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# Improving Health Care Services for the Homeless in Peel

Housing Services Division  
Regional Council March 24, 2022



# Strategic Context

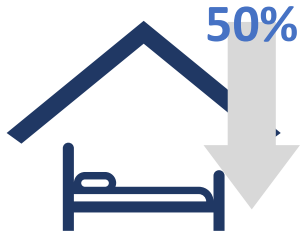


## What is Being Transformed?

- ✓ Access
- ✓ Shelter Operations
- ✓ Subsidy Administration
- ✓ Case management
- ✓ **Wrap Around Supports**
- ✓ Technology, data and reporting

# COVID Response for Homeless

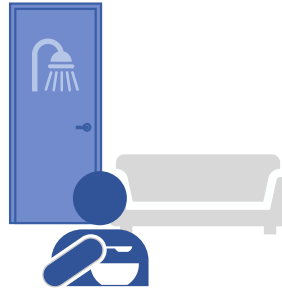
Funded primarily with temporary emergency COVID funding from federal and provincial governments



reduced shelter capacity by 50%



enhanced cleaning & safety measures



additional drop-in centres and supports for street homeless

A large light blue rounded rectangle containing two program icons. The left icon shows a family (two adults and a child) and a person meditating, representing the COVID-19 Isolation Program. The right icon shows a hand holding a bandage and a person with a stethoscope, representing the COVID-19 Recovery Program.

COVID-19 Isolation Program

COVID-19 Recovery Program

- Created opportunity to provide better wrap around supports
- Integrated health, housing and social supports

# Isolation Site Results

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- 4,138 clients served as of March 2022
- Between March 2020-April 2021, an estimated **182** COVID cases, **112** hospitalizations, **176** ICU admissions, and **31** deaths were prevented

# Proposed Solution to Maintain Supports

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- Close isolation site and transition services to the former family shelter located at 1767 Dundas Street East, Mississauga
- Use this site for up to 19 months to serve the homeless population with complex health needs, while providing safe space to isolate due to COVID-19
- Continue with mobile nursing services in regional shelters and other community locations

# Budget

Item	Annual Cost Estimate (\$M)	Total Cost for 19 Months (\$M)
Health care staffing, supplies, expenses	\$1.76	\$2.79
Shelter support staffing, supplies, expenses	\$1.51	\$2.39
Building maintenance, repairs, security, cleaning	\$0.89	\$1.41
<b>Total Cost</b>	<b>\$4.16</b>	<b>\$6.59</b>

# Next 6 to 12 months

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- Extend existing COVID contracts to May 31, 2022
- Open Dundas Street site on June 1, 2022
- Continue to work with Peel Health and other community and health care agencies to design permanent model
- Return to Council in advance of 2024 budget process
- Continued advocacy to Ministry of Health

# Questions and Discussion

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## Contact:

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