

FOR OFFICE USE ONLY

MEETING DATE YYYY/MM/DD <b>2022/03/10</b>	MEETING NAME <b>Regional Council</b>
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Attention: Regional Clerk  
Regional Municipality of Peel  
10 Peel Centre Drive, Suite A  
Brampton, ON L6T 4B9  
Phone: 905-791-7800 ext. 4582  
E-mail: [council@peelregion.ca](mailto:council@peelregion.ca)

DATE SUBMITTED YYYY/MM/DD <b>2022/02/28</b>
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NAME OF INDIVIDUAL(S) <b>Kim Delahunt, KC Carruthers</b>
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POSITION(S)/TITLE(S) <b>President and CEO; CEO</b>
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NAME OF ORGANIZATION(S) <b>Headwaters Health Care Centre; Headwaters Health Care Foundation</b>
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E-MAIL <b>kdelahunt@headwatershealth.ca; kccarruthers@headwatershealth.ca</b>	TELEPHONE NUMBER <b>941-2702</b>	EXTENSION
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REASON(S) FOR DELEGATION REQUEST (SUBJECT MATTER TO BE DISCUSSED) <b>Headwaters Health Care Centre update and request for support</b>
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A formal presentation will accompany my delegation  Yes  No

Presentation format:  PowerPoint File (.ppt)  Adobe File or Equivalent (.pdf)  
 Picture File (.jpg)  Video File (.avi,.mpg)  Other

Additional printed information/materials will be distributed with my delegation :  Yes  No  Attached

**Note:**  
Delegates are requested to provide an electronic copy of all background material / presentations to the Clerk's Division at **least ten (10) business days prior** to the meeting date so that it can be included with the agenda package. **In accordance with Procedure By-law 56-2019, as amended, delegates appearing before Regional Council or Committee are requested to limit their remarks to 5 minutes and 10 minutes respectively (approximately 5/10 slides).**

Delegates should make every effort to ensure their presentation material is prepared in an [accessible format](#).

Once the above information is received in the Clerk's Division, you will be contacted by Legislative Services staff to confirm your placement on the appropriate agenda.

**Notice with Respect to the Collection of Personal Information**  
*(Municipal Freedom of Information and Protection of Privacy Act)*

Personal information contained on this form is authorized under Section 5.4 of the Region of Peel Procedure By-law 56-2019, as amended, for the purpose of contacting individuals and/or organizations requesting an opportunity to appear as a delegation before Regional Council or a Committee of Council. The Delegation Request Form will be published in its entirety with the public agenda. The Procedure By-law is a requirement of Section 238(2) of the *Municipal Act, 2001*, as amended. Please note that all meetings are open to the public except where permitted to be closed to the public under legislated authority. All Regional Council meetings are audio broadcast via the internet and will be posted and available for viewing subsequent to those meetings. Questions about collection may be directed to the Manager of Legislative Services, 10 Peel Centre Drive, Suite A, 5th floor, Brampton, ON L6T 4B9, (905) 791-7800 ext. 4462.

**Please save the form to your personal device, then complete and submit via email attachment to [council@peelregion.ca](mailto:council@peelregion.ca)**



**Delegation to Region of Peel  
March 10, 2022**



# Our Hospital



For over 100 years Headwaters Health Care Centre has provided exceptional health care to the residents of Dufferin County, the Town of Caledon and beyond and is a recognized leader in community health care.

A mid-sized community hospital centred within a 640 square mile area, Headwaters Health Care Centre cares for a population of more than 135,000 full and part-time residents.

Headwaters Health Care Centre is located within one of the fastest growing communities in the province. The area attracts a mix of young families and seniors, and as a result the hospital must keep pace with the ever-increasing demand for programs and services, while balancing resource efficiency, effectiveness, safety, quality, patient satisfaction and stakeholder accountability.

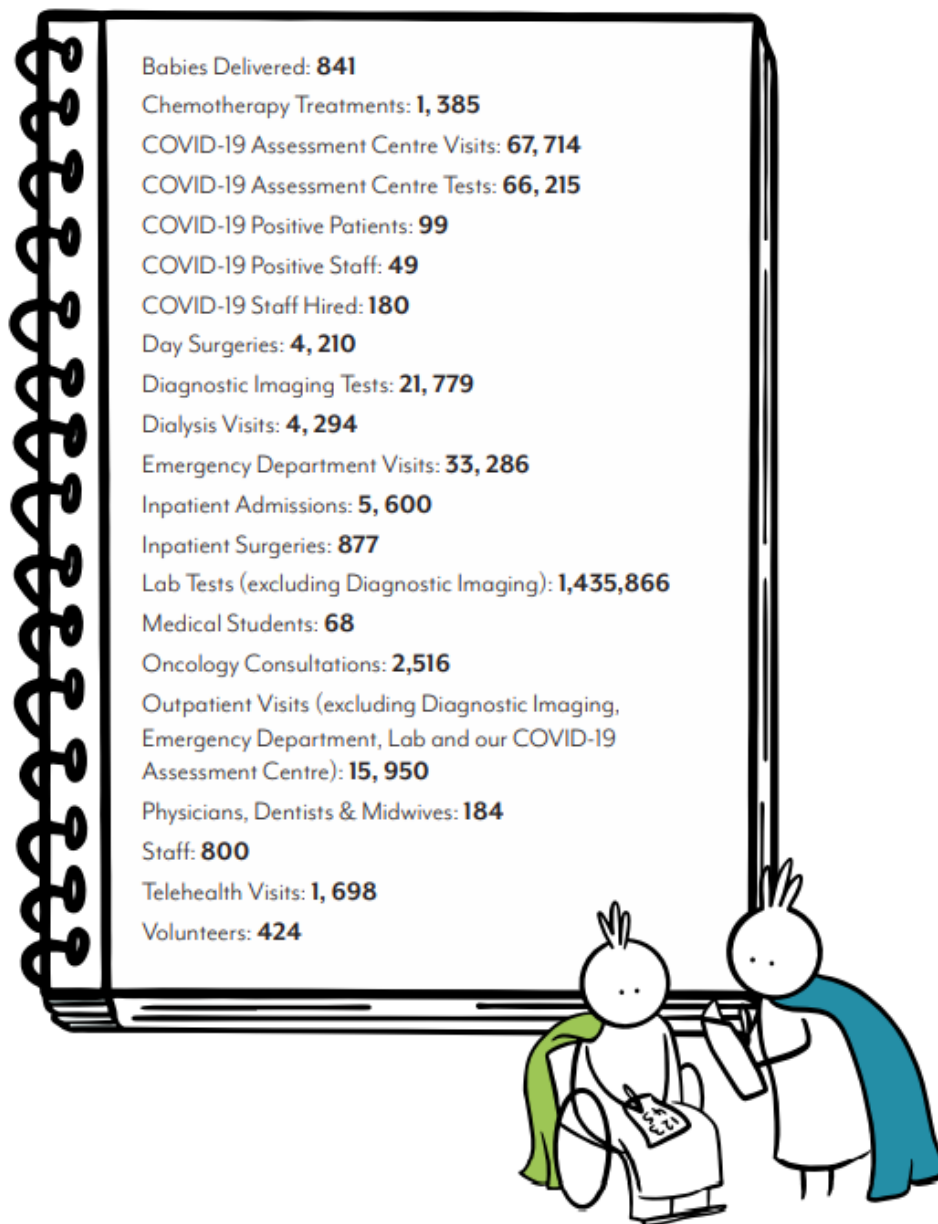


# Our Patients

Here is statistical information about Headwaters for the year ending March 31, 2021.

Approximately 30% of Headwaters patients are from Peel including:

24 % - Caledon  
5% - Brampton  
0.5 % - Mississauga



# COVID-19 Assessment Centre Statistics

- The hospital has completed well over **100,000** tests at our COVID-19 Assessment Centre and over 5,000 internal COVID-19 tests to support our ER and inpatients



- On average 33% of those resided outside of Dufferin/Caledon.
- In Sept 2020, that rose to 45% and was a direct factor in the massive/immediate ramp up of testing needs for back to school



# CARE4 - Creating a Smarter Headwaters

Health care technology lets Headwaters adapt to a changing world. It evolves along with the needs of our hospital and our community. So we can reduce the burdens on our clinicians. And most importantly, improve patient outcomes.

Headwaters has embarked on a transformative initiative that will impact patient care for all of our patients through an investment in health care technology called CARE4.



CARE4 will bring smart new information and communications infrastructure featuring a medical information/communications platform called MediTech. In addition, investments in innovative diagnostic imaging equipment, automated medication dispensing units and medical equipment such as smart pumps, all enabled to mesh seamlessly with CARE4, will give our health care team leading edge tools for exceptional patient care.

From improved safety and better outcomes to reduced wait times and patient empowerment, CARE4 will improve care for all of the patients and families who rely on Headwaters Health Care Centre.

This powerful infrastructure will help our community leap into the next era of digital and personalized medicine.



# Integrated, seamless system of care



*"A powerful software infrastructure will help our community leap into the next era of digital and personalized medicine."*

*Dr. Sanjeev Singwi  
Headwaters Chief Medical  
Information Officer*

One patient; one record approach will allow patients to:

- View their health records;
- Update their medical profile, chat and send messages with their health care team;
- Streamline care transitions;
- Be more involved and educated in their care;
- Book health care appointments online;
- Have seamless communication between the partnering Hospitals, during times of crisis such as COVID-19.



# Patient care outcomes



*"Mobile technology, patient portals, virtual care, e-health, voice recognition, decision support, and analytics are some examples of this technology will empower our physicians to deliver safe, secure, quality healthcare anywhere, anytime."*

*Dr. Stephanie Milone  
Headwaters Emergency Department  
Physician*

CARE4 enhances the health care experience for our patients and their families and empowers them in managing their health and becoming partners in their own care.

This technology also creates the foundation for future integration with other health care partners within our community and beyond, including primary care, home care, mental health and long-term care.

Headwaters is extremely excited have brought these new capabilities for our patients.





# Consideration of support

CARE4 requires an investment of \$6.5 million dollars from the Headwaters Community.

Our donors understand the importance of this project and have embraced the positive change it represents with their enthusiastic support, already contributing more than \$1 million.

Your contribution of \$750,000 to be given over one to three years, represents our largest CARE4 investment to date with positive impacts on patient care today and in the future.

Your recognition will include:

- Name listed on Main Hospital Donor Wall – Humanitarian level (\$500,000-\$750,000)
- Plaque in an area within the hospital
- Press release and social media highlighting your support to the community

## Thank you!

