
For Information

REPORT TITLE: 2018-2022 Term of Council Priorities Final Report

FROM: Gary Kent, CPA, CGA, ICD.D, Chief Financial Officer and Commissioner of Corporate Services

OBJECTIVE

To provide the 2018-2022 Term of Council Priorities Final Report, the impacts of the pandemic on the progress of the priorities, and the key accomplishments achieved.

REPORT HIGHLIGHTS

- In 2015, Regional Council approved a 20-year Strategic Plan which included long-term outcomes alongside term-based priorities, guided by a vision of *Community for Life*.
 - For the 2018-2022 term, key community needs were identified resulting in seven priorities that were endorsed by Regional Council.
 - The ongoing impacts of COVID-19, including an urgent focus on the pandemic emergency response and essential service delivery, affected progress on four priorities.
 - Building on annual progress updates provided to Regional Council, this report serves as an end-of-term summary of the accomplishments realized by each priority.
 - In early 2023, Regional Council will be engaged to shape the future development and progression of the Strategic Plan.
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DISCUSSION

1. Background

On November 12, 2015, Regional Council approved the Region's 20-year Strategic Plan (Resolution 2015-814) which provides direction through the vision, *Community for Life*. Each term of Council has an opportunity to set priorities that advance the Strategic Plan.

For the 2018-2022 term, community surveys and consultations with local municipal staff were conducted to understand local plans and priorities, demographic, economic and population health data, and service pressures. These inputs were used to identify key community needs that resulted in seven priorities.

On June 13, 2019, Regional Council endorsed the following seven priorities to advance the Strategic Plan (Resolution 2019-179):

- Transform housing service delivery
- Enhance supports for employment
- Enhance seniors' supports and services
- Advance community safety and well-being
- Expand community mobility

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- Build environmental resilience
- Improve service and confidence

Regional Council has received annual progress updates on the priorities, and this report serves as the final summary of accomplishments completed within the four-year term.

2. Pandemic Impacts

As a result of the pandemic, Regional staff were redeployed to support the emergency response and essential services focused on protecting the health and safety of residents and businesses across Peel. This impacted certain priorities including *Enhance seniors' supports and services*, *Expand community mobility*, *Build environmental resilience*, and *Improve service and confidence* which endured resource constraints and public health measures that impeded planned work efforts (i.e., limited access in Regional buildings including Long-Term Care homes, physical distancing requirements, stay-at-home orders, etc.).

Although all seven priorities were able to make meaningful accomplishments over the four-year term, a few accomplishments were uniquely derived from the Region of Peel's pandemic response. For example, the Region's Open Data Portal was enhanced to make COVID-19 related data available online. This resulted in over 35 million hits for COVID-19 related data, improved access to data, and an effective and efficient service experience for the public.

Some examples of work that was paused and will be reassessed in the future includes: development and implementation of the Seniors' Service Master Plan, initiating an accessible transportation pilot with Adult Day Services clients, integration with conventional transit using PRESTO, advancing the Green Fleet strategy due to the precarious market availability of green fleet vehicles during the pandemic, and initiating service enhancement pilots in waste management and TransHelp.

3. Accomplishments

Key accomplishments for the 2018-2022 Term of Council Priorities are outlined in Appendix I.

4. Next Steps

In the first quarter of 2023, Regional Council will be engaged to shape the future development and progression of the Strategic Plan. Part of the engagement will include the transition towards a more detailed, action-oriented approach to achieve strategic outcomes which will update and replace the practice of setting Term of Council Priorities. Annual reporting on the Strategic Plan will continue to ensure both Regional Council and the community can track and monitor the progress towards building a *Community for Life*.

CONCLUSION

The Region of Peel continues to advance the outcomes set in the 20-year Strategic Plan to achieve the vision of *Community for Life*. This report serves as the final summary of the 2018-2022 Term of Council Priorities.

APPENDICES

Appendix I – 2018-2022 Term of Council Priorities Final Report

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Authored By: Olivy Purakal, Strategic Advisor, Corporate Strategy Office

A handwritten signature in black ink that reads "G. Kent." The letter "G" is large and loops around the "K", which is also large and loops around the "t". There is a period at the end of the signature.

Gary Kent, CPA, CGA, ICD.D, Chief Financial Officer and Commissioner of Corporate Services