

Notice with Respect to the Collection of Personal Information
(Municipal Freedom of Information and Protection of Privacy Act)

Personal information contained on this form is authorized under Section 5.4 of the Region of Peel Procedure By-law 56-2019, as amended, for the purpose of contacting individuals and/or organizations requesting an opportunity to appear as a delegation before Regional Council or a Committee of Council. The completed Delegation Request Form will be redacted and published with the public agenda. The Procedure By-law is a requirement of Section 238(2) of the Municipal Act, 2001, as amended. Please note that all meetings are open to the public except where permitted to be closed to the public under legislated authority. All Regional Council and Committee meetings are live streamed via the internet and meeting videos are posted and available for viewing subsequent to those meetings. Questions about collection may be directed to the Manager of Legislative Services, 10 Peel Centre Drive, Suite A, 5th floor, Brampton, ON L6T 4B9, (905) 791-7800 ext. 4462.

Please save the form to your personal device, then complete and submit via email attachment to council@peelregion.ca

Partners in Healthier Communities

Oral Health Update

Regional Council

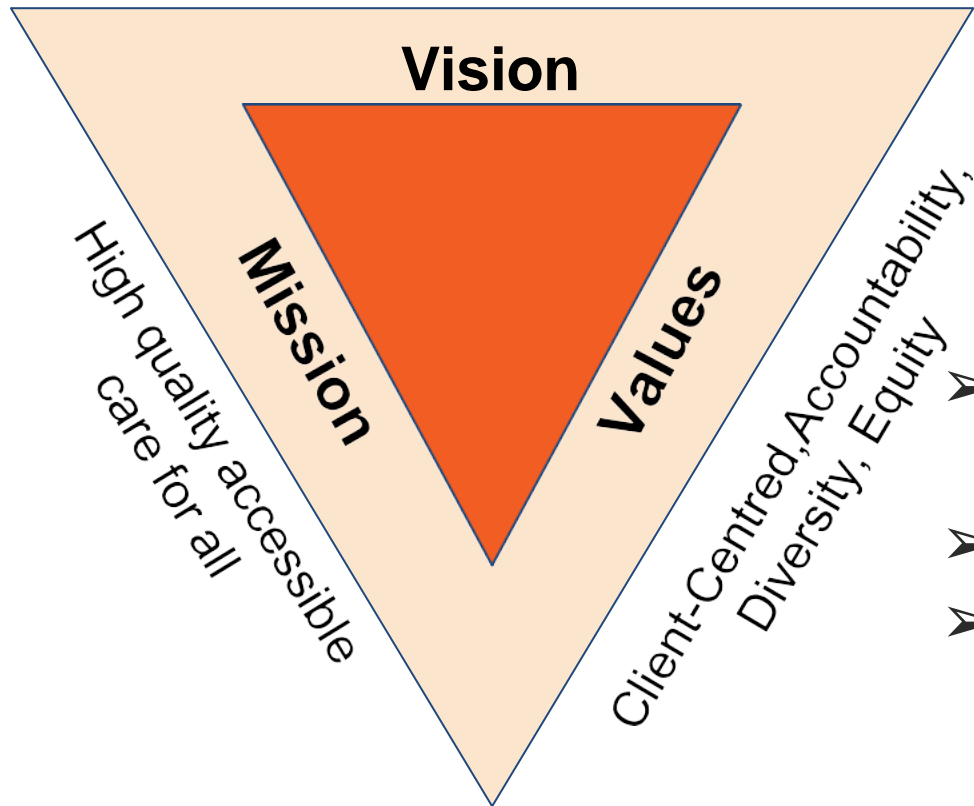
April 27, 2023

Presented by: Kimberley Floyd
CEO WellFort Community Health Services



WellFort Community Health Services

A Healthier
Community Where
Everyone Belongs



Model of Health and Wellbeing



- WellFort is a not-for-profit community health centre located in the Region of Peel
- We believe in quality-accessible care for all.
- Our values are client-centred, and framed around accountability, diversity and equity.





Health n' Smiles



Health n' Smiles



- 8 Operatory clinic
- Opened in Sept 2011
- Ontario Seniors Dental Care Program and Healthy Smiles Ontario



Four Corners Health Centre



- 3 Operatory clinic
- Opened in Nov 2019
- Ontario Seniors Dental Care Program



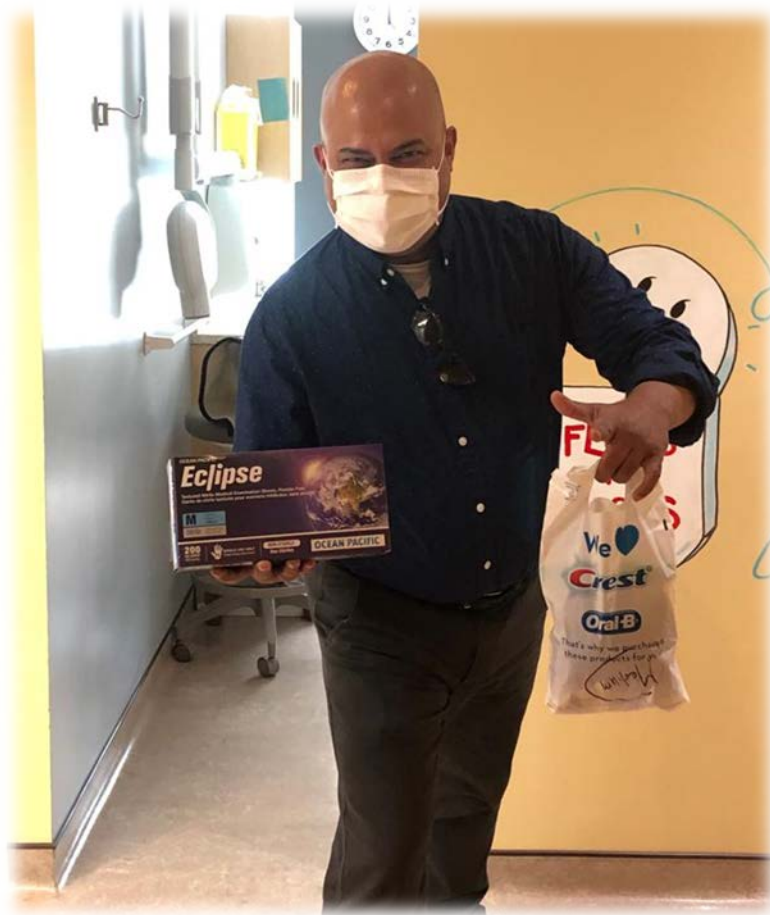
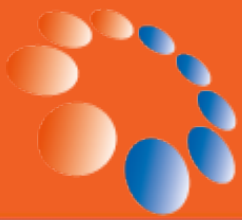
Team

- 3 Dental Receptionists
- 1 Denturists
- 6 Dentists
- 6 Certified Dental Assistants
- 3 Registered Dental Hygienists



WellFort

Services: Diagnostic, Preventative, Restorative, Endodontic, Surgical, Dentures



Health n' Smiles

2022-2023

- **5162** individuals received dental treatment
- **5210** appointments

Four Corners Health Centre

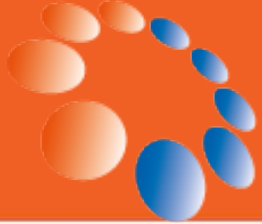
2022-2023

- **1404** individuals received dental treatment
- **2005** appointments

Total:

- **6566** individuals received treatment
- **7215** appointments





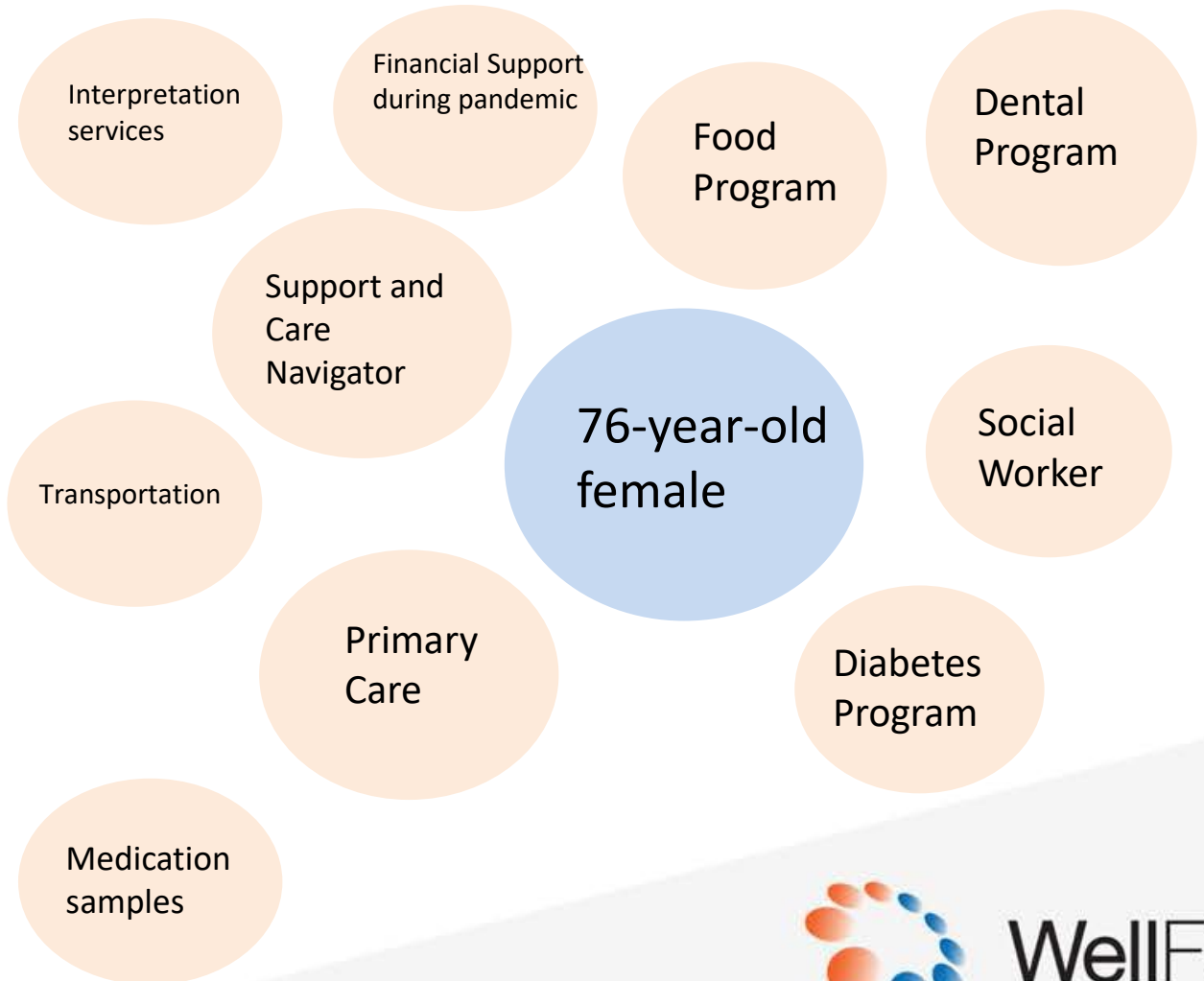
76-year-old female accessing dental services through the Ontario Dental Seniors Program.

She has been with our dental clinic before Covid started (Dec 2019).

She has booked several appointments with us, for treatment of sensitive teeth and replacement of missing teeth with removable dentures.

As she came to see us for dental appointments, she started to confide in our staff that she lives alone and moves frequently, staying in the homes of people she meets at her place of worship. She didn't have money or income to purchase groceries for herself and that her family does not support her in anyway financially or with shelter. Instead of paying rent she would do chores for these families that would take her in.

After hearing her story, we connected her with our Food Program, and she was so grateful. She now comes every week to pick groceries at our FCHC location.





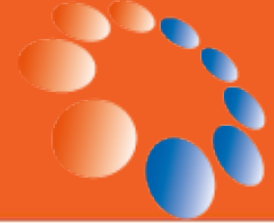
99-year-old female

- Dental Program
- Allied Care: Chiropody

76-year-old female

- Dental Program
- Diabetes Program
- Allied Care: Chiropody
- Community Program





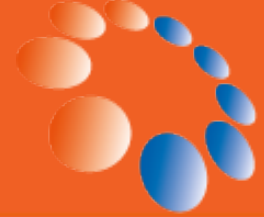
“Here, we’re able to care for clients and meet their needs because we have a supportive organization that allows us to do that.”

“There is an ability and willingness here to make connections with other services to help clients. We give time to the patient to get to understand their whole situation so we can give them the best care. “

What do you want people to know about Health n' Smiles?

I think we’re awesome. *(laughter)* We have a beautiful clinic, and our staff is really good. I feel safe, and if I were a patient here, I’d feel totally at ease with how I’m being taken care of and how the clinic is maintained. If programs like this didn't exist, I probably would have left dentistry, but I was very fortunate to find Health n' Smiles.





Health n' Smiles

"I never had such an elaborative dental check in my life. I got treated here better than in other dental offices. You spent the time to explain things."

"This is the son of one of your clinic's many happy clients.

I want to express our gratitude and appreciation for all the staff at Health and Smiles Dental Clinic, specifically we want to express our extra thanks to Dr. Jenny, Dr. Sanj, Ruby and Bhupinder for always going above and beyond and ensure dad was extra cared for and followed up with."



"This is a next level of care. I have not experienced something like this. I was so nervous, and my blood pressure was up but the way you took care of me and done work, I really appreciate it. God bless you!"



WellFort

Mobile Health Clinic: Improving Overall Health of the Population



- WellFort CHS is a local community leader in mobile health response
- Our clinic on wheels provides essential preventative care such as a focus on cancer screening and diabetes care to underserved citizens or those that struggle accessing care
- It provides a unique one-stop experience where people can receive testing, counselling, education, & community navigational support and have discussions regarding physical and mental health needs all in the same space
- **Staff on mobile clinic** includes Nurse Practitioner, Registered Nurse, Support & Care Navigator, Community Health Ambassador
- **The goals** of the mobile clinic is to reach populations that are disproportionately under screened & lack access or have barriers to accessing screening, testing, and care
- **Key Populations being served (so far):** Black, African Caribbean, South Asian, At-risk Women, People in transitional housing/shelter among others



WellFort

BRAMALEA COMMUNITY HEALTH CENTRE
DIABETES EDUCATION PROGRAM
FOUR CORNERS HEALTH CENTRE
HEALTH N' SMILES
BLOOM CLINIC



www.wellfort.ca

