

Seniors' Services **Update**

2022 Program Update to Regional Council

2023-03-23

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Services Development and Community Paramedicine

Compassionate, loving, and respectful care



Regional supports across the care continuum:

- Adult Day Services Program
- Public Health
- Community Paramedicine programs & emergency response
- Other community services (Housing, TransHelp, etc.)
- Community Coordination and backbone support
- Integrated Care Model, Service Hub
- Long Term Care
- Transitional Behavioural Support Unit
- Advocacy

Peel Adult Day Program and Long Term Care Service Delivery

In 2022,

- **258** people were supported by the Adult Day Services program in person and virtually
 - **99 per cent** reported satisfaction of the programs
 - **99 per cent** reported improved or maintained wellbeing
 - **93 per cent** reported attending Adult Day Services programs helps them continue to live at home
- **890** people lived in the five municipal long term care (LTC) centres
 - The average age of the residents was 83
 - **84 per cent** reported satisfaction with quality of care received
 - **87 per cent** have a cognitive impairment, including dementia

Quality of Care in LTC Homes

All six indicators trend **better** than provincial averages

Quality Indicator	Peel Long Term Care (2021-22)	Ontario Long Term Care (2021-22)
Antipsychotics	11.7%	21.1%
Pressure ulcers	2.1%	2.4%
Restraints	1.8%	2.5%
Falls	12.6%	16.2%
Pain	4.9%	8.9%
Mood	11.6%	21.3%

COVID-19 Update for 2022

- Ongoing measures in place to keep residents and staff safe:
 - COVID-19 vaccination mandate
 - Infection Prevention and Control measures
 - COVID-19 policies
 - Active screening
 - Mandated mask use
 - Mandated surveillance testing
 - Provided 1:1 engagement to residents in isolation

Fixing Long-Term Care Act, 2021

Implementation Update and Compliance

- On April 11th, 2022 the *Fixing Long-Term Care Act, 2021* and accompanying regulation 246/22 came into force
 - Mandatory Police screening requirements for Regional Council Members
 - Staffing to support increased hours of direct care
 - Changes to compliance and enforcement
 - Quality Improvement
 - Infection Prevention and Control staffing requirements



Enhancing specialized supports and integrating services

- Integrated community-based care through the Seniors Health and Wellness Village
- Transitional Behavioural Support Unit at Peel Manor
- Expansion of Butterfly model
- Expansion of community paramedicine
- Ongoing advocacy

Next Steps

- Complete the development of the Seniors Health and Wellness Village (SHWV) at Peel Manor
- Implement a Transitional Behavioural Support Unit at Peel Manor
- Expand the Butterfly model
- Increase access through virtual and in-person Adult Day Services (ADS) programs.
- Expand in-person ADS and respite care through SHWV at Peel Manor
- CARF accreditation for all five long term care homes

Peel seniors-focused services have one goal and a shared commitment:

To contribute to our **Community for Life** by
providing compassionate, loving, and
respectful care to individuals and their
caregivers in their time of need.

THANK YOU