

**Appendix V**  
**2020 Triannual Financial Performance Report - April 30, 2020**

**Costs Avoided - \$27.7 million**

<b>Program</b>	<b>Costs Avoided (millions)</b>	<b>Additional Details</b>
TransHelp	\$8.3	Savings in costs from the 47% lower trip demand is estimated to be \$8.3 million.
Employment Support Programs	\$2.2	Employment Support programs have had to be put on hold including the Summer Job Challenge and the Families First program
Early Growth and Development	\$2.1	Under-expenditures due to hiring freezes and pausing of activities due to COVID-19.
Infectious Disease Prevention	\$2.0	To partially offset the incremental costs incurred due to COVID-19, staff have not filled vacancies and have found other operational savings from decreased training and other staff related costs.
Non-Program	\$1.7	Due to the closures of dental offices, a projected savings of \$1.7 million is forecast.
Adult Day Services	\$1.6	Operations of the Adult Day Services have temporarily been paused resulting in staff and other operational savings of \$1.6 million. These staff have been redeployed to support the Long Term Care homes which are experiencing staffing shortfalls as a result of COVID-19.
Waste Management	\$1.5	Under-expenditures due to temporary suspension of activities such as school-based activities, audits, promotions and hiring freeze.
Paramedic Services	\$1.3	Saving from the management of scheduling and operational costs.
Chronic Disease Prevention	\$1.2	Under-expenditures due to hiring freezes and pausing of activities due to COVID-19.
Community Investment Program	\$1.0	Due to decreased activity, service demand has decreased significantly. Current estimated under-expenditures by service are Affordable Transit (\$0.4 million) and underspending in the Human Trafficking Program (\$0.57 million).
Council, Chair and CAO Office	\$0.4	Under-expenditures for Councilor newsletters and discretionary costs.
Peel Art Gallery and Museum	\$0.3	The Peel Art Gallery Museum and Archives has been temporarily shut down during the pandemic. While the facility must be maintained, some staff have been redeployed to the Customer Contact Centre and casual staff have been laid off resulting in savings.
<b>Total Tax Supported</b>	<b>\$23.6</b>	
Water and Wastewater	\$4.1	Various operational savings including decreased training and other staff related costs.
<b>Total Utility Rate Supported</b>	<b>\$4.1</b>	
<b>Total Costs Avoided for Region Controlled Services</b>	<b>\$27.7</b>	