

Community Recycling Centre Service Changes during COVID-19				
CRC Service	Action in First Wave	Rationale for Action (During First Wave)	Current Status	Recovery Comments
Platform protocols	Modified to reduce the number of cars allowed on the platform at the same time.	Ensured physical distancing requirements were met as advised by Peel Public Health.	Modified operations	None
Household Hazardous Waste Drop Off	Modified protocols to eliminate close interaction between users and staff.	Implemented precautionary measures by minimizing touch points for staff.	Modified operations	<ul style="list-style-type: none"> Residents unload materials. Enhanced health and safety protocols.
Household Hazardous Waste for Small Businesses	Modified protocols	Implemented precautionary measures by minimizing touch points for staff.	Modified operations	<ul style="list-style-type: none"> By appointment only Enhanced Health and Safety Protocols.
Extended Hours	Delayed implementation by one month to July and reduced number of days for September and October.	Additional time was required to appropriately adjust operations due to COVID impacts.	Modified operations	<ul style="list-style-type: none"> Modified schedule for September and October, with extended hours ending the week of October 26.
Bulky Items Drop-Off	Suspended for 2 Months	Implemented precautionary measures by minimizing touch points for staff.	Recovered	<ul style="list-style-type: none"> Residents unload materials. Enhanced health and safety protocols.
Electronics Drop-Off	Suspended for 3 Months	Implemented precautionary measures by minimizing touch points for staff.	Recovered	<ul style="list-style-type: none"> Residents unload materials. Enhanced health and safety protocols.
Large appliance Drop Off and Refrigerant Extraction	Suspended for 3 Months	Implemented precautionary measures by minimizing touch points for staff.	Recovered	<ul style="list-style-type: none"> Residents unload materials. Enhanced health and safety protocols.

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Caledon Community Services' Evolve Donation and Retail Store (Bolton CRC)	Suspended for 3 Months	Followed provincial government direction to suspend non-essential services.	Recovered	<ul style="list-style-type: none"> Resumed operations with enhanced health and safety protocols, as province entered Phase 2 of recovery.
Salvation Army Donation and Retail Store (Brampton CRC)	Suspended 4 Months	Followed provincial government direction to suspend non-essential services.	Recovered	<ul style="list-style-type: none"> Resumed operations with enhanced health and safety protocols, as province entered Phase 2 of recovery.
Charging of Disposal Fees	Suspended/Amended	Disposal fees waived (once per day) for loads up to 100 kg. If a load exceeds 100 kg, the first 100 kg is free, then a 12¢ per kg charge will apply to the rest of load	Suspended/Amended	None
Cash Transactions	Suspended	Debit and Credit only transactions implemented to minimize potential transmission of COVID-19	Suspended	<ul style="list-style-type: none"> Increases speed of transactions Decreases wait times and lineups Decreases potential transmission of COVID-19
Tire Drop-Off	Suspended	Implemented precautionary measures by minimizing touch points for staff.	Suspended	<ul style="list-style-type: none"> Remains suspended to minimize wait times and line-ups on-site. Several alternative return-to-retailer options are available to residents.

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Non-Essential Sale Items (Backyard composters, rain barrels, organic kitchen containers)	Suspended	Followed provincial government direction to suspend non-essential services.	Suspended	<ul style="list-style-type: none"> Remains suspended to minimize wait times and line-ups on-site. Several alternative retail options are available to residents.
Garbage Bag Tag Sales	Suspended	Sales not required due to implementation of 2-bag allowance of extra garbage at the curb without bag tags.	Suspended	None
Compost Sales	Suspended	Implemented precautionary measures by minimizing touch points for staff.	Suspended	None
Paper Shredding Events	Suspended	Implemented precautionary measures by minimizing mass gatherings and touch points for staff.	Suspended	None
Conservation Day Events	Suspended	Implemented precautionary measures by minimizing mass gatherings and touch points for staff.	Suspended	None