

FOR OFFICE USE ONLY

MEETING DATE YYYY/MM/DD 2020/06/25	MEETING NAME Regional Council
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Attention: Regional Clerk
Regional Municipality of Peel
10 Peel Centre Drive, Suite A
Brampton, ON L6T 4B9
Phone: 905-791-7800 ext. 4582
E-mail: council@peelregion.ca

DATE SUBMITTED YYYY/MM/DD 2020/06/15
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NAME OF INDIVIDUAL(S) Keddone Dias
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POSITION(S)/TITLE(S) Executive Director, LAMP Community Health Centre
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NAME OF ORGANIZATION(S) WellFort Community Health Services; LAMP Community Health Centre
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E-MAIL keddoned@lampchc.org	TELEPHONE NUMBER 252-9701	EXTENSION 227
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REASON(S) FOR DELEGATION REQUEST (SUBJECT MATTER TO BE DISCUSSED) East Mississauga Community Health Centre (LAMP Community Health Centre satellite site) request a delegation to demonstrate our longstanding partnership with the Region of Peel. The purpose of this delegation is to highlight our continuous achievements of improving the oral health of low-income seniors through the Region of Peel's Seniors' Dental Program, as well as the transition to the new Ontario Seniors Dental Care Program. These successes demonstrate the importance of our partnership with the Region, as well as providing low-income seniors, a particularly vulnerable population group, access to essential dental care.
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A formal presentation will accompany my delegation <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Presentation format: <input checked="" type="checkbox"/> PowerPoint File (.ppt) <input type="checkbox"/> Adobe File or Equivalent (.pdf) <input type="checkbox"/> Picture File (.jpg) <input type="checkbox"/> Video File (.avi,.mpg) <input type="checkbox"/> Other <input type="text"/>
Additional printed information/materials will be distributed with my delegation : <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Attached

Note:
Delegates are requested to provide an electronic copy of all background material / presentations to the Clerk's Division at **least ten (10) business days prior** to the meeting date so that it can be included with the agenda package. **In accordance with Procedure By-law 56-2019 delegates appearing before Regional Council or Committee are requested to limit their remarks to 5 minutes and 10 minutes respectively (approximately 5/10 slides).**
Delegates should make every effort to ensure their presentation material is prepared in an [accessible format](#).
Once the above information is received in the Clerk's Division, you will be contacted by Legislative Services staff to confirm your placement on the appropriate agenda.

Notice with Respect to the Collection of Personal Information
(Municipal Freedom of Information and Protection of Privacy Act)

Personal information contained on this form is authorized under Section 5.4 of the Region of Peel Procedure By-law 56-2019, for the purpose of contacting individuals and/or organizations requesting an opportunity to appear as a delegation before Regional Council or a Committee of Council. The Delegation Request Form will be published in its entirety with the public agenda. The Procedure By-law is a requirement of Section 238(2) of the *Municipal Act, 2001*, as amended. Please note that all meetings are open to the public except where permitted to be closed to the public under legislated authority. All Regional Council meetings are audio broadcast via the internet and will be posted and available for viewing subsequent to those meetings. Questions about collection may be directed to the Manager of Legislative Services, 10 Peel Centre Drive, Suite A, 5th floor, Brampton, ON L6T 4B9, (905) 791-7800 ext. 4462.

Please complete and return this form via email to council@peelregion.ca



EAST MISSISSAUGA COMMUNITY HEALTH CENTRE

Building and Sustaining Partnerships to Improve Oral Health in Peel

East Mississauga Community Health Centre

Keddone Dias
Executive Director
LAMP Community Health Centre



EAST MISSISSAUGA COMMUNITY HEALTH CENTRE

East Mississauga Community Health Centre (EMCHC), a branch of LAMP Community Health Centre, is a community based, non-profit charitable organization that believes in creating greater access to health resources in the community.

We provide health care services, health promotion programs, and community support services.

OUR MISSION:

To be a leader in promoting and advocating for physical, mental and social well-being through inclusive, integrated community programs and health care services.

OUR VISION:

Achieving community health and well-being together.



Supporting our Community

Demographics and Geography:

The EMCHC provides services to all community members, with increased efforts made to ensure our services and programs are available to isolated seniors, racialized individuals and communities, people living in poverty, immigrants and refugees, and LGBTTIQQ2S+ (Lesbian, Gay, Bisexual, Transsexual, Transgender, Intersex, Queer, Questioning, 2 Spirit) individuals and communities.

Geography:

Our OSDCP program is focused on serving communities in Peel Region.

OUR SERVICES

Medical Services:

- Primary Health Care
- Chiropody (Foot Care)
- Physiotherapy Program
- Diabetes Education Program
- Nutrition Counselling

Dental Health Care Programs:

- Healthy Smiles Ontario Program
- Region of Peel Seniors Dental Program
- Ontario Seniors Dental Care Program

Community/Social Support Programs:

- Health Promotion
- Seniors' Wellness
- 2SLGBTTIQQ+
- Mental Wellness
- Social Work
- Client Advocacy (and Commissioner of Affidavit)
- French Language Services



OSDCP TRANSITION

Successful stats:

- EMCHC has served 3852 individual clients in the Region of Peel's Dental program through 19,661 appointments.
- In both the Region of Peel's Dental Program and the OSDCP program, EMCHC has seen 4137 individual clients through 20,451 appointments.

OSDCP Transition:

- EMCHC has seen 285 OSDCP clients through 790 appointments between January 2020 and March 15, 2020.
- There are 911 OSDCP clients registered and awaiting treatment.



CAPACITY

- We were booked for this fiscal (until December) with 911 clients awaiting treatment.
- ROP has started a waiting list
- Capacity:
 - Chair capacity has been limited due to physical space and our recent capital expansion request was not approved.
 - We are borrowing space temporarily from other on-site programs to increase capacity.



PARTNERSHIP WITH PEEL REGION

- Our relationship with the Region of Peel has been a successful collaboration with the common purpose and goal of meeting the dental needs for seniors.
- It is a relationship built on mutual trust and respect, in which we communicate openly and effectively, problem solve together, and find innovative ways of maximizing our impact on the health and wellbeing of seniors who need the support of the OSDCP .
- Our collaboration gives opportunity to engage in strategies to develop unique solutions to offer seniors in the dental care program the best access to services, and excellence in customer service and client care.



CLIENT TESTIMONIALS

This EMCHC Dental Clinic is the best place that has happened to me. I was without a smile and life was hard with not many teeth in my mouth for about two years. I now have more confidence in myself while in public. After going to the Dental Clinic, I have a great smile. The dentist and his assistant are the kindest people. They are patient and caring. The rating of their work deserves five stars. I think this is a wonderful gift to help the elderly to keep smiling. Thank you. So many compliments on my new dentures!

This is a note of appreciation on behalf of my mom...She had her dentures replaced earlier this year. My mom has Alzheimer, each visit was a lift to her day, the staff made the difference. Mom can chew her food better, and not have to be embarrassed by her loose dentures.

We are very appreciative of this service provided by Region of Peel.

Thank you.