



Regional Municipality of Peel and Peel Housing Corporation

Report to the Audit and Risk Committee on the 2021 audits Appendix I - 2021 Deloitte Audit Results Report



Deloitte LLP 400 Applewood Crescent Suite 400 Vaughan ON L4K 0C3 Canada

Tel: 416-601-6150 Fax: 416-601-6151 www.deloitte.ca

May 4, 2022

Members of the Audit and Risk Committee Regional Municipality of Peel 10 Peel Centre Drive Brampton ON L6T 4B9

Report on audited annual financial statements

Dear Audit and Risk Committee Members:

We are pleased to submit this report on the status of our audits of the consolidated financial statements of the Regional Municipality of Peel (the "Region") and the financial statements of Peel Housing Corporation ("PHC") for the 2021 fiscal year. This report summarizes the scope of our audits, our findings and reviews certain other matters that we believe to be of interest to you.

As agreed in our Master Services Agreement dated July 22, 2016, and our confirmation of changes letters dated November 19, 2018 and January 21, 2021, we have performed audits of the following, in accordance with Canadian generally accepted auditing standards ("Canadian GAAS"):

- Consolidated financial statements of the Region prepared in accordance with Canadian Public Sector Accounting Standards ("PSAS")
- Financial statements of PHC prepared in accordance with PSAS
- Financial statements of the Regional Municipality of Peel Trust Funds (the "Trust Funds") prepared in accordance with Canadian accounting standards for not-for-profit organizations, and
- Financial statements of the Regional Municipality of Peel Sinking Funds (the "Sinking Funds") prepared in accordance with PSAS.

Herein after, collectively referred to as the "Financial Statements".

We expect to issue our Independent Auditor's Reports on the financial statements of the Region, the Trust Funds, and the Sinking Funds upon approval of the financial statements by the Treasurer. Our Independent Auditor's Report on the financial statements of PHC will be issued upon approval of the financial statements by PHC's Board of Directors.

Our audit has been conducted in accordance with the audit plan dated September 24, 2021 that was presented to the Audit and Risk Committee.

This report is intended solely for the information and use of the Regional Council through the Audit and Risk Committee , PHC Board of Directors, management and others within the Region and PHC, and is not intended to be, and should not be, used by anyone other than these specified parties.

We look forward to discussing this report summarizing the outcome of our audit with you and answering any questions you may have.

Yours truly,

"Original signed by Deloitte"

Chartered Professional Accountants Licensed Public Accountants Regional Municipality of Peel and Peel Housing Corporation | Table of contents

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Regional Municipality of Peel and Peel Housing Corporation | Executive summary

Executive summary



Audit scope and terms of engagement

We have been asked to perform audits of the financial statements of the Region, PHC, the Trust Funds and the Sinking Funds (collectively, the "Region") in accordance with the applicable accounting frameworks as at and for the year ended December 31, 2021. Our audits were conducted in accordance with Canadian Generally Accepted Auditing Standards ("Canadian GAAS").

The terms and conditions of our engagement are described in the Master Services Agreement dated July 22, 2016, and the confirmation of changes letters dated November 19, 2019 and January 21, 2021. We have developed appropriate safeguards and procedures to eliminate threats to our independence or to reduce them to an acceptable level.



Audit risks

- 1 Revenue and deferred revenue amounts (Region)
- 2 Year-end cut-off (Region)
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- **5** Management override of controls (Region/PHC)
- **6** Tenant and other receivables/revenue (PHC)
- 7 Tangible capital assets (PHC)
- 8 Long-term debt (PHC)



Uncorrected misstatements

We are responsible for providing reasonable assurance that your financial statements as a whole are free from material misstatement.

Materiality levels were determined on the basis of total expenses.

We have informed the Committee of all uncorrected misstatements greater than a clearly trivial amount of 5% of materiality and any misstatements that are, in our judgment, qualitatively material. In accordance with Canadian GAAS, we asked that any misstatements be corrected.

Outstanding Matters & Next Steps			Going Concern
Completion of certain audit procedures	Receipt of outstanding	Receipt of signed Management's	Management has completed its assessment of the ability of the Region to continue as a going concern and in making its assessment did not identify any
Completion of our subsequent events procedures	legal responses	representation letter	material uncertainties related to events or conditions that may cast significant doubt upon the Region's ability to continue as a going concern. We agree with management's assessment.
Results	-		

No restrictions have been placed on the scope of our audits. We intend to issue an unmodified audit report on the financial statements of the Region and PHC for the year ended December 31, 2021 once the outstanding items referred to above are completed satisfactorily and the financial statements are approved. Regional Municipality of Peel and Peel Housing Corporation | Audit risks

Audit risks

The audit risks identified as part of our risk assessment, together with our planned responses and conclusions, are described below.

Region of Peel

Revenue and deferred revenue	amounts*		
Audit risk	Our audit response	Audit results	
Canadian Auditing Standards include the presumption of a fraud risk involving improper revenue recognition.	 We evaluated the design and implementation of controls related to revenue. We performed substantive testing to determine if restricted contributions (i.e., development charges, gas tax conditional grants, COVID-19 funding, etc.) have been recognized as revenue in the appropriate period. 	No significant issues were noted as a result of this testing.	
Year-end cut-off			
Audit risk	Our audit response	Audit results	
Determine if cut-off of revenues and expenses is appropriate.	 We performed substantive testing on accounts payable, accrued liabilities, deferred revenue and accounts receivable. We tested disbursements subsequent to year-end. 	No significant issues were noted as a result of this testing.	
Tangible capital assets			
Risk identified	Our audit response	Audit results	
Appropriate accounting and disclosure.	 We tested the assumptions used in determining completeness, valuation, recording and cut-off of additions and disposals. We tested the calculations of amortization. 	No significant issues were noted as a result of this testing.	

Regional Municipality of Peel and Peel Housing Corporation | Audit risks

Year-end accruals and other estimates (including salaries, employee future benefits, landfill closure and post-closure liability, contaminated sites, and allowance for doubtful accounts)

Audit risk	Our audit response	Audit results		
Estimates requiring management judgments and assumptions.	 We obtained documentation on management's controls over accounting estimates and assess risk. 	No significant issues were noted as a result of this testing.		
	 We reviewed and assessed the consistency of major assumptions used to develop significant accounting estimates. 			
	 We compared actual historical experience to models employed in such calculations. 			
	 We obtained calculations from experts for accruals such as employee future benefit liability and landfill liability, and assessed assumptions and data used to prepare the reports. 			
	• We reviewed actual outcomes of prior year estimates.			

Management override of controls* (Region/PHC)

Audit risk

Management override of controls is a presumed area of risk in a financial statement audit due to management's ability to override controls that otherwise appear to be operating effectively.

Our audit response

- We discussed fraud with management.
- We asked the Committee for their views about the risk of fraud, whether they know of any actual or suspected fraud affecting the Region and their role in the oversight of management's antifraud programs.
- We tested a sample of journal entries made throughout the period and adjustments made at the end of the reporting period.
- We evaluated the business rationale for any significant unusual transactions.
- We determined whether the judgments and decisions related to management estimates indicate a possible bias, which included performing retrospective analysis of significant accounting estimates.

Audit results

Management has represented to us that they have not identified any fraud or illegal items and our audit procedures support this assessment. Regional Municipality of Peel and Peel Housing Corporation | Audit risks

Peel Housing Corporation

Tenant and other receivables/revenue*

Our audit response	Audit results		
 We reviewed aging reports and the allowance for doubtful tenant receivables for reasonableness. We confirmed subsidies received from the Service Manager. 	No significant issues were noted as a result of this testing.		
 We performed detail testing of tenant and other receivables and related revenue. 			
Our audit response	Audit results		
 We tested the assumptions used in determining completeness, valuation, recording and cut-off of additions and disposals. We tested the calculations of amortization. 	No significant issues were noted as a result of this testing.		
Our audit response	Audit results		
 We confirmed long-term debt balances with third parties. We recalculated interest expense. 	No significant issues were noted as a result of this testing.		
	 We reviewed aging reports and the allowance for doubtful tenant receivables for reasonableness. We confirmed subsidies received from the Service Manager. We performed detail testing of tenant and other receivables and related revenue. Our audit response We tested the assumptions used in determining completeness, valuation, recording and cut-off of additions and disposals. We tested the calculations of amortization. Our audit response We tested the calculations of amortization. 		

*These areas have been identified as areas of significant risk.

Significant events including subsequent events

The design of our audit plan began with a reassessment of risk areas from last year's audits. We have identified a few significant developments or factors that changed since our prior year risk assessment. This is an overview of how these additional developments impacted our audit plan and the results of the audit work we performed.

COVID-19

Impact on our 2021 audit

Due to the ongoing COVID-19 pandemic, the audit work was performed remotely, and the risk assessment and analytical procedures were considered with the potential impact of the pandemic in mind. Despite the audit taking place in a remote work environment, we were able to obtain sufficient evidence for our audit and controls testing. There were no significant changes to the nature of our audit procedures as a result.

Regional Municipality of Peel and Peel Housing Corporation | Significant accounting policies, judgments and estimates

Significant accounting policies, judgments and estimates

The accounting policies described below are those that are most important and representative of the Region's financial condition and financial performance.

In the course of our audits of the financial statements, we considered the qualitative aspects of the financial reporting process, including items that have a significant impact on the relevance, reliability, comparability and understandability of the information included in the financial statements.

The significant accounting policies of the Region are disclosed in Note 1 to the financial statements.

In our judgment, the significant accounting practices and policies, selected and applied by management are, in all material respects, acceptable under the applicable accounting frameworks and are appropriate to the particular circumstances of the Region.

Accounting estimates are an integral part of the financial statements prepared by management and are based on management's current judgments. These judgments are normally based on knowledge and experience about past and current events, assumptions about future events and interpretations of the financial reporting standards.

During the year ended December 31, 2021, management advised us that there were no significant changes in accounting estimates or in judgments relating to the application of the accounting policies.

In our judgment, the significant accounting estimates made by management are, in all material respects, free of possible management bias and of material misstatement. The disclosure in the financial statements around estimation uncertainty is in accordance with PSAS and is appropriate to the particular circumstances of the Region.

Appendix 1 – Communication requirements and other reportable matters

Re	quired communication	Reference	Refer to this report or document described below
Au	dit service plan		
1.	Our responsibilities under Canadian GAAS, including forming and expressing an opinion on the financial statements	CAS ¹ 260.14	Refer to our master service agreement dated July 22, 2016 and confirmation of changes letters dated November 19, 2018 and January 21, 2021.
2.	An overview of the overall audit strategy, addressing:a. Timing of the auditb. Significant risks, including fraud risks	CAS 260.15	Refer to our 2021 Audit service plan presented September 24, 2021.
3.	Significant transactions outside of the normal course of business, including related party transactions	CAS 260 App. 2, CAS 550.27	Nothing to report.
En	quiries of those charged with gove	ernance	
4.	How those charged with governance exercise oversight over management's process for identifying and responding to the risk of fraud and the internal control that management has established to mitigate these risks	CAS 240.21	We are not aware of any fraudulent events.
5.	Any known suspected or alleged fraud affecting the Region	CAS 240.22	None noted.
6.	Whether the Region is in compliance with laws and regulations	CAS 250.15	No concerns noted.
Ye	ar end communication		
7.	Fraud or possible fraud identified through the audit process	CAS 240.4042	We are not aware of any fraudulent events.
8.	Significant accounting policies, practices, unusual transactions, and our related conclusions	CAS 260.16 a.	Significant accounting policies, judgments and estimates section. No unusual transactions noted.

¹ CAS: Canadian Auditing Standards – CAS are issued by the Auditing and Assurance Standards Board of CPA Canada

Regional Municipality of Peel and Peel Housing Corporation | Appendix 1 – Communication requirements and other reportable matters

Required o	communication	Reference	Refer to this report or document described below
account that ha with ma	tive treatments for ing policies and practices ve been discussed anagement during the audit period	CAS 260.16 a.	Significant accounting policies, judgments and estimates section.
10. Matters	related to going concern	CAS 570.25	We concluded that there was no substantial doubt about the Region's ability to continue as a going concern.
11. Consult	ation with other accountants		None
	ement judgments and ing estimates	CAS 260.16 a.	Significant accounting policies, judgments and estimates section.
	ant difficulties, if any, tered during the audit	CAS 260.16 b.	No significant difficulties to report.
betwee includin	l written communications n management and us, ig management ntation letters	CAS 260.16 c.	Management representation letters.
	stances that affect the form content of the auditor's	CAS 260.16.d.	None
to the c	natters that are significant oversight of the financial ng process	CAS 260.16e.	No other matters to report.
17. Modifica	ations to our opinion(s)	CAS 260.A21	None
18. Other s with ma	ignificant matters discussed anagement	CAS 260.A.22	None
with law to our a by law Illegal o	involving non-compliance vs and regulations that come attention, unless prohibited or regulation, including or possibly illegal acts that o our attention	CAS 250.23	We are not aware of any illegal acts or matters involving non-compliance with laws and regulations.
20. Litigatio	on		No litigation matters to report.
control, the con	ant deficiencies in internal if any, identified by us in duct of the audit of the il statements	CAS 265	No deficiencies to report.
	ected misstatements and ire items	CAS 450.12-13	In accordance with Canadian GAAS, we request that all misstatements be corrected.
			No uncorrected misstatements and uncorrected disclosure to report.
Other repo	ortable matters		
23. Change	s to the audit plan	CAS 260.A26	None
	ns regarding management ence and integrity		We did not note any concerns regarding management competence and integrity.
	ements with management		None

Regional Municipality of Peel and Peel Housing Corporation | Appendix 1 – Communication requirements and other reportable matters

Required communication	Reference	Refer to this report or document described below
26. Post-balance sheet events		None
27. Other significant matters arising from the audit		None

Regional Municipality of Peel and Peel Housing Corporation | Appendix 2 - Independence letter

Appendix 2 – Independence letter

Appendix I - 2021 Deloitte Audit Results Report



Deloitte LLP 400 Applewood Crescent Suite 500 Vaughan ON L4K 0C3 Canada

Tel: 416-601-6150 Fax: 416-601-6151 www.deloitte.ca

May 4, 2022

Private and confidential

The Members of the Audit and Risk Committee Regional Municipality of Peel 10 Peel Centre Drive Brampton ON L6T 4B9

Dear Audit and Risk Committee Members:

We have been engaged to audit the consolidated financial statements of Regional Municipality of Peel (the "Region") and the financial statements of Peel Housing Corporation ("PHC") for the year ended December 31, 2021.

You have requested that we communicate in writing with you regarding our compliance with relevant ethical requirements regarding independence as well as all relationships and other matters between the Region, PHC, our Firm and network firms that, in our professional judgment, may reasonably be thought to bear on our independence. You have also requested us to communicate the related safeguards that have been applied to eliminate identified threats to independence or reduce them to an acceptable level.

In determining which relationships to report, we have considered relevant rules and related interpretations prescribed by the appropriate provincial regulator/ordre and applicable legislation, covering such matters as:

- a. Holding a financial interest, either directly or indirectly, in a client.
- b. Holding a position, either directly or indirectly, that gives the right or responsibility to exert significant influence over the financial or accounting policies of a client.
- c. Personal or business relationships of immediate family, close relatives, partners or retired partners, either directly or indirectly, with a client.
- d. Economic dependence on a client.
- e. Provision of services in addition to the audit engagement.

We confirm to you that the engagement team and others in the Firm as appropriate, the Firm and, when applicable, network firms have complied with relevant ethical requirements regarding independence.

We have prepared the following comments to facilitate our discussion with you regarding independence matters arising since April 5, 2021, the date of our last letter.

We are not aware of any relationships between the Deloitte Entities (defined as the Member Firms of Deloitte Touche Tohmatsu Limited and their respective affiliates) and the Region, PHC and its affiliates, or persons in financial reporting oversight roles at the Region and its affiliates, that, in our professional judgment, may reasonably be thought to bear on independence, that have occurred from April 5, 2021 to April 28, 2022.

We hereby confirm that we are independent with respect to the Region and PHC in accordance with the Rules of Professional Conduct of the Chartered Professional Accountants of Ontario as of April 28, 2022.

This letter is intended solely for the information and use of the Committee, management, and others within the Region and PHC and is not intended to and be should not be used for any other purposes.

Yours truly,

"Original signed by Deloitte"

Chartered Professional Accountants Licensed Public Accountants Regional Municipality of Peel and Peel Housing Corporation | Appendix 3 - Region management letter

Appendix 3 – Region management letter

Appendix I - 2021 Deloitte Audit Results Report



Deloitte LLP 400 Applewood Crescent Suite 400 Vaughan ON L4K 0C3 Canada

Tel: 416-601-6150 Fax: 416-601-6151 www.deloitte.ca

May 4, 2022

Private and confidential

Gary Kent Commissioner of Corporate Services and Chief Financial Officer Regional Municipality of Peel 10 Peel Centre Drive Brampton ON L6T 4B9

Dear Mr. Kent:

We have audited the financial statements (hereinafter referred to as "annual financial statements") of Regional Municipality of Peel (the "Region") as at and for the year ended December 31, 2021 and will issue our Independent Auditor's Report thereon upon approval by the Treasuer. In planning and performing our audit of the Region's annual financial statements, we reviewed the Region's systems and internal controls to the extent we considered necessary to make an evaluation of such systems and procedures in accordance with Canadian generally accepted auditing standards. Under these standards, the fundamental purpose of the evaluation is to assess audit risk and to establish a basis for reliance on the internal controls in determining the nature, extent and timing of other auditing procedures, which are necessary for the expression of an opinion on the financial statements; it is not to determine whether internal controls are adequate for management's purposes.

The maintenance of adequate controls designed to fulfill control objectives is the responsibility of management. Because of inherent limitations in internal control, errors or fraud may nevertheless occur and not be detected. Also, controls found to be functioning at a point in time, may later be found deficient because of the performance of those responsible for applying them, and there can be no assurance that controls currently in existence will prove to be adequate in the future as changes take place in the Region.

Our consideration of internal control over financial reporting in our audit of the annual financial statements would not necessarily disclose all internal control matters that might be weaknesses under Canadian Auditing Standards. A weakness in internal control is a deficiency in the design or effective operation of internal control. A weakness in internal control is significant if the deficiency is such that a material misstatement is not likely to be prevented or detected in the financial statements being audited.

This letter is intended solely for the purposes of management and those charged with governance and is not suitable for any other purposes. We shall have no responsibility or liability for loss or damages or claims, if any, to or by any third party as this letter has not been prepared for, and is not intended for, any other purposes.

Definitions

A control deficiency is a deficiency in the design or effective operation of internal control. A deficiency in design exists when (a) a control necessary to meet the control objective is missing or (b) an existing control is not properly designed so that, even if the control operates as designed, the control objective is not always met. A deficiency in operation exists when a properly designed control does not operate as designed, or when the person performing the control does not possess the necessary authority or qualifications to perform the control effectively.

Canadian Auditing Standards

A material weakness is a deficiency or combination of deficiencies in internal control over financial reporting, such that a material misstatement of Region's annual financial statements is not likely to be prevented or detected.

Professional standards

Professional standards require us to communicate significant deficiencies identified during the audit to management and those charged with governance.

Material weaknesses

While the audit did not include an in-depth evaluation of all systems or all aspects of any individual system, we undertake to report any internal control matters which come to our attention during the audit. During the audit, we did not identify any control deficiencies that, individually or in the aggregate, we consider to be a material weaknesses as defined above. However, our comments and recommendations set out in the attached report relate to internal control matters that we wanted to bring to your attention.

We would be pleased to discuss our recommendations and provide any assistance you may wish in their implementation.

Yours truly,

"Original signed by Deloitte"

Chartered Professional Accountants Licensed Public Accountants

Enclosure

c: Members of the Audit and Risk Committee

1. Periodic user access reviews

Observation

User access reviews were not performed for the PeopleSoft Financials and HTI application systems during 2021.

Impact

A periodic user access review is designed to detect users with access permissions that exceed their role and job function. Over a period, a user may change roles, acquire additional responsibilities and move into different areas of the business. As a result, having a formalized access review, which encompasses the user privileges, helps to ensure that changes to a user's access requirements are identified and modified in a timely manner. This also prevents terminated users from retaining unauthorized access to the relevant application and network systems past their last effective dates with the Region.

Recommendation

We recommend that management formalize its process for conducting periodic user access reviews. Specifically, management should ensure that periodic user access reviews are conducted on a scheduled frequency. This frequency is typically determined by the number of changes in staff.

We also recommend that an individual that is not involved in the user administration process for provisioning and de-provisioning access conducts the periodic user access review. This process should be conducted as a joint effort between operations and information technology personnel (i.e., the system owners and individuals who understand the principle of segregation of duties).

Documentation (e.g., filters, employee hire and departure listings, system-generated access reports, etc.) related to the periodic user access review should be retained for future reference.

Management response

A process for conducting periodic user access reviews will be developed and implemented in coordination with the business areas.

2. Access de-provisioning process Observation PeopleSoft Financials and CC&B (via Windows network)

For 8 of 25 sampled from a population of 2,040 terminations, there was a delay in revoking access from the Windows network (via Active Directory) beyond the 15 business day requirement impacting the PeopleSoft Financials and CC&B applications. In certain instances, we were not able to inspect access logs to determine whether the account was accessed after the employee's last working date.

<u>Linux</u>

3 individuals (former consultant and database administrators) continued to have access to the Linux operating system supporting the CC&B application; however, they no longer require it. We further inspected logs and noted that the accounts last login dates were prior to 2021.

HTI

We also noted for a sampled terminated employee, Human Resources; terminated June 24, 2021, access to the HTI application was not revoked until 73 days later on September 5, 2021. We further inspected access logs and noted that the HTI account was last accessed on March 23, 2021.

Impact

There is a risk that users may continue to have access to data and systems after their last working date, resulting in unauthorized access.

Recommendation

We recommend that management conduct a review of existing users on the system to determine if other terminated employees continue to have access to data and systems.

Management response

A review of existing users will be conducted, and the current processes in place to identify and revoke access for terminated employees will be updated as required.

3. Password parameter configuations (carried forward from 2020) Observation

Password parameters for the DEFAULT profile on the Oracle database supporting the CC&B applications are not aligned with the Region of Peel's Corporate Policy on Passwords. Specifically:

- Password change internal (PASSWORD_LIFE_TIME) unlimited
- Password history (PASSWORD_REUSE_TIME and PASSWORD_REUSE_MAX) unlimited

Password complexity has been set to disabled for the Windows network, which is not aligned with the Region of Peel's Corporate Policy on Passwords.

Impact

Passwords are used in many ways to protect data and systems as well as authenticating users of the network, operating systems, applications, hardware and remote access privileges. The lack of strong password parameter configurations, based on leading security practices, may result in unauthorized users gaining access to data and systems.

Recommendation

We recommend that management review its password parameters to ensure alignment with its policies and procedures /or leading security practices.

Management response

Password policies will be reviewed as recommended.

4. Privileged access (carried forward from 2020) Observation

Developers have been granted system administrator privileges to the HTI application production environment, resulting in a segregation of duties conflict. In addition, passwords for system and service accounts with system administrator privileges may be shared amongst team members, thereby limiting accountability of actions performed on the HTI application.

Impact

The system administrator role is the most privileged account within an application system, network and operating system as the role has access to all functions and modules within the respective infrastructure. This role typically includes access to grant and/or revoke access privileges to other users, modify data and their respective structures, and perform changes to the application system, network and operating system; which may impact the financial reporting process.

Recommendation

We recommend that management review its current logical access configurations to ensure that access to privileges is limited to appropriate personnel such that access is aligned with an individual's job responsibilities and enforcing segregation of duties.

Management may also want to design and implement logging that would allow management to identify unauthorized and/or untested changes being promoted into the production environment. These logs should be stored in a read-only mode; monitored on an on-going basis; and reconciled with the changes promoted into the production environment (by comparing the use of system administrative privileges to tickets logged for managing user access and system changes).

Documentation related to the review should be retained for future reference.

Management response

The nature of the team members' role supporting this platform requires access to execute approved production deployments. As a compensating control, the platform supervisor reviews and approves all changes prior to promoting to production; and directly facilitates implementation of all secure sessions without exposing passwords. Approval for all changes is logged and documented in a change management module, and any changes to the environment are traceable if needed. Management will continue to review access configurations on an ongoing basis.

Regional Municipality of Peel and Peel Housing Corporation | Appendix 4 - Peel Housing Corporation management letter

Appendix 4 – Peel Housing Corporation management letter

Appendix I - 2021 Deloitte Audit Results Report



Deloitte LLP 400 Applewood Crescent Suite 400 Vaughan ON L4K 0C3 Canada

Tel: 416-601-6150 Fax: 416-601-6151 www.deloitte.ca

May 4, 2022

Private and confidential

Ms. Andrea Warren General Manager Peel Housing Corporation 10 Peel Centre Drive Brampton ON L6P 4B9

Dear Ms. Warren:

We have audited the financial statements (hereinafter referred to as "annual financial statements") of Peel Housing Corporation ("PHC") as at and for the year ended December 31, 2021 and will issue our Independent Auditor's Report thereon upon approval of the Board of Directors. In planning and performing our audit of PHC's annual financial statements, we considered PHC's internal control over financial reporting in order to determine the nature, extent and timing of our auditing procedures for the purpose of expressing our opinion on the annual financial statements. A financial statement audit does not include examining the effectiveness of internal control and does not provide assurance on internal control.

The maintenance of adequate controls designed to fulfill control objectives is the responsibility of management. Because of inherent limitations in internal control, errors or fraud may nevertheless occur and not be detected. Also, controls found to be functioning at a point in time, may later be found deficient because of the performance of those responsible for applying them, and there can be no assurance that controls currently in existence will prove to be adequate in the future as changes take place in PHC.

Our consideration of internal control over financial reporting in our audit of the annual financial statements would not necessarily disclose all internal control matters that might be weaknesses under Canadian Auditing Standards. A weakness in internal control is a deficiency in the design or effective operation of internal control. A weakness in internal control is significant if the deficiency is such that a material misstatement is not likely to be prevented or detected in the financial statements being audited.

This letter is intended solely for the purposes of management and those charged with governance and is not suitable for any other purposes. We shall have no responsibility or liability for loss or damages or claims, if any, to or by any third party as this letter has not been prepared for, and is not intended for, any other purposes.

Definitions

A control deficiency is a deficiency in the design or effective operation of internal control. A deficiency in design exists when (a) a control necessary to meet the control objective is missing or (b) an existing control is not properly designed so that, even if the control operates as designed, the control objective is not always met. A deficiency in operation exists when a properly designed control does not operate as designed, or when the person performing the control does not possess the necessary authority or qualifications to perform the control effectively.

Canadian Auditing Standards

A material weakness is a deficiency or combination of deficiencies in internal control over financial reporting, such that a material misstatement of PHC's annual financial statements is not likely to be prevented or detected.

Professional standards

Professional standards require us to communicate significant deficiencies identified during the audit to management and those charged with governance.

Peel Housing Corporation May 4, 2022 Page 2

Material weaknesses

During the audit, we did not identify any control deficiencies that, individually or in the aggregate, we consider to be material weaknesses as defined above.

Yours very truly,

"Original signed by Deloitte"

Chartered Professional Accountants Licensed Public Accountants

c: Members of the Audit and Risk Committee

Regional Municipality of Peel and Peel Housing Corporation | Appendix 5 - Draft management representation letter

Appendix 5 – Draft management representation letter

[Region letterhead]

May 4, 2022

Private and confidential

Trevor Ferguson Deloitte LLP 400 Applewood Crescent, Suite 500 Vaughan ON L4K 0C3

Re: Consolidated Financial statements of Regional Municipality of Peel for the year ended December 31, 2021

Dear Mr. Ferguson:

This representation letter is provided in connection with the audit by Deloitte LLP ("Deloitte" or "you") of the consolidated financial statements of Regional Municipality of Peel (the "Region" or "we" or "us") for the year ended December 31, 2021, and a summary of significant accounting policies and other explanatory information (the "Financial Statements") for the purpose of expressing an opinion as to whether the Financial Statements present fairly, in all material respects, the financial position, results of operations, and cash flows of the Region in accordance with Canadian Public Sector Accounting Standards ("PSAS").

Certain representations in this letter are described as being limited to matters that are material. Items are considered to be material if they, individually or in the aggregate, could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statements.

We confirm that, to the best of our knowledge and belief, having made such inquiries as we considered necessary for the purpose of appropriately informing ourselves:

Financial statements

- 1. We have fulfilled our responsibilities as set out in the terms of the Master Services Agreement between the Region and Deloitte dated July 22, 2016, and amended November 19, 2018 and January 21, 2021 for the preparation of the Financial Statements in accordance with PSAS. In particular, the Financial Statements are fairly presented, in all material respects, and present the financial position of the Region as at December 31, 2021 and the results of its operations and cash flows for the year then ended in accordance with PSAS.
- 2. Significant assumptions used in making estimates, including those measured at fair value, are reasonable.

In preparing the Financial Statements in accordance with PSAS, management makes judgments and assumptions about the future and uses estimates. The completeness and appropriateness of the disclosures related to estimates are in accordance with PSAS. The Region has appropriately disclosed in the Financial Statements the nature of measurement uncertainties that are material, including all estimates where it is reasonably possible that the estimate will change in the near term and the effect of the change could be material to the Financial Statements.

The measurement methods, including the related assumptions and models, used in determining the estimates, including fair value, were appropriate, reasonable and consistently applied in accordance with PSAS and appropriately reflect management's intent and ability to carry out specific courses of action on behalf of the entity. No events have occurred subsequent to December 31, 2021 that require adjustment to the estimates and disclosures included in the Financial Statements.

There are no changes in management's method of determining significant estimates in the current year.

- 3. The Region has identified all related parties in accordance with Section PS 2200, *Related Party Disclosures* ("PS 2200"). This assessment is based on all relevant factors, including those listed in paragraph 16 of PS 2200.
- 4. We have determined that the Financial Statements are complete as of the date of this letter as this is the date when there are no changes to the Financial Statements (including disclosures) planned or expected. The Financial Statements have been approved in accordance with our process to finalize financial statements.
- 5. We have completed our review of events after December 31, 2021 and up to the date of this letter.
- 6. The Financial Statements are free of material errors and omissions.

Internal controls

- 7. We acknowledge our responsibility for the design, implementation and maintenance of internal control to prevent and detect fraud and error.
- 8. We have disclosed to you all known deficiencies in the design or operation of internal control over financial reporting identified as part of our evaluation, including separately disclosing to you all such deficiencies that we believe to be significant deficiencies in internal control over financial reporting.

Information provided

- 9. We have provided you with:
 - a. Access to all information of which we are aware that is relevant to the preparation of the Financial Statements, such as records, documentation and other matters.
 - b. All relevant information as well as additional information that you have requested from us for the purpose of the audit; and,
 - c. Unrestricted access to persons within the entity from whom you determined it necessary to obtain audit evidence.
- 10. We have disclosed to you the results of our assessment of the risk that the Financial Statements may be materially misstated as a result of fraud.
- 11. We have no knowledge of any information in relation to fraud or suspected fraud that we are aware of and that affects the entity and involves:
 - a. Management;
 - b. Employees who have significant roles in internal control; or
 - c. Others where the fraud could have a material effect on the Financial Statements.
- 12. We have no knowledge of any information in relation to allegations of actual, suspected or alleged fraud, or illegal or suspected illegal acts affecting the Region.
- 13. There have been no communications with regulatory agencies concerning actual or potential noncompliance with or deficiencies in financial reporting practices. There are also no known or possible instances of non-compliance with the requirements of regulatory or governmental authorities.
- 14. We have disclosed to you the identity of the entity's related parties and all the related party relationships and transactions of which we are aware, including guarantees, non-monetary transactions and transactions for no consideration.

Independence matters

For purposes of the following paragraphs, "Deloitte" shall mean Deloitte LLP and Deloitte Touche Tohmatsu Limited, including related member firms and affiliates.

- 15. Prior to the Region having any substantive employment conversations with a former or current Deloitte engagement team member, the Region has held discussions with Deloitte and obtained approval from the Audit and Risk Committee.
- 16. We have ensured that all services performed by Deloitte with respect to this engagement have been pre-approved by the Audit and Risk Committee in accordance with its established approval policies and procedures.

Other matters

Except where otherwise stated below, immaterial matters less than \$3,250,000 collectively are not considered to be exceptions that require disclosure for the purpose of the following representations. This amount is not necessarily indicative of amounts that would require adjustment to or disclosure in the Financial Statements.

- 17. All transactions have been properly recorded in the accounting records and are reflected in the Financial Statements.
- 18. The Region has identified all related parties in accordance with Section PS 2200, Related Party Disclosures ("PS 2200"). Management has made the appropriate disclosures with respect to its related party transactions in accordance with PS 2200.
- 19. There are no instances of identified or suspected noncompliance with laws and regulations.
- 20. We have disclosed to you all known, actual or possible litigation and claims, whether or not they have been discussed with our lawyers, whose effects should be considered when preparing the Financial Statements. As appropriate, these items have been disclosed and accounted for in the Financial Statements in accordance with PSAS.
- 21. All events subsequent to the date of the Financial Statements and for which PSAS requires adjustment or disclosure have been adjusted or disclosed. Accounting estimates and disclosures included in the Financial Statements that are impacted by subsequent events have been appropriately adjusted.
- 22. We have disclosed to you all liabilities, provisions, contingent liabilities and contingent assets, including those associated with guarantees, whether written or oral, and they are appropriately reflected in the Financial Statements.
- 23. We have disclosed to you, and the Region has complied with all aspects of contractual agreements that could have a material effect on the Financial Statements in the event of non-compliance, including all covenants, conditions or other requirements of all outstanding debt.
- 24. The Region has satisfactory title to and control over all assets, and there are no liens or encumbrances on such assets. We have disclosed to you and in the Financial Statements all assets that have been pledged as collateral.

Selection of accounting policies and recording of transactions

25. The Region's accounting policies and their method of application have been applied on a basis consistent with that of the audited consolidated financial statements as at and for the year ended December 31, 2019.

Work of management's experts

26. We agree with the work of management's experts in evaluating the landfill liability and employee future benefits liability, and have adequately considered the competence and capabilities of the experts in determining amounts and disclosures used in the Financial Statements and underlying accounting records. We did not give any, nor cause any, instructions to be given to management's experts with respect to values or amounts derived in an attempt to bias their work, and we are not aware of any matters that have impacted the independence or objectivity of the experts.

Plans or intentions affecting carrying value/classification of assets and liabilities

27. We have disclosed to you all plans or intentions that may materially affect the carrying value or classification of assets and liabilities reflected in the Financial Statements.

Loans and receivables

- 28. The Region is responsible for determining and maintaining the adequacy of the allowance for doubtful notes, loans, and accounts receivable, as well as estimates used to determine such amounts. Management believes the allowances are adequate to absorb currently estimated bad debts in the account balances.
- 29. We have identified to you all forgivable loans and loans with concessionary terms and have appropriately reflected these instruments in the financial statements.

Investments

30. With regard to the Region's investments, we have disclosed to you any events that have occurred and facts that have been discovered with respect to such investment that would indicate any other than temporary impairment of the investment's value.

Employee future benefits

- 31. Employee future benefit costs, assets, and obligations have been properly recorded and adequately disclosed in the Financial Statements including those arising under defined benefit and defined contribution plans as well as termination arrangements. We believe that the actuarial assumptions and methods used to measure defined benefit plan assets, liabilities and costs for financial accounting purposes are appropriate in the circumstances.
- 32. We have disclosed to you any intentions of terminating any of our pension plans or withdrawing from the multi-employer plan, or taking any other action that could result in an effective termination or reportable event for any of the plans. We have disclosed to you any occurrences that could result in the termination of any of our pension or multi-employer plans to which we contribute.
- 33. We are unable to determine the possibility of a withdrawal liability in a multi-employer benefit plan.
- 34. We do not plan to make frequent amendments to our pension or other post-retirement benefit plans.

Liabilities for contaminated sites

35. We have evaluated all of our tangible capital assets that we own or accept responsibility, and have not identified any sites in which contamination exceeds an environmental standard.

Deferred revenue relating to York-Peel Water Supply Agreement

36. With respect to the deferred revenue amount relating to the York-Peel Water Supply Agreement, we believe that the amount represents management's best estimate of the liability as at December 31, 2021, and incorporates our best judgment and assumptions about the transaction up to the date of this letter. Management believes the deferred revenue amount adequately represents the Region's liability.

Various matters

- 37. The following have been properly recorded and, when appropriate, adequately disclosed and presented in the Financial Statements:
 - a. Economic dependence on another party;
 - b. Losses arising from sale and purchase commitments;
 - c. Agreements to buy back assets previously sold;
 - d. Provisions for future removal and site restoration costs;
 - e. Sales with recourse provisions
 - f. Sales incentives, including cash consideration provided to customers and vendor rebates
 - g. Loans that have been restructured to provide a reduction or deferral of interest or principal payments because of borrower financial difficulties.
 - h. Financial instruments with significant individual or group concentration of credit risk, and related maximum credit risk exposure;
 - i. Arrangements with financial institutions involving compensating balances or other arrangements involving restriction on cash balances and line-of-credit or similar arrangements;
 - j. All impaired loans receivable;
- 38. We have not provided you access to review certain minutes and reports which may violate the solicitor-client privilege. The Regional Solicitor has reviewed all minutes and reports impacted by the solicitor-client privilege, and has concluded that there are no material liabilities or contractual obligations included in them which are not already reflected in the consolidated financial statements of the Region.

Yours truly,

Regional Municipality of Peel

Janice Baker Chief Administrative Officer

Gary	Kent						
Chief	Financial	Officer	and	Commissioner	of	Corporate	Services

Stephanie Nagel Treasurer and Director, Corporate Finance

Appendix 6 – New and Revised Accounting Standards

The following is a summary of certain new standards, amendments and proposals that will become effective in 2022 and beyond.

To review all recent amendments that will impact your organization in the foreseeable future, we invite you to review our revamped <u>Standard-setting Activities Digest</u>, included in our Centre for Financial Reporting (<u>www.cfr.deloitte.ca</u>).

Торіс	Description	Effective Date	
Section PS 1201 - Financial statement presentation	This Section establishes general reporting principles and standards for the disclosure of information in government financial statements.	This Section applies in the period Section PS 2601 Foreign currency translation, and Section PS 3450 - Financial instruments, are adopted. Earlier adoption is permitted.	
Section PS 2601 Foreign currency translation.	This Section establishes standards on how to account for and report transactions that are denominated in a foreign currency in government financial statements.	This Section is effective for (i) Government organizations - April 1, 2012; and (ii) Governments - April 1, 2022. Earlier adoption is permitted.	
Section PS 3280 - Asset retirement obligations	This Section establishes standards on how to account for and report a liability for asset retirement obligations.	Effective April 1, 2022, earlier application is permitted.	
Section PS 3041 - Portfolio investments	This Section establishes standards on how to account for and report portfolio investments in government financial statements.	This Section applies in the period Section PS 1201 - Financial statement presentation, Section PS 2601 Foreign currency translation, and Section PS 3450 - Financial instruments, earlier application is permitted.	
Section PS 3400 - Revenue	This Section establishes standards on how to account for and report on revenue. Specifically, it differentiates between revenue arising from transactions that include performance obligations and transactions that do not have performance obligations.	Effective for fiscal years beginning on or after April 1, 2023. Earlier adoption is permitted. The Section may be applied retroactively or prospectively.	
Section PS 3450 - Financial instruments	This Section establishes standards on how to account for and report all types of financial instruments including derivatives.	This section is effective for: (i) Government organizations - April 1, 2012 (ii) Governments - April 1, 2022. Governments and government organizations would also adopt Section PS 2601 Foreign currency translation, at the same time. Earlier adoption is permitted.	

Public Sector Accounting Standards