

Appendix IV
2020 Triannual Financial Performance Report - April 30, 2020

Decreased Revenue – (\$26.3 million)

Revenue	Revenue Impact (millions)	Additional Details
Water and Wastewater Billings	(\$10.8)	Decreased Industrial Commercial Institutional water consumption due to meet legislated shutdowns and physical distancing recommendations.
User Fees	(\$6.0)	Due to decreased activities, there will be decreases in user fee revenues from services such as TransHelp (\$1.6 million), Land Use Planning (\$0.8 million), and Adult Day Services (\$0.4 million). There will also be decreased fees in Waste Management due to the waiving of fees for the Community Recycling Centres until the end of the declared emergency (\$3.2 million).
Deferred 2020 Utility Rate Increase	(\$4.6)	On March 26, Council provided relief through deferral of the 2020 Utility rate increase which will have an estimated impact of \$4.6.
Other Utility Fees and Service Charges	(\$2.9)	The decrease is largely due to Council's waiving of late penalty relief for water and wastewater bills plus some revenue loss due to the slowdown of activities.
Deferred Property Tax	(\$2.0)	On March 26, Council provided property tax relief to both residents and businesses which will result in decreased revenue of up to \$2.0 million. This impact of the deferral has decreased by \$1.4 million from the original estimate due to two reasons; property tax dollars have been flowed from the local municipalities earlier than expected and the interest rate has decreased.
Total Decreased Revenue for Region Controlled Services	(\$26.3)	