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September 12, 2023

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**From:** Daphna Nussbaum <[daphna@paeh.ca](mailto:daphna@paeh.ca)>

**Sent:** September 12, 2023 3:28 PM

**To:** ZZG-COUNCIL <[zzg-council@peelregion.ca](mailto:zzg-council@peelregion.ca)>; Kavelaar West, Helena <[helena.west@peelregion.ca](mailto:helena.west@peelregion.ca)>

**Subject:** Request to submit letter for Regional Council Meeting

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Hello Helena

I hope all is well. I am requesting that this letter be included as an added correspondence for September 14 (in relation to item 8.2).

It is a letter to the transition board from CAEH/Built for Zero Canada regarding the importance of Coordinated Access in Peel and ensuring that it continues through the transition and afterward.

The transition board will receive the letter but ROP and Municipalities are cc'd.

Thank you,  
Daphna

**Daphna Nussbaum**

Peel Alliance to End Homelessness

Program Coordinator and Analyst

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*Pronouns: she/her*

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DIRECTION REQUIRED \_\_\_\_\_

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The Peel Alliance to  
**End Homelessness**



July 25, 2023

Dear Transition Board,

Built for Zero Canada is thankful for this opportunity to raise important considerations for supporting people experiencing homelessness across Peel Region as you are tasked with providing recommendations on the transition.

Built for Zero Canada (BFZ-C), an initiative of the Canadian Alliance to End Homelessness, is an ambitious national change effort helping a core group of leading communities across the country end chronic and Veteran homelessness – a first step on the path to eliminating all homelessness in Canada.

As a BFZ-C community since 2015, Peel Region has worked hard over the past several years to develop and improve key system elements for ending homelessness including a Quality By-Name List (achieved in October 2020), a Coordinated Access System (achieved in March 2023), and a Veteran Quality By-Name List (achieved July 2023). In addition to being effective practices, a By-Name List and Coordinated Access are also requirements for Peel Region's federal Reaching Home funding and provincial Homelessness Prevention Program funding.

Having a Quality By-Name List means that Peel Region has comprehensive, reliable, real-time, person-specific data on homelessness. This data is necessary to support prevention efforts, coordinate services for people experiencing homelessness, monitor trends and progress towards ending homelessness, inform improvements, and advocate for resources based on concrete data.

Having a Coordinated Access system means that Peel Region has transparent, accessible, effective, and efficient policies and processes in place to identify, assess, prioritize, and match people experiencing homelessness to housing solutions as quickly as possible. It requires clear leadership and a clear governance model that brings together service providers, local government, and other stakeholders throughout a community in a 'command centre' approach to support data-driven decision-making and coordinate efforts to end homelessness.

BFZ-C asks that you consider how services can remain coordinated throughout the transition, how roles and responsibilities can remain clearly defined, how local government and diverse service providers that support people experiencing homelessness can continue their work to coordinate as one team, and how efforts to end chronic and Veteran homelessness in Peel can remain of upmost importance. BFZ-C asks you to consider risks that arise when transitioning services, including risks to maintaining a Quality By-Name List and Coordinated access to provide streamlined, coordinated services to your most vulnerable neighbours experiencing homelessness.

Please do not hesitate to connect should you like to discuss further: [marie@caeh.ca](mailto:marie@caeh.ca).

*Marie Morrison*

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Marie Morrison, Director, Built for Zero Canada