

Health System Integration Committee

Thursday, October 1, 2020

Seniors Supports and Services

Donna Kern, Director, Seniors Services Development, Health Services

Impact of COVID-19

- Existing pressures exacerbated by COVID-19, particularly in long-term care
- Amplified system-level and population vulnerabilities
- Eliminated social networks, routines, and respite supports relied on by seniors and their caregivers

Regional COVID-19 Response for Seniors

Community Response Table

Isolation Action Team

Adult Day Services

Long-Term Care

- Regional Homes
- Integrated Response Table



5.2-10



Emerging Themes

- Cross-sector multi-agency collaboration in support of vulnerable members of community
- Participation from key system stakeholders and municipal partners
- Regional leadership and expertise in response-coordination, data and intelligence, reporting, and advocacy

Key Opportunities

Opportunities for sustained collaboration beyond Covid-19

- Co-create and implement the Seniors Master Plan
 - Establish a community-driven advisory panel
 - Strengthen coordination and integration of seniors-focussed supports and services
- Sustain ongoing forums for connection and collaboration among health and social sector partners
- Strengthen coordination of volunteer resources to support service delivery for seniors
- Develop coordinated system processes to support rapid response in future crises

Moving Forward – The Next Normal

Regional Role:

Lead

- Lead broad-scale initiatives with region-wide impact
- Provide leadership and backbone expertise (coordination, data, advocacy) to help system partners achieve outcomes
- Support platforms and opportunities for community insight and participation

Collaborate

- Coordinate with partners to integrate efforts to bolster system efficiency and effectiveness
- Advance shared vision and priorities through holistic client-centered service delivery

Participate

- Actively partake in, contribute to, and learn from the community

Thank You

