

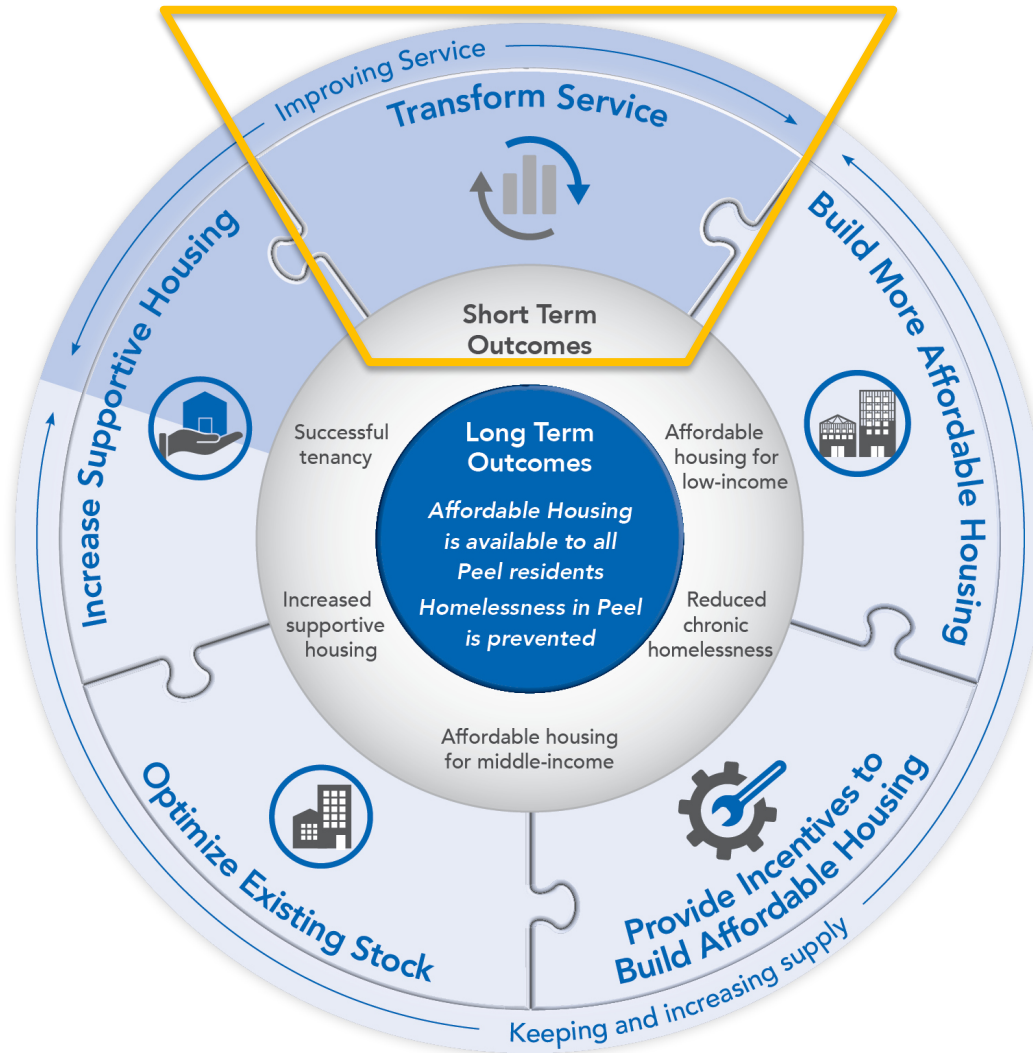
Transform Service Improving Housing Subsidy Administration

**Regional Council
May 28, 2020**

Purpose of Presentation

- To provide Regional Council with an overview of the proposed changes to housing subsidy administration – which is one component of the *Transform Service* Strategy within the 10-Year Peel Housing and Homelessness Plan

Peel's 10-Yr Housing and Homelessness Plan



Transform Service Strategy

- ✓ Shift to needs-based approach
- ✓ Improved coordination with community agencies, health
- **Changes to subsidy administration**
- Modern legislative and policy frameworks
- Process improvement, including digital automation

Subsidy Administration – Current State

- To date, the Region has followed provincial regulations for the administration of all subsidies through the centralized wait list
- The centralized wait list is no longer an immediate solution to a housing crisis
- The current approach is outdated, complicated and administratively burdensome

Proposed Changes

Housing Subsidies	
Current Administration	Proposed Administration
All subsidies administered through the centralized wait list	Only subsidies required to meet the legislated standard of 8424 units to be administered through centralized wait list
Subsidy is administered based on income eligibility	Subsidy not required to meet the legislated standard is administered based on need and as per the agreed case plan with the client

Anticipated Benefits

- ✓ Improved housing outcomes
- ✓ Timelier access to subsidy for those with the greatest needs
- ✓ Reduced administrative costs

Next Steps

- Return to Council with implementation details and to provide communications materials
- Launch needs-based approach
- Evaluate results and report back on impact before end of 2022

For questions or further information, please contact:

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