINT OF DEPARTURE**

Applicable to all departing passengers





Temperature check and health assessment by airline staff







Symptomatic travellers cannot board plane to Canada (even Canadian citizens)

#### **IF ASYMPTOMATIC**





Asymptomatic travellers can fly





## ARRIVING PROCESS FOR ALL INTERNATIONAL PASSENGERS

Travellers provide contact info using the ArriveCAN app, or a web or paperbased form before entering Customs Hall



Traveller contact info is uploaded to PHAC compliance and enforcement team and Ontario Health within 24 hours of arrival



CBSA Officer
asks COVID-19
screening questions
and ensures all
travellers have a
quarantine plan, unless
exempt



Traveller receives
handout that
includes instructions
on mandatory 14day quarantine
and must affirm they
understand

### PHAC follow-up with all travellers and police enforcement

Every arriving traveller gets at least one call & reminder text/email from PHAC to stay quarantined



If there are any concerns about quarantine compliance, PHAC engages local police to enforce the Quarantine Act





# ARRIVING PROCESS FOR SYMPTOMATIC INTERNATIONAL TRAVELLERS



CBSA refers travellers exhibiting COVID-19 symptoms and/or travellers without a quarantine plan to a PHAC Officer



If traveller is exhibiting symptoms of COVID-19 and requires immediate medical attention, transported to hospital



If any traveller does not have a suitable place to quarantine they are transported to the Designated Quarantine Facility

### Post-flight Public Health response to COVID-19 positive case

If a local Public
Health Agency is made
aware of a COVID-19
positive passenger
who has recently
flown, PHA notifies
PHAC and air operator



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Air Operator provides affected seat numbers within 24 hours to PHAC



PHAC immediately
publishes flight
information to website
and monitors for
potential cases of
in-flight transmission







# THANK YOU.