

**Appendix II**  
**Long-Term Utility Financial Plan Rate Structure**

**Stakeholder Engagement Participation**

Phase 1: Feedback on Pricing Objectives (June – September 2021)

<b>Stakeholder Group</b>	<b>Engagement Type</b>
<b>Residential</b>	
General Public ( <b>1880 responses</b> )	Website and Online Survey
Lived Experience Roundtable	Customer panels
Residents	Customer panels
Property managers	Customer panels
<b>Business</b>	
Small to medium-sized businesses	In-depth interviews
High-use large industrial	Customer panels

Phase 2: Feedback on Rate Structure Options (October – February 2022)

<b>Stakeholder Group</b>	<b>Engagement Type</b>
<b>Residential</b>	
General Public ( <b>1360 responses</b> )	Website and Online Survey
Lived Experience Roundtable	Customer panels
Residents	Customer panels
Property managers	Customer panels
<b>Business</b>	
Small to medium-sized businesses	In-depth interviews
High-use large industrial	Customer panels