

Seniors' Services **Update**

2020 Program Update to Regional Council

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Region of Peel Priority:

Enhancing Seniors Services and Supports



Regional supports across the care continuum:

- Long Term Care
- Adult Day Services Program
- Public Health
- Community Paramedicine programs & emergency response
- Other community services (Housing, TransHelp, etc.)
- Community Coordination and backbone support (COVID-19 and beyond)
- Peel Integrated Care model, Service Hub
- Advocacy

Peel Long Term Care and ADS Service Delivery

- **811** people live in five municipal long term care (LTC) homes
 - **86 per cent** would recommend their LTC home to others
 - The median age is **85 years old**
 - **84 per cent** have a cognitive impairment, including dementia
- **652** people were supported by the Adult Day program in person and virtually
 - **91 per cent** reported improvements in socialization, **93 per cent** reported improved cognitive stimulation through virtual programming
 - Prior to the pandemic, **60 per cent** of clients had a cognitive impairment diagnosis (i.e., dementia) and **71 per cent** had complex medical care needs

Quality of Care in LTC Homes

All six indicators trend **better** than provincial averages

Quality Indicator	Peel Long Term Care (2020-21)	Ontario Long Term Care (2020-21)
Antipsychotics	15.0%	19.3%
Pressure ulcers	1.7%	2.5%
Restraints	1.7%	2.8%
Falls	12.7%	16.7%
Pain	4.6%	9.4%
Mood	15.6%	22.0%

COVID-19 Response

- Mandated COVID-19 vaccination for all LTC homes in Ontario
 - **October 2021:** COVID-19 vaccinations will be mandatory for all in-home staff, support workers, students and volunteers, effective November 15, 2021.
- Three of the five homes have experienced an outbreak in the 4th wave
- Full vaccination coverage among both staff and residents and essential caregivers remains a top priority
 - 95 % of residents have received two doses of the COVID-19 vaccine, and 72 % have received three doses;
 - 86% of LTC home staff have received two doses of COVID-19 vaccine;
 - 79% of our essential caregivers have received two doses of COVID-19 vaccine; and
 - 84% of our Adult Day Services staff have received two doses of COVID-19 vaccine.



Enhancing specialized supports and integrating services

- Integrated community-based care through the Seniors Health and Wellness Village
- Transitional Behaviour Support Unit at Peel Manor
- Expansion of community paramedicine
- Ongoing advocacy

Transitional Behaviour Support Unit (TBSU) at Peel Manor

- **29-bed** TBSU targeting individuals with advanced dementia and associated behaviours
- Integral component of the planned **Centre of Excellence for Dementia Care**

Vision: A ground-breaking model of **emotion-based care**, that will set a **new standard for specialized care**.

Proposed model highlights:

- ✓ Enhanced system flow and efficiency
- ✓ Integration of the Butterfly model
- ✓ Enhanced staffing model
- ✓ Reduced use of anti-psychotic medications
- ✓ Seamless integration
- ✓ Increased family engagement

Ongoing Advocacy

- **Dec 2020/Feb 2021:** Submission and presentation to Ontario's Long-Term Care COVID-19 Commission, highlighting the importance of emotion-based care and the Butterfly model
- **April 2021:** Leveraging opportunities to influence the development National LTC standards by submitting a survey response focused on the value of emotion-based care as a standard
- **April 2021:** Letter from the Regional Chair to the Minister of LTC, seeking support for the Seniors Health and Wellness Village project, and a partnership to leverage the project
- **May 2021:** Briefing session for local MPPs and MPs to provide an update on the Region's LTC initiatives and advocacy priorities
- **Aug 2021:** Meeting with the Minister of LTC office, highlighting the value add of the Butterfly model, and the foundational role emotion-based care plays in LTC modernization
- **Aug 2021:** Meeting with the Minister of LTC at the Association of Municipalities of Ontario conference highlighting the Region's seniors related priorities across the continuum
- **October 2021:** Submission to the Ministry of LTC outlining recommended changes to the *Long-Term Care Homes Act, 2007*

Peel seniors-focused services have one goal and a shared commitment:

To contribute to our **Community for Life** by
providing compassionate, loving, and
respectful care to individuals and their
caregivers in their time of need.