




**Appendix I
Seniors' Services 2019 Annual Report**

Quality of Care Scorecard

Indicator	Definition	Peel Long Term Care (2019)			Ontario Long Term Care (2019)		
		Q1	Q2	Q3	Q1	Q2	Q3
Antipsychotics	People prescribed anti-psychotic drugs without a diagnosis of psychosis.	15.3%	15.0%	14.8%	18.8%	18.6%	18.4%
Pressure ulcers	People who have stage 2 to 4 pressure ulcers that have worsened	2.0%	2.1%	1.8%	2.6%	2.5%	2.5%
Restraints	People with daily physical restraints	3.2%	2.7%	2.2%	3.8%	3.6%	3.5%
Falls	People who have fallen in the last 30 days	14.2%	13.4%	13.2%	16.6%	16.6%	16.6%
Pain	People who have experienced worsened pain	5.4%	5.4%	6.0%	9.6%	9.6%	9.6%
Mood	People who experience growing sadness, anger, anxiety or tearfulness	14.9%	14.9%	15.2%	22.5%	22.5%	22.5%

 Better than the provincial average

 Meeting the provincial average

 Worse than the provincial average