

Long Term Care COVID-19 Response

Planning, Recovery, and Preparation

Susan Griffin Thomas,
Interim Director, Long Term Care
Region of Peel

8.2-7



The New Normal

- Staff working in only one LTC home
- Twice daily COVID-19 screening and temperatures
- Enhanced IPAC measures
- Continuously changing Provincial Directives
- Twice monthly staff surveillance COVID-19 testing

Continuous Improvement

- Scheduling software implementation
- PPE
- Virtual care
- Family inquiry line
- Supportive Care Units

The Impact of COVID-19

- Residents
 - Isolation and loneliness
 - Fear
 - Deteriorating health outcomes
 - Challenges maintaining a Butterfly lens
- Staff
 - Fear & anxiety
 - Precarious work
 - Burn out & trauma

8.2-10



Keys to Mitigating the Impacts of COVID-19

- Continued enhanced IPAC measures
- Job security and adequate staffing levels
- Staff COVID-19 surveillance testing
- Preventing compassion fatigue
- Communication and collaboration



Preparing for a Second Wave

- Ontario Health preparedness assessment
- Human resources planning
- Surge planning
- Ongoing Provincial advocacy for sustainable funding

The Next Normal

- Balancing safety with resident engagement and wellness
- Return of visitors, essential caregivers and providers
- Balancing pandemic response & outbreak management with regular LTC operations
- Continued staffing pressures



Contact info:

Susan Griffin Thomas, Interim Director of Long Term Care

susan.griffinthomas@peelregion.ca