

Appendix I

2024 Housing Services Annual Report

Peel Housing and Homelessness Plan 2018-2028 Strategic Areas of Focus

Areas of Focus	Strategic Objective
Increase System Capacity	Work with all levels of government to scale-up the affordable housing system to better meet the housing needs of low- and moderate-income households excluded from or underserved by the private housing market.
Transform service	Shift to more needs-based service delivery, improved access to wrap-around supports, better coordination amongst agencies.
Build more community housing	Increase the supply of emergency shelters, community housing, supportive units by using lands owned by the Region and PHC; accelerate new builds.
Maximize planning tools and incentives	Make better use of municipal planning tools (like inclusionary zoning, incentives) to encourage private and non-profit developments to build affordable rental housing.
Optimize existing stock	Work with private homeowners and landlords, faith groups and other landowners to leverage existing private housing stock and land to expand affordable housing options.
Increase supportive housing	Increase supportive housing, reduce barriers to access, partner with health providers.
Improve Data and Technology	Modernize technology to improve client and staff experience; improve data quality for decision-making.
Foster high-performing inclusive culture	Create a culture where all employees feel valued, respected, and empowered; where that inclusion drives better performance, innovation, and collaboration.

