

Appendix I
Update on Region of Peel COVID-19 Demobilization and Recovery Plan

Short Term Recovery Phase

The following Regional services will resume specific activities that were paused and/or modified in response to the pandemic. At this time Public Health is currently still in the emergency response; however, some programs such Public Health Inspections required to protect the public, may have to resume as the Province lifts their emergency measures.

Area of Focus: Living

Service Additional Details Surrounding Short-Term Resumption

Service	Additional Details Surrounding Short-Term Resumption
Income Support	Resumption of specific activities related to application processes for Housing, PATH, Ontario Works, as well as the re-opening public facing service counters, activities related to in-person financial support representatives, collection and appeals processes
Early Years and Childcare Services	Resumption of specific activities related to the special needs inclusion program, early years system planning, funding and administration processes and Childcare Fee Subsidy as well as the Provincial direction that emergency childcare will end June 26 and the re-opening of childcare when safe to do so (or in compliance to Public Health Guidance)
Community Investment	Resumption of specific activities related to Poverty Reduction Strategy, Affordable Transit Program, Human-Sex Trafficking Program and community engagement practices that will adopt virtual practices
Housing Support	Resumption of specific activities related to the Housing and Homelessness Plan, client placement processes, asset management, landlord and tenant mediation processes
Long-Term Care	Resumption of specific activities related to documentation and records processes to prepare for Ministry-led compliance inspections and inventory management processes as well as preparations in response to new Provincial directions
Paramedic Services	Resumption of specific activities related to 10-year capital planning, service planning and performance measurement, review of deployment model at the Pearson Airport, and preparations for compliance with Ministry standards
TransHelp	Resumption of specific activities related to client assessment and administrative processes, operations and maintenance

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Area of Focus: Thriving

Service	Additional Details Surrounding Short-Term Resumption
Water Supply	Resumption of specific activities related to meter readings and revenue collection as well as contract administration processes
Wastewater	Resumption of specific activities related to maintenance of collection system
Waste	Resumption of specific activities related to program planning, technical operations at Community Recycling Centres, curb-side collection practices (e.g. bulky item), infrastructure development and asset management/state-of-good-repair; bi-weekly waste management updates continue to be provided to Regional Council
Public Health	Although Public Health is still in emergency response, some programs may have to resume as the Province reopens (e.g. inspections to protect the public)

Area of Focus: Leading

Service	Additional Details Surrounding Short-Term Resumption
Corporate Services	Resumption of specific activities related to asset renewal and construction management, climate change projects, collective bargaining processes, employee recruitment practices, enterprise risk and audit processes as well accessibility planning and diversity and inclusion strategies
Digital and Information Services	Resumption of specific activities related to Access Peel locations at 10 Peel Centre Drive and 7120 Hurontario, processes related to the Customer Contact Centre and IT solutions
Finance	All essential service activities have continued uninterrupted with 95% of employees working remotely