

Appendix III
2020 Triannual Financial Performance Report – August 31, 2020

Total Increased Costs – (\$78.3 million)

Service/Program	Cost Impact (millions)	Additional Details of Costs
Housing Support	(\$25.3)	\$13.3 million in external funding (Reaching Home and Social Services Relief Fund) received thus far for COVID-19 related expenses, with another \$9.7 million anticipated to be received from the Province. Up to an additional \$2.3 million in subsidy supports for community housing providers due to COVID-19.
Early Years and Child Care	(\$22.7)	\$4.9 million emergency child care offered between April 6 and June 26. \$17.8 million in federal Safe Restart Funding (SRF) for child care centres for the period of September to December has been received.
Long Term Care	(\$11.2)	COVID-19 related costs are expected to be \$11.2 million for 2020. These costs relate to at-risk or infected staff members who needed self-isolation, additional cleaning, monitoring and screening as well as increased use of personal protective equipment.
Infectious Disease Prevention	(\$7.2)	COVID-19 related costs are expected to be \$7.2 million for 2020. \$2.0 million is the expected cost of 64 temporary School Focused Nurses salaries and benefits for September to December for the safe reopening of schools. \$4.7 million additional overtime hours from staff as well as additional hiring and bringing back retirees to assist on COVID-19 related activities. \$0.5 million other additional costs also relate to increased use of personal protective equipment, implementation of Five9 calling software and legal charges.
Paramedic Services	(\$6.4)	Total negative variance of \$6.4 million is due to COVID-19 pandemic impact projected for 2020. COVID-19 resulted in infected or high-risk paramedics put on quarantine, deployment of High Risk Response Team, additional deep cleaning in trucks and loading bays as well as increased use of protective personal equipment.
Enterprise Programs and Services (Finance, Corporate Services, Digital & Information Services)	(\$2.5)	Provision of communications, staffing analysis, financial guidance, facilities and technology support to the COVID-19 response as well as the provision of meals to frontline staff such as those in Long Term Care, Public Health, Paramedics and Shelter. COVID-19 has also led to lower internal recoveries for construction project management, postage & print operations and lower parking revenue.

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Waste Management	(\$1.9)	Higher collection tonnage mainly attributed to COVID-19 resulted in higher collection, processing and disposal cost by (\$1.9 million).
Roads & Transportation	(\$0.3)	Response and recovery for COVID-19 costs include (1) satellite facilities/temporary yard including security services, janitorial services, portable washrooms and supplies, (2) additional vehicle costs to ensure physical distancing of staff, (3) other supplies/protective equipment, and (4) overtime.
Total Tax Supported	(\$77.5)	
Water and Wastewater	(\$0.8)	Due to COVID-19 costs incurred including supplies, cleaning services, and overtime worked.
Utility Rate Supported	(\$0.8)	
Total Increased Costs for Region Controlled Services	(\$78.3)	