

Traffic Signal Operations and Maintenance Contract Management Audit

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Services

- Management has implemented informal processes to monitor operation and maintenance of the Region's traffic signals
- Need to formalize processes for monitoring and overseeing the cities' compliance with the Agreement
- Process is needed to evaluate the cities' performance in operating and maintaining traffic signals

Agenda

- Audit Objective
- Audit Observations
- Management Response
- Conclusion
- Questions

Audit Objective

Effective contract management controls in place over the Traffic Signal Operations and Maintenance Agreement with the City of Mississauga and the City of Brampton

Contract Compliance Oversight

- Develop and implement formal process to monitor and oversee that the cities are fulfilling the obligations laid out in the Traffic Signal Operations and Maintenance Service Agreements
- Retain documentation to support that the Region has carried out oversight of the cities' responsibilities under the agreement

Performance Metrics

Develop and implement processes:

- to evaluate the cities' performance in operating and maintaining the traffic signals including using performance metrics
- to track and monitor the clauses in the agreement which outline the performance metrics data required under the agreement

Conclusion

- Formal processes for overseeing compliance with the agreement needed including records of work completed to monitor compliance
- Management has developed action plans that addresses the risks identified in the observations

Thank you and Questions