

**Appendix V b**  
**2020 Triannual Financial Performance Report – August 31, 2020**

**Total Costs Not Incurred (Passive) - \$14.3 million**

<b>Program</b>	<b>Costs Not Incurred (millions)</b>	<b>Details of Costs Not Incurred (Passive)</b>
TransHelp	\$7.5	Lower costs as a result of reduced demand for trips by 49 per cent.
Non-Program	\$2.3	Reductions in dental costs of \$1.7 million due to the closure of dental offices and underspending in other benefits (Health, Health Spending Account & Short Term Disability) totaling \$0.6 million.
Paramedic Services	\$2.1	This projected amount is due to lower use of goods and services such as drugs and fuel and active management of staffing in light of lower call volumes (outside COVID-19 cases).
Enterprise Programs and Services	\$1.0	Under-expenditures due to pausing of activities and savings in printing as a result of staff working remotely.
Community Investment	\$0.7	Due to lower activity in Affordable Transit (\$0.4 million) and underspending in Salaries and Goods and Services (\$0.3 million).
Chronic Disease Prevention	\$0.4	Underspending of \$0.4 million of Ontario Seniors Dental Care Program.
Heritage, Arts and Culture	\$0.3	Mainly driven by reduced spending in services & rents and labour costs due to COVID-19 response as well as an unbudgeted grant of \$0.148 million for Paginton project.
<b>Total Costs Not Incurred - Passive for Region Controlled Services</b>	<b>\$14.3</b>	