Housing Services – Organizational Flow Structure

Housing Services

Housing System
Performance

Housing Supply
Services

Housing Supply
Services

Objective: Enable an effective and sustainable housing system and support the effective and efficient operations of the Division.

- support service system oversight
- develop and implement new housing initiatives
- complete system and operational performance measurement analysis and reporting
- conduct policy development and advocacy
- provide divisional operational support
- manage COVID funding and reporting
- Staff total 12

Objective: Provide community housing providers and private landlords with the funding and supports needed to participate in the community housing system in Peel.

- administer payments to community housing providers and private landlords
- manage relationships with providers and landlords to maintain and grow affordable housing stock
- provide asset management supports for providers
- provide guidance and support to provider Boards
- manage contracts with providers, landlords and operational services in regional shelters
- provide mitigation funding for providers and shelters during COVID-19
- Staff total 16

Key Statistics:

- 3,360 households living in affordable market rent units
- Oversee 222 properties as part of the housing system in Peel

Housing Client Services

Objective: Provide clients with the shelter, funding and supports needed to become or remain stably housed, either directly or through partnerships with community agencies.

- provide housing stability funding to help people secure and / or keep housing
- provide case management supports (referrals, resource connections etc.) to help people stabilize their housing circumstances
- work with clients in shelters to find permanent housing
- administer rent geared to income subsidies to eligible clients
- maintain the centralized waitlist
- oversee outreach, shelter and transitional housing service providers and contracts
- manage service contracts for COVID-19 response
- Staff total 44

Key Statistics:

- Over 4,800 clients served in emergency and transitional shelters
- Provided over 3,900 households with eviction prevention funds and support
- Provide over 11,600
 households in Peel with a housing subsidy