

Appendix II

Additional Immediate Actions to Address Concerns about Homelessness

Housing Services has mobilized to enhance services and respond to urgent needs in 2020 so far. The tables below reflect Housing Services homelessness program changes that have been approved or implemented so far this year.

Homelessness Service Enhancements in 2020 – Reallocated Regional Funding			
Service	Details	Period	Total Reallocated
Outreach Services Expansion	<ul style="list-style-type: none"> Improved service coordination between Canadian Mental Health Association Peel Dufferin, The Salvation Army, and the Region of Peel; 24/7 Street Helpline Services with trained mental health and homelessness specialists; An additional mobile outreach team and vehicle and expanded mobile outreach hours; Expanded nursing clinic services including stationary clinics and mobile service delivery; Expanded severe weather protocols outside of standard program hours; Targeted outreach services for encampments; and, Targeted communication and public outreach tactics in downtown Brampton. 	March 2020 onwards (some enhancements were delayed due to COVID-19 and started in November 2020)	\$1,106,262
8 Shelter Beds in Brampton for homeless women	<ul style="list-style-type: none"> Creation of 8 dedicated shelter beds in Brampton for homeless women. 	April 2020 onwards	\$300,000
Adult Shelter Contract Enhancements	<ul style="list-style-type: none"> Funding for costs associated with the procurement for new adult shelter operators. 	Mid-2021 onwards	\$1,093,738
Total			\$2,500,000

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Homelessness Service Enhancements in 2020 – COVID-19 Emergency Funding			
Service	Details	Period	Total Committed
COVID-19 Special Services	<ul style="list-style-type: none"> Established COVID-19 Isolation Program; Established medical model COVID-19 Recovery Program; Expanded overflow to accommodate reduced capacity; Additional cleaning services for emergency shelters and transitional housing; Personal Protective Equipment (PPE); Expanded drop-in services and created temporary drop-in space in Brampton; and, Temporary washroom and shower facilities established for public use. 	March 2020 through March 2021	\$13,013,207
COVID-19 Emergency Funding for Community Agencies	<ul style="list-style-type: none"> Funding for community agencies through the COVID-19 Community Fund for services to homeless and vulnerable populations. 	May 2020 through March 2021	\$6,147,276
West Edge Community Church – Out of the Cold Program	Renovations to facility and Overnight accommodations and meals for up to 40 individuals daily.	November 2020 through March 2021	\$110,264
Temporary Drop-In Programs	Housing Services is scouting locations in Brampton and Cooksville to establish additional drop-in facilities to provide vulnerable community members with respite from the winter weather and reduce loitering on public and private property.	December 2020 through March 2021	\$1,120,067
Capital Funding for Shelters	<ul style="list-style-type: none"> Renovations to 3 existing ROP emergency shelter sites Partial acquisition funding for new family shelter site 	Funding for one time costs – renovations and acquisition	\$4,794,519
Housing Stability Fund (HSF)	Funding for rental and utility arrears and first and last month's rent assistance for eligible households (additional funding for HSF in anticipation of additional requests for assistance due to COVID-19)	November 2020 through March 2021	\$1,000,000
Total COVID-19 Emergency Funding			\$26,185,333
Total Regional Funding Reallocated			\$2,500,000
Grand Total			\$28,685,333

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In addition to the above noted increased services focused on urgent issues related to homelessness, the following changes have been implemented to our services to enable better outcomes.

Homelessness Service Enhancements in 2020		
Service	Details	Outcomes
Needs-Based Housing Subsidies	Council approved administration of some housing subsidies according to a needs-based approach, as opposed to through the Centralized Wait List.	Housing subsidies available to the most in need in a timely manner.
Increased Partnerships with Private Landlords	Locating and engaging landlords in the community to provide safe, affordable housing for Peel residents.	As a result of increased partnerships and by using a needs-based approach, housed over 600 households since the beginning of the pandemic; prioritizing those living in encampments or in homeless shelters.
Regional Shelter Intake Process Re-Design	The intake process for the Regional shelters was redesigned to expedite access to services by centralizing intake for all four regional shelters and overflow hotel sites.	To expedite and centralized intake processes for all homeless individuals seeking emergency shelter and supports.
Homelessness Services Awareness Campaign	<ul style="list-style-type: none"> • Web page created: peelregion.ca/endhomelessness; • Media release; • Social media posts; • Fact Sheet (in development); • Decals for areas with high concentrations of people experiencing homelessness; • Rose Garden Mega Screen video; and, • Connect 2 Peel newsletter story. 	Campaign to educate homeless individuals and concerned community members and promote awareness about what services are available, and how to access them (including promotion of the Street Helpline).