

<u>FOR OFFICE USE ONLY</u>			Attention: Regional Clerk Regional Municipality of Peel 10 Peel Centre Drive, Suite A Brampton, ON L6T 4B9 Phone: 905-791-7800 ext. 4582 E-mail: council@peelregion.ca
MEETING DATE YYYY/MM/DD 2025/10/09	MEETING NAME Regional Council		
DATE SUBMITTED YYYY/MM/DD 2025/09/22			
NAME OF INDIVIDUAL(S) Deputy Chief Mark Dapat; John Versluis; Manager of Community Safety and Well-Being			
POSITION(S)/TITLE(S) See above			
NAME OF ORGANIZATION(S) Peel Regional Police			
E-MAIL 2728C@peelpolice.ca	TELEPHONE NUMBER 905-453-2121	EXTENSION 3610	
INDIVIDUAL(S) OR ORGANIZATION(S) ADDRESS 7150 Mississauga Road Mississauga, ON L58 8M5			
REASON(S) FOR DELEGATION REQUEST (SUBJECT MATTER TO BE DISCUSSED) Title: Community Safety & Well-Being at Peel Regional Police Purpose: To provide an overview of Community Safety and Well-Being (CSWB) programs and initiatives at Peel Regional Police in alignment with a broader commitment to the Regional CSWB			
A formal presentation will accompany my delegation <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			
Presentation format: <input checked="" type="checkbox"/> PowerPoint File (.ppt) <input type="checkbox"/> Adobe File or Equivalent (.pdf) <input type="checkbox"/> Picture File (.jpg) <input type="checkbox"/> Video File (.avi,.mpg) <input type="checkbox"/> Other <input style="width: 150px;" type="text" value="Presentation to follow"/>			
Additional printed information/materials will be distributed with my delegation: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Attached			

Please save the form to your personal device, then complete and submit via email attachment to council@peelregion.ca

Note:

Delegates are requested to provide an electronic copy of all background material / presentations to the Clerk's Division if possible 72 hours prior to the meeting start time. **Delegation requests and/or materials received after 9:30 a.m. on the Wednesday prior to the meeting will not be provided to Members.**

Delegates should make every effort to ensure their presentation material is prepared in an accessible format. Once the above information is received in the Clerk's Division, you will be contacted by Legislative Services staff to confirm your placement on the appropriate agenda.

In accordance with the Region of Peel Procedure By-law, delegates appearing before Regional Council or Committee are requested to limit their remarks to 5 minutes and 10 minutes respectively (approximately 5/10 slides). Delegations may only appear once on the same matter within a one-year period, unless a recommendation pertaining to the same matter is included on the agenda within the one-year period and only to provide additional or new information.

Notice with Respect to the Collection of Personal Information

(Municipal Freedom of Information and Protection of Privacy Act)

Personal information contained on this form is authorized under Section 4.4 of the Region of Peel Procedure By-law 27-2022, as amended, for the purpose of contacting individuals and/or organizations requesting an opportunity to appear as a delegation before Regional Council or a Committee of Council. The completed Delegation Request Form will be redacted and published with the public agenda. The Procedure By-law is a requirement of Section 238(2) of the Municipal Act, 2001, as amended. Please note that all meetings are open to the public except where permitted to be closed to the public under legislated authority. All Regional Council and Committee meetings are live streamed via the internet and meeting videos are posted and available for viewing subsequent to those meetings. Questions about collection may be directed to the Manager of Legislative Services, 10 Peel Centre Drive, Suite A, 5th floor, Brampton, ON L6T 4B9, (905) 791-7800 ext. 4462.







Community Safety & Well-Being at Peel Regional Police

October 9, 2025

Provincial Mandate

Since 2019, Ontario has mandated municipalities to develop Community Safety and Well-being Plans, recognizing that safety cannot be achieved through policing alone — it requires system-level approaches rooted in community.



-  Promoting and maintaining community safety and well-being
-  Proactively reducing identified risks
-  Mitigating situations of elevated risk
-  Critical and non-critical incident response

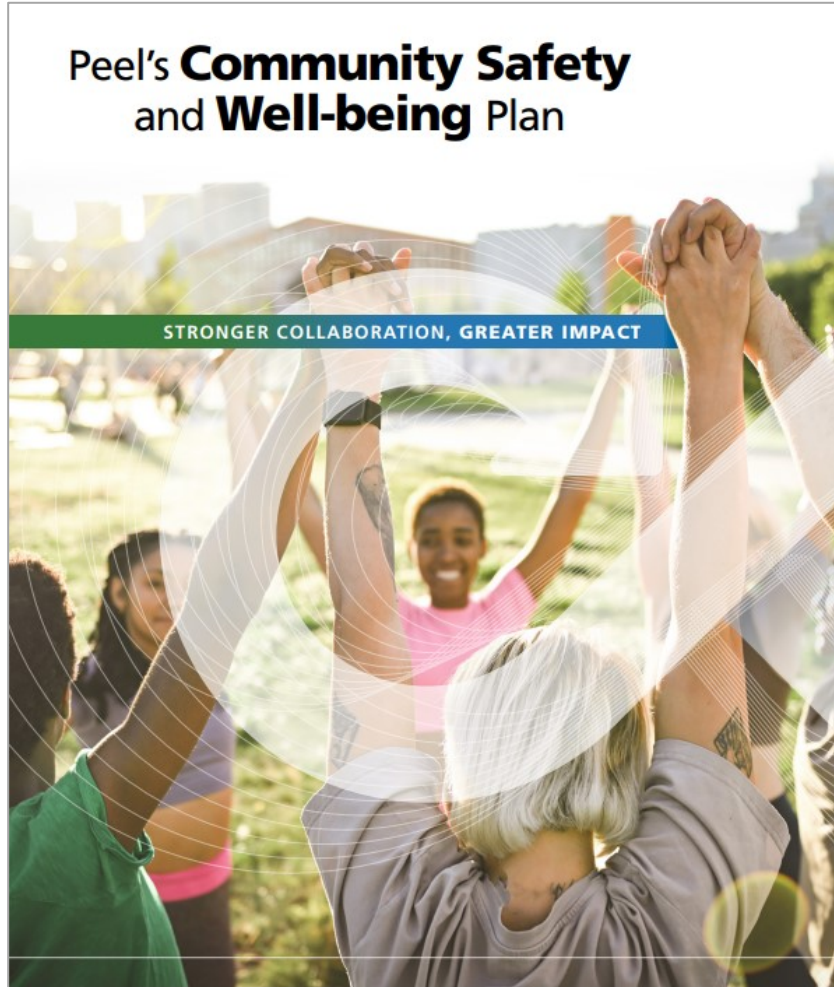
By prioritizing efforts on upstream approaches, community needs can be addressed **before issues escalate to crisis situations or emergencies.**

7.1-4

Peel Community Plan



UPDATED JUNE 2025



peelpolice.ca

Over **75** organizations contribute to Peel's CSWB Plan through action tables, additional supporting tables and strategic and advisory committees.

Partners include:



Police and
Emergency
Services



Education
Sector



Health & Social
Service
Providers



Governments



Councillors

Peel Regional Police and Peel Region co-lead the CSWB Plan, with Regional staff providing backbone support, strategic leadership, and expertise to advance priorities.

Regional Alignment



Guided by Peel's **Community for Life** vision, many Regional programs and initiatives are advancing safety and well-being in Peel. Examples of programs aligned with the CSWB Framework include:



Incident Response

- 911 Paramedic response
- Outbreak management (e.g. measles)
- Regional emergency responses (e.g. wildfires)
- Asylum claimant response

Risk Intervention

- Encampment and homelessness supports
- Income support services
- Food security fund
- Wrap-around support programs (e.g. Thrive, CARE)
- Dental services
- Harm reduction supports
- Anti-Human Sex Trafficking Strategy

Prevention

- Community Paramedicine
- Food inspections
- Adult Day Services
- TransHelp
- School programming (e.g. mental health promotion, routine immunizations)
- Peel Poverty Reduction Strategy
- Multi-service public health clinics

Social Development

- Wellness fairs
- Climate change policy
- Affordable housing
- Accessible and affordable Child Care
- EarlyON programs
- Healthy built environment
- Community Response Table
- Community Investment Program

Operationalizing CSWB – Our Strategy



- Addressing root causes of calls to police
- Making connections to appropriate supports
- Providing the right response at the right time
- Proactively supporting priority populations
- Integrating enforcement and support

Embracing solutions that are data driven and evidence based

Strengthening safety and well-being through collaboration and partnerships

Adopting practices that are culturally responsive, equitable and inclusive

Alignment with Peel Community Safety and Well-Being Plan – role of anchor institution

CSWB Services – Core Functions

Community Safety & Well-Being Services

works with our members, partners and the community to strengthen how we serve through a range of proactive, collaborative and culturally responsive supports and initiatives.

MENTAL HEALTH & ADDICTION RESPONSE

COMMUNITY & DIVISIONAL MOBILIZATION & ENGAGEMENT

CRIME PREVENTION, & YOUTH ENGAGEMENT & ELDER ABUSE SUPPORTS

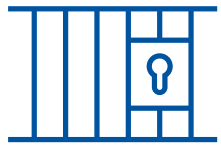
DIVERSITY, INCLUSION & HATE CRIME



Multi-Pronged Approach to Risk Identification



Frontline CSWB Risk Referrals
(Computer Aided Dispatch)



Prisoner Management Application



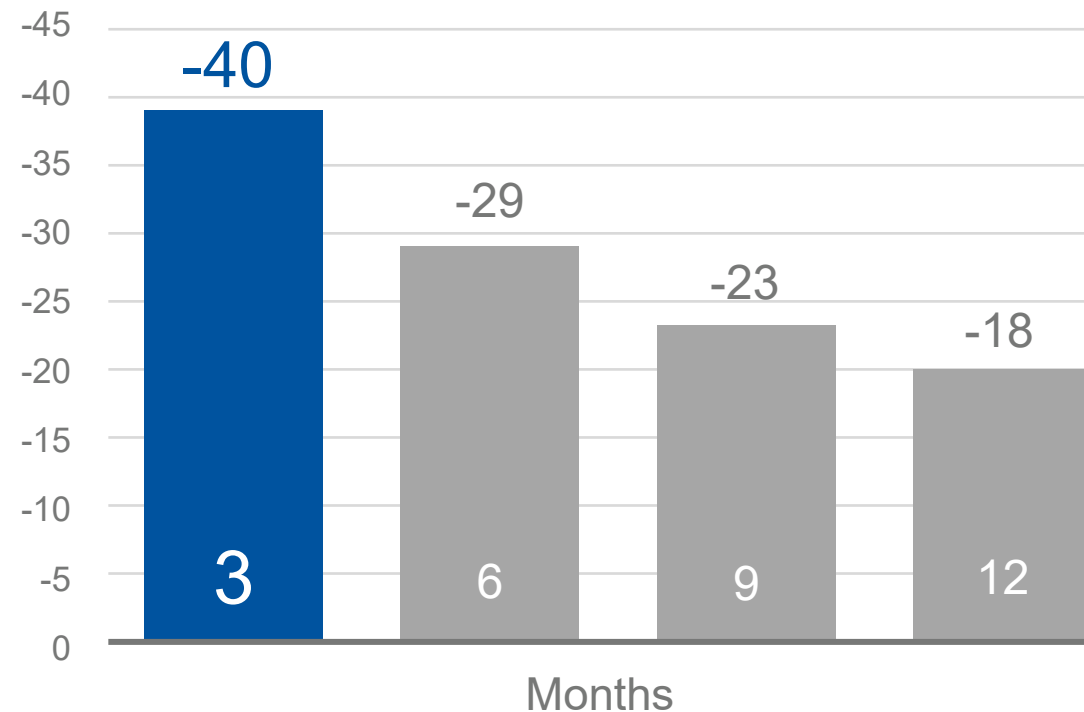
Investigations & Projects/Initiatives



Decrease in DMU Occurrences

40%
REDUCTION
in total occurrences
three months after initial
intervention compared to
three months prior.

Cumulative DMU Client Occurrences
Before and After Initial Engagement



Mobilizing partnerships – Impact

Overview

- Male with complex mental health needs
- Multiple apprehensions under Mental Health Act
- Referral to Divisional Mobilization Unit for engagement and support

Results

- Service provider connections and resources
- Adherence to treatment plan
- **Decrease in apprehensions** (approx. 75%)



Mobilizing partnerships – Impact

Overview

- Vulnerable older adult male with dementia and multiple mental needs
- Multiple occurrences including mental health apprehensions and missing person calls
- Barriers impacting access to supports

Results

- Connection to community service providers
- Enrolled in Project Lantern
- **No occurrences for over one year**



Reducing Frontline Call Volume – Impact

Overview

- Individual with neurodevelopmental needs
- Nearly 50 occurrences over five years – increasing in frequency
- Ongoing impact on Frontline resources

Results

- Mobilization team connected family to community supports
- Results in ongoing/specialized programming to address core needs
- **No further occurrences to date**



Peel Situation Table

From 2021-2025,

334

situations of Acutely Elevated Risk were brought forward to the Situation Table



Membership of nearly 50 community partners

Meets weekly to address situations of 'acutely elevated risk' (AER)

Community Mobilization Unit liaises with the Situation Table for Peel Regional Police

Timely interventions and wrap-around supports by partner agencies

Wrap-Around Supports – Impact

Overview

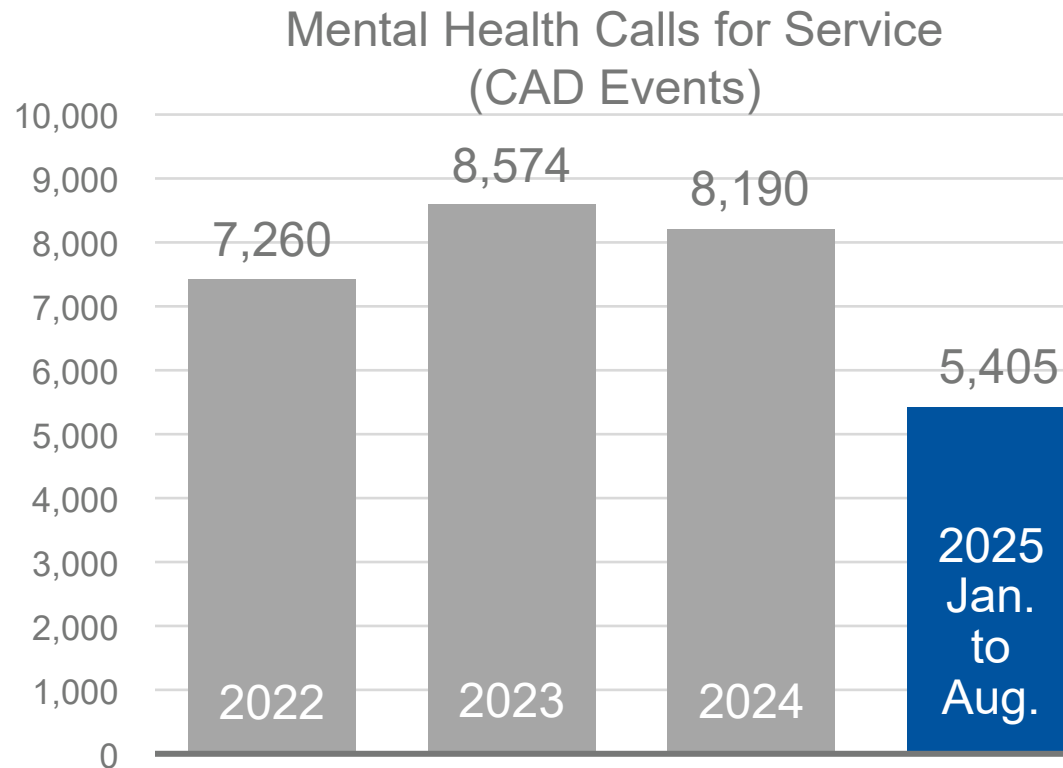
- Vulnerable female with co-concurrent mental health and developmental needs
- Nearly 30 total occurrences including missing persons
- Heightened risk of harm and victimization
- Multiple caregiver demands

Results

- Presented to Peel Situation Table by Community Mobilization team
- Wrap-around supports by community partners
- **No further occurrences** since Situation Table



Mental Health Calls for Service – Impact



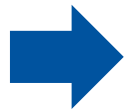
Coordinated efforts – the right services to the right people at the right time.

Mental Health & Addiction Response

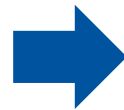
MCRRT apprehension rate approximately **20%**



Clinician x2
Community Crisis
Rapid Response Team
(non-police response)



Clinician & Officer
Mobile Crisis Rapid
Response Teams
(co-response)



Clinician & Officer
Crisis Outreach
& Support Team
(co-response)



NEW: Integrated Addiction Pilot



- Six-month pilot to integrate addiction workers with CSWB Services
- Supports post incident follow-up, outreach and cell unit referrals
- Builds on early pilot/referral model
- Initial phase if from October 2025 to March 2026
- Third party evaluation framework

Funding from Ministry of Solicitor General



NEW: Form Response Team



In 2024,
Peel Police received

500+

calls for service
to conduct Form 2/47
apprehensions



Goal

To improve the efficacy of response, strengthen collaboration with the health system and reduce demand on Uniform Patrol Officers

Form 2: Application to Justice of Peace for Psychiatric Assessment

A family can request a Form 2 from a Justice of the Peace if they believe that a person is a danger to themselves or others.

Form 47: Community Treatment Order

A provision under the Ontario Mental Health Act that allows a physician to mandate supervised treatment on a patient when discharged from hospital.

Funding from Ministry of Solicitor General

Safe Centre Response Team

Alternative Response to Verbal Domestic



1,200+

intimate partner & family
dispute calls for service
to Peel Regional Police
in 2024



1,630+

Referrals from SCRT to
Safe Centre of Peel
in 2024/2025



New location coming soon to Mississauga.

Encampment Response Team

- Guided by Regional Encampment Protocol
- Weekly encampment checks in Brampton and Mississauga
- Coordinated approach to supports, removals and clean-ups
- Collaborates with Divisional Community Intervention and Response Teams (CIRT)



Reducing Risk – Impact

Overview

- Senior with concurrent Alzheimer's and mental health needs
- 20 occurrences over a one year+ span, includes multiple missing persons reports.
- Involved 23 Frontline officers during most recent incident – approximately 70 hours of Uniform Patrol time

Results

- Safety plan put in place in collaboration with facility, family and Mobilization Officers
- **No further occurrences**



Project Lantern



300+ Project Lantern clients added since 2024

Includes First Link Referral, remote monitoring referral, safety planning and Vulnerable Persons Registry (600+ older adults since 2024).



92% of survey respondents indicated positive impact on quality of life

A partnership of:

Alzheimer Society
PEEL



Grace
Toronto Grace Health Centre

Remote Care
Monitoring



Autism strategy

Our Partners



Areas of Focus

Training & Education

Community Engagement

Collaborative Service Delivery

System Enhancements

Addressing Complex Needs – Impact

Overview

- Aging parents with adult child who is autistic
- Increasing risk factors
- Homeless due to financial loss/health issues
- Recent incidents only

Results

- Adult child's care situation stabilized
- Navigated to appropriate service provider
- Risk factors reduced
- **No further calls for service** – ongoing engagement



UPDATE – Youth Initiatives



- Youth Engagement Strategy launched in spring 2025
- Community of Practice established to guide strategy and next steps
- High Risk Protocol with Peel Children’s Aid Society
- Youth Citizen’s Academy launching in October 2025
- Youth in Policing Initiative – 95% satisfaction rating
- Youth reference panel established for ongoing feedback

Mentorship and Engagement – Impact

Overview

- Young person charged with violent offence
- Potential gang affiliation
- Engaged in programming with community partners and Peel Regional Police

Results

- Access to mentorship programming
- Transformed relationship with police
- Employment opportunity
- **No further offences** – sustained



Addressing Hate

- Hate Crime Unit launched in July 2025 to investigate hate-motivated crimes/incidents, culturally sensitive cases including
- Collaborates with Diversity Equity & Inclusion Bureau to ensure victim support and reassurance

Funding from Ministry of Solicitor General

COUNTERING HATE COMMITTEE



NEW: Centralized Hate Crime Unit and Cross-Functional Support Team



Provides centralized expertise and consistency

Enables rapid response

Better able to track/monitor issues impacting the community

Supports culturally responsive, cross-organizational service delivery

Effective Community Partnerships

Community Survey Results

98%

believe that CSWB does valuable work in the community

87%

believe that CSWB is effective in partnering with the community

