Total Non-COVID Service Demand and Operations Variances – (\$5.6 million)

Program	Cost	Additional Details
Flogram	Impact (millions)	
Non-Program	(\$4.5)	Increased Workplace Safety and Insurance Board (WSIB) for Paramedic Services (\$1.8 million), offset by a retroactive life insurance rebate of \$0.5 million and a favourable variance of \$0.4M driven primarily by the increased Payment in Lieu of Taxes (PILT) revenues. The deficit of \$4.45 million reflects a 2020 contingent reserve draw of \$3.65 million not taken at this point.
Paramedic Services	(\$2.1)	This amount is projected due to the lag in Provincial funding which is expected to be funded in 2021.
Finance	(\$1.6)	The projected deficit is mostly due to higher insurance costs by \$1.6 million. Insurance open legal claims are estimated to be higher than budget by \$1.4 million which is largely driven by Peel Regional Police (\$1.2 million). Insurance premiums are \$0.2 million higher.
Digital and Information Services	(\$1.6)	Mainly driven by higher Microsoft licensing costs of \$1.0 million and higher than budgeted costs in services & rents and labour costs to meet the service needs. The deficit of \$1.6 million reflects a 2020 contingent reserve draw of \$0.25 million not taken at this point.
Waste Management	(\$1.1)	Revenue loss resulting from collapse of fibre market was partly offset by savings from the Mixed Recovery Facility commissioning delay for net loss of \$2.4 million. Additional payments from producers of \$1.8 million. The deficit of \$1.1 million reflects a 2020 contingent reserve draw of \$0.454 million not taken at this point.
Land Use Planning	(\$1.0)	Higher legal and consulting charges of \$0.5 million and higher Regional Planning and Growth Management expenses of \$0.2 million. The deficit of \$1.0 million reflects a 2020 contingent reserve draw of \$0.267 million not taken at this point.
TransHelp	(\$0.5)	Mainly driven by allocation of Dedicated Gas Tax subsidy \$0.4 million lower than budgeted.
Community Investment	(\$0.5)	The deficit of \$0.5 million reflects a 2020 contingent reserve draw of \$0.5 million not taken at this point.
Chronic Disease Prevention	(\$0.4)	As a result of COVID-19, the Ontario Seniors Dental Care Program was underspent by \$0.4 million in projected expenditures this year. As this program is fully funded by the Province, there will be no net impact to the Region.
Roads & Transportation	(\$0.1)	\$0.2 million savings for streetlights due to lower maintenance costs and lower hydro costs. The deficit of \$0.1 million reflects a 2020 contingent reserve draw of \$0.370 million not taken at this point.

Total Non-COVID Service Demand and Operations Variances – (\$5.6 million)

Program	Cost Impact (millions)	Additional Details
Early Years and Child Care	\$4.9	\$4.9 million emergency child care offered between April 6 and June 26 funded through existing funding envelope.
Housing Support	\$1.7	\$1.7 million underspending in agency payments due to delays in procurement and the opening of the Ellen House Women's Shelter.
Income Support	\$0.8	Under-expenditure is largely due to lower administration costs.
Heritage, Arts and Culture	\$0.2	Unbudgeted grant of \$148 thousand for Paginton project.
Total Tax Supported	(\$5.6)*	
Water and Wastewater	(\$1.9)	Higher hydro costs of \$1.6 million due to higher than budgeted electricity rates from treatment and pumping stations facilities enrolled in the Industrial Conservation Initiative. The deficit of \$1.9 million reflects a 2020 contingent reserve draw of \$0.248 million not taken at this point.
Water and Wastewater Billings	\$1.9	Due to the hot dry summer, the Region experienced an increased residential water consumption of \$1.9 million.
Total Utility Rate Supported	\$0.0	
Total Non-COVID Service Demand and Operations for Region Controlled Services	(\$5.6)*	

*Numbers may not add due to rounding