

Security Assessment

Audit Committee Report

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IT Services Delivery | IT Operations | Digital & Information Services

What is Cyber Security?

“Cyber Security refers to the body of technologies, processes, and practices designed to protect networks, devices, programs, and data from attack, damage, or unauthorized access.”

Did you know that for the month of July the Region of Peel...

Blocked 86% of all emails daily

Daily Incoming Emails	Unsolicited Emails				
	SPAM	Malware	Viruses	Bulk	Phishing
410,000	282,900 (69%)	36,900 (9%)	20,500 (5%)	12,300 (2%)	4,100 (1%)

Blocked 2% of all website sites daily

Daily Visited Web Pages	Blocked Sites			
	Malware	Phishing	Cryptomining	Regional Values Policy
9,600,000	105,500 (1%)	51,250 (0.5%)	32,565 (0.3%)	10,250 (0.1%)

Achieved average scores as part of its first internal email phishing campaign

Phishing Campaign Targets	Users Who	
	Clicked Malware Link	Supplied Credentials
1000	193 (19%)	82 (8%)

Cyber Security

“When applied correctly in the enterprise, Cyber Security can reduce risk related to system or information compromise. However, the risk cannot be completely eliminated.”

Source: stanfieldit.com

Cyber Security Statistics in 2019

Almost half of all companies have over 1,000 sensitive pieces of information that are not protected



Attacks on healthcare are expected to increase by

400%

in 2020



The biggest cost from a cyber attack is productivity



5.2-9

● Attack Cost 23% ● Productivity Cost 77%

The cost of cyber crime is expected to exceed

\$6 Trillion

Annually by 2021



Remote Work - Risks

- Unsecure Networks
- Phishing attacks
- Sharing work computers with family
- Unpatched computers
- Physical security
- Lack of security awareness

The Region of Peel lives by industry standards

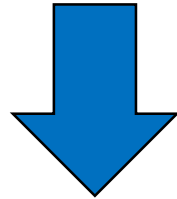
Standards for Information
Security and Risk
Management



ISO 27000 Series



NIST 800 Series



Cyber Security Controls

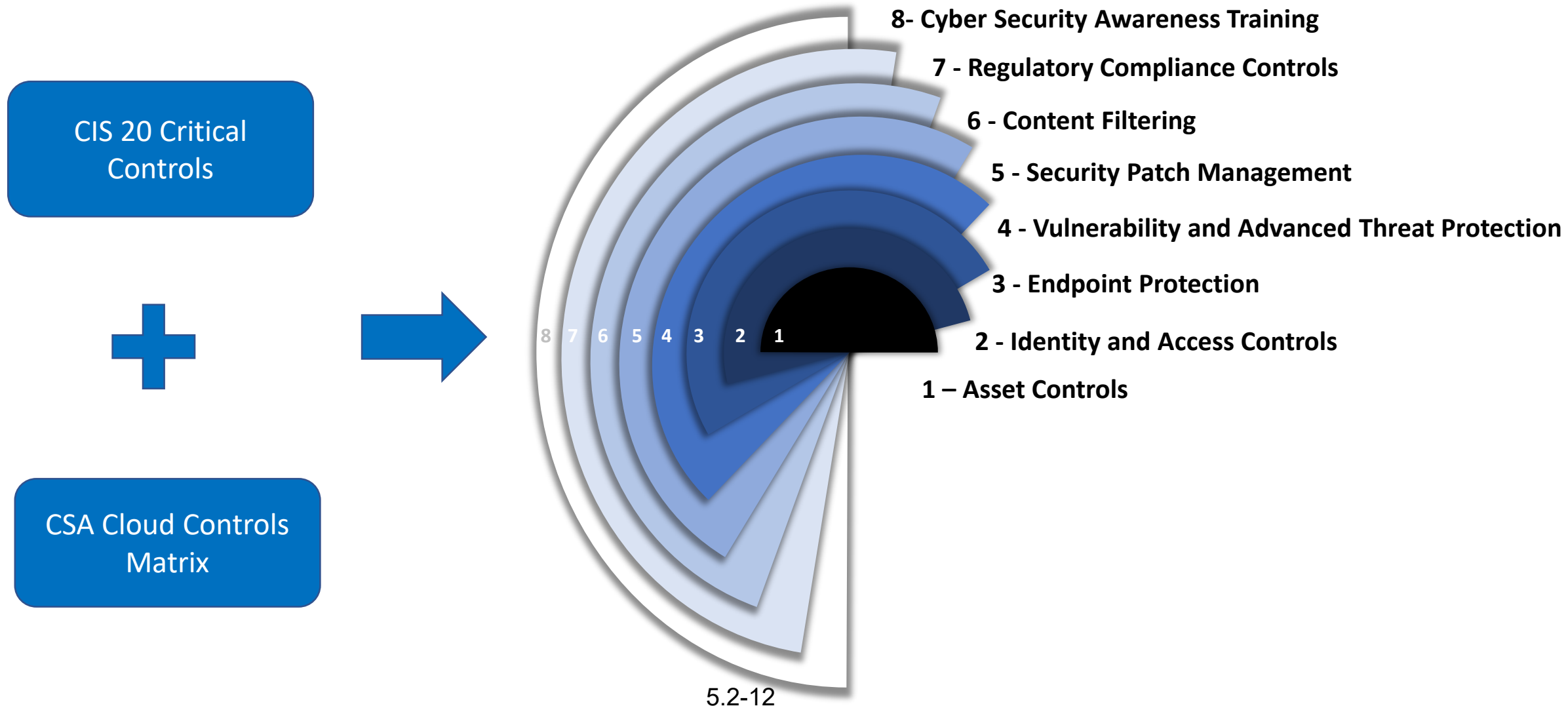


CSI 20 Critical
Controls



CSA Cloud Controls
Matrix

The Region of Peel's layered security controls



Examples of Security Controls

Asset Controls

System build procedure template
Retain audit logs for compliance

Identity Access Controls

Identity Governance enforcement policies
Least privilege access

Endpoint Protection

Antivirus software
Machine Learning to identify threats

Vulnerability and
Advanced Threat
Protection

Technology Threat Risk Assessment process
Automated Vulnerability Assessment risk

Examples of Security Controls

Security Patch
Management

Inventory of vulnerable applications
Audit compliance

Content Filtering

Email protection
User of Safe Links and Safe Attachments

Regulatory Controls

Device or communication encryption
Use of secondary forms of authentication

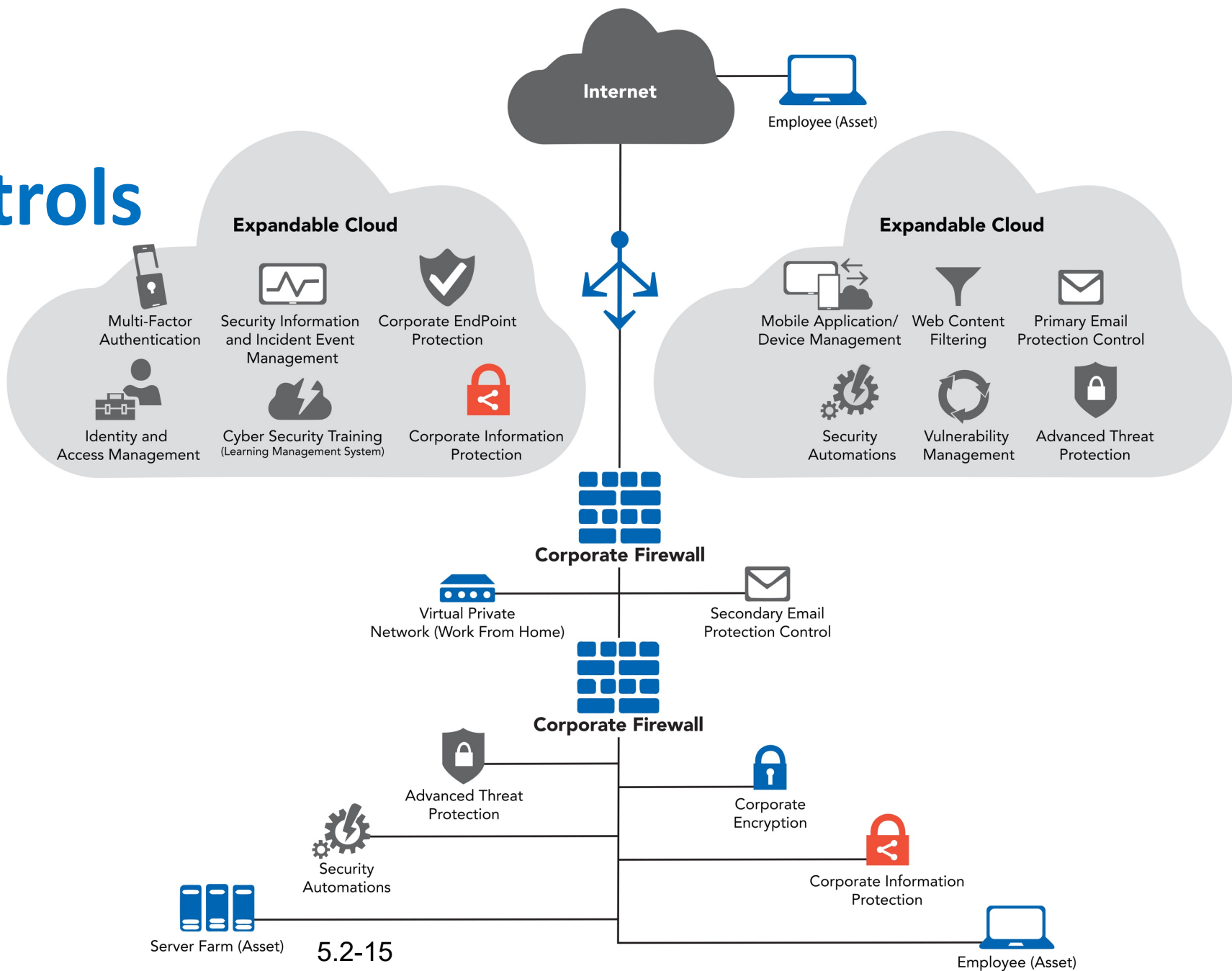
Cyber Security Training

Training delivered through Learning Management
System Internal Phishing campaigns or simulations

Peel's Cyber Security Controls

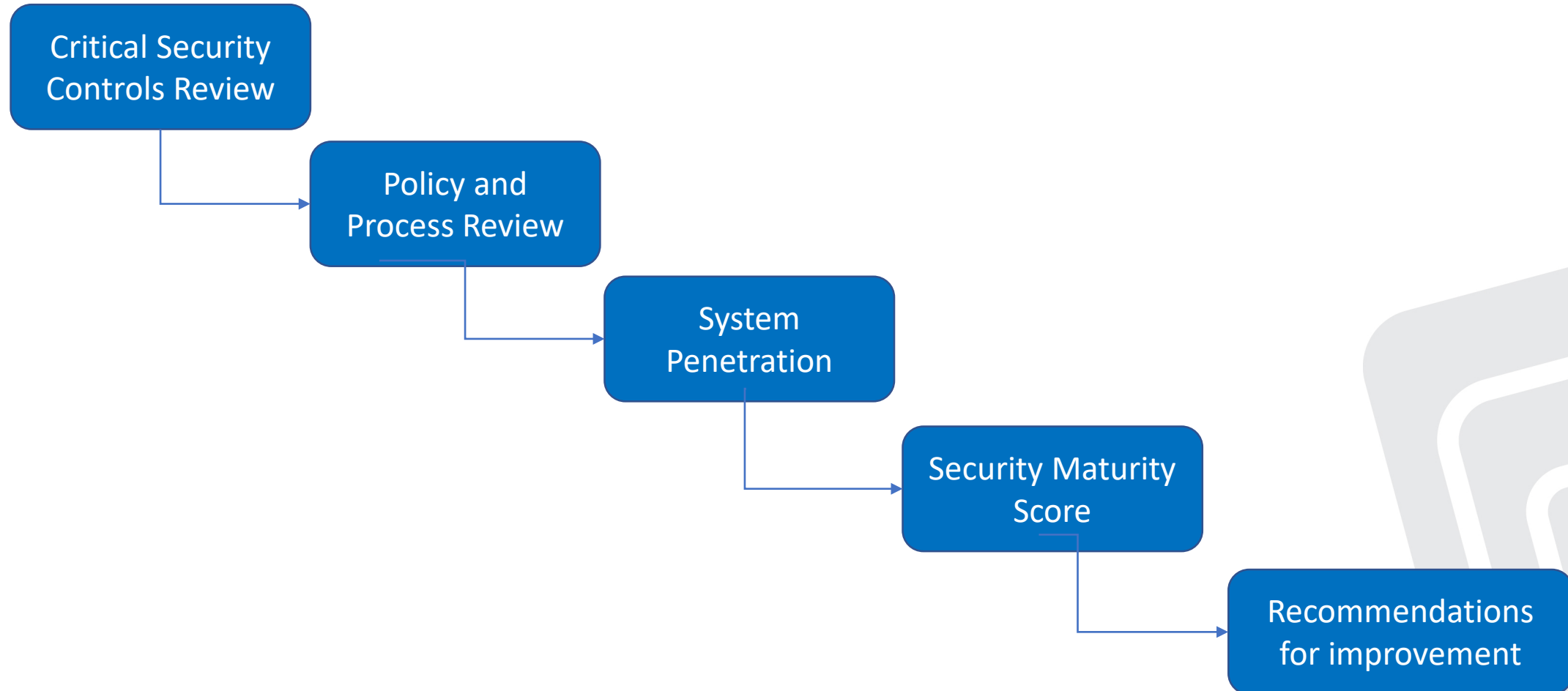
Peel's Cyber Security Controls

- Cloud/Hybrid Controls
- On-premises Controls
- Future Controls



Third Party Security Assessment

Completed in April of 2019






Security Maturity Assessment (Findings)

The Region of Peel's overall **Critical Security Controls maturity score is 42%.**

This is higher than the current municipalities sector average of **39%.**

Security Maturity Assessment (Findings)

Status Indicators:

-  Completed
-  Ongoing
-  Not Started

The Region of Peel has higher maturity than the sector average in the following areas:

CSC 2 – Inventory and Control of Software Assets – 35%

 CSC 3 – Continuous Vulnerability Management – 43%

CSC 15 – Wireless Access Control – 50%



Security Maturity Assessment (Findings)

The Region of Peel has lower maturity than the sector average in the following areas:

- ✓ CSC 9 - Limitation and Control of Network Ports, Protocols, and Services - 5%
- ✓ CSC 14 – Controlled Access Based on the Need to Know - 3%
- ✓ CSC 19 - Incident Response and Management - 9%

Internal Penetration Testing (Findings)

✓ Vulnerability Assessment

- Aging applications prevent deployment of latest server operating systems.
 - 40% of all the servers are running on unsupported operating systems.
 - Some vulnerable operating system weaknesses are 10 years and older.
- Numerous outdated software applications were discovered

✓ Technical Deficiencies

- In some cases system build procedures were not followed
- Lack of centralized log management & event management system
- No formal Incident Response Plan

IT Policies and Documentation (Findings)










Missing or inaccurate policy statements

- ✓ Recording Policy, Bring Your Own Device Policy, Information Classification Policy, Information Protection Policy
- ✓ Review existing IT Technology policies and keep them updated regularly









Documentation

- ✓ Some systems lacked the design detail
- ✓ Some threat risk assessment recommendations were not applied correctly

Work Plan

Activities	2019	2020	2021
Deliver continuous Cyber Security awareness training for the organization			
Conducted internal email phishing campaign within the organization			
Introduced three new technology and security policy statements			
Implemented Identity Access technology system policies to protect corporate information against unauthorized access			
Developed security incident response plan	5.2-22		








Work Plan

Activities	2019	2020	2021
Implemented next generation endpoint protection solution			
Implemented Security Incident and Event management solution			
Automated corporate systems build processes			
Modernize cyber security tools			

Work Plan

Activities	2019	2020	2021
Enhance security of mobile devices (smartphones)		✓	✓
Review and update existing security and technology policy statements		✓	✓
State of Good Repair (SOGR) program is underway to address the legacy applications by retiring, replacing, or upgrading the applications	✓	✓	✓
Remediate technical deficiencies such as missing application updates	✓	✓	✓

Work Plan

Activities	2019	2020	2021
Operationalize Security Incident Response Plan			
Enhance regulatory compliance controls			
Improve lower scored areas to increase the security maturity assessment scores.			
Complete follow up IT security assessment			

Questions?

