

Seniors Service Update

Cathy Granger,
Acting Commissioner of Health Services
Region of Peel

Senior's Month



Peel Long Term Care Centres

- **435** people participated in adult day services
 - **97 per cent** say the program helped achieve, maintain or improve their wellbeing
 - **Two out of three** have a cognitive impairment, including dementia
- **936** people live in five municipal long term care (LTC) homes
 - **84 per cent** would recommend their LTC home to others
 - The median age is **85 years old**
 - **83 per cent** have a cognitive impairment, including dementia

Quality of Care

- Awarded three-year accreditation
- All six indicators trend **better** than provincial averages

Quality Indicator	Peel Long Term Care (2019)			Ontario Long Term Care (2019)		
	Q1	Q2	Q3	Q1	Q2	Q3
Antipsychotics	15.3%	15.0%	14.8%	18.8%	18.6%	18.4%
Pressure ulcers	2.0%	2.1%	1.8%	2.6%	2.5%	2.5%
Restraints	3.2%	2.7%	2.2%	3.8%	3.6%	3.5%
Falls	14.2%	13.4%	13.2%	16.6%	16.6%	16.6%
Pain	5.4%	5.4%	6.0%	9.6%	9.6%	9.6%
Mood	14.9%	14.9%	15.2%	22.5%	22.5%	22.5%

Inspections & Compliance

- Unannounced inspections conducted by the Ministry of Long-Term Care
- 3 compliance orders in 2019
- Action to address non-compliance include:
 - Policy revisions
 - Developing new processes
 - Enhancing training
 - Reinforcing roles and responsibilities



Continuous Quality Improvement

- Staffing
- Supportive Care Units
- Infection Prevention and Control
- Communication
- Providing LTC guidance/expertise to Trillium Health Partners (in support of the Camilla Care Community)

Regional Advocacy Priorities

- Investments in structural and physical remodelling of long term care homes
- Funding to meet community needs and client complexity
- Supporting the mental health of seniors
- Person-Centered Care and Specialized Dementia Supports
- Creating a Stable and Sustainable Workforce Strategy

Strengthening Seniors Care in Peel

- Engaging the provincial government to enhance supports across the long term care sector
- Advocating for membership on the independent commission
- Partnerships for improving the Long Term Care Sector
- Working with all levels of government to ensure adequate accountability, governance and funding

Peel Long Term Care centres have one goal and a shared commitment:

To contribute to our **Community for Life** by
providing compassionate, loving, and
respectful care to individuals and their
caregivers in their time of need.