

Appendix II Update on Peel's Strategic Plan

Awards and Recognitions (2015-2024)

Since the creation of Peel's Strategic Plan in 2015, significant advancements and accomplishments have been achieved as work continues towards creating a *Community for Life*. During the lifespan of the Plan, Peel Region has been the proud recipient of prestigious awards and formal recognition for leadership, innovation, continuous improvement, and service excellence.

Peel's significant awards and formal recognition are organized annually below. These achievements were enabled by the strengths of the integrated supports provided by the Corporate Services, Health Services, Human Services, Legislative Services and Public Works departments.

Awards and Formal Recognition Spanning Several Years

- **AAA Credit Rating:** Peel Region has achieved a "AAA" credit rating for 29 consecutive years and is currently only one of five Canadian municipalities to be rated "AAA" by both Moody's Ratings and S&P Global Ratings. This is the highest credit rating a municipal government can achieve and reflects Peel Region's continued strength in revenue raising potential, supportive economic growth, strong governance, and long-term financial planning policies.
- **Canadian Award for Financial Reporting:** Government Financial Officers Association (GFOA) of the United States and Canada recognized Peel Region with the Canadian Award for Financial Reporting for the 2021 Annual Financial Report. The award recognizes excellence in government accounting and financial reporting and was established to encourage municipal governments throughout Canada to publish high-quality financial reports. Peel Region has received the Canadian Award for Financial Reporting 19 times.
- **Best Practice Spotlight Organization:** Registered Nurses Association of Ontario (RNAO) recognized Peel Region's Long-Term Care for achieving 10 Years as a Best Practice Spotlight Organization for its evidence-based practice culture. Peel Region Long Term Care is advancing diversity, equity, and inclusion for its workforce and the community by prioritizing RNAO's Promoting 2SLGBTQI+ Health Equity best practice guideline.
- **Quality Public Procurement Department (QPPD) Accreditation:** Consecutively for 18 years, Peel Region has been recognized with this accreditation that ensures integrity, fairness and transparency while obtaining best value for money. This award recognizes excellence in public procurement.
- **Platinum Award for Excellence, Innovation and Wellness:** Peel Region first received Excellence Canada's organization-wide Platinum Award for Excellence, Innovation and Wellness in 2019 and was recertified in 2024. This award recognizes the outstanding achievements of organizational excellence against the five drivers of leadership, planning, people, customer and process.

Awards and Formal Recognition in 2024

- **Top 25 CFOs:** Peel Region's Chief Financial Officer (CFO) and Commissioner of Corporate Services, Davinder Valeri, recognized as one of the Top 25 CFOs in Toronto by the Top CFOs, for her exceptional leadership and contributions to financial management, business transformation, and sustainability.

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- **Municipal Waste Association bronze award:** Peel Region receives Municipal Waste Association's bronze award for Promotion and Education in the Campaign category for large municipalities.
- **Canada Green Building Council Government Leadership Award:** For advancing green building through the corporate Net Zero Emissions (NZE) New Construction Policy and Standard.
- **Association of Registered Graphic Designers 2024 In-House Design Award:** For the Peel Public Health seasonal respiratory illness digital campaign.
- **Innovation and Excellence Capital Project Award:** Colliers Project Leaders recognized Peel Region for the Seniors Health and Wellness Village at Peel Manor in Brampton, presented at AdvantAge Ontario's Annual Convention in 2024.
- **City of Brampton's 100 Community Builders and Champions from the Black Community:** Recognizes Juliet Jackson, Director of Culture and Inclusion, for her pivotal role in shifting Peel's organizational culture to be more inclusive.
- **Runner-up for Oracle's 2024 Energy & Water Award:** Recognizes Peel Region for innovation in its water billing system.
- **2024 Forbes List of Canada's Best Employers:** Recognizes Peel Region as one of Canada's Best Employers 2024 under the Government Services Category.
- **2024 Excellence Awardees - Canadian HR Awards- Most Effective Recruitment Strategy Award:** In 2024, Peel Region was recognized with the **Most Effective Recruitment Strategy Award** by Canadian HR Awards. This award recognizes excellence and innovation in recruiting and staffing initiatives.
- **Ontario Public Works Association Project of the Year Award:** Peel Region received the Ontario Public Works Association Project of the Year Award for the Bovaird Drive Transformation at Mount Pleasant Village.
- **North American Hazardous Materials Management Association Longstanding Program Excellence Award:** Peel Region's Household Hazardous Waste program won the Longstanding Program Excellence award, recognizing programs that have been in service for more than 20 years which have consistently gone above and beyond to serve their community.
- **Government Financial Officers Association (GFOA) of the United States and Canada - Distinguished Budget Presentation Award:** in 2024, Peel Region was recognized with the Distinguished Budget Presentation Award for the 2024 Annual Budget Report.
- **Platinum Award for Excellence, Innovation and Wellness:** in 2024, Peel Region was recertified by Excellence Canada for the Platinum Award for Excellence, Innovation and Wellness, recognizing the outstanding achievements of organizational excellence against the five drivers of leadership, planning, people, customer and process.

Awards and Formal Recognition in 2023

- **2023 Governor General's Emergency Medical Services Exemplary Service Medal:** Recognized seven Peel Paramedics in the provision of pre-hospital emergency medical services to the public.

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- **Top 50 Women Leaders of Toronto for 2023:** Christine Tu, Director of the Office of Climate Change and Energy Management, recognized by Women We Admire for being among the top performing women leaders in technology, health care, consumer, and financial sectors.
- **Canada's Clean50 Top Project Award:** Recognizes the best sustainability-oriented projects completed in Canada over the prior two years.
- **Toastmaster International's Corporate Recognition Award:** Designated to Toastmasters' corporate sponsors who are making an investment in their employees' future.
- **Peel Celebrates:** Recognizes Peel Region employees' outstanding contributions and the work they've accomplished.
- **Municipal Waste Association's Gold Award:** Recognized Peel Region's virtual waste facility tours for Promotion and Education in the Community Engagement and Outreach Program category.
- **North American Hazardous Material Management Association's (Great Lakes Chapter) Leadership Award:** Dwayne Cromwell recognized for exemplary leadership and innovative contributions to Peel's Household Hazardous Waste Programs.
- **Canadian Paramedicine Research Day's Top Oral Abstract and Emerging Researcher Awards:** Peel Paramedics recognized for work in external violence against paramedics and psychological health and safety.
- **Infrastructure Award of Excellence from the Greater Toronto Sewer and Water Construction Association:** Peel's Water and Wastewater division recognized.
- **North American Hazardous Material Management Association Program Innovation Golden Award:** Dwayne Cromwell recognized for pioneering contributions in household hazardous waste services.
- **Ontario Public Works Association Public Works Project of the Year Award:** Peel Region recognized in the \$10 to \$50 million project category for the G.E. Booth Water Resource Recovery Facility.
- **Ontario Water Works Association/Water Environment Association of Ontario's Climate Action Award:** Recognized Peel Region for the Lakeview Village District Energy Project.
- **Water Environment Association of Ontario's George W. Burke, Jr Award for Health and Safety:** Recognizes Mario Menezes for active and effective safety programs in municipal and industrial wastewater facilities.
- **Paramedic Chiefs of Canada Award of Excellence for a Quality Workplace:** Recognizes Peel Paramedic Services for the External Violence Against Paramedics program.
- **American Water Works Association 2023 Annual National Conference and Exhibition First Place Award:** Peel Region's Hydrant Hysteria Women's Team recognized for assembling a hydrant in the fastest time.
- **North American Hazardous Material Management Association's Outstanding Personal Service Award:** Matt Stevens recognized for exceptional efforts in pollution prevention and hazard reduction in municipal waste.

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- **Social Assistance Caseworker Award from the Employment Ontario Service System Manager in Peel (WCG Services):** Three Peel Region's Income Support employees recognized for exceptional client service and collaborative efforts toward successful client outcomes.
- **Brampton Guardian Readers' Choice Diamond Award:** Peel Art Gallery, Museum and Archives recognized in the Best Art Gallery Category.
- **Commission on Accreditation of Rehabilitation Facilities accreditation:** All five of Peel Region's Adult Day Services programs, Long Term Care homes and Dementia Care Specialty programs recognized.
- **Water Environment Association of Ontario Award:** Celebrates active and effective safety programs in municipal and industrial wastewater facilities.

Awards and Formal Recognition in 2022

- **American Public Works Association (APWA) Top Ten Public Leader of the Year Award:** Recognized Kealy Dedman, Commissioner of Public Works, as winner of the Top 10 Public Works Leader of the Year award, which recognizes professionals devoted to improving community life through public works services and technology.
- **BeSpatial 2022 Gold Award in GIS mapping:** Recognized the Peel Data Centre team for demonstrating innovation in a geospatial and information related application.
- **Canada's Healthy Workplace Month, Great Employer Award:** Recognizes employers for achievements in physical health, mental health, social health, and community.
- **Wally Wells Young Leader Award, Ontario Public Works Association (OPWA):** Simon Chue recognized for their leadership and work in Peel's Community Recycling Centres Bicycle Program.
- **Bovaird Infiltration Facility Won OPWA Innovation Award:** Peel recognized for the conversion of a stormwater pond to an infiltration facility that improves water quality and helps protect endangered species.
- **Alton Village streetscaping & road reconstruction won OPWA Engineering Achievements award:** Recognized for dual engineering achievements of beautification and drainage improvement.
- **Patti Cochrane Partnership Award:** Peel Paramedics recognized for their contribution to the immunization effort in Peel.
- **New Horizons Funding Grant: Region of Peel Adult Day Services program** was awarded the grant that allows clients to loan a tablet device to enable them to participate in virtual programs.
- **Tunnelling Association of Canada's Canadian Project of the Year Award:** Recognizes the Burnhamthorpe Water Project.
- **Credit Valley Conversation (CVC) Green Cities Award:** Recognizes Peel Region for significant contributions to the health of the Credit River Watershed.

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Awards and Formal Recognition in 2021

- **International Association of Business Communications (IABC) Gold Quill Award of Merit:** Recognized Peel Region's Communications team for their communications and media campaign for the May 2021 "Doses after Dark!" overnight COVID-19 vaccination clinic.

Awards and Formal Recognition in 2020

- **Brampton Board of Trade Business Excellence Award:** Recognized Peel Art Gallery, Museum and Archives (PAMA) in the category of Arts and Culture.

Awards and Formal Recognition in 2019

- **ICMG Enterprise & Digital Architecture Ratings & Awards:** Peel Region recognized as a global leader in IT architecture, winning "Best Digital Architecture in Local Government" and in the "Enterprise Architecture" category.
- **Platinum Award for Excellence, Innovation and Wellness:** Peel Region received Excellence Canada's organization-wide Platinum Award for Excellence, Innovation and Wellness, recognizing the outstanding achievements of organization-wide systems of management and public service delivery.
- **Central West Local Health Integration Network Quality Award:** Recognized Peel's Long Term Care for two initiatives: piloting the Butterfly model of care at Malton Village and the Neurobehavioural Program for the management of neuropsychiatric symptoms of dementia in Long Term Care.

Awards and Formal Recognition in 2015 – 2018

- **Transforming Data with Intelligence (TDWI) Best Practices Report:** Peel Region's approach to Health Analytics was recognized in the Transforming Data With Intelligence Best Practices Report "Data Science and Big Data – Enterprise Paths to Success".
- **Public Sector Leadership Bronze Award from Institute of Public Administration of Canada (IPAC) and Deloitte:** Peel Inclusion Resource Services (PIRS), a partnership between the Region of Peel and five community partners committed to supporting children with special needs and their families in licensed child care in Peel, received the Public Sector Leadership Bronze Award for its innovative service delivery model.
- **McNally Award for Heroism:** Two Peel Regional Paramedics are awarded the McNally Award for Heroism from the Ontario Association of Paramedic Chiefs (OAPC) for their acts of conspicuous bravery by paramedics in the performance of their duties.
- **Solid Waste Association of North America (SWANA) 2015 Bronze Excellence Award:** Peel Region was named the winner of the Solid Waste Association of North America (SWANA) 2015 Bronze Excellence Award in the Recycling Systems category for their solid waste management practices.