

2021 AODA Compliance Questions

Municipal Accessibility Advisory Committees

1. Is your organization a municipality with a population of 10,000 or more? *
(If Yes, you will be required to answer additional questions.)

1.a. Has your organization established an accessibility advisory committee as outlined in section 29 of the AODA? *
(If Yes, you will be required to answer additional questions.)

2. Are the majority of the members of the committee persons with disabilities? *

3. Has the committee provided advice to council about site plans and drawings (as described in S.41 of the *Planning Act*) as well as advice on the requirements and implementation of accessibility standards? *

Foundational requirements

4. Does your organization have written accessibility policies that include a statement of commitment? *

5. Does your organization have a document or documents of your accessibility policies publicly available and, on request, provide them in an accessible format? *

6. Has your organization established, implemented, maintained and posted a multi-year accessibility plan on your organization's website? *

7. Has your organization completed a review of its progress implementing the strategy outlined in its accessibility plan and documented the results in an annual status report posted on the organization's website? *

8. Did your organization consult with people with disabilities when establishing, reviewing and updating its multi-year accessibility plan? *

9. Does your organization provide the appropriate training on the Integrated Accessibility Standards Regulation and the Human Rights Code as it pertains to persons with disabilities? *

10. Were all persons that require training trained as soon as practicable? Under Section 7(1) of the Integrated Accessibility Standards Regulation, the following persons require training: (a) all persons who are an employee of, or a volunteer with, the organization; (b) all persons who participate in developing the organization's policies; and (c) all other persons who provide goods, services or facilities on behalf of the organization. *

11. Does your organization provide training in respect of any changes to your accessibility policies on an ongoing basis? *

12. Does your organization keep a record of the training provided, including the dates on which the training is provided and the number of individuals to whom it is provided? *

13. Does your organization ensure that its public feedback processes are accessible to persons with disabilities by providing or arranging accessible formats or communication supports, upon request, and do you notify the public of this accessible feedback policy?
Note: "public" can include customers, clients, third parties, or businesses. *

Information and communications

14. As of January 1, 2021, do all your organization's internet websites conform to World Wide Web Consortium Web Content Accessibility Guidelines 2.0 Level AA (except for live captions and pre-recorded audio descriptions)? Please indicate in the comment box provided the complete names and addresses of your publicly available web content, including websites, social media pages, and apps *

Region of Peel response: No
Comments:

The Region of Peel has been committed to meeting conformance with the World Wide Web Consortium Web Content Accessibility Guidelines 2.0 Level AA and its January 1, 2021 deadline. Time, effort and resources have been invested into meeting the requirements but unfortunately, a number of setbacks, including the immediate response to the pandemic, have delayed our timelines. The work is ongoing. There are a number of sites in our Peelregion.ca website and social media pages that we are updating to ensure conformance and can confidently say that we are making strides and progress. Overall status of website compliance is 64%. for which we estimate that by December 31, 2022, all sections will be 100% compliant (not including Health Services). However, we must point out that any claim to compliance is a snapshot in time as a slight error in any of our websites or apps would lead to non-compliance. The Region of Peel is committed to increasing accessibility for persons with disabilities and is of the mindset that accessibility goes beyond adhering to the requirements of the standard and involves a number of ongoing approaches that the Region is undertaking, including improvements to the end-user experience, manual checks and testing, the introduction of a web accessibility policy, updates to our processes, ongoing training and education, to name a few. It is for the reasons stated that we have responded "no" on this report.

The following is a list of the Region of Peel websites and social media pages:

1. Peelregion.ca
2. PAMA (Peel Art Gallery Museum + Archives) -
<https://pama.peelregion.ca/en/index.asp>
3. Povertyinpeel.ca
4. Data.peelregion.ca
5. Peel Portal <https://peelregion1.force.com/resident/s/>
 - a. TransHelp
 - b. Peel Living Program
 - c. Affordable transit
 - d. Housing stability
 - e. Lobbyist registry
6. Twitter <https://twitter.com/regionofpeel>
7. Facebook <https://www.facebook.com/regionofpeel>
8. Instagram <https://www.instagram.com/peelregion.ca/?hl=en>
9. LinkedIn <https://www.linkedin.com/company/region-of-peel>
10. Youtube <https://www.youtube.com/user/theregionofpeel>

Employment

15. Does your organization notify successful applicants of its policies for accommodating employees with disabilities during offers of employment? *

16. Does your organization develop and have in place a written process for the development of documented individual accommodation plans for employees with disabilities? *

Transportation

17. Does your organization provide transportation services? *
(If Yes, you will be required to answer an additional question.)

17.a. Does your organization conduct employee and volunteer accessibility training on the safe use of accessibility equipment and features of your transportation vehicles? *

Design of public spaces

18. Since your organization last reported on its accessibility compliance, has your organization constructed new or redeveloped existing off-street parking facilities that it intends to maintain? *
(If Yes, you will be required to answer an additional question.)

18.a. When constructing new or redeveloping off-street parking facilities that your organization intends to maintain, does it ensure that the off-street parking facilities meet the accessibility requirements as outlined in the Design of Public Spaces standards? *

19. Since your organization last reported on accessibility compliance, has your organization constructed new or redeveloped existing outdoor play spaces that it intends to maintain? *
(If Yes, you will be required to answer an additional question.)

19.a. When constructing new or redeveloping existing outdoor play spaces, did your organization consult with the public and persons with disabilities on the needs of children and caregivers, and if you represent a municipality did your organization consult with the municipal advisory committee where one was established as outlined in s. 80.19 of the Integrated Accessibility Standards Regulation? *

20. Does your organization's multi-year accessibility plan include procedures for preventative and emergency maintenance of the accessible elements in public spaces, and for dealing with temporary disruptions when accessible elements required under the Integrated Accessibility Standards Regulations Part IV are not in working order? *

Confirmation questions

21. Other than the requirements cited in the above questions, is your organization complying with all other requirements for the **Information and Communications Standards** under the Integrated Accessibility Standards Regulation? *

22. Other than the requirements cited in the above questions, is your organization complying with all other requirements for the **Employment Standards** under the Integrated Accessibility Standards Regulation? *

23. Other than the requirements cited in the above questions, is your organization complying with all other requirements for **Transportation Standards** under the Integrated Accessibility Standards Regulation? *

24. Other than the requirements cited in the above questions, is your organization

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complying with all other requirements for the **Customer Service Standards** under the Integrated Accessibility Standards Regulation? *

25. Other than the requirements cited in the above questions, is your organization complying with all other requirements for the **Design of Public Spaces Standards** under the Integrated Accessibility Standards Regulation? *

Fields marked with an asterisk (*) are mandatory.