

Reducing Homelessness In Peel

Regional Council Meeting
October 26, 2023

Aileen Baird, Director, Housing Services

Homelessness In Peel

**128 known
encampments**

**167% increase
since 2022**



**4,000 clients used
shelter system**

43% from 2021



**270% occupancy in
shelter system**



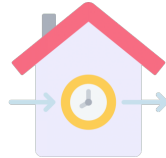
Current Service Levels Do Not Meet Need

Supportive Housing*



Need: 4.5k units
Current supply: 141
Meeting **3%** of need

Transitional Housing



Need: 870 units
Current supply: 72
Meeting **8%** of need

Affordable Housing



Need: 52.7k units
Current supply: 17.9k
Meeting **34%** of need

Shelter Operations



Need: 590 beds
Current supply: 442
Meeting **75%** of need**

Additional Supports



Need: 31k
Current service: 181
Meeting **<1%** of need

Outreach: Street Visits



Need: 8.1k visits
Current service: 4.9k
Meeting **60%** of need

Case Management



Need: 10.9k cases managed
Current service: 6.9k
Meeting **64%** of need

Homelessness Prevention



Need: 3.9k evictions prevented
Current service: 2.9k
Meeting **73%** of need

*Not currently a formal program at the Region, however supply gap is increasing demand on other services. Supportive housing can be met by 24/7 supportive units, safe beds and housing with supports.

**Development of the 148 shelter beds in the HMP will fully meet need

Housing Solves Homelessness!

It seems simple, but it is true. Affordable housing, transitional housing, and permanent supportive housing are all tools that can help stabilize individuals and families to get them out of shelters and off the streets.

The Homeless Hub – www.homelesshub.ca



Pathway to stable, affordable housing

Client Status: Homeless OR Precariously housed OR At risk of homelessness

	Crisis/emergency Address urgent and basic need	Intake Understand clients' needs	Case planning Establish goals and care plan	Case management Get or keep housing and right-sized supports	Maintenance Maintain stable, affordable housing
Client/Staff activities	<ul style="list-style-type: none"> Interact with Street outreach Stay at a shelter Visit a drop-in program Get referred to housing supports 	<ul style="list-style-type: none"> Complete intake form Complete needs assessment 	<ul style="list-style-type: none"> Develop case plan Determine eligibility for subsidy 	<ul style="list-style-type: none"> Look for and find suitable housing Access wraparound supports Adapt to living affordably Receive subsidy 	<ul style="list-style-type: none"> Stabilize housing Receive ongoing subsidy and supports Remove client from caseload
Challenges	<ul style="list-style-type: none"> Building trust Growing health and safety concerns Lack of low-barrier shelters Shelters over capacity/lack of beds Concerns from community and businesses Lack of funding 	<ul style="list-style-type: none"> Significant increases in demand Growing wait times Overwhelmed staff and partners Technology Lack of funding 	<ul style="list-style-type: none"> Increasingly complex cases Heavy caseload Siloed supports Protecting personal health information Lack of funding 	<ul style="list-style-type: none"> Lack of affordable housing Lack of supportive housing Chronological subsidies Competitive rental market, high rents Low vacancy and turnover rates Lack of subsidies Lack of health and social supports Discrimination NIMBYism Lack of funding 	<ul style="list-style-type: none"> Lack of wraparound supports Not enough subsidies Rent control guidelines don't apply Illegal evictions Lack of affordable housing NIMBYism Lack of funding
Solutions	<ul style="list-style-type: none"> Maintain shelter do not turn away policy Implement place-based outreach program Add shelter beds Remove barriers to shelter use Expand drop-in programs/homelessness respite Increase investments 	<ul style="list-style-type: none"> Implement needs-based approach to subsidy and supports Become a health Information Custodian Improve processes and technology Increase staff Increase investments 	<ul style="list-style-type: none"> Increase affordable rental housing Increase supportive housing Improve/coordinate access to subsidy and supports Improve landlord, business and community relations Increase homelessness prevention Increase investments 		
Metrics	<ul style="list-style-type: none"> More clients getting affordable housing More clients keeping affordable housing More clients satisfied with service experience 		<ul style="list-style-type: none"> More clients diverted from homelessness More clients receiving the right housing support Less wait time from first contact to receiving housing support 		

Intentional Investment in Community

- ✓ Expand Drop-in / homelessness respite programs
- ✓ Subsidies administered by community agencies
- ✓ Building capacity for non-profit housing development

Proposed Actions

Reduce Homelessness **AND**

- Homelessness Prevention
 - ✓ Reach people earlier, focus on families and youth
- Permanent Affordable Housing Solutions
 - ✓ More Community and Supportive Housing
 - ✓ More subsidies
 - ✓ More supports

Manage Homelessness

- Cost Effective Crisis/Emergency Response
 - ✓ More drop-in / homelessness respite programs
 - ✓ Serve asylum claimants outside of shelter system
 - ✓ Implement Place-Based Outreach Program
 - ✓ Remove known barriers to shelter use
 - ✓ Increase shelter beds - explore modular

Thank you

